



Enter Search Term On DHS.gov

Share / Email

Traveler Redress Inquiry Program

DHS TRIP

Step 1: Should I Use DHS TRIP?

Step 2: How to Use DHS TRIP

Step 3: After Your Inquiry

Redress Control Numbers

DHS Traveler Redress Inquiry Program (DHS TRIP)

The Department of Homeland Security Traveler Redress Inquiry Program (DHS TRIP) is a single point of contact for individuals who have inquiries or seek resolution regarding difficulties they experienced during their travel screening at transportation hubs - like airports - or crossing U.S. borders.



This includes:

- watch list issues
- screening problems at ports of entry
- situations where travelers believe they have been unfairly or incorrectly delayed, denied boarding or identified for additional screening at our nation's transportation hubs

DHS TRIP is part of an effort by the departments of State and Homeland Security to welcome legitimate travelers while still securing our country from those who want to do us harm.

[Expand All Sections](#)

[Who Should Use DHS TRIP?](#) +

[How does DHS TRIP work?](#) +

[How is redress information used?](#) +

[Getting started with DHS TRIP](#) +

TRIP@dhs.gov

Last Published Date: August 27, 2018

Was this page helpful?

- screening problems at ports of entry
- situations where travelers believe they have been unfairly or incorrectly delayed, denied boarding or identified for additional screening at our nation's transportation hubs



DHS TRIP is part of an effort by the departments of State and Homeland Security to welcome legitimate travelers while still securing our country from those who want to do us harm.

[Collapse All Sections](#)

Who Should Use DHS TRIP?

People who have been denied or delayed airline boarding; have been denied or delayed entry into or exit from the U.S. at a port of entry or border crossing; or have been repeatedly referred to additional (secondary) screening can file an inquiry to seek redress.

- [Step 1: Should I use DHS TRIP?](#)

How does DHS TRIP work?

DHS TRIP routes your redress request to the appropriate office for review and adjudication. When you apply for redress, you will be assigned a record identifier or [Redress Control Number](#).

You should keep your redress control number. You can use it to look up your complaint status online and to book airline tickets after your complaint is resolved.

- [Step 2: How to use DHS TRIP](#)
- [Step 3: After your inquiry](#)

How is redress information used?

The Department of Homeland Security safeguards the privacy of any personal information that you provide in your inquiry to DHS TRIP. The information that you provide will be used only to process your request for redress.

- [More information on DHS TRIP and your privacy.](#)

Getting started with DHS TRIP

- [Learn more about TRIP](#)
- [Go to DHS TRIP to File a Complaint / Apply for Redress](#)

TRIP@dhs.gov

Last Published Date: August 27, 2018

Was this page helpful?



Traveler Redress Inquiry Program

DHS TRIP

Step 1: Should I Use DHS TRIP?

[Step 2: How to Use DHS TRIP](#)

[Step 3: After Your Inquiry](#)

[Redress Control Numbers](#)

Step 1: Should I Use DHS TRIP?

DHS TRIP can help you work to resolve travel-related issues. This applies when:

- You were not able to print a boarding pass from an airline ticketing kiosk or from the Internet
- You were denied or delayed boarding
- A ticket agent "called someone" before handing you a boarding pass
- You were told:
 - your fingerprints were incorrect or of poor quality
 - your photo did not match the travel document
 - your personal information was incomplete or inaccurate
 - you are on the "No Fly List"
- You want to
 - amend a traveler record because of an overstay as a result of not submitting the required I-94 when exiting the United States
 - ensure your biometric record in the Department of Homeland Security Systems is corrected if inaccurate.
- You believe
 - you were unfairly detained during your travel experience or unfairly denied entry into the United States
 - the U.S. government's record of your personal information is inaccurate

[Collapse All Sections](#)

When DHS TRIP Does Not Apply

DHS TRIP is not designed to address travel issue related to mishandled bags or poor customer service. To help you address other travel issues, please visit the following:

- [Domestic Travelers \(TSA\)](#)
- [International Travelers \(CBP\)](#)

More About Screening and Watchlists

What is the terrorist watchlist?

