

Emergency Response Guidebook Questions

To assist in the gathering of information, PHMSA solicits input on ERG user concerns, experiences using the ERG2008 and 2016, and on the following questions. We are also interested in any other comments stakeholders and users wish to provide.

1. How can we make the ERG more user-friendly for first responders during the initial response phase of the incident? Please provide examples.
2. Does the ERG2016 effectively emphasize the most useful information for the initial response phase?
3. Have you found mixed guidance messages when using the ERG **and** other sources of technical information?
4. Are there ways we could improve the **White Pages**? For example:
 - Did you find the “How to Use this Guidebook” flow chart of ERG2016, page 1, useful to understanding how to use the ERG? Please explain why or why not.
 - Do you believe we should reformat the tables, charts, and the information they provide (i.e., Table of Placards, Rail Identification Chart, and Road Trailer Identification Chart)? What changes do you think would make them more useful, clear, and easy to read and use?
 - What other identification charts should we add, if any? What other subject(s) should we address?

- How could we improve the information the ERG provides on chemical, biological, and radiological transportation incidents? Can you suggest information to include or remove?
 - Do you find the terms in the Glossary appropriate and current? What terms should we add? What terms should we remove or change?
5. In the ERG2016's **Yellow or Blue Pages**, have you found any identification number and/or material name that seems to be assigned to an incorrect Guide number? If so, please note the identification number, material name, the Guide number, and suggest a new Guide number with your reasons why.
 6. Do the **Orange Guide Pages** contain recommendations and responses that are appropriate to the material they are assigned to? If not, please explain and recommend a correction.
 7. How could we change/improve the following **Green Page** Tables, their Introduction, or Description?
 - Table 1 – “Initial Isolation and Protective Action Distances”
 - Table 2 – “Water Reactive Materials Which Produce Toxic Gases”
 - Table 3 – “Initial Isolation and Protective Action Distances for Different Quantities of Six Common TIH Gases”
 8. When calling any of the Emergency Response Telephone Numbers listed in the ERG2016, have you experienced a busy telephone line, disconnection, or no response? If yes, please describe.
 9. What format(s) of the ERG do you use (hardcopy, electronic, on-line, mobile applications, etc.), and why?

10. How often do you use the ERG in a dangerous goods transportation emergency?