HUMAN TRAFFICKING SURVEY PILOT TEST REPORT

BUREAU OF JUSTICE STATISTICS SURVEY OF STATE ATTORNEY GENERAL OFFICES PROGRAM

William Adams and Yasemin Irvin-Erickson
URBAN INSTITUTE

August 2018

Table of Contents

Introduction 2
Respondent Selection and Recruitment 2
Survey Development 3
Data Collection 5
Data Review 5
Recommendations 6
Appendix A: SSAGO Human Trafficking Pilot Test Debriefing Responses 10
Appendix B: SSAGO Human Trafficking Pilot Test Contacting Material 35

Introduction

The U.S. Department of Justice's Bureau of Justice Statistics (BJS) recently funded a new program, called the Survey of State Attorney General Offices (SSAGO), to systematically assess and describe the organization, structure, responsibilities, and activities of state attorney general (AG) offices. In addition, the surveys will ask about various criminal and civil enforcement activities conducted by the offices, such as investigations, prosecutions, and criminal proceedings, as well as participation in task forces and policy development. The first SSAGO survey to be implemented nationally will gather information on AG offices' activities related to human trafficking, such as specialized units, caseloads, training, and membership on task forces and specific human trafficking cases the office investigated and prosecuted.

As a part of the SSAGO program, the human trafficking survey (SSAGO-HT) was developed and piloted with a select group of state AG offices, and will be fielded nationally in early 2019. The pilot data collection for this human trafficking survey provided an opportunity to obtain feedback from respondents on the survey content, burden and data collection procedures. This report describes the development and piloting of the SSAGO-HT. Recommendations for survey revisions will also be included. The SSAGO-HT pilot was conducted in July 2018, and data was collected from 3 state AG offices.

Respondent Selection and Recruitment

For the SSAGO program data collection effort, all 56 state and territorial AG offices will be included on the SSAGO universe list and in the fielding of all the surveys, including this survey on human trafficking.

For the SSAGO-HT survey pilot, the project team identified representatives from 5 state AG offices to invite these states to participate in a series of teleconferences for a definitional convening on human trafficking, and to be a part of an Advisory Group to comment on the structure and the content of the human trafficking survey. Once the representatives from this list of states were identified, these offices were contacted to inquire about their willingness to participate in the teleconferences series and the piloting efforts. Teleconference series were completed with 4 states that expressed interest and had availability for the teleconferences. After that, 5 states which expressed interest and availability, either at the initial reach-out or during teleconference series to participate in the piloting of the survey were invited to participate in the piloting of the human trafficking survey. Later one of these offices had to drop out of the pilot and was removed from the pilot respondent list.

The AG offices who agreed to participate in the piloting of the SSAGO human trafficking survey were located in the following states and territories:

ID Number	State/Territory	Participated in the teleconference series (Yes/No)	Status
01	TX	Yes	Survey instrument and debriefing completed
02	MA	Yes	Survey instrument and debriefing completed
03	CO	Yes	Survey instrument and debriefing completed
04	MD	Yes	Dropped out of the pilot; neither survey instrument nor debriefing completed
05	GU	No	Return of completed survey instrument is pending

Survey Development

In the design and development phase of the SSAGO-HT survey project, BJS and the Urban Institute consulted with substantive experts and prosecutors, including State Assistant Attorneys General, attorneys from state AG offices, and academic researchers. The following individuals provided valuable information and comments on the content and design of the human trafficking data collection instrument:

Cindy Lott, JD
Columbia Law School
Executive Director and Senior Counsel, National State Attorneys General Program

Meredith Dank, PhD
John Jay College of Criminology
Distinguished Teaching Professor, School of Criminal Justice

Colleen Owens
Founder and CEO of The Why; Expert Consultant on Human Trafficking Research

Melissa Holman, JD
Texas State Attorney General Office
Assistant Attorney General, Human Trafficking and Transnational/Organized Crime Section

Kirsta Melton, JD
Texas State Attorney General Office
Deputy Criminal Chief, Human Trafficking and Transnational/Organized Crime Section

Mallory Myers, JD
Texas State Attorney General Office
Assistant Attorney General, Human Trafficking and Transnational/Organized Crime Section

Beth Keely, JD
Massachusetts State Attorney General Office
Assistant Attorney General and Chief, Human Trafficking Division

Janet Drake, JD
Colorado State Attorney General Office
Senior Assistant Attorney General, Special Prosecutions Unit

Elizabeth Embry, JD
Maryland State Attorney General Office
Assistant Attorney General and Chief of the Criminal Division

In the first half of 2018, staff from BJS and the Urban Institute and the aforementioned experts and prosecutors held teleconference meetings to define human trafficking and help develop a typology of human trafficking offenses, as well as to discuss the contents of the survey and provide feedback, including changes to response options, question wording, and substantive content.

During the teleconference meetings, the pilot survey instrument on human trafficking was reviewed in detail, including instructions, definitions for the survey, questions, and response categories.

After feedback from BJS and the aforementioned experts and prosecutors were incorporated, the updated draft survey was circulated and additional input was solicited by email or phone calls from these individuals.

The draft survey was then formatted to align with other similar surveys conducted by BJS. The formatted survey was reviewed by staff from BJS, with suggested formatting changes implemented over a period of 8 weeks. Review of the final draft of the questionnaire was an iterative process, with a full review of the questionnaire made by BJS each time changes were implemented to the content or formatting.

Data Collection

As AG offices were identified and agreed to participate in the pilot, each office was sent a softcopy fillable PDF version of the questionnaire via e-mail which described the purpose of the pilot survey. The e-mail was signed by the Urban Institute project leads William Adams, Yasemin Irvin-Erickson, and project consultant Cindy M. Lott.

Respondents also had the option of scanning and returning the survey by email or U.S post. Respondents were asked to return their completed survey by a specific date, three weeks from the date that the survey was e-mailed to the AG office contact.

For those AG offices which did not complete the survey by the provided deadline, follow-up emails were sent a week later reminding them to return the completed survey. Urban Institute staff also made outreach efforts to one non-responding office.

Upon receipt of a completed survey, staff from the Urban Institute contacted the pilot respondent to schedule a telephone debriefing interview, in which responses to the survey questions were reviewed. For those offices in which multiple staff or departments completed the survey, the Urban Institute staff scheduled the debriefing interview with the point person who completed the majority of the survey.

The debriefing calls included a review of the instructions, question text, response choices provided, overall ease of providing information, and the terminology used for each question. Additionally, the length of time needed to complete the survey, any difficulty in providing information, and preferred modes of completing the survey were discussed on this call. Results were recorded by the Urban Institute staff members conducting the debriefing call and were reviewed following the call for completeness.

There were two AG offices that provided some additional comments about the human trafficking survey via email, at their own discretion. Debriefing interviews had a range in duration from 45 minutes to 60 minutes.

Data Review

The SSAGO-HT pilot was pilot-tested by three state AG offices, with feedback from a fourth office (Guam) expected to be forthcoming. Data shown below focused on the three AG offices that have provided survey responses thus far. Question-specific feedback regarding the human trafficking survey instrument is provided in Appendix A of this report.

All survey questions were completed appropriately by each of the three respondents except for the following:

Office ID & State	Unanswered Survey Questions
01 – TX	Q.1, Q.27, Q.28, Q.30
02 – MA	Q. 24, Q.28, Q.30
03 – CO	Q. 24, Q.27, Q.28, Q.30, Q.31, Q.32

The Texas AG office did not answer question 1 of the survey because the respondent indicated that data on the number of AAGs in the Texas office was not readily available to her. The Massachusetts and Colorado AG offices were not able to answer survey questions 24 since neither office had not opened any labor trafficking cases in the past 12 months.

Both the Texas and Colorado offices were not able to answer survey questions 27 and 28 because these AG offices had no criminal or civil labor trafficking cases closed in the past 12 months, nor were they able to answer question 30, since neither had not closed any civil sex trafficking cases in the prior 12-month period. In addition, the Massachusetts AG office was not able to answer survey questions 28 and 30 since it has no civil jurisdiction. Finally, the Colorado AG office could not provide answers to question 31 (because the office did not receive any labor trafficking referrals over the past year) nor question 32 (because all sex trafficking matters referred were prosecuted), and recommended that a "not applicable" response option be added for these two questions.

The time required to complete the human trafficking survey ranged from 15-30 minutes, with an average time of approximately 23 minutes

Office # and State	**Time Required to Complete the Survey**
1 – TX	25 minutes
2 – MA	30 minutes
3 – CO	15 minutes
4 – MD	N/A
5 – GU	TBD (forthcoming)

Recommendations

Three out of the four AG offices participating in the pilot returned completed surveys within the three-week timeframe provided, with two of these three AG offices returning their surveys within two weeks. Receipt of a completed survey for the fourth AG office (Guam) is still pending, due to the contact person at that office being out on extended leave, but is expected soon.