More About Screening and Watchlists

What is the terrorist watchlist?

The terrorist watchlist is maintained by the Terrorist Screening Center (TSC), which is administered by the FBI, U.S. Department of Justice, in cooperation with the departments of Homeland Security, Defense, State and Treasury, and the Central Intelligence Agency.

Intelligence and law enforcement agencies nominate individuals for the watchlist based on established criteria.

Two subsets of the terrorist watchlist are the "No Fly" list and "Selectee" list:

- The "No Fly" list includes individuals who are prohibited from boarding an aircraft. **You are NOT on the No Fly list if you receive a boarding pass.**
- The "Selectee" list includes individuals who must undergo additional security screening before being permitted to board an aircraft.

The Transportation Security Administration (TSA) was created in the wake of 9/11 to strengthen the security of the nation's transportation systems while ensuring the freedom of movement for people and commerce. One of the ways TSA secures transportation systems is screening airline passengers against the No Fly and Selectee lists.

Customs and Border Protection also screens passengers against the terrorist watchlist before admitting travelers to the United States. As part of the inspection process, CBP officers must verify the identity of travelers, determine their admissibility into the U.S., and otherwise ensure compliance with U.S. laws, including looking for possible terrorists, weapons, controlled substances, and a wide variety of other prohibited and restricted items.

A traveler may be referred to secondary inspection for reasons unrelated to CBP's priority mission of keeping dangerous goods and dangerous people out of the U.S. For example, clearance difficulties may result from a traveler's name and/or date of birth residing in state or local law enforcement agency databases. CBP does not have the authority to modify such records and must refer these travelers to secondary inspection.

How do I know if I am on a Government Watchlist?

The U.S. government does not reveal whether a particular person is on or not on a watchlist. If the government revealed this information, terrorist organizations would be able to circumvent the watchlist's purpose by determining in advance which of their members were likely to be questioned or detained.

- Read more information on the [Terrorist Screening Center](#).

Many people erroneously believe that they are experiencing a screening delay because they are on a watchlist. In fact, such delays are often caused merely by a name similarity to another person who is on the watchlist. Ninety-nine percent of individuals who apply for redress are not on the terrorist watchlist, but are misidentified as people who are.

DHS TRIP can help resolve inconveniences resulting from name similarities by providing a Redress Control Number that allows systems to prevent such misidentifications from recurring. [Go To Step 2](#)

What factors are used to determine if someone is selected for secondary screening?

Many factors are considered to determine whether to select someone for secondary screening, but for security reasons they cannot be disclosed.

Passengers may be selected for random screening measures during the security screening process; however, if you have been selected for secondary screening on multiple occasions you might be able to use DHS TRIP to resolve issues such as misidentification. [Go To Step 2](#).

- [More on the screening experience from TSA](#).

» [Go to Step 2: How To Use DHS TRIP](#)



Traveler Redress Inquiry Program

DHS TRIP

Step 1: Should I Use DHS TRIP?

Step 2: How to Use DHS TRIP

Step 3: After Your Inquiry

Redress Control Numbers

Step 2: How to Use DHS TRIP

DHS TRIP uses an online form that you complete using your computer and an Internet connection. It takes just a few moments to complete the screens and submit your complaint. You will be asked to submit documentation to complete the redress process. You can submit documents via mail or e-mail. For expedited service, e-mail all requested documents to TRIP@tsa.dhs.gov. Submitting documents via mail will result in slower processing.

[Click Here to File a Complaint / Apply for Redress](#)

NOTE: You cannot save this application. Before you begin, have the following information ready: required documents, flight numbers, dates, and any required data that may not be memorized, such as passport number.

[Expand All Sections](#)

Filing a Complaint on Behalf of Someone Else

You can contact DHS TRIP on behalf of another person. Complete the [DHS TRIP Authorization to Release Information to Another Person](#).

Mailing a Complaint Form

Completing the form online saves processing time and helps prevent data entry errors, so we can respond to you more quickly.

