### Interstate TRS Fund

#### Annual Provider Information

Provider Name Contact Name Contact Email Address Contact Telephone For signature at the bottom of the Senior Officer Name Senior Officer Title	nis form:		
To assist RolkaLoube in understanchanges/activities/improvements caused/may cause substantial chathe projected minutes for calenda increase in volumes due to specific TRS technology; decrease in minute weather conditions; etc. Include a marketplace as a whole.	since the 2018 filing, or planned nges in cost and/or demand data ryears 2019 and 2020. Examples coutreach program; call volume tes due to new, time saving techi	for tariff year 2018-201 a. Include the methodol a: addition of a state; los decrease due to use of hology; changes in volu	9 (July thru June), that ogy used to determine ss of a state contract; internet or other nonmes due to abnormal
Should you have questions about o	completing or submitting these f	orms, please see the fili	ng instructions.
I swear under penalty of perjury th of the above-named reporting entil information has been provided and	ty and that I have examined the f		, an officer at all requested

Signature	Date

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#### 2018 Intrastate Rate and Minute Data for MARS Methodology

Report data t	for calendar year	2018		Actual Intrastate Per Minute Compensation Rates  Number of Intrastate Minute			astate Minutes	
Provider	Service Type	Jurisdiction	Rate Start Date	Rate End Date	Conversation Rate	Session Rate	Conversation Minutes	Session Minutes

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#### Additional Provider-Paid Costs for Calendar Year 2018

Provider	Service Type	Jurisdiction	Rate Start Date	Rate End Date	Amount	Description

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#### Additional Costs Paid to Provider for Calendar Year 2018

Provider	Service Type	Jurisdiction	Rate Start Date	Rate End Date	Amount	Description	Source

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#### **Video Relay Service Expense and Capital Investments Data**

Provider:	Act	uals	Proje	ection	
	2017	2018	2019	2020	
A. Annual Recurring Fixed / Semi-Variable Expenses					
1. Rent					
2. Utilities					
3. Building Maintenance					
4. Property Tax (if owned)					
5. Furniture (if leased)					
6. Office Equipment (if leased)					
Total	\$ -	\$ -	\$ -	\$ -	
B. Annual Recurring Variable Expenses (Direct TRS Operating Expenses)					
1. Salaries & Benefits (Relay Center: Non - Management)					
2. Salaries & Benefits (Relay Center: Management)					
3. Salaries & Benefits (Relay Center Staff)					
4. Telecommunications Expenses					
5. Billing Expenses					
6. Relay Center Expenses					
Total	\$ -	\$ -	\$ -	\$ -	
C. Annual Administrative Expenses					
1. Finance/Accounting					
2. Legal/Regulatory					
3. Engineering					
4. Research and Development					
5. Operations Support					
6. Human Resources					
7. Billing					
8. Contract Management					
9. Risk Management					
10. Other Corporate Overheads					
Total	s -	\$ -	\$ -	\$ -	
D. Annual Depreciation Associated with Capital Investment	•	-	,	,	
1. Furniture & Fixtures					
Telecommunications Equipment					
3. Leasehold					
4. Software					
5. Other Capitalized					
Total	\$ -	\$ -	\$ -	\$ -	
E. Other TRS Expenses					
1. Marketing/Advertising Expenses					
2. Outreach Expenses					
3. Sub Contractor Expenses excluding license fees					
4. License Fees paid to a third party					
5. License fees paid to an affiliate					
6. Software					
7. Customer Premise Equipment					
8. Other					
Total	\$ -	\$ -	\$ -	\$ -	
F. Capital Investments					
1. Furniture & Fixtures					
Telecommunications Equipment		1			
3. Leasehold					
4. Software					
5. Other Capitalized					
Total	\$ -	\$ -	\$ -	\$ -	
G. Costs Associated with E911 and Numbering with Internet-Based	l				
Telecommunications Relay Services					

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#### **IP Relay Service Expense and Capital Investments Data**

