# **Uniform Data System Reporting Tables**



# **Table Patients by ZIP Code**

Reporting Period: January 1, 2019, through December 31, 2019

ZIP Code (a)	None/Uninsured (b)	Medicaid / CHIP / Other Public (c)	Medicare (d)	Private (e)	Total Patients (f)
			stration		
			[Blank der	Blank	
Other ZIP Codes			b	er tion]	
Unknown Residence		ons.	Blank monstration]		-
Total		k for	or tion]		

Note: This is a representation of the form. The actual online input process looks significantly different, and the printed output from EHB may be modified

# Table 3A: Patients by Age and by Sex Assigned at Birth

Line	Age Groups	Male Patients (a)	Female Patients (b)
1	Under age 1		
2	Age 1		
3	Age 2		
4	Age 3		
5	Age 4	بغاب	
6	Age 5	stratio	
7	Age 6	ionstra	
8	Age 7	emonstr	
9	Age 8	or dem stratio	
10	Age 9	k to d tion>	
11	Age 10		
12	Age 11	 blan/	<0.
13	Age 12	 b/	 blan.
14	Age 13	 blan	ank fo
15	Age 14	ank it onstra	for a
16	Age 15	k for Lemons'	r. d
17	Age 16	r demr	
18	Age 17	emon	
19	Age 18	 onstr	
20	Age 19	ank to. stratic	
21	Age 20	for den tion>	
22	Age 21	ank for Samons.	
23	Age 22	 blank stra	
24	Age 23	 bk	
25	Age 24	Sblak	
26	Ages 25–29	lank	
27	Ages 30–34	nk f	
28	Ages 35–39	 blar	
29	Ages 40–44		
30	Ages 45–49		
31	Ages 50–54		
32	Ages 55–59		
33	Ages 60–64		
34	Ages 65–69		
35	Ages 70–74		
36	Ages 75–79		
37	Ages 80–84		
38	Age 85 and over		
39	Total Patients (Sum Lines 1–38)		

# **Table 3B: Demographic Characteristics**Reporting Period: January 1, 2019, through December 31, 2019

**Patients by Hispanic or Latino Ethnicity** 

Line	Patients By Race	Hispanic/ Latino (a)	Non- Hispanic/ Latino (b)	Unreported/ Refused to Report Ethnicity (c)	Total (d) (Sum Columns a+b+c)
1.	Asian			demo	
2a.	Native Hawaiian			 de	
2b.	Other Pacific Islander		, vion>	 	
2.	Total Native Hawaiian/Other Pacific Islander (Sum Lines 2a + 2b)		for	nk for stratic	
3.	Black/African American		alank anstra	der	dem
4.	American Indian/Alaska Native	ustration.	for otion>	2	lar
5.	White	for	den	Qt-	
6.	More than one race	ŋ>	Nank to.	 smon	
7.	Unreported/Refused to report race	 demo	for d onstr	den.	
8.	Total Patients (Sum Lines 1+2 + 3 to 7)	ank onst	<pre><blank pre="" tem(<=""></blank></pre>	do	

Line	Patients by Language	Number (a)
12.	Patients Best Served in a Language Other Than English	

Line	Patients by Sexual Orientation	Number (a)	Line	Patients by Gender Identity	Number (a)
13.	Lesbian or Gay		20.	Male	
14.	Straight (not lesbian or gay)		21.	Female	
15.	Bisexual		22.	Transgender Male/ Female-to- Male	
16.	Something else		23.	Transgender Female/ Male-to- Female	
17.	Don't know		24.	Other	
18.	Chose not to disclose		25.	Chose not to disclose	
19.	Total Patients (Sum Lines 13 to 18)		26.	Total Patients (Sum Lines 20 to 25)	

# **Table 4: Selected Patient Characteristics**

Line	Characteristic	Number of Patients
Line	Income as Percent of Poverty Guideline	Number of Patients (a)
1.	100% and below	
2.	101–150%	
3.	151–200%	<u> </u>
4	Over 200%	ration
5.	Unknown	onstrati
6.	TOTAL (Sum Lines 1–5)	emonstr

Line	Principal Third -Party Medical Insurance	0-17 years old (a)	18 and older (b)
7.	None/Uninsured	dank for de	
8a.	Regular Medicaid (Title XIX)	 blank s	
8b.	CHIP Medicaid	<	
8.	Total Medicaid (Line 8a + 8b)	 blan	 bla
9a.	Dually Eligible (Medicare and Medicaid)		
9.	Medicare (Inclusive of dually eligible and other Title XVIII beneficiaries)	(or demo ation>	k for d
10a.	Other Public Insurance Non-CHIP (specify:)	stration⊳	
10b.	Other Public Insurance CHIP	30>	
10.	Total Public Insurance (Line 10a + 10b)	 blank for	
11.	Private Insurance	or demonstr	
12.	<b>TOTAL</b> (Sum Lines 7 + 8 + 9 +10 +11)	mk for dep stration>	

Line	Managed Care Utilization Payer Category	Medicaid (a)	Medicare (b)	Other Public Including Non- Medicaid CHIP (c)	Private (d)	TOTAL (e)
13a.	Capitated Member months	<pre><blank <="" for="" pre=""></blank></pre>	for trati			
13b.	Fee-for-service Member months		 demor			
13c.	Total Member months (Sum Lines 13a + 13b)	deh				

Line	Special Populations	Number of Patients (a)
14.	Migratory (330g grantees only)	
15.	Seasonal (330g grantees only)	
16.	Total Agricultural Workers or Dependents (All Health Centers Report This Line)	
17.	Homeless Shelter (330h grantees only)	
18.	Transitional (330h grantees only)	
19.	Doubling Up (330h grantees only)	
20.	Street (330h grantees only)	
21.	Other (330h grantees only)	
22.	Unknown (330h grantees only)	
23.	<b>Total Homeless</b> (All Health Centers Report This Line)	
24.	Total School-Based Health Center Patients (All Health Centers Report This Line)	
25.	Total Veterans (All Health Centers Report This Line)	

Line	Special Populations	Number of Patients (a)
	Total Patients Served at a Health Center Located In or	
26.	Immediately Accessible to a Public Housing Site	
	(All Health Centers Report This Line)	



# **Table 5: Staffing and Utilization** Reporting Period: January 1, 2019, through December 31, 2019

Line	Personnel by Major Service Category	FTEs (a)	Clinic Visits (b)	Virtual Visits (b2)	Patients (c)
1	Family Physicians				
2	General Practitioners				
3	Internists				
4	Obstetrician/Gynecologists				
5	Pediatricians				
7	Other Specialty Physicians				
8	Total Physicians (Lines 1-7)				
9a	Nurse Practitioners				
9b	Physician Assistants				
10	Certified Nurse Midwives				
10a	Total NPs, PAs, and CNMs (Lines 9a-10)				
11	Nurses				
12	Other Medical Personnel				
13	Laboratory Personnel				
14	X-ray Personnel				
15	Total Medical (Lines 8 + 10a through 14)				
16	Dentists				
17	Dental Hygienists				
17a	Dental Therapists				
18	Other Dental Personnel				
19	Total Dental Services (Lines 16-18)			·	
20a	Psychiatrists				
20a1	Licensed Clinical Psychologists				
20a2	Licensed Clinical Social Workers				
20b	Other Licensed Mental Health Providers				
20c	Other Mental Health Staff				
20	Total Mental Health (Lines 20a-c)				
21	Total Substance Use Disorder Services				
22	Other Professional Services (specify)				
22a	Ophthalmologists				
22b	Optometrists				
22c	Other Vision Care Staff				
22d	Total Vision Services (Lines 22a-c)		7		
23	Pharmacy Personnel				
24	Case Managers				
25	Patient/Community Education Specialists				
26	Outreach Workers				
27	Transportation Staff				
27a	Eligibility Assistance Workers				
27b	Interpretation Staff				
27c	Community Health Workers				
28	Other Enabling Services (specify)				
29	Total Enabling Services (Lines 24–28)				
29a	Other Programs/Services (specify)				
29b	Quality Improvement Staff Management and Support Staff				
30a					
30b	Fiscal and Billing Staff IT Staff				
	Facility Staff				
31	Patient Support Staff				
32	Total Facility and Non-Clinical Support Staff				
33					
<u> </u>	(Lines 30a-32)				
34	Grand Total				
	(Lines 15+19+20+21+22+22d+23+29+29a+29b+33)				

	Selected Service Detail							
	Mental Health Service Detail	Personnel (a1)	Clinic Visits (b)	Virtual Visits (b2)	Patients (c)			
20a01	Physicians (other than psychiatrists)							
20a02	Nurse Practitioners							
20a03	Physician Assistants							
20a04	Clinical Nurse Midwives							
20a05	Clinical Nurse Specialists			<b>)</b>				
	Substance Use Disorder Detail	Personnel (a1)	Clinic Visits (b)	Virtual Visits (b2)	Patients (c)			
21a	Psychiatrists							
21b	Physicians (other than psychiatrists)							
21c	Nurse Practitioners							
21d	Physician Assistants							
21e	Clinical Nurse Midwives			·				
21f	Clinical Nurse Specialists							
21g	Licensed Clinical Psychologists							
21h	Licensed Clinical Social Worker							