However, if you are unable to complete the online form, you may mail the [DHS TRIP Traveler Inquiry Form](#). If documents are mailed, it may take 10-15 business days to receive your submission due to federal government mail screening requirements.

Required Documents

Sending Your Documents

DHS TRIP and Your Privacy

Support for the Online Inquiry Form

TRIP@dhs.gov

Required Documents

—

For U.S. citizens

Please provide a legible copy of an unexpired U.S. passport. If you do not have a U.S. passport, please provide at least one legible copy of an unexpired government-issued photo identification document from the list below. For minors (individuals under the age of 18), a copy of either a certified birth certificate or a passport is the only identification document required.

For non-U.S. citizens

Please provide legible copies of the biographical pages of your unexpired passport/identification document, and/or copies of any U.S. government-issued identification documents listed below.

Document list

- Passport
- Passport card
- Driver's license
- Birth certificate (only for individuals under the age of 18)
- Military identification card
- Government identification card (federal/state/local number)
- Certificate of citizenship
- Naturalization certificate
- Immigrant/non-immigrant visa
- Alien registration
- Petition or claim receipt
- I-94 admission form
- FAST card
- SENTRI card
- NEXUS card
- Border crossing card
- SEVIS card

Sending Your Documents

+

DHS TRIP and Your Privacy

+

Support for the Online Inquiry Form

+

TRIP@dhs.gov

Last Published Date: November 4, 2016

Sending Your Documents

Use the information below to e-mail as an attachment or mail the DHS Traveler Inquiry Form. Please submit inquiries only once. Multiple submissions will delay response to your request.

E-mailing Instructions

Please e-mail the completed DHS TRIP Traveler Inquiry Form and copies of identification documents to TRIP@dhs.gov. If your attachments exceed 10 MB, they will be rejected due to size. If necessary, please send separate e-mails with attachments, using the same subject line for each e-mail.

Please allow 7-10 business days before checking the status of an electronic submission. Read more on [checking your submission status online](#).

Mailing Instructions

Please mail the completed DHS Trip Traveler Inquiry Form and copies of identification documents to:

DHS Traveler Redress Inquiry Program (DHS TRIP)
601 S. 12th St. TSA-901
Arlington, VA 20598-6901

Regular and overnight mail submission will take 10-15 business days to arrive due to federal government mail screening requirements.

If using the mail, be sure to send **copies** of your identification documents, not the original documents, because they cannot be returned.

Incomplete identification documents will delay the redress process.

DHS TRIP and Your Privacy

The Department of Homeland Security safeguards the privacy of any personal information that you provide in your inquiry to DHS TRIP. Information submitted through DHS TRIP will be protected and will only be shared as described in the documents below:

- System of Records Notice, DHS/All-005 Department of Homeland Security [Redress and Response Records System](#) (Federal Register), January 18, 2007
- [Privacy Impact Assessment](#)

How the Information You Submit Will Be Used

The information that you provide will be used to process your request for redress. To process your request, DHS TRIP will share this information within the Department and outside the Department with components or entities that can help address the underlying issues regarding your redress request. DHS TRIP may share information about you with airlines or other third parties where necessary to implement the redress resolution.

In very limited circumstances, information from an individual may be shared for reasons not related to the redress process. For example, if a person were to submit information indicating illegal activity, such as providing a fraudulent passport or driver's license, this information may be turned over to appropriate authorities for proper investigation. In addition, information may be shared with the National Archives and Records Administration for proper handling of government records or when specifically relevant to litigation involving the federal government or when necessary to protect the person who provided the information from the harm of identity theft in the case of a data breach affecting this system.

Support for the Online Inquiry Form

Problems accessing the DHS TRIP website? E-mail the Web Application Administrator: TRIP@dhs.gov



Enter Search Term On DHS.gov



Traveler Redress Inquiry Program

DHS TRIP

Step 1: Should I Use DHS TRIP?