Provider:	Act	uals	Proje	ection	
	2017	2018	2019	2020	
A. Annual Recurring Fixed / Semi-Variable Expenses					
1. Rent					
2. Utilities					
3. Building Maintenance					
4. Property Tax (if owned)					
5. Furniture (if leased)					
6. Office Equipment (if leased)					
Tota	l \$ -	\$ -	\$ -	\$ -	
B. Annual Recurring Variable Expenses (Direct TRS Operating Expenses)					
Salaries & Benefits (Relay Center: Non - Management)					
2. Salaries & Benefits (Relay Center: Management)					
3. Salaries & Benefits (Relay Center Staff)					
4. Telecommunications Expenses					
5. Billing Expenses					
6. Relay Center Expenses					
Tota	I \$ -	\$ -	\$ -	\$ -	
C. Annual Administrative Expenses					
1. Finance/Accounting					
2. Legal/Regulatory					
3. Engineering					
4. Research and Development					
5. Operations Support					
6. Human Resources					
7. Billing					
8. Contract Management					
9. Risk Management					
10. Other Corporate Overheads					
Tota	I \$ -	\$ -	\$ -	\$ -	
D. Annual Depreciation Associated with Capital Investment					
1. Furniture & Fixtures					
2. Telecommunications Equipment					
3. Leasehold					
4. Software					
5. Other Capitalized					
Tota	I \$ -	\$ -	\$ -	\$ -	
E. Other TRS Expenses					
1. Marketing/Advertising Expenses					
2. Outreach Expenses					
Sub Contractor Expenses excluding license fees					
License fees paid to a third party					
5. License fees paid to a tillid party					
5. Software					
Software     Customer Distributed Equipment					
• •					
7. Other					
Tota	I \$ -	\$ -	\$ -	\$ -	
F. Capital Investments					
1. Furniture & Fixtures					
2. Telecommunications Equipment					
3. Leasehold					
4. Software					
5. Other Capitalized					
Tota	I \$ -	\$ -	\$ -	\$ -	
		ı		<del> </del>	
G. Costs Associated with E911 and Numbering with Internet-Based					

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## IP CTS Expense and Capital Investments Data Associated with CA Provisioned Service

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Provider:		uals		ction	
	2017	2018	2019	2020	
A. Annual Recurring Fixed / Semi-Variable Expenses					
1. Rent					
2. Utilities					
Building Maintenance     Property Tax (if owned)					
5. Furniture (if leased)					
6. Office Equipment (if leased)					
Total	\$ -	\$ -	\$ -	\$ -	
B. Annual Recurring Variable Expenses (Direct TRS Operating Expenses)	Ψ	Ψ	Ψ	Ψ	
Salaries & Benefits (Relay Center: Non - Management)					
2. Salaries & Benefits (Relay Center: Management)					
3. Salaries & Benefits (Relay Center Staff)					
4. Telecommunications Expenses					
5. Billing Expenses					
6. Relay Center Expenses					
Total	\$ -	\$ -	\$ -	\$ -	
C. Annual Administrative Expenses					
1. Finance/Accounting					
2. Legal/Regulatory					
3. Engineering					
4. Research and Development					
5. Operations Support					
6. Human Resources					
7. Billing					
8. Contract Management					
9. Risk Management					
10. Other Corporate Overheads					
Total	\$ -	\$ -	\$ -	\$ -	
D. Annual Depreciation Associated with Capital Investment					
1. Furniture & Fixtures					
2. Telecommunications Equipment					
3. Leasehold					
4. Software					
5. Other Capitalized					
Total	\$ -	\$ -	\$ -	\$ -	
E. Other TRS Expenses					
1. Marketing/Advertising Expenses					
2. Outreach Expenses					
3. Sub Contractor Expenses excluding license fees					
4. License fees paid to a third party					
5. License fees paid to an affiliate					
6. Software					
7. Customer Distributed Equipment					
8. Other					
Total	\$ -	\$ -	\$ -	\$ -	
F. Capital Investments					
1. Furniture & Fixtures					
2. Telecommunications Equipment					
3. Leasehold					
4. Software					
5. Other Capitalized					
Total	s -	\$ -	\$ -	\$ -	
G. Costs Associated with E911 and Numbering with Internet-Based	<del>-</del>	<del>-</del>	-	<del>-</del>	
Telecommunications Relay Services					