# **Table 6A: Selected Diagnoses and Services Rendered**

Reporting Period: January 1, 2019, through December 31, 2019

**Table 6A: Selected Diagnoses** 

	e 6A: Selected Diagnoses		Number of	Number of
Line	Diagnostic Category	Applicable ICD-10-CM Code	Number of Visits by Diagnosis Regardless of Primacy (a)	Number of Patients with Diagnosis (b)
	Selected Infectious and Parasitic Diseases			
1-2.	Symptomatic / Asymptomatic HIV	B20, B97.35, O98.7-, Z21	 blank for	
3.	Tuberculosis	A15- through A19-	Mank for de	
4.	Sexually transmitted infections	A50- through A64- (exclude A63.0), M02.3-	demonsti	
4a.	Hepatitis B	B16.0 through B16.2, B16.9, B17.0, B18.0, B18.1, B19.10, B19.11, Z22.51	ation>	
4b.	Hepatitis C	B17.10, B17.11, B18.2, B19.20, B19.21	ank.	 blank i
	Selected Diseases of the Respiratory System			
5.	Asthma	J45-	 bla.	
6.	Chronic obstructive pulmonary diseases	J40- through J44-, J47-	blank for	
	Selected Other Medical Conditions			
7.	Abnormal breast findings, female	C50.01-, C50.11-, C50.21-, C50.31-, C50.41-, C50.51-, C50.61-, C50.81-, C50.91-, C79.81, D05-, D48.6-, N63-, R92-	ank to	
8.	Abnormal cervical findings	C53-, C79.82, D06-, R87.61-, R87.810, R87.820		
9.	Diabetes mellitus	E08- through E13-, O24- (exclude O24.41-)		
10.	Heart disease (selected)	101-, 102- (exclude 102.9), 120- through 125-, 127-, 128-, 130- through 152-		
11.	Hypertension	I10- through I16-		
12.	Contact dermatitis and other eczema	L23- through L25-, L30- (exclude L30.1, L30.3, L30.4, L30.5), L55- through L59- (exclude L57.0 through L57.4)		
13.	Dehydration	E86-		
14.	Exposure to heat or cold	T33-, T34-, T67-, T68-, T69-		
14a.	Overweight and obesity	E66-, Z68- (exclude Z68.1, Z68.20 through Z68.24, Z68.51. Z68.52)		
	Selected Childhood Conditions (limited to ages 0 through 17)			
15.	Otitis media and Eustachian tube disorders	H65- through H69-		

Line	Diagnostic Category	Applicable ICD-10-CM Code	Number of Visits by Diagnosis Regardless of Primacy (a)	Number of Patients with Diagnosis (b)
16.	Selected perinatal medical conditions	A33-, P22- through P29- (exclude P29.3), P35- through P96- (exclude P54-, P91.6-, P92-, P96.81), R78.81, R78.89		
17.	Lack of expected normal physiological development (such as delayed milestone; failure to gain weight; failure to thrive); Nutritional deficiencies in children only. Does not include sexual or mental development.	E40- through E46-, E50- through E63-, P92-, R62- (exclude R62.7), R63.2, R63.3		
	Selected Mental Health			
	and Substance Abuse Conditions			
18.	Alcohol related disorders	F10-, G62.1		
19.	Other substance related disorders (excluding tobacco use disorders)	F11- through F19- (exclude F17-), G62.0, O99.32-		 blah
19a.	Tobacco use disorder	F17-	 h)	•
20a.	Depression and other mood disorders	F30- through F39-		
20b.	Anxiety disorders including PTSD	F06.4, F40- through F42-, F43.0, F43.1-, F93.0	dlank fo.	
20c.	Attention deficit and disruptive behavior disorders	F90- through F91-	demonsi	
20d.	Other mental disorders, excluding drug or alcohol dependence	F01- through F09- (exclude F06.4), F20- through F29-, F43- through F48- (exclude F43.0- and F43.1-), F50- through F59- (exclude F55-), F60- through F99- (exclude F84.2, F90-, F91-, F98-), R45.1, R45.2, R45.5, R45.6, R45.7, R45.81, R45.82, R48.0	wjank for b	

# Table 6A: Selected Services Rendered

Line	Service Category	Applicable ICD-10-CM Code or CPT-4/II Code	Number of Visits (a)	Number of Patients (b)
	Selected Diagnostic Tests/			
	Screening/Preventive			
	Services			
21.	HIV test	<b>CPT-4</b> : 86689; 86701 through 86703; 87389 through 87391		
21a.	Hepatitis B test	<b>CPT-4</b> : 86704, 86706, 87515 through 87517		
21b.	Hepatitis C test	<b>CPT-4</b> : 86803, 86804, 87520 through 87522		

		Applicable	Number of	Number of
Line	Service Category	ICD-10-CM	Visits	Patients
		Code or CPT-4/II Code	(a)	(b)
		<b>CPT-4</b> : 77052, 77057, 77065,		
22.	   Mammogram	77066, 77067		
22.	Wallinograffi 	OR		
		ICD-10: Z12.31		
		CPT-4: 88141 through 88155,		
		88164 through 88167, 88174,		
23.	Pap test	88175 OR		
		ICD-10: Z01.41-, Z01.42, Z12.4		
		(exclude Z01.411 and Z01.419)		
	Selected Immunizations:	<b>CPT-4</b> : 90633, 90634, 90645	for den	
	Hepatitis A, Hemophilus	through 90648,		
	Influenza B (HiB),	90670, 90696 through 90702,		
24.	Pneumococcal, Diphtheria,	90704 through 90716, 90718		
24.	Tetanus, Pertussis (DTaP)	through 90723,		
	(DTP) (DT), Mumps,	90743, 90744, 90748		
	Measles, Rubella, Poliovirus,			
	Varicella, Hepatitis B Child)			
		<b>CPT-4</b> : 90654 through 90662,	12	
24a.	Seasonal Flu vaccine	90672, 90673, 90685 through		
		90688		
25.	Contraceptive management	ICD-10: Z30-	 blank for	lank for de
	Health supervision of infant or	<b>CPT-4</b> : 99381 through 99383,	 blan'	for d
26.	child (ages 0 through 11)	99391 through 99393		
	ciliu (ages o tiliougii 11)			
26a.	Childhood lead test screening	<b>CPT-4</b> : 83655	 blank	
20a.	(9 to 72 months)	CF1-4. 83055		
	Screening, Brief Intervention,	<b>CPT-4</b> : 99408, 99409	for demò.	
26b.	and Referral to Treatment			
	(SBIRT)	HCPCS: G0396, G0397, H0050		
	Smoke and tobacco use	<b>CPT-4</b> : 99406, 99407 OR	ank for	
26c.		HCPCS: S9075 OR		
	cessation counseling	<b>CPT-II</b> : 4000F, 4001F		
26d.	Comprehensive and	CPT-4: 92002, 92004, 92012,		
20u.	intermediate eye exams	92014		

	Service Category	Applicable ADA Code	Number of Visits (a)	Number of Patients (b)
	Selected Dental Services	2000	(4)	(2)
27.	I. Emergency Services	<b>ADA</b> : D9110		
28.	II. Oral Exams	<b>ADA:</b> D0120, D0140, D0145, D0150, D0160, D0170, D0171, D0180		
29.	Prophylaxis – adult or child	<b>ADA:</b> D1110, D1120		
30.	Sealants	<b>ADA</b> : D1351		
31.	Fluoride treatment – adult or child	<b>ADA:</b> D1206, D1208		
32.	III. Restorative Services	ADA: D21xx through D29xx		
33.	IV. Oral Surgery (extractions and other surgical procedures)	ADA: D7111, D7140, D7210, D7220, D7230, D7240, D7241, D7250, D7251, D7260, D7261, D7270, D7272, D7280, D7290 through D7294		
34.	V. Rehabilitative services (Endo, Perio, Prostho, Ortho)	ADA: D3xxx, D4xxx, D5xxx, D6xxx, D8xxx		

#### **Sources of Codes:**

- International Classification of Diseases, 2019, (ICD-10-CM). <u>National Center for Health Statistics (NCHS)</u>.
- Current Procedural Terminology (CPT), 2019. American Medical Association (AMA).
- Current Dental Terminology (CDT), 2019 Dental Procedure Codes. <u>American</u> <u>Dental Association (ADA)</u>.

Note: "X" in a code denotes any number including the absence of a number in that place. "—" (Dashes) in a code indicate that additional characters are required.ICD-10-CM codes all have at least four digits. These codes are not intended to reflect if a code is billable or not. Instead they are used to point out that other codes in the series are to be considered.

## **Table 6B: Quality of Care Measures**

Reporting Period: January 1, 2019, through December 31, 2019

0	Prenatal Care Provided by Referral Only (Check if Yes)	
---	--	--

#### Section A – Age Categories for Prenatal Care Patients: Demographic Characteristics of Prenatal Care Patients

Line	Age	Number of Patients (a)				
1	Less than 15 years					
2	Ages 15-19					
3	Ages 20-24					
4	Ages 25-44					
5	Ages 45 and over					
6	Total Patients (Sum lines 1-5)					

Section B - Early Entry into Prenatal Care

Line	Early Entry into Prenatal Care	Women Having First Visit with Health Center (a)	Women Having First Visit with Another Provider (b)
7	First Trimester	blank	k for t
8	Second Trimester	ok for stration	or den.
9	Third Trimester	or demonstrat	ep.

