Narrative of Changes *The purpose of the Narrative of Changes is to clearly indicate changes to a collection since the previous approval.*

Collection Title: Disaster Assistance Registration OMB Control No.: 1660-0002 Current Expiration Date: 2/28/2021 Collection Instruments: FEMA Form 009-0-1S (English) Smartphone

| Location | Current version | Proposed Revision | Justification |
|--------------------------------------|------------------------------|---|---|
| Applicant Self- Assessment Screen | N/A – this is a new screen | You indicated your home or personal property was damaged. FEMA would like to understand the damage the disaster caused. Please read each option and select the one that best matches your situation. | Addition of self- assessment questions to help aid in better understanding the applicant's home damage and needs for assistance. |
| | | If, after reading the options, you are unsure about what category your damage falls under, you may ask for examples [please click Help to find examples]. | |
| | | 1. I had minor damage but I am able to live in my home. | |
| | | 2. I had damage to my home or personal property that requires a lot of repairs. I may not be able to live in my home. | |
| | | 3. I had damage to my home or personal property that requires major repairs. I am not able to live in my home. | |
| | | 4. My home was completely destroyed. | |
| | | 5. Unknown | |
| Identity Verification Screen | N/A – this a script addition | In order to complete your registration, I need to ask you a few questions for security reasons based on public | Questions added to verify applicant's identity to help reduce the risk of FEMA disaster |

| | | records. | assistance fraud. |
|-----------------------------------|---------------------------------|---|---|
| | | 1. In what State was your social security number issued? | |
| | | 2. Which of the following cities have you previously used or currently use as your address? | |
| | | 3. In what county do you live? | |
| | | 4. With which of the following people are most closely associated? | |
| | | *Note, Each registrant will have 4 randomly selected questions to answer. For full list, see Appendix A. | |
| Conclusion for IDP Pass Screen | N/A – this is a script addition | Your registration is complete. There is an option for you to check the status of your application online by creating an online Disaster Assistance account. Visit www.disasterassitance.gov and select the Check Status button to get started. | To provide applicant confirmation their registration is complete and they may create a DAC account after identity verification has been passed. |
| Conclusion for IDP Fail Screen | N/A – this is a script addition | Your registration is complete. However, FEMA is unable to verify two or more of the security questions you answered. Failure to answer the security questions does not impact review of your registration, but you will not be able to create an online Disaster Assistance Account to monitor the status of your application. You may contact FEMA at 1-800-621-3362 to get status updates. | To provide applicant confirmation their registration is complete and that they are unable to create a DAC account at this time and need to contact FEMA (due to failing identity verification). |
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