Step 2: How to Use DHS TRIP

Step 3: After Your Inquiry

Redress Control Numbers

Step 3: After Your Inquiry

We recommend that you e-mail your completed form and copies of documents to TRIP@dhs.gov. If your attachments exceed 10 MB, they will be rejected due to size. If necessary, please send separate e-mails with attachments using the same subject line.

- If you mail your documents, it may take 10-15 business days to receive your submission due to federal government mail screening requirements.
- After filling online, you will be asked to provide supporting documentation within 30 days.
- Please submit your additional documentation well before the 30-day deadline to speed processing your request. Please submit this documentation via e-mail to TRIP@dhs.gov. If your attachments exceed 10 MB, they will be rejected due to size.
- Once your documentation is received, [DHS TRIP](#) will process your request.

Delays in receiving required documentation will cause delays in processing.

[Expand All Sections](#)

Redress Control Number

When you submit your DHS TRIP Traveler Inquiry Form, the DHS TRIP system automatically assigns you a Redress Control Number. You will be able to use this number to track the status of your inquiry. After your inquiry is completed, you will also be able to use the number when you make an airline reservation.

When you make an airline reservation, provide your redress number when requested by your travel arranger or airline representative, or when prompted by an interactive reservation system. This will enable your airline to determine quickly your identity and reduce the likelihood of mistaken identity during future trips.

If you have misplaced your redress control number, please contact TRIP@dhs.gov. Provide your full name, date of birth, gender, and city/state of residence. You will receive an e-mail containing your redress control number.

- [Read more about Redress Control Numbers](#)

Tracking Your Inquiry

After the Issue is Resolved

TRIP@dhs.gov

Tracking Your Inquiry

Once your inquiry has been received, you will receive a determination letter in the mail.

If you want to review the status of your inquiry, please visit the [status page](#). The status page will tell you if your case is in process, has been completed, or requires more information.

You will need your [Redress Control Number](#) to use this feature.

If your status indicates "Pending Paperwork" or "No Paperwork," DHS TRIP has sent you a letter describing the additional information needed to complete your case review. If you have not received this letter, please contact DHS TRIP at TRIP@dhs.gov. Include your Redress Control Number.

You may also mail your letter to:

DHS Traveler Redress Inquiry Program (DHS TRIP)
601 S. 12th Street, TSA-901
Arlington, VA 20598-6901

If you file your complaint online and send your documentation via e-mail, your updated status information should be available online within 7-10 days. If you send your request and/or additional documentation by mail, DHS TRIP may not adjust or create an accurate status update for 10-15 days after the documentation is mailed.

After the Issue is Resolved

DHS TRIP is designed specifically to help travelers improve their travel experience and correct inaccuracies in government records that may contribute to difficulties when traveling. Security procedures and legal concerns mandate that we can neither confirm nor deny any information about you that may be within federal watch lists; we also cannot reveal any law enforcement-sensitive information.

DHS TRIP may not resolve all of your travel-related concerns in the future.

Even after completing the redress process through DHS TRIP, a traveler may be selected for enhanced screening based on a variety of factors, or at random. While it is not the intent of the Department of Homeland Security to subject travelers to delays, the examination process will occasionally inconvenience travelers. The Department strives to ensure that its processes treat travelers fairly and efficiently, as we endeavor to make certain that all individuals travel in a legal and secure manner. In all cases, Homeland Security officers are to conduct interviews and examinations with the utmost professionalism and courtesy.

You Disagree with the Resolution

If you feel that your request for redress was resolved incorrectly, please follow the instructions that you received in your resolution letter.

Additional Resources

- [More on the airline screening process from TSA](#)
- [TSA Customer Contact Center and Claims Management](#)

TRIP@dhs.gov

Last Published Date: April 24, 2018



Traveler Redress Inquiry Program

DHS TRIP

Step 1: Should I Use DHS TRIP?

Step 2: How to Use DHS TRIP

Step 3: After Your Inquiry

Redress Control Numbers

Redress Control Numbers

The Redress Control Number (redress number) allows the Transportation Security Administration's (TSA) [Secure Flight](#) program to match travelers with the results of their redress case. Secure Flight is a behind-the-scenes program that streamlines the watch list matching process. Airlines have begun modifying their reservation system as part of the Secure Flight program. This will improve the travel experience for all passengers, including those who have been misidentified in the past.