Offices were asked if a due date would encourage faster response. Pilot respondents reported overwhelmingly that a due date would prevent the survey from being deprioritized by their office. Accordingly, we suggest providing a due date for the completion of the survey when it is fielded. In our debriefing interviews, respondents indicated that providing either a 2-week or 3-week period for returning surveys was optimal, and that following up with periodic e-mail reminders after that would be helpful and effective. Given that input, we recommend providing AG offices 3 weeks to complete the survey, with a total period of 12 weeks expected for targeted follow-up with non-responders.

All three offices participating in the pilot test indicated that it was not too difficult to complete the survey and that they thought that the level of effort required was reasonable. These offices reported that it took between 15-30 minutes to complete the survey (with an average time of 23 minutes), so we recommend changing the time burden estimate from 30 minutes to 25 minutes.

Pilot respondents indicated that the instructions and definitions provided at the beginning of the survey instrument were clear and helpful. One respondent suggested it might be more user-friendly to include definitions directly in the survey questions, as applicable, but acknowledged that it was important to include the instructions at the front of the survey to provide an overview and orientation to the survey. We recommend retaining the "Instructions and Definitions" page in its current format at the front of the survey.

Offices participating in the pilot were asked about the best method in which to contact them. All 3 offices reported that an e-mail soft copy survey was preferred, with a preference for follow up e-mail outreach as well. All offices reported that email would be the best method of reaching them. We suggest a multi-mode follow-up strategy that includes e-mail, phone, and mail follow-ups.

All three pilot offices reported that the survey format (fillable PDF) worked fine and was preferable to a hard-copy survey sent through the U.S. mail. One pilot respondent was appreciative that the fillable PDF was secured with a password and said it made her more comfortable providing responses. Thus, we recommend using the fillable PDF format (with password protection) for the full implementation.

Based on the questions which served to elicit feedback about the survey and the in-depth debriefing interviews, the following changes to the main survey instrument are recommended:

Main Survey

- Question 3:
    - Change the third response option to "**Victim advocates**"
    - Change the fourth response option to "**Witness experts**"

- Eliminate Question 4
- Divide Question 5 into two separate questions: the first asking about jurisdictional authority for sex trafficking cases, and the other asking about jurisdictional authority for labor trafficking cases.
    - Also, for these two questions, expand the response category (**"Jurisdiction for criminal cases")** into the following three response categories:
        - "**Original jurisdiction for criminal cases**"
        - "**Concurrent jurisdiction for criminal cases**"
        - "**Jurisdiction (by invitation or permission of local DAs) for criminal cases"**
- For Questions 11, 12, 13, 15, 16, and 17, change the words "cases filed" to "cases opened"
- For Question 19:
    - Modify the response category "**Promoting or compelling prostitution**" to "**Promoting of compelling prostitution/pimping**"
    - Add the following two response categories:
        - "**Conspiracy**"
        - **"Contributing to the delinquency of a child"**
- Question 21:
    - Change the wording of the question from "**What services are available through your office for victims of labor and sex trafficking?**" to "**What services are available or can be arranged through your office for victims of labor and sex trafficking?**"
    - Add the response category "**Drug treatment centers**"
- Question 22:
    - Modify the response category "**Businesses (not online)**" to "**Businesses (not online, excludes subcontractors)**"
- Questions 24 and 25:
    - Add the response category "**Not applicable (no labor trafficking cases were opened)"**

- For Questions 27 and 29, modify the response categories as follows:
    - Change "**Dismissed**" to "**Case Dismissed**"
    - Change "**Guilty finding**" to "**Guilty finding on any charge**"
    - Change "**Not guilty finding**" to "**Not Guilty finding on all charges**"

- For Questions 28 and 30, modify the response category "**Dismissed**" to "**Case Dismissed**"
- Add the following new, open-ended question (which becomes Question 33), and provide a text box for the response:
    - **33. "What are the biggest challenges to successfully prosecuting human trafficking cases in your jurisdiction?"**

Appendix A: SSAGO Human Trafficking Pilot Test Debriefing Responses

SSAGO- Human Trafficking Survey
Pilot Test Debriefing Responses

SECTION 1. GENERAL OFFICE INFORMATION

In this section, we are going to ask you questions about your office's staffing, training activities, and participation in educational forums and taskforces.

1. **How many Assistant/Deputy Attorneys General worked in your office as of June 30, 2018?** If you are not able to provide an exact number, provide an estimate and check the estimate box.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	I did not answer this question about the number of AAGs because I have no clue; I just know our office is huge – I think we have 4000 employees total. I am unsure how many of those are attorneys. On the criminal side, we have 25-30 total attorneys for all types of criminal law and that is because we do not have our own original jurisdiction.
P2	Fine	Fine	I completely guessed; I have no clue.
P3	Question is appropriate and important.	Fine	Fine

2. **If your office has a specialized unit dedicated to handling human trafficking cases, how many Assistant/Deputy Attorneys General worked in that unit as of June 30, 2018?** If you are not able to provide the exact number, provide an estimate and check the estimate box.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	Fine
P2	Fine	Fine	Fine
P3	Question is appropriate and important.	Fine	Fine

3. **Do you have any of the following personnel on staff or have access to them as consultants?** Check Yes, No, or Unknown for each option.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Not sure what a victim witness expert is. We have a victim advocate who helps victims get placement. "Victim witness expert" is not a term we would use.	Fine
P2	Fine	Fine	Fine
P3	Wondering why you're asking this question -- from a criminal perspective, you almost always have those services available, through our in-house victim advocate. I would expect that all your survey respondents will click 'yes' to all of these -- so I don't really see the impact of this question being useful. Also, you need to add the qualifier	Fine	Fine

	("for those working on HT") at the end of this question.		

4. **What is your office's jurisdictional authority?** Check Yes, No, or Unknown for each option.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	You have multiple types of jurisdictions. My numbers are never going to look like offices with concurrent jurisdiction. My office can't just take a case from any local DA's office. My numbers will always be much smaller because we have limited ability to intervene. Recommends we include the following categories of jurisdiction: (1) original; (2) concurrent; (3) by referral/invitation of local DAs.	Fine	Fine
P2	Fine	Fine	Fine
P3	You don't need to ask this question; you only need to include question #5 (refers to HT only).	Fine	You don't need to ask this question; you only need to include question #5 (refers to HT only).

5. **What is your office's jurisdictional authority regarding human trafficking cases?** Check Yes, No, or Unknown for each option.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	The questions related to jurisdiction need to be more specific. Our office has some independent civil jurisdiction pertaining to human trafficking cases but we must be invited in by local district attorneys to handle criminal cases and the appeals that would follow. Even if our OAG state police investigate a case we have no right to try that case, unless the elected in the jurisdiction in which the crime occurred invites us to do so. Your survey questions (Q#4 & 5) do not allow for that explanation and it makes a huge difference. In some states the OAG has concurrent jurisdiction and in still others the OAG is basically the top dog and can take cases from others as they choose. We don't have either power.	Fine	Fine
P2	For Q 5, I checked no for civil cases, but maybe I should have checked yes. When you say jurisdiction, I assume you mean the ability to pursue tort claim on behalf of survivor but I don't do them. Based on the work I've done here, they don't do the torts.	Fine	Fine
P3	This is an important question. It varies a lot. I checked 'unknown' for civil jurisdiction -- don't know if we	Fine	Fine

	work civil. We have a civil division but it's primarily state agencies, not bringing human trafficking actions on behalf of anyone. With civil, I think about advocating for victim and that's not what my office does. Criminal appeals, our section takes all felony appeals from around entire state. For criminal cases, I must be invited or else ask permission. Normally these cases would be multijurisdictional cases that cross jurisdictional boundaries (e.g., Denver/Vail/Grand Junction)…can use a state-wide grand jury, allowing me to bring investigations and prosecutions which cross jurisdictional boundaries. It can happen both ways: sometimes I reach out to local DAs (to ask for jurisdiction in a case) and sometimes local DAs will reach out to me to take a case (esp. given her HT expertise, which she is known for across the state). If it's interstate case, the US Attorney will take it.		

6. **In the last 12 months, did your office participate in any of the following federal, state or regional task forces involving any aspect of human trafficking?** Check Yes, No, or Unknown for each option.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	Fine
P2	Fine	ICAC: our office is involved with ICAC, but it is not part of the HT division work, so I left it blank. I've never heard of "anti-trafficking coordinating teams", so I left that one blank.	Fine
P3	Fine	Fine	Fine

7. **In the last 12 months, did your office staff receive training specifically on human trafficking?**

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine. We provide enormous amounts of training around the state. We need more people, more human beings.	Fine	Fine
P2	Fine	Fine	Fine
P3	Fine	Fine	Fine

8. **In the last 12 months, did your office provide training or educational/awareness programs regarding human trafficking to any of the following?** Check Yes, No, or Unknown for each option.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	Fine
P2	Fine	Fine	We'd welcome more training for ourselves and any technical support. Have digital evidence lab that works under our office's umbrella. We can always learn what new tools are out there and what's happening on that front.
P3	Fine	Fine	Fine

9. **Indicate if your office has needs for any of the following staffing or technical resources for handling human trafficking cases.** Check Yes, No, or Unknown for each option.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	Fine
P2	Fine	Fine	Fine
P3	Fine	Fine	Fine

SECTION 2. SEX AND LABOR TRAFFICKING STATUTES

In this section, we want to know more about your state's human trafficking statutes and how your office charges sex and labor trafficking cases.

