**Supporting Statement Part** B **For**

**Generic Clearance of Customer Satisfaction Surveys**

**Comprehensive Clearance for February 2019 Through February 2022**

**OMB No. 0960-0526**

**B. Collections of Information Employing Statistical Methods**

For the majority of collections covered under this generic clearance, SSA will use statistical methods to select respondents and analyze results. In such cases, SSA will provide OMB with the specific statistical information typically covered by questions 1-5 of this section.