

**Supporting Statement Part B For
Generic Clearance of Customer Satisfaction Surveys
Comprehensive Clearance for February 2019 Through February 2022
OMB No. 0960-0526**

B. Collections of Information Employing Statistical Methods

For the majority of collections covered under this generic clearance, SSA will use statistical methods to select respondents and analyze results. In such cases, SSA will provide OMB with the specific statistical information typically covered by questions 1-5 of this section.