10. **Does your state have a specific statute prohibiting labor trafficking?**

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	Fine
P2	Fine	Fine	Fine
P3	Fine	Fine	Fine

11. **What percentage of <u>labor trafficking</u> cases filed in the last 12 months were charged <u>only</u> with state labor trafficking statutes?** If you are not able to provide the exact percentage, provide an estimate and check the estimate box.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	The labor trafficking questions (Q#11-13) all refer to "**filed**" cases. Our labor cases while open are pre-indictment or pre-civil filing, so none of that data was captured by these questions. I think you would be better served to use the language you use later in the survey when you talk about "**open**" cases or matters where time is being dedicated but there is no filing requirement.	Fine	Fine
P2	Fine	Fine	Fine
P3	Had to check "N/A" for Qs #11-13, since we had no labor cases in the past 12 months. You might consider rearranging this section to first ask "Have you had any labor trafficking cases over the past 12 months?", and if the answer is "no", the respondent skips out of this section (skip pattern).	Fine	Fine

12. **What percentage of <u>labor trafficking</u> cases filed in the last 12 months were charged with <u>both</u> state labor trafficking statutes <u>and</u> other state statutes?** If you are not able to provide the exact percentage, provide an estimate and check the estimate box.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	See response for Q#11	Fine	Fine
P2	I thought it was clear. However, asking about percentages is a little bit difficult because that's asking people estimating to do a lot of math. Think you're asking for ball park estimates, so, to make it even simpler, could ask respondents to provide the share (e.g. ½….1/3) – one idea is to do this with pull-down choices.	Fine	Fine
P3	See response for Q#11	Fine	Fine

13. **What percentage of <u>labor trafficking</u> cases filed in the last 12 months were charged only with state statutes other than labor trafficking statutes?** If you are not able to provide the exact percentage, provide an estimate and check the estimate box.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	See response for Q#11	Fine	Fine
P2	Fine	Fine	Fine
P3	See response for Q#11	Fine	Fine

14. Does your state have a specific statute prohibiting sex trafficking?

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	Fine
P2	Fine	Fine	Fine
P3	Fine	Fine	Fine

15. What percentage of sex trafficking cases filed in the last 12 months were charged only with state sex trafficking statutes? If you are not able to provide the exact percentage, provide an estimate and check the estimate box.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	Fine
P2	Fine	Fine	Fine
P3	Fine	Fine	Fine

16. What percentage of sex trafficking cases filed in the last 12 months were charged with both state sex trafficking statutes and other state statutes? If you are not able to provide the exact percentage, provide an estimate and check the estimate box.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	Fine
P2	Fine	Fine	Fine
P3	Fine	Fine	Fine

17. **What percentage of <u>sex trafficking</u> cases filed in the last 12 months were charged <u>only</u> with state statutes other than sex trafficking statutes?** If you are not able to provide the exact percentage, provide an estimate and check the estimate box.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	Fine
P2	Fine	Fine	Fine
P3	Fine	Fine	Fine

18. **For <u>labor trafficking</u> cases that your office prosecuted in the last 12 months that brought charges other than human trafficking, what other charges were brought?** If your office did not prosecute any labor trafficking cases in the last 12 months, please check 'Not applicable' and proceed to question 19.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	Fine
P2	Fine	Add category: "State criminal wage and hour violations"	Fine
P3	Fine	Fine	Fine

19. **For <u>sex trafficking</u> cases that your office prosecuted in the last 12 months that brought charges other than human trafficking, what other charges were brought?** If your office did not prosecute any sex trafficking cases in the last 12 months, please check 'Not applicable' and proceed to question 20.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	In our state, the following "other" categories should be added: child sexual	Fine

		abuse, indecency with child, Sexual performance with minor, multiple others.	
P2	Fine	Add categories: Conspiracy; Deriving Support from Prostitution	Fine
P3	Fine	Add the following 'other' charges as choices: Pimping; Pimping of a Child; Contributing to the Delinquency of a Child; Keeping a place of Child Prostitution; Procurement of a Child; Soliciting for Child Prostitution.	Fine

SECTION 3. VICTIMS AND OFFENDERS OF HUMAN TRAFFICKING

In this section, we want to know about the victims and offenders of human trafficking for cases prosecuted by your office.

20. Indicate if the types of victims listed below were among the alleged victims in open criminal or civil human trafficking cases handled by your office over the past 12 months. A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Check Yes, No, or Unknown for each option. If your office did not have any open criminal or civil human trafficking cases in the last 12 months, please check Not Applicable and proceed to Question 21.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	Fine
P2	Fine	Fine	Fine
P3	Fine	Fine	Fine

20a. Indicate which of type of the victims listed below was the most common type of alleged victims in open criminal or civil human trafficking cases handled by your office over the past 12 months. A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Please check only one answer.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	Fine
P2	Fine	Fine	Fine
P3	Fine	Fine	Fine

21. What services are available through your office for victims of labor and sex trafficking? For each service listed below, please check Yes if your office provides this service or refers victims to other service providers for this service. Please check No if your office does not provide the service or does not refer victims to providers. Please check Unknown if you do not know about the provision of the below services.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	Our victim advocate refers for all relevant services
P2	Fine	Add response category: referrals to drug treatment centers	Fine
P3	I interpreted this as "do I have a victim advocate in house connecting our person, or are we somehow providing those things directly"? Certainly, on every case, I work w/ outside victim advocates that facilitating these services. Distinction: don't have victim services in house but can reach out to others.	Fine	May think about rephrasing the question to: "Are these services available to victims of labor and sex trafficking?" -- think the answer will be yes, but not enough services listed.

22. Indicate if the types of offenders listed below were among the alleged offenders in open criminal or civil human trafficking cases handled by your office over the past 12 months. A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Check Yes, No, or Unknown for each option. If your office did not have any open criminal or civil human trafficking cases in the last 12 months, please check Not Applicable and proceed to Question 21.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	Fine
P2	Fine	Fine	Fine
P3	Fine	Fine	Fine

22a. Indicate which of type of the offenders listed below was the <u>most common</u> type of alleged offenders in open criminal or civil human trafficking cases handled by your office over the past 12 months. A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Please check only one answer.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	Fine
P2	Fine	Fine	Fine
P3	Fine	Fine	Fine

SECTION 4. SEX AND LABOR TRAFFICKING REFERRALS AND CASES

In this section, we are going to ask about how cases are referred to your office, what you do when you do not open a case, and about how many cases your office opened and closed in the last 12 months.

23. **Have any of the following sources referred human trafficking matters to your office over the past 12 months?** Check Yes, No, or Unknown for each option.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	Fine
P2	Fine	Add: "District attorney's office"	Fine
P3	Fine	Add: "District attorney's office"	Fine

24. **Did any of the labor trafficking cases (criminal or civil) that were opened by your office in the last 12 months occur within one of the venues listed below?** A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Check Yes, No, Unknown, or NJ (no jurisdiction) for each offense. If your office did not have any open criminal or civil labor trafficking cases in the last 12 months, please check Not Applicable and proceed to Question 25.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	When you are asking about the industries in which the labor cases occur it would be good to add an "other" box. Neither of our pending labor cases fit into the categories listed. In one case, our child victims were made to labor in a puppy mill (in pre-indictment phase), and in our open civil labor case, our adult victims were teachers. The latter case involved a private school teaching Spanish; a lady was bringing in people from Mexico, was running thru illegal	Fine

		immigration service, too abusive. Tourist visa, but can't pay you. Working illegal, has a hold on them Case being handled civilly, pre-suit.	
P2	Fine	Suggest adding a "N/A" box for AG offices that didn't have any labor trafficking cases (criminal or civil) in past 12 months.	Fine
P3	Fine	Need N/A option (no labor trafficking cases opened)	Fine

25. **Did any of the <u>sex trafficking</u> cases (criminal or civil) that were opened by your office in the last 12 months occur within one of the venues listed below?** A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Check Yes, No, Unknown, or NJ (no jurisdiction) for each offense. If your office did not have any open criminal or civil sex trafficking cases in the last 12 months, please check Not Applicable and proceed to Question 26.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Need to add "other" box	Fine
P2	Fine	Fine	Fine
P3	Fine	Need N/A option (no sex trafficking cases opened)	Fine

26. **How many open criminal and civil human trafficking cases of the following categories were being handled by your office in the last 12 months?** A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Select the range of cases using the drop-down box for each category. If your office does not have jurisdiction, select No Jurisdiction for each option. If you are not able to provide a range, select Unknown.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	Fine
P2	Fine	Fine	Fine
P3	Fine	Fine	Fine