#### **Section C - Childhood Immunization Status**

Line	Childhood Immunization Status	Total Patients with 2 <sup>nd</sup> Birthday (a)	Number Charts Sampled or EHR total (b)	Number of Patients Immunized (c)
10	MEASURE: Percentage of children 2 years of age who received age appropriate vaccines by their 2 <sup>nd</sup> birthday	emonstrati	for	

**Section D - Cervical Cancer Screening** 

Line	Cervical Cancer Screening	Total Female Patients Aged 23 through 64 (a)	Number Charts Sampled or EHR total (b)	Number of Patients Tested (c)
11	MEASURE: Percentage of women 23-64 years of age, who were screened for cervical cancer			

# Section 5- Weight Assessment and Counseling for Nutrition and Physical Activity of Children and Adolescents

Line	Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents	Total Patients Aged 3 through 17 (a)	Number Charts Sampled or EHR Total (b)	Number of Patients with Counseling and BMI Documented (c)
12	MEASURE: Percentage of patients 3-17 years of age with a BMI percentile, <i>and</i> counseling on nutrition <i>and</i> physical activity documented			

Section F - Preventive Care and Screening: Body Mass Index (BMI) Screening and Follow-Up Plan

Line	Preventive Care and Screening: Body Mass Index (BMI) Screening and Follow-Up Plan	Total Patients Aged 18 and Older (a)	Number Charts Sampled or EHR Total (b)	Number of Patients with BMI Charted and Follow-Up Plan Documented as Appropriate (c)
13	MEASURE: Percentage of patients 18 years of age and older with (1) BMI documented and (2) follow-up plan documented if BMI is outside normal parameters			[blà

Section G - Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention

Line	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	Total Patients Aged 18 and Older (a)	Number Charts Sampled or EHR total (b)	Number of patients Assessed for Tobacco Use and Provided Intervention if a Tobacco User (c)
14a	MEASURE: Percentage of patients aged 18 years of age and older who (1) were screened for tobacco use one or more times within 24 months and if identified to be a tobacco user (2) received cessation counseling intervention	for		

Section H - Use of Appropriate Medications for Asthma

Line	Use of Appropriate Medications for Asthma	Total Patients Aged 5 through 64 with Persistent Asthma (a)	Number Charts Sampled or EHR Total (b)	Number of Patients with Acceptable Plan (c)
16	MEASURE: Percentage of patients 5 through 64 years of age identified as having persistent asthma and were appropriately ordered medication			

Section I - Statin Therapy for the Prevention and Treatment of Cardiovascular Disease

Line	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	Total Patients Aged 21 and Older at Risk of Cardiovascular Events (a)	Number Charts Sampled or EHR Total (b)	Number of Patients Prescribed, or on Statin Therapy (c)
17	MEASURE: Percentage of patients 21 years of age and older at high risk of cardiovascular events-who were prescribed or were actively using statin therapy			

Section J - Ischemic Vascular Disease (IVD): Use of Aspirin or Another Antitplatelet

Line	Ischemic Vascular Disease (IVD): Use of Aspirin or Another Antiplatelet	Total Patients Aged 18 And Older With IVD Diagnosis or AMI, CABG, or PCI Procedure (a)	Charts Sampled or EHR Total (b)	Number of Patients With Documentation of Aspirin or Other Anitplatelet Therapy (c)
18	MEASURE: Percentage of patients 18 years of age and older with a diagnosis of IVD or AMI,CABG, or PCI procedure with aspirin or another antiplatelet	or ation	Iblank . Monstra,	

**Section K - Colorectal Cancer Screening** 

Line	Colorectal Cancer Screening	Total Patients Aged 50 through 75 (a)	Charts Sampled or EHR Total (b)	Number of Patients With Appropriate Screening For Colorectal Cancer (c)
19	MEASURE: Percentage of patients 50 through 75 years of age who had appropriate screening for colorectal cancer			

Section LL - HIV Linkage to Care

Line	HIV Linkage to Care	Total Patients First Diagnosed with HIV (a)	Charts Sampled or EHR Total (b)	Number of Patients Seen Within 90 Days of First Diagnosis of HIV (c)
20	MEASURE: Percentage of patients whose first ever HIV diagnosis was made by health center staff between October 1, of the prior year and September 30, of the measurement year and who were seen for follow-up treatment within 90 days of that first ever diagnosis			

Section J - Preventive Care and Screening: Screening for Depression and Follow-Up Plan

Line	Preventive Care and Screening: Screening for Depression and Follow-Up Plan	Total Patients Aged 12 and Older (a)	Charts Sampled or EHR Total (b)	Number of Patients Screened for Depression and Follow-Up Plan Documented as Appropriate (c)
21	MEASURE: Percentage of patients 12 years of age and older who were (1) screened for depression with a standardized tool <i>and</i> , if screening was positive, (2) had a follow-up plan documented	oblain for mon tion]	olank vonsti	

### Section N – Dental Sealants for Children between 6-9 Years

6b Line	Dental Sealants for Children between 6-9 Years	Total Patients Aged 6 through 9 at Moderate to High Risk for Caries (a)	Charts Sampled or EHR Total (b)	Number of Patients with Sealants to First Molars (c)
22	MEASURE: Percentage of children 6 through 9 years of age, at moderate to high risk of caries who received a sealant on a first permanent molar	¥ . 1		

Section O – Closing the Referral Loop: Receipt of Specialist Report

Line	Closing the Referral Loop: Receipt of Specialist Report	Total Patients Referred by One Provider to Another Provider (a)	Charts Sampled or EHR Total (b)	Number of Patients with a Referral, for which the Referring Provider Received a Specialist Report (c)
23	MEASURE: Percentage of patients with referrals, regardless of age, for which the referring provider receives a report from the provider to whom the patient was referred			

# **Table 7: Health Outcomes and Disparities**

Reporting Period: January 1, 2019, through December 31, 2019

Section A: Deliveries and Birth Weight

Line	Description				Patients
0	HIV Positive Pregnant Women				
2	Deliveries Performed by Health Center's F	Providers			
Line #	Race and Ethnicity	Prenatal Care Patients Who Delivered During the Year (1a)	Live Births: <1500 grams (1b)	Live Births: 1500–2499 grams (1c)	Live Births: ≥2500 grams (1d)
	Hispanic/Latino				
1a	Asian		 tor demo	k for de	
1b1	Native Hawaiian	ation>	 blank for d		
1b2	Other Pacific Islander	on>	ank for a		
1c	Black/African American		or demok		
1d	American Indian/Alaska Native		nonstra		
1e	White	Jank 10.	 stration>		
1f	More than One Race	 blank for demo	ok for dem.		
1g	Unreported/Refused to Report Race	Monstra	emons		
	Subtotal Hispanic/Latino				
	Non-Hispanic/Latino			<del>,</del>	
2a	Asian	blank for instration			
2b1	Native Hawaiian	for demonstration>			
2b2	Other Pacific Islander	جاد (emons)			
2c	Black/African American	 blank anstratio			
2d	American Indian/Alaska Native	ank for ation>			
2e	White	for del			
2f	More than One Race	demò			
2g	Unreported/Refused to Report Race	demor			
	Subtotal Non-Hispanic/Latino				
	Unreported/Refused to Report Ethnicity				
h	Unreported/Refused to Report Race and Ethnicity	blank			
i	Total				

**Section B: Controlling High Blood Pressure** 

5500	ion bi controlling mgn blood		Section B: Controlling High Blood Pressure					
Line #	Race and Ethnicity	Total Patients 18 through 85 Years of Age with Hypertension (2a)	Charts Sampled or EHR Total (2b)	Patients with HTN Controlled (2c)				
	Hispanic/Latino							
1a	Asian		 blap					
1b1	Native Hawaiian		blank it					
1b2	Other Pacific Islander		k for dè.					
1c	Black/African American		demons					
1d	American Indian/Alaska Native		onstrali					
1e	White		ration>					
<b>1</b> f	More than One Race							
1g	Unreported/Refused to Report Race		 ✓blank					
	Subtotal Hispanic/Latino							
	Non-Hispanic/Latino							
2a	Asian	hu>						
2b1	Native Hawaiian		 blarn					
2b2	Other Pacific Islander		lank for					
2c	Black/African American	viank for	for dem					
2d	American Indian/Alaska Native	       	 blan					
2e	White	onstra	Mank					
2f	More than One Race	stratio						
2g	Unreported/Refused to Report Race	 blan tratio						
	Subtotal Non-Hispanic/Latino							
	Unreported/Refused to Report							
	Ethnicity							
h	Unreported/Refused to Report Race and Ethnicity	 stratio						
i	Total							
		•						

