

**Addendum to the Supporting Statement For  
Generic Clearance of Customer Satisfaction Surveys  
Comprehensive Clearance for February 2019 Through February 2022  
OMB No. 0960-0526**

**OMB Clearance Timeline**

We will continue to follow the current procedures for obtaining OMB approval for individual generic clearance surveys. Specifically, for each proposed activity we will submit documentation containing: 1) a summary of the survey; 2) objectives of the survey; 3) specific burden estimates; and 4) a copy of the actual survey instrument, including survey questionnaires, scripts, comment cards, etc. As per past OMB policy, we expect to receive OMB questions within 2 weeks of our submitting the individual generic clearance activity.