Participant ID: \_\_\_\_\_\_\_

Free File Program Usability Single Question Evaluation

**Task 1. Finding the Free File website.**

Overall, how difficult or easy was this task to complete?

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| Very difficult |  |  |  |  |  | Very easy |

**Task 2. Using the Free File Software Lookup Tool**

Overall, how difficult or easy was this task to complete?

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| Very difficult |  |  |  |  |  | Very easy |

**Task 3. Completing a return using a Free File software provider**

Overall, how difficult or easy was this task to complete?

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| Very difficult |  |  |  |  |  | Very easy |