Section C: Diabetes: Hemoglobin A1c Poor Control

Line #	Race and Ethnicity	Total Patients 18 through 75 Years of Age with Diabetes (3a)	Charts Sampled or EHR Total (3b)	Patients with HbA1c >9% Or No Test During Year (3f)
	Hispanic/Latino			
1a	Asian		stration	demone
1b1	Native Hawaiian		emonstrati	onstratio
1b2	Other Pacific Islander		or demor	ation>
1c	Black/African American		or demo.	
<b>1</b> d	American Indian/Alaska Native		monstra	Jank
1e	White		xtration>	 blank
<b>1</b> f	More than One Race	ation>	Ju>	₹
1g	Unreported/Refused to Report Race	on>	 blank	
	Subtotal Hispanic/Latino			
	Non-Hispanic/Latino			
2a	Asian	olank for c	blank ation>	or demo
2b1	Native Hawaiian	 blank for demons	ank fol Instration	 blain.
2b2	Other Pacific Islander	onstra.	for demonst	enk
2c	Black/African American	stratio	r dem <b>C</b>	
2d	American Indian/Alaska Native	 tration	emons	
2e	White	lank for onstration>	onstra	
2f	More than One Race	for demonstrates	 strativ	
2g	Unreported/Refused to Report Race	 b. emonst.	for demons	
	Subtotal Non-Hispanic/Latino			
	Unreported/Refused to Report Ethnicity			
h	Unreported/Refused to Report Race and Ethnicity	demo		
i	Total	report		

# **Table 8A: Financial Costs**

Line	Cost Center	Accrued Cost (a)	Allocation of Facility and Non- Clinical Support Services (b)	Total Cost After Allocation of Facility and Non-Clinical Support Services (c)
	Financial Costs of Medical Care			
1.	Medical Staff			
2.	Lab and X-ray		ation	
3.	Medical/Other Direct		onstration	
4.	Total Medical Care Services (Sum Lines 1- 3)		, demonstrati	
	Financial Costs of Other Clinical Services			
5.	Dental	4		
6.	Mental Health	stration]		[bla.
7.	Substance Abuse	20]		blank for
8a.	Pharmacy not including pharmaceuticals		ıraı	for demo
8b.	Pharmaceuticals			emonstra
9.	Other Professional (Specify:)	t.	(blank for demons)	
9a.	Vision	(blain demonstra	k for dem.	
10.	Total Other Clinical Services (Sum Lines 5 through 9a)	enk for stration]	vjemonsti	
	Financial Costs of Enabling and Other Services			
11a.	Case Management	nk for		
11b.	Transportation	or ration]		
11c.	Outreach	anon		
11d.	Patient and Community Education			
11e.	Eligibility Assistance			
11f.	Interpretation Services	(blank is demonstration		
11~	Other Enabling Services	lank for		
11g.	(Specify:)	4(01)		
11h.	Community Health Workers			
11.	Total Enabling Services Cost (Sum Lines 11a through 11h)	d's		
12.	Other Related Services (Specify:)			
12a.	Quality Improvement			
13.	Total Enabling and Other Services (Sum Lines 11, 12, and 12a)			
	Facility and Non-Clinical Support Services and Totals			
14.	Facility			
15.	Non-Clinical Support Services	-		
	Total Facility and Non-Clinical Support	-		
16.	Services (Sum Lines 14 and 15)			
17.	Total Accrued Costs (Sum Lines 4 + 10 + 13 + 16)			
18.	Value of Donated Facilities, Services, and Supplies (specify:			
19.	Total With Donations (Sum Lines 17 and 18)			



# **Table 9D: Patient Related Revenue (Scope of Project Only)**

				Retroacti	ve Settlements, F	Receipts, and Payback	s (c)			
Line	Payer Category	Full Charges This Period (a)	Amount Collected This Period (b)	Collection of Reconciliation/ Wrap-Around Current Year (c1)	Collection of Reconciliation/ Wrap-Around Previous Years (c2)	Collection of Other Payments: P4P, Risk Pools, Withholds, etc. (c3)	Penalty/ Payback (c4)	Allowances (d)	Sliding Discounts (e)	Bad Debt Write Off (f)
1.	Medicaid Non-Managed Care				for demon					
2a.	Medicaid Managed Care (capitated)				•monstrat.	or de	[blank demons)			
2b.	Medicaid Managed Care (fee-for-service)			stration		(blank)				
3.	<b>Total Medicaid</b> (Lines 1 + 2a + 2b)			ən]	slank for de	lank for b				
4.	Medicare Non- Managed Care		1	150	[blà. vion]	nonstratio				
5a.	Medicare Managed Care (capitated)		k for monstration	or demon	ink for Lemonstrati	for demo				
5b.	Medicare Managed Care (fee-for-service)		Juj	pnstral	vdemon.					
6.	Total Medicare (Lines 4 + 5a + 5b)	stration]	[blank demonstration	[blank of demonstration]	stration					
7.	Other Public, including Non-Medicaid CHIP (Non-Managed Care)	(blank for demons).		(emonst)						
8a.	Other Public, including Non-Medicaid CHIP (Managed Care Capitated)			nk for a						
8b.	Other Public, including Non-Medicaid CHIP (Managed Care fee-for- service)		(or cation)	blank for						
9.	Total Other Public (Lines 7 + 8a + 8b)									

				Retroacti	ve Settlements, R	Receipts, and Payback	s (c)			
Line	Payer Category	Full Charges This Period (a)	Amount Collected This Period (b)	Collection of Reconciliation/ Wrap-Around Current Year (c1)	Collection of Reconciliation/ Wrap-Around Previous Years (c2)	Collection of Other Payments: P4P, Risk Pools, Withholds, etc. (c3)	Penalty/ Payback (c4)	Allowances (d)	Sliding Discounts (e)	Bad Debt Write Off (f)
10.	Private Non-Managed Care					[blank for demo				
11a.	Private Managed Care (capitated)					stration				
11b.	Private Managed Care (fee-for-service)									
12.	Total Private (Lines 10 + 11a + 11b)					of ac	[blank demons.			
13.	Self-pay									
14.	TOTAL (Lines 3 + 6 + 9 + 12 + 13)			ation)	(blan).	[Olarok				

# **Table 9E: Other Revenues**

Line	Source	Amount (a)					
	BPHC Grants (Enter amount drawn down – Consistent with PMS 272)						
1a.	Migrant Health Center						
1b.	Community Health Center						
1c.	Health Care for the Homeless						
1e.	Public Housing Primary Care						
1g.	Total Health Center (Sum Lines 1a through 1e)						
1j.	Capital Improvement Program Grants						
1k.	Capital Development Grants, including School Based Health Center Capital Grants						
1.	Total BPHC Grants (Sum Lines 1g + 1j + 1k)						
	Other Federal Grants						
2.	Ryan White Part C HIV Early Intervention						
3.	Other Federal Grants (specify:)						
3a.	Medicare and Medicaid EHR Incentive Payments for Eligible Providers						
5.	Total Other Federal Grants (Sum Lines 2–3a)						
	Non-Federal Grants or Contracts						
6.	State Government Grants and Contracts (specify:)						
6a.	State/Local Indigent Care Programs (specify:)						
7.	Local Government Grants and Contracts (specify:)						
8.	Foundation/Private Grants and Contracts (specify:)						
9.	Total Non-Federal Grants and Contracts (Sum Lines 6 + 6A + 7+8)						
10.	Other Revenue (Non-patient related revenue not reported elsewhere) (specify:)						
11.	<b>Total Revenue</b> (Lines 1 + 5 + 9 + 10)						

# **Appendix A: Listing of Personnel**

All line numbers in the following table refer to Table 5. Not all services delivered by a "provider" count as visits. Do not count interactions with "non-providers" as visits. Use the <u>Provider</u> definitions to classify personnel as a "provider" or "non-provider."

Personnel by Major Service Category	Provider	Non-Provider
PHYSICIANS		
Family Practitioners (Line 1)	X	
General Practitioners (Line 2)	X	
Internists (Line 3)	X	
Obstetricians/Gynecologists (Line 4)	X	
Pediatricians (Line 5)	X	
Licensed Medical Residents—line determined by specialty	X	
OTHER SPECIALIST PHYSICIANS (LINE 7)		
Allergists	X	
Cardiologists	X	
Dermatologists	X	
Orthopedists	X	
Surgeons	X	
Urologists	X	
Other Specialists and Sub-Specialists	X	
Nurse Practitioners (Line 9a)	X	
PHYSICIAN ASSISTANTS (Line 9b)	X	
CERTIFIED NURSE MIDWIVES (Line 10)	X	
Nurses (Line 11)		
Clinical Nurse Specialists	Х	
Public Health Nurses	Х	
Home Health Nurses	Х	
Visiting Nurses	Х	
Registered Nurses (RNs)	Х	
Licensed Practical Nurses/Licensed Vocational Nurses		X
Nurse emergency medical services (EMS)/Nurse emergency	Х	
medical technicians (EMT)		
OTHER MEDICAL PERSONNEL (Line 12)		
Nurse Aides/Assistants (Certified and Uncertified)		X
Clinic Aides/Medical Assistants (Certified and Uncertified		X
Medical Technologists)		
Unlicensed Interns and Residents		X
EMS/EMT Staff (not credentialed as a nurse)		X
LABORATORY PERSONNEL (Line 13)		
Pathologists		X
Medical Technologists		X
Laboratory Technicians		X
Laboratory Assistants		X
Phlebotomists		X
X-Ray Personnel (Line 14)		
Radiologists		X
X-Ray Technologists		X