27. **In the last 12 months, how many criminal labor trafficking cases did your office close through the following methods?**. If your office does not have jurisdiction, select No Jurisdiction for each option. If you are not able to provide a range, select Unknown.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	We did not close any labor cases in last 12 months, so entered all zeros (might consider adding a "N/A" box).	Fine
P2	Fine	Didn't see distinction between guilty plea and guilty by trial verdict – could parse this out more if you want that detail.	Fine
P3	Fine	Does "guilty finding" mean guilty on any one charge? If so, clarify that.	Fine

28. **In the last 12 months, how many civil labor trafficking cases did your office close through the following methods?** . If your office does not have jurisdiction, select No Jurisdiction for each option. If you are not able to provide a range, select Unknown.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	See comments for Q#27	Fine
P2	Fine	Fine	Fine
P3	Fine	Fine	Fine

29. **In the last 12 months, how many <u>criminal</u> <u>sex trafficking</u> cases did your office close through the following methods?** If your office does not have jurisdiction, select No Jurisdiction for each option. If you are not able to provide a range, select Unknown.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	Fine
P2	Fine	Didn't see distinction between guilty plea and guilty by trial verdict – could parse this out more if you want that detail.	Fine
P3	Fine	Does "guilty finding" mean guilty on any one charge? If so, clarify that.	Fine

30. **In the last 12 months, how many <u>civil</u> <u>sex trafficking</u> cases did your office close through the following methods?**. If your office does not have jurisdiction, select No Jurisdiction for each option. If you are not able to provide a range, select Unknown.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	At this time, we have no civil sex trafficking cases, so entered all zeros (might consider adding a "N/A" box).	Fine
P2	Fine	Fine	Fine
P3	Fine	Fine	Fine

31. **How did your office handle labor trafficking referrals received over the past 12 months that were not prosecuted?** Check Yes, No, or Unknown for each option. Also, in the last column indicate the top three most common outcomes of human trafficking referrals that were not filed as a case.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	Fine
P2	Fine	Need "N/A" box for those that had no labor trafficking referrals in past 12 months	Fine
P3	Fine	Need N/A option (no cases referred)	Fine

32. **How did your office handle sex trafficking referrals received over the past 12 months that were not prosecuted?** Check Yes, No, or Unknown for each option. Also, in the last column indicate the top three most common outcomes of human trafficking referrals that were not filed as a case.

Pilot Site ID#	Clarity	Response Options	Ability to Provide
P1	Fine	Fine	Fine
P2	Fine	Need "N/A" box for those that had no sex trafficking referrals in past 12 months	Fine
P3	Fine	Need N/A option (no cases referred)	Fine

General Questions

- **Was it difficult to complete the survey?**

Pilot Site ID#	
P1	The first questions I didn't answer - I know we have like 4,000 staff, but I don't know how many AAGs we have exactly. Since I didn't have that info readily available, I moved on. The rest was fine. Because most questions had ranges of numbers (estimates), it was easy to complete. If specific (exact) numbers were required, I would have had to do a lot of prep work to answer the survey, and that would have taken a lot more time.
P2	Didn't think it was that difficult. I think I had to think through the structure of the questions at the beginning. The guidance was helpful. Once getting through the instructions, then helpful.
P3	No, it was fine, pretty basic. But I wonder if the information you received is useful.

- **Were instructions clear? Were additional definitions needed?**

Pilot Site ID#	
P1	To be honest, I blew through those [instructions], because I am very familiar with the federal (TVPA) definitions and I also know ours (State of Texas).
P2	Thought the instructions were helpful, especially distinguishing between matters and cases. She distinguishes cases vs investigations and gained understanding of what we're looking for. In terms of human trafficking definition, a little less helpful; helpful to some extent in states where different definitions, to the extent they want to reflect on the literal (federal) definition.
P3	I originally skipped the instructions entirely because it looked very wordy and I saw the definition, and I was like, "yeah I know that", but then went back to it as one of the earlier questions asks, I think question 4, asks: what is your office's jurisdictional authority…I mentally paused. I know that this is a human

	trafficking survey…jurisdiction over human trafficking or generally. Bounced back to the instructions -- I was trying to sort that out, so that's a bit of a red flag. Instructions are helpful but it's also in the document (within question wording), "open" includes investigated or filed. To me it's more user friendly to put it in the question wording itself, where you're using it.

- **About how long did it take you to complete the survey?**

Pilot Site ID#	
P1	It took 25 minutes
P2	A little less than 30 minutes
P3	Not more than 15 minutes

- **Were you able to complete the survey all at once or did it require multiple sessions?**

Pilot Site ID#	
P1	Just one session (all at once). I did have trouble saving it the first time, though.
P2	I completed the survey all at once (one sitting).
P3	I completed it all in one session.

- **Were you able to complete the survey yourself or did it require you to pass the survey to others in your departments or others in other departments?**

Pilot Site ID#	
P1	I did it myself.
P2	Just me. I'm fortunate enough that a lot of info passes through me since I'm the head of the division so I'm able to better access that info than someone else.
P3	It was just me -- in part, because you just wanted it from me. Raised a good question, where I was like if you presented it to a couple other sections in my office they may have another response. So, the question is, how are you

	intending to distribute this? Are you seeking to get input from different sections? I'm a prosecutor in the special prosecutors' unit, so all my work is criminal.

- **Which questions were difficult to complete/took the longest (and why)?**

Pilot Site ID#	
P1	Question 1 -- I don't know exactly how many AAGs we have in our office, so I couldn't answer it.
P2	Once I got going, then I got into a grove, figuring out how the survey was laid out took a bit of time. I struggled with the first question. I will say that I completed the latter half quicker than the first half, or at least I was in a groove for the second half.
P3	Writing in the other criminal charges that I used in my human trafficking cases.

- **Are there any additional questions that do not currently appear on the questionnaire that you would recommend including? If so, what are those?**

Pilot Site ID#	
P1	Yes, you may want to give a box somewhere to ask "What else is your office doing to fight human trafficking?" I could give you pages. A ton of really exciting things are happening that I'm really proud of -- none of them are on here. Make the box pretty big. I'd be surprised if more than 10 offices have specific human trafficking sections. It's growing, more than half have someone working on the issue. The ones that are doing it are doing very creative things.
P2	You asked about civil enforcement and that's not an ability we have. However, part of, something that comes up is dealing with forfeiture of money ceased in a criminal case. Who else, after ceased money has pursued forfeitures of that money, how is that pursued? How we do it is through civil forfeiture action. I didn't include that because that's not what I thought you meant. Forfeiture under human trafficking, often seizing money. There is a human trafficking forfeiture statute. That could potentially be added to the survey.

P3	At the end of the survey, add in this open-ended question: "what are the biggest challenges to successfully prosecuting human trafficking cases?" How do you envision the survey being used? I envision it being used to help offices to lobby for funding, and also to share information between agencies (why we're successful, or not successful).

- **In your opinion, would it be better to provide a due date for the survey or should we ask for it to be returned as soon as possible?**

Pilot Site ID#	
P1	A good thing to have a deadline. I get a ridiculous amount of email. Not uncommon for things to get lost. I go off and work on trial, try to come back, have to go from bottom up to see what I missed. For me, the multiple reminders are helpful for getting me on track. I think a 2-week response period is fine, if someone is in a long trial you won't just get it from them right away. With just a few of people, you can go back and harass them.
P2	Think 2-week turnaround time is good. I was in the middle of a trial, so the reminder was helpful; reaching back out is helpful. Those who have the time can do it, those who need more than 2 weeks, you can check in with them: "do you need more time?" The e-mail reminder was helpful.
P3	I thought what you did (giving the 2-week window) was prefect. I was out of town when I received it, so I appreciated the e-mail reminder that was sent a few days later.

- **In your opinion, what mode of communication would be most effective in reminding you to complete the survey: telephone calls, e-mails, faxes or mailings?**

Pilot Site ID#	
P1	E-mail works best.
P2	E-mail is preferred.
P3	I'm fine with phone calls, but it is a lot easier for lawyers to check e-mails (that way you can respond back anytime, around the clock. E-mail is the easiest method of communication.

- **In your opinion, what mode of survey would be most easy to complete: a fillable pdf survey, a web-survey, or a hardcopy paper survey?**

Pilot Site ID#	
P1	This format (fillable PDF) works fine, but at the end of the survey, you need to provide a reminder to save your responses (i.e., save the file).
P2	I liked it (the fillable pdf), actually. I also appreciated that the PDF was secured with a password.
P3	The format (fillable PDF) was fine. Electronic-based surveys sent through e-mail is the easiest and most efficient way to go (not hard-copy through U.S. mail – that takes too long).

Appendix B: SSAGO Human Trafficking Pilot Test Contacting Material

B.1 Pilot E-mail Letter

URBAN INSTITUTE · ELEVATE · THE · DEBATE

Dear Assistant Attorney General,

The Urban Institute would like to invite you to participate in a research opportunity that will greatly benefit the Attorney General community: **the development and piloting of a survey on the investigation and prosecution of human trafficking**. We believe it is imperative to conjoin the perspectives of human trafficking experts and the AG community on human trafficking issues to develop a survey that will go beyond traditional data collection efforts and serve the perspective and needs of the AG community.