[Collapse All Sections](#)

Quick Facts about Redress Control Numbers

The Redress Control Number is the record identifier for people who apply for redress through the [DHS Travel Redress Inquiry Program \(DHS TRIP\)](#). DHS TRIP is for travelers who have been repeatedly identified for additional screening and who want to file an inquiry to have erroneous information corrected in DHS systems.

Airlines will modify their reservations systems to allow passengers who have a 7-digit redress number to enter it when making their reservation.

Travelers without Redress Control Numbers

- Not everyone has a redress number.
- If you don't have a redress number and an airline or a travel site asks for your redress number, you can leave it blank.

If you do not have a redress number, you will still be able to make reservations and travel as normal. The redress number is an optional field and is not relevant for most travelers.

Travelers with Redress Control Numbers

- You may provide your redress number when you make a reservation or when updating your airline profile.
- If you have lost your redress number, contact DHS TRIP at TRIP@dhs.gov.

Additional Information

- More on [DHS TRIP](#)
- More on [Secure Flight](#)

TRIP@dhs.gov



Department of Homeland Security Traveler Redress Inquiry Program (DHS TRIP)

Thank you for contacting the Department of Homeland Security Traveler Redress Inquiry Program (DHS TRIP). DHS TRIP is a single point of contact for U.S. and non-U.S. citizens who have inquiries or seek resolution regarding difficulties they experience during their travel while undergoing screening at transportation hubs, such as airports and train stations, or while crossing U.S. borders. If you wish to apply, you must complete a Traveler Inquiry Form and provide certain required documentation. Your application can be e-mailed or mailed to DHS TRIP. E-mailed applications may be processed more quickly than mailed applications. Below are details regarding submitting a DHS TRIP application.

If your concern relates solely to a belief that your personal information has been misused or that your civil rights have been violated, you may skip to Section 'Incidents Related to Privacy' of this form.

While you may apply via e-mail or surface mail, submitting an electronic application below may be significantly faster.

Submitting the DHS TRIP Application:

1. On Behalf of Another Person: DHS TRIP requires a DHS Form 590, Authorization to Release Information to Another Person, which permits DHS TRIP to communicate with and provide information to someone other than the traveler, including someone serving as a representative for the traveler. U.S. privacy laws prohibit any discussion about this case absent the traveler's express written consent. To authorize DHS to release information about the traveler to a third party, the traveler must complete and return the DHS Form 590. The G-28 is not used by this program. To obtain a copy of this form please visit <http://www.dhs.gov/step-2-how-use-dhs-trip>.

2. Family or Group Applying for Redress: DHS TRIP cannot accept family or group applications for any reason. Each individual that is seeking redress must submit a separate application along with a copy of a valid, unexpired travel document, e.g., passport. If the applicant is a minor (i.e., a child under age 18), a parent or guardian may apply on his/her behalf; however, the information provided in the application must be specific to the child seeking redress. Each redress requestor may also apply online by visiting www.dhs.gov/TRIP. A parent/guardian is not required to complete a DHS Form 590.

3. Required Documents: The traveler applying for redress must attest under penalty of perjury that the facts stated in the application for redress are true and correct. The applicant must sign the document to continue with the application; it cannot be signed on behalf of someone unless the application is for a minor. In addition, our program requires the submission of at least one government issued photograph bearing travel document. In each document, DHS TRIP must be able to discern your facial features, and the information must be legible. It is strongly recommended that travelers submit a copy of a passport since it is required for international travel. Please note that our program does not accept expired travel documents. If the application is for a minor, parents or guardians may submit a copy of the minor's birth certificate if no driver's license or state-issued identification card is available. Do not send the original document. Please note that the provision of the identity document is a program requirement that DHS TRIP cannot waive.

are true and correct. The applicant must sign the document to continue with the application; it cannot be signed on behalf of someone unless the application is for a minor. In addition, our program requires the submission of at least one government issued photograph bearing travel document. In each document, DHS TRIP must be able to discern your facial features, and the information must be legible. It is strongly recommended that travelers submit a copy of a passport since it is required for international travel. Please note that our program does not accept expired travel documents. If the application is for a minor, parents or guardians may submit a copy of the minor's birth certificate if no driver's license or state-issued identification card is available. Do not send the original document. Please note that the provision of the identity document is a program requirement that DHS TRIP cannot waive.