## Interstate TRS 1

## IP CTS Expense and Capital Investments D Provisioned Servic

Provider:	Acti
	2017
A. Annual Recurring Fixed / Semi-Variable Expenses	
1. Rent	
2. Utilities	
3. Building Maintenance	
4. Property Tax (if owned)	
5. Furniture (if leased)	
6. Office Equipment (if leased)	
Total	\$ -
B. Annual Recurring Variable Expenses (Direct TRS Operating Expenses)	
1. Salaries & Benefits (Relay Center: Non - Management)	
2. Salaries & Benefits (Relay Center: Management)	
3. Salaries & Benefits (Relay Center Staff)	
4. Telecommunications Expenses	
5. Billing Expenses	
6. Relay Center Expenses	
Total	\$ -
C. Annual Administrative Expenses	
1. Finance/Accounting	
2. Legal/Regulatory	
3. Engineering	
4. Research and Development	
5. Operations Support	
6. Human Resources	
7. Billing	
8. Contract Management	
9. Risk Management	
10. Other Corporate Overheads	
Total	\$ -
D. Annual Depreciation Associated with Capital Investment	
1. Furniture & Fixtures	
2. Telecommunications Equipment	
3. Leasehold	
4. Software	
5. Other Capitalized	
Total	\$ -
E. Other TRS Expenses	Ψ -
1. Marketing/Advertising Expenses	
Outreach Expenses	

<ul><li>3. Sub Contractor Expenses excluding license fees</li><li>4. License fees paid to a third party</li><li>5. License fees paid to an affiliate</li></ul>		
6. Software		
7. Customer Distributed Equipment		
8. Other		
	Total	\$ -
F. Capital Investments		
1. Furniture & Fixtures		
2. Telecommunications Equipment		
3. Leasehold		
4. Software		
5. Other Capitalized		
	Total	\$ -
G. Costs Associated with E911 and Numbering with Internet-Based Telecommunications Relay Services		



## ata Associated with ASR e

uals	Projection		
2018	2019 2020		
\$ -	\$ -	\$ -	
\$ -	\$ -	\$ -	
\$ -	\$ -	\$ -	
\$ -	\$ -	\$ -	
T	<b>T</b>	<b>-</b>	

\$ -	\$ -	\$ -
\$ -	\$ -	\$ -

# Interstate TRS Fund Annual VRS Demand Data

Provider:

#### **Interstate Video Relay Service (VRS) Conversation Minutes**

	Actuals		Projected		
	2017	2018	2019	2020	
January					
February					
March					
April					
May					
June					
July					
August					
September					
October					
November					
December					

## Interstate TRS Fund

#### **Annual IP Relay Demand Data**

Provider:

### Interstate Internet Protocol Relay (IP-Relay) Conversation Minutes

	Actuals		Projected	
	2017	2018	2019	2020
January				
February				
March				
April				
May				
June				
July				
August				
September				
October				
November				
December				

# Interstate TRS Fund Annual IP CTS Demand Data

Provider:

## Interstate Internet Protocol Captioned Telephone Service (IP CTS) Conversation Minutes using CAs

	Actuals		Projected	
	2017	2018	2019	2020
January				
February				
March				
April				
May				
June				
July				
August				
September				
October				
November				
December				

# Interstate TRS Fund Annual IP CTS Demand Data

Provider:

### Interstate Internet Protocol Captioned Telephone Service (IP CTS) Conversation Minutes using ASR

	Actuals		Projected	
	2017	2018	2019	2020
January				
February				
March				
April				
May				
June				
July				
August				
September				
October				
November				
December				

Appendix 1 for IP Relay, IP CTS, and VRS See Instructions for Appendix 1

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If you have questions about the content of these forms, please contact:

Please send this completed workbook by February 20, 2019 to:

**Bob Loube** 

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TRSDataRequest@rc717-585-6605