The Bureau of Justice Statistics (BJS) recently launched its new Survey of State Attorney General Offices (SSAGO) Program. As a part of this initiative, BJS is interested in developing a series of surveys of AG offices on various cutting-edge topics, including cybercrime and human trafficking. These surveys will comprise the first research projects conducted about these topics of the AG community.

BJS awarded a grant to the Urban Institute to develop and implement the first three surveys in the series. For the development of the human traffcking survey, the research team will be supported by two world-renowned experts on human trafficking, Dr. Meredith Dank and Ms. Colleen Owens.

The Urban team is inviting AG offices to join one or more teleconference calls to provide feedback during the survey development process. Our goal is to reach a consensus about the definition of human trafficking with input and guidance from AG offices. Upon reaching agreement on the definition of human trafficking, Urban will develop a draft version of the survey, which will subsequently be pilot-tested by 5-6 AG offices. We welcome your participation in the teleconference calls and/or the pilot testing. We understand that your time is valuable and appreciate any level of involvement that you are willing to provide.

We sincerely hope that you will join us in our efforts to develop a human trafficking survey of the AG offices, the first of its kind, so that we can ensure that AG offices' perspectives are incorporated in this new series. We are excited about the mutual benefits that this survey series will bring to the AG community and the U.S. more broadly, and look forward to working together with you on this important endeavor.

Sincerely,

William Adams and Yasemin Irvin-Erickson,
Urban Institute, Co-Principal Investigators

Cindy M. Lott, Columbia Law School and Urban Institute, Project Consultant

B.2. Pilot Survey

OMB No. **[NUMBER]**

	U.S. DEPARTMENT OF JUSTICE **BUREAU OF JUSTICE STATISTICS** **2019 SURVEY OF STATE ATTORNEY GENERAL OFFICES – HUMAN TRAFFICKING**

ENTER THE CONTACT INFORMATION OF THE PERSON FILLING OUT THIS FORM		
Name		**Title**
Address		
City	**State**	**Zip Code**
Telephone		**Fax**
E-mail address		
AG Office UID (to be completed by the Urban Institute)		

GENERAL INFORMATION

The purpose of this survey is to obtain information regarding your office's enforcement activities involving human trafficking. The data collected will be used to describe the organization, structure, and responsibilities of state attorney general offices in response to human trafficking. The information requested involves both criminal and civil enforcement activities, including investigations, prosecutions, and judicial proceedings, as well as participation in task forces and policy development. Although this survey is voluntary, we need and appreciate your cooperation to make the results comprehensive, accurate, and timely.

Please complete the survey by **[DATE]** and send your completed survey by email to BAdams@urban.org, by faxing it to **[FAX NUMBER],** or by mailing it to –

Urban Institute Justice Policy Center
BJS SSAGO Survey
2100 M St NW
Washington, DC, 20037

If you have any questions about the survey or require any assistance, please contact the principal investigators or BJS project manager –

William Adams, BAdams@urban.org, 202-261-5506
Yasemin Irvin-Erickson, YIrvin@urban.org, 202-261-5821
Suzanne M. Strong, Suzanne.M.Strong@usdoj.gov, 202-616-3666

Pilot Statement

We thank you for your participation in the pilot testing of this survey instrument. Upon your completion of this survey, we will arrange for a 30-minute debriefing interview to receive your feedback. **We kindly ask you to track the time you spend completing the survey, which will help us estimate the time burden for respondents**.

INSTRUCTIONS AND DEFINITIONS

1. "**Matters**" refer to all criminal and civil matters of concern brought to the attention of AG offices by any individual or entity, including any government office.
2. A **case** is defined as a set of all charges (or causes of action) filed in court against a single defendant that are handled by the court as a single incident. A case with three defendants should be recorded as three cases, but a case with one defendant with multiple charges (or multiple causes of action) should be counted as one case. Some questions ask for numbers or estimates (e.g., numbers of cases).
3. In this survey, we are interested in both the **cases that were "open" and that were "closed" by your office in the last 12 months**. A case is considered open when your office is dedicating resources to it or while it is still pending with the court. A case is considered closed when a court has entered their verdict or final finding in the case. Closed cases include dismissals, acquittals, not guilty findings, guilty findings, nolle prosequi, and other deferred dispositions, such as placement on an inactive docket. Civil closed cases include dismissals, entries of summary judgment, entry of judgment for or against a party, and when the parties enter into a settlement agreement and the court approves that agreement.
4. We recognize that it may be necessary to pass the survey to different units within your office in order to answer all of the questions on the survey**. You may share the survey, but please designate one person as the contact person responsible for completing and submitting the survey, as well as for any follow-up questions regarding the survey once it is completed**.
5. If sharing the fillable pdf, do not send the password in the same email as the fillable pdf. Send the survey in one email and the password in a separate email.

Our definition of human trafficking is based on the *Trafficking Victims Protection Act (TVPA) of 2000* (and subsequent re-authorizations) and includes both **sex trafficking** and **labor trafficking**, which are defined below. However, we recognize that individual states may define sex trafficking and labor trafficking and the age of majority differently. **If your state's definition of trafficking or underage victims differ from the TVPA definitions, please use your state's definitions (as promulgated in your state human trafficking laws) while answering the questions**.

1. **Sex trafficking** is the recruitment, harboring, transportation, provision, obtaining, patronizing, or solicitation of a person for the purpose of a *commercial sex act*, in which the commercial sex act is induced by force, fraud, or coercion (22 USC § 7102); **or** to knowingly recruit, entice, harbor, transport, provide, obtain, or maintain a minor (defined as someone under 18 years of age) knowing or in reckless disregard of the fact that the victim is a minor and would be caused to engage in a commercial sex act (18 USC § 1591).
   - ***Commercial sex act***: any sex act for which anything of value (e.g., money, drugs, food, shelter, rent etc.) or the promise of anything of value is given by any person. A third party may or may not be involved.
   - ***Coercion***: involves threats of serious harm to or physical restraint against any person; any scheme, plan, or pattern intended to cause a person to believe that failure to perform an act would result in serious harm to or physical restraint against any person; or the abuse or threatened abuse of the legal process. Coercion may include psychological manipulation, documents confiscation, and shame and fear-inducing threats to share information or pictures with others or to report to authorities.
2. **Labor trafficking** is the recruitment, harboring, transportation, provision, or obtaining of a person for labor or services, through the use of force, fraud or coercion for the purpose of subjection to involuntary servitude, peonage, debt bondage or slavery (22 USC § 7102).
   - ***Involuntary servitude***: a condition of servitude induced by means of any scheme, plan, or pattern intended to cause a person to believe that, if the person did not enter into or continue in such condition, that person or another person would suffer serious harm/physical restraint; or the abuse/threatened abuse of the legal process.
   - ***Debt bondage***: the status or condition of a debtor arising from pledge by debtor of his/her personal services or those of a person under his or her control as a security for debt, if value of those services as reasonably assessed is not applied toward liquidation of the debt or the length and nature of those services are not respectively limited and defined.
   - ***Peonage***: is a status or condition of involuntary servitude based on real or alleged indebtedness.
   - ***Slavery*:** is the status of being under the ownership or control of someone where a person is forced to work for another.

SECTION 1. GENERAL OFFICE INFORMATION
In this section, we are going to ask you questions about your office's staffing, training activities, and participation in educational forums and taskforces.

1. **How many Assistant/Deputy Attorneys General worked in your office as of June 30, 2018?** If you are not able to provide an exact number, provide an estimate and check the estimate box.

	Estimate
	☐

2. **If your office has a specialized unit dedicated to handling human trafficking cases, how many Assistant/Deputy Attorneys General worked in that unit as of June 30, 2018?** If you are not able to provide the exact number, provide an estimate and check the estimate box.

	Estimate	Not Applicable (no dedicated human trafficking unit)
	☐	☐

3. **Do you have any of the following personnel on staff or have access to them as consultants?** Check Yes, No, or Unknown for each option.

	Yes, on staff	Yes, as consultant	No	Unknown
Computer forensics experts	☐	☐	☐	☐
Crime analysts	☐	☐	☐	☐
Victim service providers (including victim rescue/aftercare professionals)	☐	☐	☐	☐
Victim witness experts	☐	☐	☐	☐

4. **What is your office's jurisdictional authority?** Check Yes, No, or Unknown for each option.

	Yes	No	Unknown
Jurisdiction for civil cases	☐	☐	☐
Jurisdiction for criminal appeals	☐	☐	☐
Jurisdiction for criminal cases	☐	☐	☐

5. **What is your office's jurisdictional authority regarding human trafficking cases?** Check Yes, No, or Unknown for each option.

	Yes	No	Unknown
Jurisdiction for civil cases	☐	☐	☐
Jurisdiction for criminal appeals	☐	☐	☐
Jurisdiction for criminal cases	☐	☐	☐

6. **In the last 12 months, did your office participate in any of the following federal, state or regional task forces involving any aspect of human trafficking?** Check Yes, No, or Unknown for each option.

