Attachment 12.Targeted Telephone Contacting and Voicemail Script

Hello, may I please speak with (RESPONDENT)? If the respondent is not identified, ask for someone knowledgeable about human trafficking cases.

Note to Cindy: IF [RESPONDENT X] NO LONGER WORKS THERE, ASK FOR PERSON WHO CURRENTLY HOLDS [RESPONDENT X'S] POSITION. RECORD FIRST AND LAST NAME OF NEW RESPONDENT AND COMMUNICATE THE PURPOSE OF THE CALL.

[If person is known to Cindy, she will not need to introduce herself and will exchange pleasantries. She may include more details about herself is she does not know the person on the phone].

I am calling today on behalf of The Urban Institute and the Bureau of Justice Statistics. BJS developed the Survey of State Attorneys General Offices to collect information relevant to the work of state attorneys general, and this first survey addresses the work you do handling criminal and civil human trafficking offenses.

The information collected through this data series could allow BJS to better understand the needs of state attorneys general offices. Additionally, your office will be able to access the report generated from the data or to use the data on your own to develop best practices in regards to handling cybercrime.

We are contacting you (again) because it is important that we receive responses from all U.S. jurisdictions, yours included.

The survey may be delegated to any knowledgeable person at your office.

Your completed survey may be returned to the Urban Institute using the pre-addressed, pre-paid envelope which was included in the package. You also have the option of completing the fillable pdf survey form.

If you have any questions as you complete the survey, please call the Urban Institute toll-free at _____. You may also contact me at _____.

Targeted Voicemail Contacting Script

My name is Cindy Lott, and I am a consultant for the Urban Institute working on behalf of the Bureau of Justice Statistics to collect data for the Survey of State Attorneys General Offices. BJS developed this program to collect information about the work done by state attorneys general. The first survey asks questions on how your office handles and prosecutes human trafficking.

Recently, we contacted your office by email seeking a response to the survey sent to all U.S. jurisdictions. It is important that we receive responses from all jurisdictions, yours included, for a comprehensive view of the needs and resources of attorneys general offices in human trafficking prosecution.

The information collected through this data series will allow BJS and the Department of Justice to better understand the needs of state attorneys general offices and may inform future funding opportunities. BJS will produce a report and publish it on their website at the conclusion of the project.

The survey may be delegated to any knowledgeable person at your office. We offer multiple ways in which your office may return the survey to us, including email, US mail, and fax. Please contact us toll free at_____, and we will answer any questions you may have about the completion of the survey or about how to send it to The Urban Institute.

We appreciate your time in responding to the survey, which will be a part of a larger series of data collected from state attorneys general offices. You may also call me at _____ and I'd be happy to discuss the survey with you.