

Participant ID: \_\_\_\_\_

Free File Program Usability Single Question Evaluation

**Task 1. Finding the Free File website.**

Overall, how difficult or easy was this task to complete?

1	2	3	4	5	6	7
Very difficult						Very easy

**Task 2. Using the Free File Software Lookup Tool**

Overall, how difficult or easy was this task to complete?

1	2	3	4	5	6	7
Very difficult						Very easy

**Task 3. Completing a return using a Free File software provider**

Overall, how difficult or easy was this task to complete?

1	2	3	4	5	6	7
Very difficult						Very easy