Appendix J.1

SNAP Participant Survey

Telephone Interview Script - English

Food and Shopping

1.   Hello, may I speak to [PARTICIPANT NAME]?
        YES   1
        NO   2

2.   Hello, Mr./Ms. [PARTICIPANT'S LAST NAME], my name is [INTERVIEWER NAME] and I'm calling from Westat, a survey research firm, on behalf of the Food and Nutrition Service, United States Department of Agriculture. A few weeks ago we sent you a survey to ask you some questions about food and shopping. We have not received your completed survey and would like to do the survey now over the phone. Completing the survey is voluntary. If you decide not to participate, there will be no penalty or loss of benefits.

3.   I would like to speak with the primary food shopper in your household. The primary food shopper is the person who does the most grocery shopping for your household. Are you the primary food shopper in your household?
        YES ....   1 → Go to Question 5
        NO ....   2 → Go to Question 4

4.   May I speak with the primary food shopper in your household?

If contact made with primary shopper, repeat 2 above and continue to question 5

If primary shopper not available:

        When is a good time to call back and speak with the primary shopper?

        Record preferred callback time: _____ AM/PM

5. Is this a good time? The questions take about 20 minutes to complete, and you may stop at any time or refuse to answer any questions you don't want to. We will send you $20 in cash as a token of our appreciation.

        YES ....   1 → IF yes, administer the survey.
        NO   2

IF NO - NOT A GOOD TIME, When would be a good time for me to call you back?

IF NO – REFUSAL, COMPLETE NON-INTERVIEW REPORT FORM TO DOCUMENT STRENGTH OF REFUSAL (MILD/FIRM/HOSTILE) AND REASONS FOR REFUSAL.

END

NOTE: SCRIPT TO ADMINISTER SURVEY WILL BE ADDED AFTER SURVEY IS FINALIZED