	Yes	No	Unknown
U.S. Department of Justice BJA/OVC Human Trafficking Task Force	☐	☐	☐
FBI Innocence Lost Task Force	☐	☐	☐
Internet Crimes Against Children (ICAC) Task Force	☐	☐	☐
Anti-trafficking coordination teams	☐	☐	☐
Other federal task force	☐	☐	☐
Other joint federal/state task force	☐	☐	☐
Other regional task force	☐	☐	☐
Other state task force	☐	☐	☐

7. **In the last 12 months, did your office staff receive training specifically on human trafficking?**

Yes	No	Unknown
☐	☐	☐

8. **In the last 12 months, did your office provide training or educational/awareness programs regarding human trafficking to any of the following?** Check Yes, No, or Unknown for each option.

	Yes	No	Unknown
Businesses	☐	☐	☐
General public (including online trainings)	☐	☐	☐
Judges	☐	☐	☐
Law enforcement	☐	☐	☐
Prosecutors	☐	☐	☐

9. **Indicate if your office has needs for any of the following staffing or technical resources for handling human trafficking cases.** Check Yes, No, or Unknown for each option.

	Yes	No	Unknown
Improved law enforcement coordination	☐	☐	☐
Improved civil enforcement coordination (e.g., with Department of Labor)	☐	☐	☐
Specialized human trafficking staff	☐	☐	☐
Victim services provision	☐	☐	☐
Other (please specify below)	☐	☐	☐

SECTION 2. SEX AND LABOR TRAFFICKING STATUTES

In this section, we want to know more about your state's human trafficking statutes and how your office charges sex and labor trafficking cases.

10. Does your state have a specific statute prohibiting labor trafficking?

Yes ☐ No ☐ Unknown ☐

11. What percentage of labor trafficking cases filed in the last 12 months were charged only with state labor trafficking statutes? If you are not able to provide the exact percentage, provide an estimate and check the estimate box.

☐ Estimate ☐ Not Applicable (no labor trafficking cases were filed) ☐

12. What percentage of labor trafficking cases filed in the last 12 months were charged with both state labor trafficking statutes and other state statutes? If you are not able to provide the exact percentage, provide an estimate and check the estimate box.

☐ Estimate ☐ Not Applicable (no labor trafficking cases were filed) ☐

13. What percentage of labor trafficking cases filed in the last 12 months were charged only with state statutes other than labor trafficking statutes? If you are not able to provide the exact percentage, provide an estimate and check the estimate box.

☐ Estimate ☐ Not Applicable (no labor trafficking cases were filed) ☐

14. Does your state have a specific statute prohibiting sex trafficking?

Yes ☐ No ☐ Unknown ☐

15. What percentage of sex trafficking cases filed in the last 12 months were charged only with state sex trafficking statutes? If you are not able to provide the exact percentage, provide an estimate and check the estimate box.

☐ Estimate ☐ Not Applicable (no sex trafficking cases were filed) ☐

16. What percentage of sex trafficking cases filed in the last 12 months were charged with both state sex trafficking statutes and other state statutes? If you are not able to provide the exact percentage, provide an estimate and check the estimate box.

☐ Estimate ☐ Not Applicable (no sex trafficking cases were filed) ☐

17. What percentage of <u>sex trafficking</u> cases filed in the last 12 months were charged <u>only</u> with state statutes other than sex trafficking statutes? If you are not able to provide the exact percentage, provide an estimate and check the estimate box.

	Estimate	Not Applicable (no sex trafficking cases were filed)
	☐	☐

18. For <u>labor trafficking</u> cases that your office prosecuted in the last 12 months that brought charges other than human trafficking, what other charges were brought? If your office did not prosecute any labor trafficking cases in the last 12 months, please check 'Not applicable' and proceed to question 19.

Not applicable ☐

	Yes	No	Unknown
Child endangerment	☐	☐	☐
Domestic abuse/assault	☐	☐	☐
Fraud	☐	☐	☐
Kidnapping/child stealing	☐	☐	☐
Labor code wage and hour violation	☐	☐	☐
Money laundering	☐	☐	☐
Purchase/sale of an individual	☐	☐	☐
Sexual abuse	☐	☐	☐
Other charges (please specify below)	☐	☐	☐

19. For <u>sex trafficking</u> cases that your office prosecuted in the last 12 months that brought charges other than human trafficking, what other charges were brought? If your office did not prosecute any sex trafficking cases in the last 12 months, please check 'Not applicable' and proceed to question 20.

Not applicable ☐

	Yes	No	Unknown
Child endangerment	☐	☐	☐
Domestic abuse/assault	☐	☐	☐
Fraud	☐	☐	☐
Kidnapping/child stealing	☐	☐	☐
Money laundering	☐	☐	☐
Pandering	☐	☐	☐
Promoting or compelling prostitution	☐	☐	☐
Purchase/sale of an individual	☐	☐	☐
Sexual abuse	☐	☐	☐
Sexual assault of a minor	☐	☐	☐
Sexual exploitation of a minor	☐	☐	☐
Other charges (please specify below)	☐	☐	☐

SECTION 3. VICTIMS AND OFFENDERS OF HUMAN TRAFFICKING
In this section, we want to know about the victims and offenders of human trafficking for cases prosecuted by your office.

20. Indicate if the types of victims listed below were among the alleged victims in open criminal or civil human trafficking cases handled by your office over the past 12 months. A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Check Yes, No, or Unknown for each option. If your office did not have any open criminal or civil human trafficking cases in the last 12 months, please check Not Applicable and proceed to Question 21.

Not applicable ☐

	Yes	No	Unknown
Adult victims of labor trafficking	☐	☐	☐
Adult victims of sex trafficking	☐	☐	☐
Child victims of labor trafficking	☐	☐	☐
Child victims of sex trafficking	☐	☐	☐

20a. Indicate which of type of the victims listed below was the most common type of alleged victims in open criminal or civil human trafficking cases handled by your office over the past 12 months. A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Please check only one answer.

Adult victims of labor trafficking	☐
Adult victims of sex trafficking	☐
Child victims of labor trafficking	☐
Child victims of sex trafficking	☐

21. What services are available through your office for victims of labor and sex trafficking? For each service listed below, please check Yes if your office provides this service or refers victims to other service providers for this service. Please check No if your office does not provide the service or does not refer victims to providers. Please check Unknown if you do not know about the provision of the below services.

	Yes	No	Unknown
Counseling	☐	☐	☐
Housing	☐	☐	☐
Legal services	☐	☐	☐
Other (please specify below)	☐	☐	☐

22. Indicate if the types of offenders listed below were among the alleged offenders in open criminal or civil human trafficking cases handled by your office over the past 12 months. A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Check Yes, No, or Unknown for each option. If your office did not have any open criminal or civil human trafficking cases in the last 12 months, please check Not Applicable and proceed to Question 21.

Not applicable ☐

	Yes	No	Unknown
Individual	☐	☐	☐
Businesses (not online)	☐	☐	☐
Groups of individuals (including organized crime)	☐	☐	☐
Online website or provider	☐	☐	☐
Subcontractors	☐	☐	☐
Others (please specify below)	☐	☐	☐

22a. Indicate which of type of the offenders listed below was the <u>most common</u> type of alleged offenders in open criminal or civil human trafficking cases handled by your office over the past 12 months. A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Please check only one answer.

	Yes	No	Unknown
Individual	☐	☐	☐
Businesses (not online)	☐	☐	☐
Groups of individuals (including organized crime)	☐	☐	☐
Online website or provider	☐	☐	☐
Subcontractors	☐	☐	☐
Others (please specify below)	☐	☐	☐

SECTION 4. SEX AND LABOR TRAFFICKING REFERRALS AND CASES

In this section, we are going to ask about how cases are referred to your office, what you do when you do not open a case, and about how many cases your office opened and closed in the last 12 months.

23. Have any of the following sources referred human trafficking matters to your office over the past 12 months? Check Yes, No, or Unknown for each option.

	Yes	No	Unknown
HEALTH CARE			
Mental health care providers	☐	☐	☐
Other health care providers (including hospitals and emergency rooms)	☐	☐	☐
LAW ENFORCEMENT & PROSECUTION			
Federal Bureau of Investigation	☐	☐	☐
Department of Homeland Security	☐	☐	☐
Department of Labor	☐	☐	☐
Local Police	☐	☐	☐
State Police	☐	☐	☐
U.S. Attorney's Office	☐	☐	☐
NONGOVERNMENTAL ORGANIZATIONS			
National Center for Missing and Exploited Children (NCMEC)	☐	☐	☐
Public interest groups	☐	☐	☐
Victim advocates or victim service providers	☐	☐	☐
OTHER SOURCES			
National Trafficking Hotline/Polaris Project	☐	☐	☐
Press reports	☐	☐	☐
Private individuals	☐	☐	☐
Schools	☐	☐	☐
Social workers, foster care agency, or foster care providers	☐	☐	☐
Private individuals	☐	☐	☐
Other (please specify below)	☐	☐	☐

24. Did any of the <u>labor trafficking</u> cases (criminal or civil) that were opened by your office in the last 12 months occur within one of the venues listed below? A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Check Yes, No, Unknown, or NJ (no jurisdiction) for each offense. If your office did not have any open criminal or civil labor trafficking cases in the last 12 months, please check Not Applicable and proceed to Question 25.