X.Ray Technicians	Personnel by Major Service Category	Provider	Non-Provider
Ultrasound Technicians  Dentrists (Line 16)  General Practitioners  VX  Periodontists  Periodontists  NX  Periodontists  Charles Dental  Dental Hygienists (Line 17)  Dental Therapists (Line 17a)  Dental Horapists (Line 17a)  Dental Assistants, Advanced Practice Dental Assistants (Line 18)  Dental Technicians (Line 18)  Dental Assistants, Advanced Practice Dental Assistants (Line 18)  Dental Technicians (Line 18)  Dental Students (including Hygienist Students) (Line 18)  MENTAL HEALTH (Line 20) and Substance Abuse (Line 21)  Psychiatrists (Line 20a)  NS Cocial Workers - Clinical (Line 20a2 or 21)  Social Workers - Psychiatric (Line 20b or 21)  Family Therapists (Line 20b or 21)  Family Therapists (Line 20b or 21)  Psychiatric Nurse Practitioners (Line 20b)  Nurses - Psychiatric and Mental Health (Line 20b)  X Unicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c)  Alcohol and Drug Abuse Counselors (Line 21)  X X  ALL OTHER PROFESSIONAL PERSONNEL (Line 22)  Audiologists  X X  Acupuncturists  Chiropractors  Community Health Aides and Practitioners  X X  Respistered Dietitians, including Nutritionists/Dietitians  X X  Podiatrists  Physical Therapists  X X  Podiatrists  Physical Therapists  X X  Podiatrists  Physical Therapists  X X  Pophysical The	X-Ray Technicians		X
DENTISTS (Line 16)   General Practitioners	Radiology Assistants		X
General Practitioners Oral Surgeons X Periodontists X Endodontists X Endodontists X Endodontists X Dental Hygienists (Line 17) Dental Hygienists (Line 17) X Dental Therapists (Line 17a) X Dental Assistants, Advanced Practice Dental Assistants (Line 18) Dental Technicians (Line 18) Dental Students (including Hygienist Students) (Line 18) X Dental Students (including Hygienist Students) (Line 18) X MENTAL HEALTH (Line 20) and Substance Abuse (Line 21) Psychiatrists (Line 20a) X Social Workers - Clinical (Line 20a2 or 21) Social Workers - Psychiatric (Line 20b or 21) Family Therapists (Line 20b or 21) Rysphiatric Nurse Practitioners (Line 20b) X Nurses - Psychiatric and Mental Health (Line 20b) X Unlicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c) Alcohol and Drug Abuse Counselors (Line 21) X ALL OTHER PROFESSIONAL PERSONNEL (Line 22) Audiologists X Community Health Aides and Practitioners X Naturopaths X Respiratory Health Aides and Practitioners X Respiratory Therapists X Podiatrists X Physical Therapists X Podiatrists Y Physical Therapists X Speech Therapists/Pathologists X Vision Services Personnel (Line 22a-22d) Ophthalmologists (Line 22b) X Coptometrists (Line 22a) X Coptometrists (Line 22b) X Coptometrists (Line 22b) X Coptometrists (Line 22a) X Coptometrists (Line 22b) X Coptometrists (Line 22b) X	Ultrasound Technicians		X
Oral Surgeons Periodontists Endodontists X  Dental Oral Surgeons X  OTHER DENTAL Dental Hygienists (Line 17) Dental Therapists (Line 17a)  Dental Technicians (Line 18) Dental Technicians (Line 18)  Dental Technicians (Line 18)  Dental Students (including Hygienist Students) (Line 18)  MENTAL HEALTH (Line 20) and SUBSTANCE ABUSE (Line 21) Psychiatrists (Line 20a1) Social Workers - Clinical (Line 20a2 or 21) Social Workers - Clinical (Line 20a or 21) Social Workers - Psychiatric (Line 20b or 21) Family Therapists (Line 20b or 21) Sychiatric Nurse Practitioners (Line 20b) Nurses - Psychiatric and Mental Health (Line 20b) Unilicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c) Alcohol and Drug Abuse Counselors (Line 21) X RN Nurse Counselors (Line 20b or 21) X RN Nurse Counselors (Line 20b or 21) X ALL OTHER PROFESSIONAL PERSONNEL (Line 22) Audiologists Acupuncturists Chiropractors X Community Health Aides and Practitioners Herbalists Massage Therapists X Registered Dietitians, including Nutritionists/Dietitians X Registered Dietitians, including Nutritionists/Dietitians X Physical Therapists Respiratory Therapists X Respiratory Therapists X Speech Therapists Respiratory	DENTISTS (Line 16)		
Periodontists X Endodontists X COTHER DENTAL Dental Hygienists (Line 17) Dental Hygienists (Line 17a) Dental Assistants, Advanced Practice Dental Assistants (Line 18) Dental Therapists (Line 18) Dental Technicians (Line 18) Dental Students (including Hygienist Students) (Line 18) X Dental Students (including Hygienist Students) (Line 18) X MENTAL HEALTH (Line 20) and SUBSTANCE ABUSE (Line 21) Psycholatrists (Line 20a) Social Workers - Clinical (Line 20a2 or 21) Social Workers - Psychiatric (Line 20b or 21) Psychiatric Nurse Practitioners (Line 20b) X Psychiatric Nurse Practitioners (Line 20b) X Unlicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c) Alcohol and Drug Abuse Counselors (Line 21) X RN Nurse Counselors (Line 20b or 21) ALL OTHER PROFESSIONAL PERSONNEL (Line 22) Audiologists ACUPUNCTURISTS COMMUNITY (Line 20b) ACUPUNCTURISTS ACU	General Practitioners	Х	
Endodontists OTHER DENTAL Dental Hygienists (Line 17) Dental Hygienists (Line 17)  Dental Hygienists (Line 17a)  Dental Assistants, Advanced Practice Dental Assistants (Line 18)  Dental Technicians (Line 18)  Dental Technicians (Line 18)  Dental Assistants, Advanced Practice Dental Assistants (Line 18)  Dental Aides (Line 18)  Dental Students (including Hygienist Students) (Line 18)  MENTAL HEALTH (Line 20) and SUBSTANCE ABUSE (Line 21)  Psychiatrists (Line 20a)  Psychiatrists (Line 20b or 21)  Social Workers - Clinical (Line 20a2 or 21)  X  Social Workers - Psychiatric (Line 20b or 21)  Family Therapists (Line 20b or 21)  X  Psychiatric Nurse Practitioners (Line 20b)  Nurses - Psychiatric and Mental Health (Line 20b)  X  Unilicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c)  Alcohol and Drug Abuse Counselors (Line 21)  X  ALL OTHER PROFESSIONAL PERSONNEL (Line 22)  Audiologists  X  Acupuncturists  X  Chiropractors  Community Health Aides and Practitioners  X  Massage Therapists  X  Massage Therapists  X  Massage Therapists  X  Registered Dietitians, including Nutritionists/Dietitians  X  Physical Therapists  X  Specch Therapists  X  Spech Therapists  X  Spech Therapists  X  Spech Therapists (Line 22a)  Opthalmologists (Line 22b)  X  Cotypontomists (Line 22a)  Optometrists (Line 22b)  X  Cotypontomists (Line 22a)  Coptometrists (Line 22b)  X  Cotypontomists (Line 22a)  X  Coptometrists (Line 22a)  X  Coptometrists (Line 22a)  X  Coptometrists (Line 22a)  X  Coptometrists (Line 22a)	Oral Surgeons	Х	
OTHER DENTAL   Dental Hygienists (Line 17a)	Periodontists	Х	
Dental Hygienists (Line 17)  Dental Therapists (Line 17a)  Dental Assistants, Advanced Practice Dental Assistants (Line 18)  Dental Technicians (Line 18)  Dental Technicians (Line 18)  Dental Students (including Hygienist Students) (Line 18)  MENTAL HEALTH (Line 20) and SUBSTANCE ABUSE (Line 21)  Psychiatrists (Line 20a)  Psychiatrists (Line 20a)  Social Workers - Clinical (Line 20a2 or 21)  Social Workers - Clinical (Line 20b or 21)  Family Therapists (Line 20b or 21)  AND AUTOPORTION (Line 20b)  Nurses - Psychiatric and Mental Health (Line 20b)  Unilicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20b)  ALL OTHER PROFESSIONAL PERSONNEL (Line 22)  Audiologists  ALL OTHER PROFESSIONAL PERSONNEL (Line 22)  Audiologists  Chiropractors  Community Health Aides and Practitioners  Herbalists  Naturopaths  Registered Dietitians, including Nutritionists/Dietitians  X Registered Dietitians, including Nutritionists/Dietitians  X Respiratory Therapists  X Speech Therapists/Pathologists  X X  Vision Services Personnel (Line 22a-22d)  Ophthalmologists (Line 22b)  X X  Audionous Services Personnel (Line 22a-22d)  Ophthalmologists (Line 22a)  X X  Optometrists (Line 22a)  X X  Optometrists (Line 22a)  X X	Endodontists	Х	
Dental Therapists (Line 17a)  Dental Assistants, Advanced Practice Dental Assistants (Line 18)  Dental Technicians (Line 18)  Dental Assistants, Advanced Practice Dental Assistants (Line 18)  Dental Aides (Line 18)  Dental Students (including Hygienist Students) (Line 18)  MENTAL HEALTH (Line 20) and SUBSTANCE ABUSE (Line 21)  Psychiatrists (Line 20a)  Psychiatrists (Line 20a1)  Social Workers - Clinical (Line 20a2 or 21)  Social Workers - Clinical (Line 20a0 or 21)  Family Therapists (Line 20b or 21)  Psychiatric Nurse Practitioners (Line 20b)  Nurses - Psychiatric and Mental Health (Line 20b)  Unlicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c)  Alcohol and Drug Abuse Counselors (Line 21)  X RN Nurse Counselors (Line 20b or 21)  X ALL OTHER PROFESSIONAL PERSONNEL (Line 22)  Audiologists  X Acupuncturists  X Chiropractors  Community Health Aides and Practitioners  X Herbalists  Naturopaths  Registered Dietitians, including Nutritionists/Dietitians  X Cocupational Therapists  X Podiatrists  X Podiatrists  X Podiatrists  X SPECH Therapists Pathologists  X SPECH Therapists Pathologists  X SPECH Therapists Personnel (Line 22a-22d)  Ophthalmologists (Line 22a)  X SPECH Therapists (Line 22a)  X Doptometrists (Line 22a)  X Doptometrists (Line 22a)  X Doptometrists (Line 22a)	OTHER DENTAL		
Dental Assistants, Advanced Practice Dental Assistants (Line 18)  Dental Technicians (Line 18)  Dental Aides (Line 18)  Dental Students (including Hygienist Students) (Line 18)  MENTAL HEALTH (Line 20) and SUBSTANCE ABUSE (Line 21)  Psychiatrists (Line 20a)  Psychologists (Line 20a1)  Social Workers - Clinical (Line 20a2 or 21)  Social Workers - Psychiatric (Line 20b or 21)  Family Therapists (Line 20b or 21)  Psychiatric Nurse Practitioners (Line 20b)  Nurses - Psychiatric and Mental Health (Line 20b)  Valudicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c)  Alcohol and Drug Abuse Counselors (Line 21)  RN Nurse Counselors (Line 20b or 21)  RN Nurse Counselors (Line 20b or 21)  ALL OTHER PROFESSIONAL PERSONNEL (Line 22)  Audiologists  Acupuncturists  Chiropractors  Community Health Aides and Practitioners  Herbalists  X  Massage Therapists  X  Registered Dietitians, including Nutritionists/Dietitians  Cocupational Therapists  X  Respiratory Therapists  X  Respiratory Therapists  X  Respiratory Therapists  X  Respiratory Therapists  X  Speech Therapists/Pathologists  X  Vision Services Personnel (Line 22a-22d)  Ophthalmologists (Line 22b)  X  X  Dotometrists (Line 22b)  X  Dotometrists (Line 22b)  X	Dental Hygienists (Line 17)	X	