4. **Privacy Issue:** If the traveler only selects the Privacy box in Section II, no documents are required; however, having documents will significantly accelerate the process if further review is needed.

5. **Civil Rights and Civil Liberties Issue:** If the traveler wishes to make a civil rights and civil liberties complaint, he/she may use the following link to learn more about the DHS Office for Civil Rights and Civil Liberties (CRCL) or use the CRCL Complaint Tool to file a complaint. <http://www.dhs.gov/xlibrary/assets/crcl-complaint-submission-form-english.pdf>. CRCL investigates allegations that DHS employees, programs or activities have violated a civil right or civil liberty, including, but not limited to discrimination based on race, religion, national origin, gender or disability; abusive or coercive questioning; and unreasonable searches and seizures.

E-mailing Instructions

Please e-mail the completed form and copies of identity documents to: TRIP@dhs.gov. Submitting documents electronically will accelerate the process.

Mailing Instructions

Please mail the completed form and copies of identity documents to:

DHS Traveler Redress Inquiry Program (TRIP)
601 South 12th Street, TSA-901
Arlington, VA 20598-6901

Next

We'd love to hear your feedback - [Click here to take our survey!](#)

[Privacy Act Statement](#) | [Paperwork Reduction Act Statement](#) | [FOIA](#) | [Accessibility](#) | [Plug-Ins](#) | [Inspector General](#) | [DHS.gov](#) | [TSA.gov](#) | [CBP.gov](#)



Department of Homeland Security Traveler Redress Inquiry Program (DHS TRIP)

Your Travel Experience

Personal Information

Identity Documentation

You can use tabs located at the top of the page to navigate through the form.

Your Travel Experience

Participation in the DHS Traveler Redress Inquiry Program is voluntary. If you wish to apply, complete this Travel Inquiry Form; provide your original signature and e-mail in with a copy of at least one unexpired photograph-bearing government-issued travel document (e.g., driver's license or unexpired passport) to TRIP@dhs.gov or mail it to DHS Traveler Redress Inquiry Program (DHS TRIP), TSA-901, 601 South 12th Street, Arlington, VA 20598-6901. Each person in a family or other traveling group seeking redress must submit a separate application.

The OMB control number assigned to this collection is 1652-0044 which expires on 03/31/2019

Incidents Related To Flight

Please provide the following information relating to your inquiry (not required, but helpful in processing your request)

Flight Date:(mm/dd/yyyy)

Airport:

Airline:

Flight Number:

Domestic Flight - flight originating in the United States and ending in the United States

International Flight - flight that enters or exits the United States

Please check ALL the scenarios that describe your travel experience (must select at least one):

- I was denied boarding.
- I was subjected to additional pre-board screening by officials/agents when going through an airport security checkpoint.
- I was delayed by an official/agent during my travel experience.
- I received an "SSSS" on my boarding pass.
- I was unable to print a boarding pass/directed to ticket counter.
- Other (Please explain in Incident Details).

*If you have multiple flights, please provide the information in the Incident Details box

Incidents Related To Ports of Entry, Immigration, Customs or Border Patrol

Please provide the following information relating to your inquiry (not required, but helpful in processing your request)

Date of Entry into the U.S.:	Name of Airline or Sea Vessel:
<input type="text"/>	<input type="text"/>
Port of Entry into the U.S.:	Flight or Cruise Ticket Number:
<input type="text"/>	<input type="text"/>
Date of Departure from the U.S.:	U.S. Airport:
<input type="text"/>	<input type="text"/>
U.S. Port of Departure:	Name at Entry into U.S.:
<input type="text"/>	<input type="text"/>

Please check ALL the scenarios that describe your travel experience (must select at least one):

- I was denied entry into the United States.
- I am a foreign student or exchange visitor who is unable to travel due to my status.
- I was given an information sheet by a CBP Officer.
- I was referred for secondary screening when clearing U.S. Customs and Border Protection.
- My Electronic System for Travel Authorization (ESTA) application was denied.
- Other (Please explain in Incident Details).

