

Questionnaire for Satisfaction

Please Note: The questionnaire will be electronic with word labels on either end of 7 radio buttons. See image below for an idea of what the final format will look like.

1. Overall reaction to the Web Survey:									
Terrible	1	2	3	4	5	6	7	Wonderful	NA
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>

1. Overall experience with the online orm Unpleasant to Pleasant
2. The online form screens are visually pleasing Never to Always
3. The online form screens look professional Never to Always
4. Characters (words/text) on the screen Barely legible to Very legible
5. The online form questions follow a logical sequence Never to Always
6. Words used in the online form questions and answers Hard to understand to Easy to understand
7. Coming up with answers to the questions in the online form Never bothered me to Always bothered me

8. Instructions for correcting errors

Confusing to Clear

9. Entering your answers into the online form

Difficult to Easy

10. You knew what to do if you needed help answering the questions in the online form

Never to Always

11. Additional Comments _____