Dental Technicians (Line 18)  Dental Aides (Line 18)  Dental Students (including Hygienist Students) (Line 18)  MENTAL HEALTH (Line 20) and SUBSTANCE ABUSE (Line 21)  Psychiatrists (Line 20a)  Psychologists (Line 20a1)  Social Workers - Clinical (Line 20a2 or 21)  Social Workers - Psychiatric (Line 20b or 21)  Family Therapists (Line 20b or 21)  Nurses - Psychiatric nand Mental Health (Line 20b)  Valunticensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c)  Alcohol and Drug Abuse Counselors (Line 21)  X Nurse Counselors (Line 20b or 21)  X ALL OTHER PROFESSIONAL PERSONNEL (Line 22)  Audiologists  X Acupuncturists  X Chiropractors  X Community Health Aides and Practitioners  Herbalists  X Massage Therapists  X Naturopaths  Registered Dietitians, including Nutritionists/Dietitians  X Podiatrists  X Podiatrists  X Podiatrists  X Podiatrists  X Podiatrists  X Pespiratory Therapists  Respiratory Therapists  X Respiratory Therapists  X Speech Therapists/Pathologists  X Speech Therapists/Pathologists  X Doptometrists (Line 22a)  X Doptometrists (Line 22b)	Dental Therapists (Line 17a)	X	
Dental Technicians (Line 18)  Dental Aides (Line 18)  Dental Students (including Hygienist Students) (Line 18)  X  MENTAL HEALTH (Line 20) and SUBSTANCE ABUSE (Line 21)  Psychiatrists (Line 20a1)  Social Workers - Clinical (Line 20a2 or 21)  Social Workers - Psychiatric (Line 20b or 21)  Family Therapists (Line 20b or 21)  Psychiatric Nurse Practitioners (Line 20b)  X  Psychiatric Nurse Practitioners (Line 20b)  X  Unlicensed Mental Health (Line 20b)  X  Unlicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c)  Alcohol and Drug Abuse Counselors (Line 21)  X  RN Nurse Counselors (Line 20b or 21)  X  ALL OTHER PROFESSIONAL PERSONNEL (Line 22)  Audiologists  X  Acupuncturists  Chiropractors  X  Community Health Aides and Practitioners  X  Massage Therapists  X  Massage Therapists  X  Naturopaths  Registered Dietitians, including Nutritionists/Dietitians  X  Podiatrists  X  Podiatrists  X  Respiratory Therapists  X  Speech Therapists/Pathologists  X  VISION SERVICES PERSONNEL (Line 22a-22d)  Opthmalmologists (Line 22b)  X  Dotometrists (Line 22b)  X  Dotometrists (Line 22b)  X  Dotometrists (Line 22b)  X	Dental Assistants, Advanced Practice Dental Assistants (Line		V
Dental Aides (Line 18)  Dental Students (including Hygienist Students) (Line 18)  MENTAL HEALTH (Line 20) and SUBSTANCE ABUSE (Line 21)  Psychiatrists (Line 20a)  Psychologists (Line 20a1)  Social Workers - Clinical (Line 20a2 or 21)  Social Workers - Psychiatric (Line 20b or 21)  X  Social Workers - Psychiatric (Line 20b or 21)  X  Psychiatric Nurse Practitioners (Line 20b)  X  Nurses - Psychiatric and Mental Health (Line 20b)  Vallicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c)  RN Nurse Counselors (Line 20b or 21)  X  RN Nurse Counselors (Line 20b or 21)  X  ALL OTHER PROFESSIONAL PERSONNEL (Line 22)  Audiologists  X  Acupuncturists  Chiropractors  X  Community Health Aides and Practitioners  X  Massage Therapists  X  Massage Therapists  X  Registered Dietitians, including Nutritionists/Dietitians  X  Registered Dietitians, including Nutritionists/Dietitians  X  Respiratory Therapists  X  Respiratory Therapists  X  Speech Therapists/Pathologists  Traditional Healers  Vision Services Personnel (Line 22a-22d)  Ophthalmologists (Line 22b)  X  X	18)		^
Dental Students (including Hygienist Students) (Line 18)  MENTAL HEALTH (Line 20) and SUBSTANCE ABUSE (Line 21)  Psychiatrists (Line 20a)  Psychologists (Line 20a1)  Social Workers - Clinical (Line 20a2 or 21)  Social Workers - Psychiatric (Line 20b or 21)  Family Therapists (Line 20b or 21)  X Psychiatric Nurse Practitioners (Line 20b)  Nurses - Psychiatric and Mental Health (Line 20b)  Unlicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c)  Alcohol and Drug Abuse Counselors (Line 21)  X NN Nurse Counselors (Line 20b or 21)  ALL OTHER PROFESSIONAL PERSONNEL (Line 22)  Audiologists  X Acupuncturists  Chiropractors  X Community Health Aides and Practitioners  Herbalists  X Massage Therapists  X Naturopaths  Registered Dietitians, including Nutritionists/Dietitians  X Podiatrists  X Podiatrists  X Physical Therapists  X Respiratory Therapists  X Speech Therapists/Pathologists  X Speech Therapists (Line 22a-22d)  Ophthalmologists (Line 22b)  X Dotometrists (Line 22b)  X Dotometrists (Line 22b)  X Dotometrists (Line 22b)  X Dotometrists (Line 22b)	Dental Technicians (Line 18)	 bla.	X
MENTAL HEALTH (Line 20) and SUBSTANCE ABUSE (Line 21) Psychiatrists (Line 20a) Psychologists (Line 20a1) Social Workers - Clinical (Line 20a2 or 21) Social Workers - Psychiatric (Line 20b or 21) X Social Workers - Psychiatric (Line 20b or 21) X Family Therapists (Line 20b or 21) X Psychiatric Nurse Practitioners (Line 20b) X Unses - Psychiatric and Mental Health (Line 20b) X Unlicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c) Alcohol and Drug Abuse Counselors (Line 20b) X RN Nurse Counselors (Line 20b or 21) X RN Nurse Counselors (Line 20b or 21) X ALL OTHER PROFESSIONAL PERSONNEL (Line 22) Addiologists X Acupuncturists X Chiropractors X Community Health Aides and Practitioners X Herbalists X Nassage Therapists X Naturopaths X Registered Dietitians, including Nutritionists/Dietitians X Registered Dietitians, including Nutritionists/Dietitians X Respiratory Therapists X Respiratory Therapists X Speech Therapists/Pathologists X VIsion Services Personnel (Line 22a-22d) Ophthalmologists (Line 22b) X Optometrists (Line 22b) X	Dental Aides (Line 18)	\ank-	X
Psychiatrists (Line 20a) Psychologists (Line 20a1) Social Workers - Clinical (Line 20a2 or 21) Social Workers - Psychiatric (Line 20b or 21) X Family Therapists (Line 20b or 21) X Psychiatric Nurse Practitioners (Line 20b) X Nurses - Psychiatric and Mental Health (Line 20b) X Unlicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c) Alcohol and Drug Abuse Counselors (Line 21) X RN Nurse Counselors (Line 20b or 21) X ALL OTHER PROFESSIONAL PERSONNEL (Line 22) Audiologists X Acupuncturists X Chiropractors Community Health Aides and Practitioners X Herbalists X Massage Therapists X Registered Dietitians, including Nutritionists/Dietitians X Podiatrists X Respiratory Therapists X Respiratory Therapists X Respiratory Therapists X Respiratory Therapists X Traditional Healers X VISION Services Personnel (Line 22a-22d) Optometrists (Line 22b) X	Dental Students (including Hygienist Students) (Line 18)	\(\rightarrow\)	X
Psychiatrists (Line 20a) Psychologists (Line 20a1) Social Workers - Clinical (Line 20a2 or 21) Social Workers - Psychiatric (Line 20b or 21) X Family Therapists (Line 20b or 21) X Psychiatric Nurse Practitioners (Line 20b) X Nurses - Psychiatric and Mental Health (Line 20b) X Unlicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c) Alcohol and Drug Abuse Counselors (Line 21) X RN Nurse Counselors (Line 20b or 21) X ALL OTHER PROFESSIONAL PERSONNEL (Line 22) Audiologists X Acupuncturists X Chiropractors Community Health Aides and Practitioners X Herbalists X Massage Therapists X Registered Dietitians, including Nutritionists/Dietitians X Podiatrists X Respiratory Therapists X Respiratory Therapists X Respiratory Therapists X Respiratory Therapists X Traditional Healers X VISION Services Personnel (Line 22a-22d) Optometrists (Line 22b) X			
Psychologists (Line 20a1) Social Workers - Clinical (Line 20a2 or 21) Social Workers - Psychiatric (Line 20b or 21) X Social Workers - Psychiatric (Line 20b or 21) X Psychiatric Nurse Practitioners (Line 20b) X Nurses - Psychiatric and Mental Health (Line 20b) X Unlicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c) Alcohol and Drug Abuse Counselors (Line 21) X RN Nurse Counselors (Line 20b or 21) ALL OTHER PROFESSIONAL PERSONNEL (Line 22) Audiologists X Acupuncturists X Chirogractors X Community Health Aides and Practitioners X Herbalists X Massage Therapists X Naturopaths X Registered Dietitians, including Nutritionists/Dietitians X Podiatrists X Respiratory Therapists X Respiratory Therapists X Speech Therapists/Pathologists X Traditional Healers X VISION SERVICES PERSONNEL (Line 22a-22d) Ophthalmologists (Line 22b) X A Optometrists (Line 22b) X		X	
Social Workers - Clinical (Line 20a2 or 21) X Social Workers - Psychiatric (Line 20b or 21) X Family Therapists (Line 20b or 21) X Psychiatric Nurse Practitioners (Line 20b) X Nurses - Psychiatric and Mental Health (Line 20b) X Unlicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c) Alcohol and Drug Abuse Counselors (Line 21) X RN Nurse Counselors (Line 20b or 21) X ALL OTHER PROFESSIONAL PERSONNEL (Line 22) Audiologists X Acupuncturists X Chiropractors X Community Health Aides and Practitioners X Herbalists X Massage Therapists X Naturopaths X Registered Dietitians, including Nutritionists/Dietitians X Podiatrists X Podiatrists X Respiratory Therapists X Respiratory Therapists X Traditional Healers X Vision Services Personnel (Line 22a-22d) Ophthalmologists (Line 22b) X		Х	
Social Workers - Psychiatric (Line 20b or 21)  Family Therapists (Line 20b or 21)  Psychiatric Nurse Practitioners (Line 20b)  Nurses - Psychiatric and Mental Health (Line 20b)  Unlicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c)  Alcohol and Drug Abuse Counselors (Line 21)  RN Nurse Counselors (Line 20b or 21)  ALL OTHER PROFESSIONAL PERSONNEL (Line 22)  Audiologists  Acupuncturists  Chiropractors  X  Community Health Aides and Practitioners  Herbalists  Massage Therapists  X  Registered Dietitians, including Nutritionists/Dietitians  Occupational Therapists  Respiratory Therapists  X  Respiratory Therapists  X  Respiratory Therapists  Traditional Healers  Vision Services Personnel (Line 22a-22d)  Optometrists (Line 22b)  X   X   X   X  X  X  X  X  X  X  X  X		Х	