Incidents Related To Privacy

- I believe my privacy has been violated because a government agent has exposed or inappropriately shared my personal information.

Please describe incident related to the box(es) you have checked. Please note that we are unable to accept DHS TRIP applications in languages other than English.

Incident Details*: (up to 5000 characters)

Next



Department of Homeland Security Traveler Redress Inquiry Program (DHS TRIP)

Your Travel Experience

Personal Information

Identity Documentation

You can use tabs located at the top of the page to navigate through the form.

Traveler Inquiry Form

The following information is voluntary; however, it may be needed to complete your request.

The OMB control number assigned to this collection is 1652-0044 which expires on 03/31/2019

* denotes a required field

Personal Information

Salutation:

First Name/Given Name*:

Middle Name:

Last Name/Surname*:

Suffix:

Other Names Used (if applicable)

Other First Name Used:

Other Middle Name Used:

Other Last Name Used:

Date of Birth*: (mm/dd/yyyy)

Place of Birth: (City, State)

Place of Birth Country: (Country)

Sex:

Height in:

Weight: (lbs)

Hair Color:

Eye Color:

U.S. Person (Legal Permanent Resident or U.S. Citizen)

Contact Information

Mailing Address 1*:

Mailing Address 2:

City or Town*:

State or Province:

Country:

Zip or Postal Code:

Physical Address (if different):

Physical City or Town:

Physical State or Province:

Physical Country:

Physical Zip or Postal Code:

Phone Number:

E-Mail Address:

Attorney/Representative Information (Required if applicable)

Attorney/Representative Name:
(if applicable)

Attorney Firm Name: (if applicable)

Physical Zip or Postal Code:

Phone Number:

E-Mail Address:

Attorney/Representative Information (Required if applicable)

Attorney/Representative Name:
(if applicable)

Attorney Firm Name:
(if applicable)

Attorney/Representative Mailing Address:
(if applicable)

Attorney/Representative City, State, Zip:
(if applicable)

Attorney/Representative Country:

Attorney/Representative Phone Number:
(if applicable)

Attorney/Representative E-Mail:
(if applicable)

Comments Box:
(up to 2000 characters)

Traveler Frequency

We are interested in your commercial aviation or international travel patterns.

On average, how often do you travel each month?

Previous

Next



Department of Homeland Security Traveler Redress Inquiry Program (DHS TRIP)

Your Travel Experience

Personal Information

Identity Documentation

You can use tabs located at the top of the page to navigate through the form.

Identity Documentation

Please provide a legible, unexpired copy of your passport. If you do not have a passport, please provide at least one legible, unexpired copy of a government-issued photograph bearing travel document from the list below. For children under the age of 18 who do not possess a photograph-bearing travel document, a copy of a birth certificate may be submitted.

Do not send the original document. Please note that providing a copy of an identity document is a program requirement that DHS TRIP cannot waive. Please do not provide copies of Social Security Cards, Tax Information, or Personal Financial documents.

The OMB control number assigned to this collection is 1652-0044 which expires on 03/31/2019

Check the box next to the document(s) you are submitting with this form:

Passport

Passport Number:

Country of Issuance:

Date Of Issuance: (mm/dd/yyyy)

Date Of Expiration: (mm/dd/yyyy)

Passport Card

Number:

Country of Issuance:

Date Of Issuance: (mm/dd/yyyy)

Date Of Issuance: (mm/dd/yyyy)

Date Of Expiration: (mm/dd/yyyy)

Birth Certificate

Registration Number:

Place of Issuance:

Certificate of Citizenship

Certificate Number:

Place of Issuance:

