



July, 2019

Dear Facility Director:

We have been attempting to contact you to gain your participation in the **2019 National Survey of Substance Abuse Treatment Services (N-SSATS)**. This annual survey, sponsored by the Federal government's Substance Abuse and Mental Health Services Administration (SAMHSA) and conducted by Mathematica Policy Research, collects data from all known substance abuse treatment facilities in the United States and its jurisdictions.

**If you have already responded to this survey**, thank you for your participation. If by chance your survey materials have been misplaced, we are resending the information needed to complete this important survey. The enclosed pink flyer provides this facility's unique User ID and Password for accessing the questionnaire on the web. If you prefer to fill out a hard copy questionnaire, please complete the enclosed survey and return it using the enclosed, self-addressed prepaid envelope. It is important that we receive your response as soon as possible.

**Important information about the 2019 N-SSATS:**

- **Many** questions are pre-filled if you completed the 2018 N-SSATS
- Ways to complete the web survey: **computer, tablet, or smartphone**
- If eligible, your facility can choose to be listed, at no cost, in the online Locator (<https://findtreatment.samhsa.gov>)
- Standard client count information will be collected
- Ability to preview the questionnaire at <https://info.nssats.com> or *log onto the survey and choose the "Preview" option*
- Upon completion, you will be done for the year and won't be contacted again about N-SSATS until next year's survey

The survey should be completed by you or another person knowledgeable about this facility's daily operations. If you have any questions about the survey, please feel free to call the N-SSATS helpline at **1-888-324-8337** or send an email to [nssatsweb@mathematica-mpr.com](mailto:nssatsweb@mathematica-mpr.com).

We look forward to your participation in the 2019 N-SSATS!

Sincerely,

Cathie Alderks, Ph.D.  
Project Officer  
Behavioral Health Services Information System  
Center for Behavioral Health Statistics and Quality  
SAMHSA

*NOTE: The N-SSATS questionnaire is designed to collect information about a single facility at a single location, that is, the facility whose name and address is printed on the enclosed pink flyer. Even if your organization offers treatment services at more than one location, **please complete this on-line questionnaire for this location only.***