Family Therapists (Line 20b or 21)  Psychiatric Nurse Practitioners (Line 20b)  Nurses - Psychiatric and Mental Health (Line 20b)  Unlicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c)  Alcohol and Drug Abuse Counselors (Line 21)  RN Nurse Counselors (Line 20b or 21)  ALL OTHER PROFESSIONAL PERSONNEL (Line 22)  Audiologists  X  Acupuncturists  Chiropractors  X  Community Health Aides and Practitioners  X  Herbalists  Massage Therapists  X  Naturopaths  X  Registered Dietitians, including Nutritionists/Dietitians  Cocupational Therapists  X  Respiratory Therapists  X  Respiratory Therapists  X  Speech Therapists/Pathologists  Traditional Healers  Vision Services Personnel (Line 22a)  Optometrists (Line 22b)  X		Х	
Psychiatric Nurse Practitioners (Line 20b)  Nurses - Psychiatric and Mental Health (Line 20b)  Validicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c)  Alcohol and Drug Abuse Counselors (Line 21)  XNN Nurse Counselors (Line 20b or 21)  ALL OTHER PROFESSIONAL PERSONNEL (Line 22)  Audiologists  X  Acupuncturists  Chiropractors  X  Community Health Aides and Practitioners  X  Herbalists  X  Massage Therapists  X  Registered Dietitians, including Nutritionists/Dietitians  Cocupational Therapists  X  Podiatrists  Podiatrists  X  Respiratory Therapists  X  Speech Therapists/Pathologists  Traditional Healers  Vision Services Personnel (Line 22a)  Opthmalmologists (Line 22a)  Optometrists (Line 22b)  X		Х	
Nurses - Psychiatric and Mental Health (Line 20b)  Unlicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c)  Alcohol and Drug Abuse Counselors (Line 21)  RN Nurse Counselors (Line 20b or 21)  ALL OTHER PROFESSIONAL PERSONNEL (Line 22)  Audiologists  Acupuncturists  Chiropractors  X  Community Health Aides and Practitioners  Herbalists  X  Massage Therapists  X  Registered Dietitians, including Nutritionists/Dietitians  Occupational Therapists  X  Respiratory Therapists  X  Respiratory Therapists  X  Traditional Healers  V  Vision Services Personnel (Line 22a)  Optometrists (Line 22b)  X   X   X  X  X  X  X  X  X  X  X  X		X	
Unlicensed Mental Health Providers, including trainees (interns or residents) and "Certified" staff (Line 20c)  Alcohol and Drug Abuse Counselors (Line 21)  RN Nurse Counselors (Line 20b or 21)  ALL OTHER PROFESSIONAL PERSONNEL (Line 22)  Audiologists  X  Acupuncturists  X  Chiropractors  Community Health Aides and Practitioners  Herbalists  X  Massage Therapists  X  Naturopaths  Registered Dietitians, including Nutritionists/Dietitians  Occupational Therapists  X  Podiatrists  X  Respiratory Therapists  X  Speech Therapists/Pathologists  Traditional Healers  V  VISION SERVICES PERSONNEL (Line 22a)  Optometrists (Line 22b)  X  X  X  X  X  X  X  X  X  X  X  X  X		Х	
or residents) and "Certified" staff (Line 20c)  Alcohol and Drug Abuse Counselors (Line 21)  RN Nurse Counselors (Line 20b or 21)  ALL OTHER PROFESSIONAL PERSONNEL (Line 22)  Audiologists  X  Acupuncturists  X  Chiropractors  X  Community Health Aides and Practitioners  Herbalists  X  Massage Therapists  X  Naturopaths  X  Registered Dietitians, including Nutritionists/Dietitians  Occupational Therapists  X  Physical Therapists  X  Respiratory Therapists  X  Speech Therapists/Pathologists  Traditional Healers  X  VISION SERVICES PERSONNEL (Line 22a)  Optometrists (Line 22b)  X  X  X  X  X  X  X  X  X  X  X  X  X			
Alcohol and Drug Abuse Counselors (Line 21)  RN Nurse Counselors (Line 20b or 21)  ALL OTHER PROFESSIONAL PERSONNEL (Line 22)  Audiologists  Acupuncturists  Chiropractors  Community Health Aides and Practitioners  Herbalists  Massage Therapists  Naturopaths  Registered Dietitians, including Nutritionists/Dietitians  Occupational Therapists  X  Respiratory Therapists  X  Respiratory Therapists  X  Speech Therapists/Pathologists  Traditional Healers  Vision Services Personnel (Line 22a)  Optometrists (Line 22b)  X  X  X  X  X  X  X  X  X  X  X  X  X		X	
RN Nurse Counselors (Line 20b or 21)  ALL OTHER PROFESSIONAL PERSONNEL (Line 22)  Audiologists  X  Acupuncturists  X  Chiropractors  X  Community Health Aides and Practitioners  X  Herbalists  X  Massage Therapists  X  Naturopaths  Registered Dietitians, including Nutritionists/Dietitians  Occupational Therapists  X  Podiatrists  X  Respiratory Therapists  X  Respiratory Therapists  X  Speech Therapists/Pathologists  Traditional Healers  X  VISION SERVICES PERSONNEL (Line 22a-22d)  Opthmalmologists (Line 22b)  X  X   X   X   X  X  X  X  X  X  X  X	Alcohol and Drug Abuse Counselors (Line 21)	X	
Audiologists X Acupuncturists X Chiropractors X Community Health Aides and Practitioners X Herbalists X Massage Therapists X Naturopaths X Registered Dietitians, including Nutritionists/Dietitians X Occupational Therapists X Podiatrists X Physical Therapists X Respiratory Therapists X Speech Therapists/Pathologists X Traditional Healers X VISION SERVICES PERSONNEL (Line 22a-22d) Ophthalmologists (Line 22a) Optometrists (Line 22b)		X	
Acupuncturists X Chiropractors X Community Health Aides and Practitioners X Herbalists X Massage Therapists X Naturopaths X Registered Dietitians, including Nutritionists/Dietitians X Occupational Therapists X Podiatrists X Physical Therapists X Respiratory Therapists X Respiratory Therapists X Speech Therapists/Pathologists X Traditional Healers X VISION SERVICES PERSONNEL (Line 22a-22d) Ophthalmologists (Line 22a) Optometrists (Line 22b)			
Acupuncturists X Chiropractors X Community Health Aides and Practitioners X Herbalists X Massage Therapists X Naturopaths X Registered Dietitians, including Nutritionists/Dietitians X Occupational Therapists X Podiatrists X Physical Therapists X Respiratory Therapists X Respiratory Therapists X Speech Therapists/Pathologists X Traditional Healers X VISION SERVICES PERSONNEL (Line 22a-22d) Ophthalmologists (Line 22a) Optometrists (Line 22b)		X	
Chiropractors X Community Health Aides and Practitioners X Herbalists X Massage Therapists X Naturopaths X Registered Dietitians, including Nutritionists/Dietitians X Occupational Therapists X Podiatrists X Physical Therapists X Respiratory Therapists X Respiratory Therapists X Speech Therapists/Pathologists X Traditional Healers X VISION SERVICES PERSONNEL (Line 22a-22d) Ophthalmologists (Line 22a) Optometrists (Line 22b)		Х	
Community Health Aides and Practitioners  Herbalists  X  Massage Therapists  X  Naturopaths  Registered Dietitians, including Nutritionists/Dietitians  Cocupational Therapists  Y  Podiatrists  Podiatrists  X  Physical Therapists  X  Respiratory Therapists  X  Speech Therapists/Pathologists  Traditional Healers  VISION SERVICES PERSONNEL (Line 22a-22d)  Ophthalmologists (Line 22a)  Optometrists (Line 22b)  X		Х	
Herbalists X  Massage Therapists X  Naturopaths X  Registered Dietitians, including Nutritionists/Dietitians X  Occupational Therapists X  Podiatrists X  Physical Therapists X  Respiratory Therapists X  Speech Therapists/Pathologists X  Traditional Healers X  VISION SERVICES PERSONNEL (Line 22a-22d)  Ophthalmologists (Line 22a)  Optometrists (Line 22b)		Х	
Naturopaths  Registered Dietitians, including Nutritionists/Dietitians  Occupational Therapists  Podiatrists  X  Physical Therapists  Respiratory Therapists  Speech Therapists/Pathologists  Traditional Healers  Vision Services Personnel (Line 22a-22d)  Ophthalmologists (Line 22a)  Optometrists (Line 22b)		Х	
Naturopaths  Registered Dietitians, including Nutritionists/Dietitians  Occupational Therapists  Podiatrists  X  Physical Therapists  Respiratory Therapists  Speech Therapists/Pathologists  Traditional Healers  Vision Services Personnel (Line 22a-22d)  Ophthalmologists (Line 22a)  Optometrists (Line 22b)	Massage Therapists	X	
Registered Dietitians, including Nutritionists/Dietitians Occupational Therapists  Podiatrists  Physical Therapists  Respiratory Therapists  Speech Therapists/Pathologists  Traditional Healers  VISION SERVICES PERSONNEL (Line 22a-22d) Ophthalmologists (Line 22a)  Optometrists (Line 22b)			
Occupational Therapists  Podiatrists  X  Physical Therapists  Respiratory Therapists  X  Speech Therapists/Pathologists  Traditional Healers  VISION SERVICES PERSONNEL (Line 22a-22d)  Ophthalmologists (Line 22a)  Optometrists (Line 22b)  X			
Podiatrists  Physical Therapists  Respiratory Therapists  Speech Therapists/Pathologists  Traditional Healers  VISION SERVICES PERSONNEL (Line 22a-22d)  Ophthalmologists (Line 22a)  Optometrists (Line 22b)  X			
Physical Therapists  Respiratory Therapists  Speech Therapists/Pathologists  Traditional Healers  VISION SERVICES PERSONNEL (Line 22a-22d)  Ophthalmologists (Line 22a)  Optometrists (Line 22b)  X			
Respiratory Therapists X Speech Therapists/Pathologists X Traditional Healers X VISION SERVICES PERSONNEL (Line 22a-22d) Ophthalmologists (Line 22a) X Optometrists (Line 22b) X			
Speech Therapists/Pathologists X Traditional Healers X VISION SERVICES PERSONNEL (Line 22a-22d) Ophthalmologists (Line 22a) X Optometrists (Line 22b) X			
Traditional Healers X  VISION SERVICES PERSONNEL (Line 22a-22d)  Ophthalmologists (Line 22a) X  Optometrists (Line 22b) X			
VISION SERVICES PERSONNEL (Line 22a-22d)  Ophthalmologists (Line 22a)  Optometrists (Line 22b)  X			
Ophthalmologists (Line 22a) X Optometrists (Line 22b) X			
Optometrists (Line 22b) X	· ·	Х	
, ,			
1 3 - 1 - 1 - 1 - 1 - 1 - 1 - 7	, ,	-	X
Ophthalmologist/Optometric Aides (Line 22c)	• • • • • • • • • • • • • • • • • • • •		