Date Of Issuance: (mm/dd/yyyy)

Drivers License

License Number:

State of Issuance:

Date of Expiration: (mm/dd/yyyy)

Government ID Card

Badge Number:

Select One:

Immigrant/Nonimmigrant Visa

Control Number:

Place of Issuance:

Place of Issuance:

Date of Expiration: (mm/dd/yyyy)

Military ID Card

Card Number:

Service:

Naturalization Certificate

Certificate Number:

State of Issuance:

Naturalization Date: (mm/dd/yyyy)

Global Entry

Global Entry Number:

Date Of Issuance: (mm/dd/yyyy)

Date Of Expiration: (mm/dd/yyyy)

Alien Registration

Registration Number:

Date of Issuance: (mm/dd/yyyy)

Date of Expiration:(mm/dd/yyyy)

Petition or Claim Receipt

Petition or Claim Receipt

Number:

Date: (mm/dd/yyyy)

I-94 Admission Number

Number:

Date: (mm/dd/yyyy)

FAST

Number:

Date of Issuance: (mm/dd/yyyy)

Date of Expiration: (mm/dd/yyyy)

SENTRI

SENTRI Number:

Date of Issuance: (mm/dd/yyyy)

Date of Expiration: (mm/dd/yyyy)

NEXUS

NEXUS Number:

Date of Issuance: (mm/dd/yyyy)

Date of Expiration: (mm/dd/yyyy)

Date of Expiration: (mm/dd/yyyy)

SENTRI

SENTRI Number:

Date of Issuance: (mm/dd/yyyy)

Date of Expiration:(mm/dd/yyyy)

NEXUS

NEXUS Number:

Date of Issuance: (mm/dd/yyyy)

Date of Expiration: (mm/dd/yyyy)

Border Crossing Card

Border Crossing Number:

Date of Issuance: (mm/dd/yyyy)

Date of Expiration: (mm/dd/yyyy)

Additional Supplemental Documents

Document Name:

Document Number:

[Previous](#)

[Submit](#)



Homeland
Security

DHS Traveler Redress Inquiry Program (DHS TRIP)

[Home](#) [Check Case Status](#) [Application FAQ](#) [Printable Application](#)

Privacy Act Statement

Authority: Title IV of the Intelligence Reform and Terrorism Prevention Act of 2004 authorizes DHS to take security measures to protect travel, and under Subtitle B, Section 4012(1)(G), the Act directs DHS to provide appeal and correction opportunities for travelers whose information may be incorrect. **Principal Purposes:** DHS will use this information in order to assist you with seeking redress in connection with travel. **Routine Uses:** DHS will use and disclose this information to appropriate governmental agencies to verify your identity, distinguish your identity from that of another individual, such as someone included on a watch list, and/or address your redress request. Additionally, limited information may be shared with non-governmental entities, such as air carriers, where necessary for the sole purpose of carrying out your redress request. **Disclosure:** Furnishing this information is voluntary; however, the Department of Homeland Security may not be able to process your redress inquiry without the information requested.

[Click here to return and continue.](#)



Homeland
Security

DHS Traveler Redress Inquiry Program (DHS TRIP)

[Home](#) [Check Case Status](#) [Application FAQ](#) [Printable Application](#)

Paperwork Reduction Act Statement

PAPERWORK REDUCTION ACT STATEMENT OF PUBLIC BURDEN: Through this information collection, DHS is gathering information about you to conduct redress procedures, as an individual who believes he or she has been (1) denied or delayed boarding, (2) denied or delayed entry into or departure from the United States as a port of entry, or (3) identified for additional screening at our Nation's transportation hubs, including airports, seaports, train stations and land borders.

The public burden for this collection of information is estimated to be one hour. This is a voluntary collection of information. If you have any comments on the DHS TRIP Smart Form, you may contact DHS TRIP, 601 S. 12th Street, TSA-901, Arlington, VA 20598-6901-4220. An agency may not conduct or sponsor, and persons are not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number assigned to this collection is 1652-0044.

[Click here to return and continue.](#)