	Criminal Cases				Civil Cases			
Detailed Category	**Yes**	**No**	**Unknown**	**NJ**	**Yes**	**No**	**Unknown**	**NJ**
Agricultural work/ field labor	☐	☐	☐	☐	☐	☐	☐	☐
Carnival work	☐	☐	☐	☐	☐	☐	☐	☐
Commercial cleaning services	☐	☐	☐	☐	☐	☐	☐	☐
Construction	☐	☐	☐	☐	☐	☐	☐	☐
Custodial work	☐	☐	☐	☐	☐	☐	☐	☐
Domestic servitude	☐	☐	☐	☐	☐	☐	☐	☐
Elder care/nursing homes	☐	☐	☐	☐	☐	☐	☐	☐
Factories (sweat shops producing clothing, shoes, electronics, etc.)	☐	☐	☐	☐	☐	☐	☐	☐
Forestry and logging	☐	☐	☐	☐	☐	☐	☐	☐
Health and beauty services/ nail salons	☐	☐	☐	☐	☐	☐	☐	☐
Hotels/hospitality services	☐	☐	☐	☐	☐	☐	☐	☐
Landscaping	☐	☐	☐	☐	☐	☐	☐	☐
Restaurants and food services	☐	☐	☐	☐	☐	☐	☐	☐
Street peddling/public begging	☐	☐	☐	☐	☐	☐	☐	☐
Strip clubs	☐	☐	☐	☐	☐	☐	☐	☐
Traveling sales crews	☐	☐	☐	☐	☐	☐	☐	☐

25. Did any of the <u>sex trafficking</u> cases (criminal or civil) that were opened by your office in the last 12 months occur within one of the venues listed below? A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Check Yes, No, Unknown, or NJ (no jurisdiction) for each offense. If your office did not have any open criminal or civil sex trafficking cases in the last 12 months, please check Not Applicable and proceed to Question 26.

	Criminal Cases				Civil Cases			
Detailed Category	**Yes**	**No**	**Unknown**	**NJ**	**Yes**	**No**	**Unknown**	**NJ**
Escort services / online classified ads (e.g., Backpage.com)	☐	☐	☐	☐	☐	☐	☐	☐
Massage parlors (illicit massage)	☐	☐	☐	☐	☐	☐	☐	☐
Outdoor solicitation/street prostitution	☐	☐	☐	☐	☐	☐	☐	☐
Residential brothels	☐	☐	☐	☐	☐	☐	☐	☐
Strip clubs	☐	☐	☐	☐	☐	☐	☐	☐

26. How many open criminal and civil human trafficking cases of the following categories were being handled by your office in the last 12 months? A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Select the range of cases using the drop-down box for each category. If your office does not have jurisdiction, select No Jurisdiction for each option. If you are not able to provide a range, select Unknown.

Broad Category	Criminal Cases	Civil Cases
Labor trafficking	Choose an item.	Choose an item.
Sex trafficking of adults	Choose an item.	Choose an item.
Sex trafficking of minors	Choose an item.	Choose an item.

27. In the last 12 months, how many <u>criminal</u> <u>labor trafficking</u> cases did your office close through the following methods? A criminal case is closed when the court makes a decision to convict the defendants or dismiss the case. If your office does not have jurisdiction, select No Jurisdiction for each option. If you are not able to provide a range, select Unknown.

Dismissed	Choose an item.
Guilty finding	Choose an item.
Not guilty finding (including acquittals)	Choose an item.
Other finding (please specify below)	Choose an item.

28. In the last 12 months, how many civil labor trafficking cases did your office close through the following methods? A civil case is closed when the court makes a decision to find the defendants liable or dismiss the case. If your office does not have jurisdiction, select No Jurisdiction for each option. If you are not able to provide a range, select Unknown.

Judgment against the defendant	Choose an item.
Judgment for the defendant	Choose an item.
Dismissed	Choose an item.
Parties reached a settlement agreement	Choose an item.
Other finding (please specify below)	Choose an item.

29. In the last 12 months, how many criminal sex trafficking cases did your office close through the following methods? A criminal case is closed when the court makes a decision to convict the defendants or dismiss the case. If your office does not have jurisdiction, select No Jurisdiction for each option. If you are not able to provide a range, select Unknown.

Dismissed	Choose an item.
Guilty finding	Choose an item.
Not guilty finding (include acquittals)	Choose an item.
Other finding (please specify below)	Choose an item.

30. In the last 12 months, how many civil sex trafficking cases did your office close through the following methods? A civil case is closed when the court makes a decision to find the defendants liable or dismiss the case. If your office does not have jurisdiction, select No Jurisdiction for each option. If you are not able to provide a range, select Unknown.

Judgment against the defendant	Choose an item.
Judgment for the defendant	Choose an item.
Dismissed	Choose an item.
Parties reached a settlement agreement	Choose an item.
Other finding (please specify below)	Choose an item.

31. **How did your office handle <u>labor trafficking</u> referrals received over the past 12 months that were not prosecuted?** Check Yes, No, or Unknown for each option. Also, in the last column indicate the top three most common outcomes of human trafficking referrals that were not filed as a case.

	Yes	No	Unknown	Top Three
Referred to law enforcement: state or local	☐	☐	☐	☐
Referred to regulatory agencies: federal	☐	☐	☐	☐
Referred to regulatory agencies: state	☐	☐	☐	☐
Referred to state or local prosecutors	☐	☐	☐	☐
Referred to U.S. Attorney's Office	☐	☐	☐	☐
Closed after investigation	☐	☐	☐	☐
Closed without investigation or referral	☐	☐	☐	☐

32. **How did your office handle <u>sex trafficking</u> referrals received over the past 12 months that were not prosecuted?** Check Yes, No, or Unknown for each option. Also, in the last column indicate the top three most common outcomes of human trafficking referrals that were not filed as a case.

	Yes	No	Unknown	Top Three
Referred to law enforcement: state or local	☐	☐	☐	☐
Referred to regulatory agencies: federal	☐	☐	☐	☐
Referred to regulatory agencies: state	☐	☐	☐	☐
Referred to state or local prosecutors	☐	☐	☐	☐
Referred to U.S. Attorney's Office	☐	☐	☐	☐
Closed after investigation	☐	☐	☐	☐
Closed without investigation or referral	☐	☐	☐	☐

Thank you for participating in this survey.

B.3. Pilot Debriefing Text

Survey of State Attorney General Offices
Human Trafficking Pilot Survey
Feedback Script/Questionnaire

Hi,

My name is _____ and I'm calling on behalf of the Bureau of Justice Statistics regarding the State Attorney General Offices human trafficking survey pilot. May I please speak to _____?

I'm calling regarding the State Attorney General Offices human trafficking survey pilot survey you recently completed for us. Thank you so much for completing the survey. Could we schedule a time to conduct a debriefing of the survey? It shouldn't take more than 30 minutes.

If they can do it right away….make sure they have copy of completed survey in front of them.

Great, so let me walk you through the basic process of how the debriefing will work. We'll go through the survey questions, and for each I'll ask you a couple of questions about the clarity of the question, the response choices and your overall ease at providing the information. We will also talk about how long the survey took to complete and review your responses to the feedback questions on the survey. I have your survey responses in front of me. Do you have any questions before we start?

For each question, probe for:

Anything that was unclear or confusing in the wording or any terminology that needed to be better defined.

Any response options that were unclear, confusing, overlapping, or missing.

Any requested information that was not available and could not be reasonably provided. **If not able to provide:** What steps would be necessary to get the information?

SECTION 1. GENERAL OFFICE INFORMATION

In this section, we are going to ask you questions about your office's staffing, training activities, and participation in educational forums and taskforces.

1. **How many Assistant/Deputy Attorneys General worked in your office as of June 30, 2018?** If you are not able to provide an exact number, provide an estimate and check the estimate box.

Clarity?	
Response options?	
Ability to provide?	

2. **If your office has a specialized unit dedicated to handling human trafficking cases, how many Assistant/Deputy Attorneys General worked in that unit as of June 30, 2018?** If you are not able to provide the exact number, provide an estimate and check the estimate box.

Clarity?	
Response options?	
Ability to provide?	

3. **Do you have any of the following personnel on staff or have access to them as consultants?** Check Yes, No, or Unknown for each option.

Clarity?	
Response options?	
Ability to provide?	

4. **What is your office's jurisdictional authority?** Check Yes, No, or Unknown for each option.

Clarity?	
Response options?	
Ability to provide?	

5. **What is your office's jurisdictional authority regarding human trafficking cases?** Check Yes, No, or Unknown for each option.

Clarity?	
Response options?	
Ability to provide?	

6. **In the last 12 months, did your office participate in any of the following federal, state or regional task forces involving any aspect of human trafficking?** Check Yes, No, or Unknown for each option.

Clarity?	
Response options?	
Ability to provide?	

7. **In the last 12 months, did your office staff receive training specifically on human trafficking?**

Clarity?	
Response options?	
Ability to provide?	

8. **In the last 12 months, did your office provide training or educational/awareness programs regarding human trafficking to any of the following?** Check Yes, No, or Unknown for each option.

Clarity?	
Response options?	
Ability to provide?	

9. **Indicate if your office has needs for any of the following staffing or technical resources for handling human trafficking cases.** Check Yes, No, or Unknown for each option.

Clarity?	
Response options?	
Ability to provide?	

SECTION 2. SEX AND LABOR TRAFFICKING STATUTES

In this section, we want to know more about your state's human trafficking statutes and how your office charges sex and labor trafficking cases.

10. Does your state have a specific statute prohibiting labor trafficking?

Clarity?	
Response options?	
Ability to provide?	

11. What percentage of labor trafficking cases filed in the last 12 months were charged only with state labor trafficking statutes? If you are not able to provide the exact percentage, provide an estimate and check the estimate box.

Clarity?	
Response options?	
Ability to provide?	

12. What percentage of labor trafficking cases filed in the last 12 months were charged with both state labor trafficking statutes and other state statutes? If you are not able to provide the exact percentage, provide an estimate and check the estimate box.

Clarity?	
Response options?	
Ability to provide?	

13. **What percentage of <u>labor trafficking</u> cases filed in the last 12 months were charged only with state statutes other than labor trafficking statutes?** If you are not able to provide the exact percentage, provide an estimate and check the estimate box.

Clarity?	
Response options?	
Ability to provide?	

14. **Does your state have a specific statute prohibiting <u>sex trafficking</u>?**

Clarity?	
Response options?	
Ability to provide?	

15. **What percentage of <u>sex trafficking</u> cases filed in the last 12 months were charged <u>only</u> with state sex trafficking statutes?** If you are not able to provide the exact percentage, provide an estimate and check the estimate box.

Clarity?	
Response options?	
Ability to provide?	

16. **What percentage of <u>sex trafficking</u> cases filed in the last 12 months were charged with both state sex trafficking statutes <u>and</u> other state statutes?** If you are not able to provide the exact percentage, provide an estimate and check the estimate box.

Clarity?	
Response options?	
Ability to provide?	

17. **What percentage of <u>sex trafficking</u> cases filed in the last 12 months were charged <u>only</u> with state statutes other than sex trafficking statutes?** If you are not able to provide the exact percentage, provide an estimate and check the estimate box.

Clarity?	
Response options?	
Ability to provide?	

18. **For <u>labor trafficking</u> cases that your office prosecuted in the last 12 months that brought charges other than human trafficking, what other charges were brought?** If your office did not prosecute any labor trafficking cases in the last 12 months, please check 'Not applicable' and proceed to question 19.

Clarity?	
Response options?	
Ability to provide?	

19. **For <u>sex trafficking</u> cases that your office prosecuted in the last 12 months that brought charges other than human trafficking, what other charges were brought?** If your office did not prosecute any sex trafficking cases in the last 12 months, please check 'Not applicable' and proceed to question 20.

Clarity?	
Response options?	
Ability to provide?	

SECTION 3. VICTIMS AND OFFENDERS OF HUMAN TRAFFICKING

In this section, we want to know about the victims and offenders of human trafficking for cases prosecuted by your office.

20. **Indicate if the types of victims listed below were among the alleged victims in <u>open</u> criminal or civil human trafficking cases handled by your office over the past 12 months.** A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Check Yes, No, or Unknown for each option. If your office did not have any open criminal or civil human trafficking cases in the last 12 months, please check Not Applicable and proceed to Question 21.

Clarity?	
Response options?	
Ability to provide?	

20a. Indicate which of type of the victims listed below was the <u>most common</u> type of alleged victims in open criminal or civil human trafficking cases handled by your office over the past 12 months. A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Please check only one answer.

Clarity?	
Response options?	
Ability to provide?	

21. What services are available through your office for victims of labor and sex trafficking? For each service listed below, please check Yes if your office provides this service or refers victims to other service providers for this service. Please check No if your office does not provide the service or does not refer victims to providers. Please check Unknown if you do not know about the provision of the below services.

Clarity?	
Response options?	
Ability to provide?	

22. Indicate if the types of offenders listed below were among the alleged offenders in open criminal or civil human trafficking cases handled by your office over the past 12 months. A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Check Yes, No, or Unknown for each option. If your office did not have any open criminal or civil human trafficking cases in the last 12 months, please check Not Applicable and proceed to Question 21.

Clarity?	
Response options?	
Ability to provide?	

22a. Indicate which of type of the offenders listed below was the <u>most common</u> type of alleged offenders in open criminal or civil human trafficking cases handled by your office over the past 12 months. A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Please check only one answer.

Clarity?	
Response options?	
Ability to provide?	

SECTION 4. SEX AND LABOR TRAFFICKING REFERRALS AND CASES

In this section, we are going to ask about how cases are referred to your office, what you do when you do not open a case, and about how many cases your office opened and closed in the last 12 months.

23. Have any of the following sources referred human trafficking matters to your office over the past 12 months? Check Yes, No, or Unknown for each option.

Clarity?	
Response options?	
Ability to provide?	

24. **Did any of the <u>labor trafficking</u> cases (criminal or civil) that were opened by your office in the last 12 months occur within one of the venues listed below?** A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Check Yes, No, Unknown, or NJ (no jurisdiction) for each offense. If your office did not have any open criminal or civil labor trafficking cases in the last 12 months, please check Not Applicable and proceed to Question 25.

Clarity?	
Response options?	
Ability to provide?	

25. **Did any of the <u>sex trafficking</u> cases (criminal or civil) that were opened by your office in the last 12 months occur within one of the venues listed below?** A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Check Yes, No, Unknown, or NJ (no jurisdiction) for each offense. If your office did not have any open criminal or civil sex trafficking cases in the last 12 months, please check Not Applicable and proceed to Question 26.

Clarity?	
Response options?	
Ability to provide?	

26. **How many open criminal and civil human trafficking cases of the following categories were being handled by your office in the last 12 months?** A case is considered open when your office is dedicating resources to it or while it is still pending with the court. Select the range of cases using the drop-down box for each category. If your office does not have jurisdiction, select No Jurisdiction for each option. If you are not able to provide a range, select Unknown.

Clarity?	
Response options?	
Ability to provide?	

27. In the last 12 months, how many criminal labor trafficking cases did your office close through the following methods?. If your office does not have jurisdiction, select No Jurisdiction for each option. If you are not able to provide a range, select Unknown.

Clarity?	
Response options?	
Ability to provide?	

28. In the last 12 months, how many civil labor trafficking cases did your office close through the following methods? . If your office does not have jurisdiction, select No Jurisdiction for each option. If you are not able to provide a range, select Unknown.

Clarity?	
Response options?	
Ability to provide?	

29. In the last 12 months, how many criminal sex trafficking cases did your office close through the following methods? If your office does not have jurisdiction, select No Jurisdiction for each option. If you are not able to provide a range, select Unknown.

Clarity?	
Response options?	
Ability to provide?	

30. **In the last 12 months, how many civil sex trafficking cases did your office close through the following methods?**. If your office does not have jurisdiction, select No Jurisdiction for each option. If you are not able to provide a range, select Unknown.

Clarity?	
Response options?	
Ability to provide?	

31. **How did your office handle labor trafficking referrals received over the past 12 months that were not prosecuted?** Check Yes, No, or Unknown for each option. Also, in the last column indicate the top three most common outcomes of human trafficking referrals that were not filed as a case.

Clarity?	
Response options?	
Ability to provide?	

32. **How did your office handle sex trafficking referrals received over the past 12 months that were not prosecuted?** Check Yes, No, or Unknown for each option. Also, in the last column indicate the top three most common outcomes of human trafficking referrals that were not filed as a case.

Clarity?	
Response options?	
Ability to provide?	

General Questions:

Was it difficult to complete the survey?

Were instructions clear? Were additional definitions needed?

About how long did it take you to complete the survey?

Were you able to complete the survey all at once or did it require multiple sessions?

Were you able to complete the survey yourself or did it require you to pass the survey to others in your departments or others in other departments?

Was the level of effort to complete the survey appropriate for the questions the survey asked?

Which questions were difficult to complete/took the longest (and why)?

Are there any additional questions that do not currently appear on the questionnaire that you would recommend including? If so, what are those?

Are there any other improvements to the survey that you would recommend we make?

In your opinion, would it be better to provide a due date for the survey or should we ask for it to be returned as soon as possible?

In your opinion, what mode of communication would be most effective in reminding you to complete the survey: telephone calls, e-mails, faxes or mailings?

In your opinion, what mode of survey would be most easy to complete: a fillable pdf survey, a web-survey, or a hardcopy paper survey?