Ophthalmologist/Optometric Technicians (Line 22c)         X           Pharmacy Technicians         X           Pharmacists, Clinical Pharmacists         X           Pharmacy Technicians         X           Pharmacy Lerks         X           ENBALING SERVICES (Line 29)         X           CASE MANAGERS (Line 24)         X           Case Managers         X           Care/Referral Coordinators         X           Patient Advocates         X           Social Workers         X           Public Health Nurses         X           Home Health Nurses         X           Visiting Nurses         X           Registered Nurses         X           Licensed Practical Nurses/Licensed Vocational Nurses         X           Licensed Practical Nurses/Licensed Vocational Nurses         X           Health Educators         X           Social Workers         X           Public Health Nurses         X           Health Educators         X           Social Workers         X           Health Nurses         X           Visiting Nurses         X           Licensed Practical Nurses/Licensed Vocational Nurses         X           Usersed Nurses         X	Personnel by Major Service Category	Provider	Non-Provider
Pharmacy Technicians	Ophthalmologist/Optometric Technicians (Line 22c)		X
Pharmacy Technicians	PHARMACY PERSONNEL (Line 23)		
Pharmacist Assistants Pharmacy Clerks Pharmacy Clerks PASERVICES (Line 29)  Case Managers Care/Referral Coordinators Patient Advocates Social Workers Public Health Nurses Wisiting Nurses Registered Nurses Licensed Practical Nurses/Licensed Vocational Nurses Wisiting Nurses Registered Nurses X Licensed Practical Nurses/Licensed Vocational Nurses X HEALTH EDUCATORS (Line 25) Family Planning Counselors X Health Educators X Social Workers X Health Nurses X Health Nurses X Health Nurses X Registered Nurses X Home Health Nurses X Registered Nurses X Licensed Practical Nurses /Licensed Vocational Nurses X Registered Nurses X Licensed Practical Nurses /Licensed Vocational Nurses X Registered Nurses X Licensed Practical Nurses /Licensed Vocational Nurses X Registered Nurses X Licensed Practical Nurses /Licensed Vocational Nurses X Registered Nurses X Licensed Practical Nurses /Licensed Vocational Nurses X Registered Nurses X Licensed Practical Nurses /Licensed Vocational Nurses X Registration Coordinators X A ATHENT TRANSPORTATION WORKERS (Line 27) Patient Transportation Coordinators X Drivers X LICENSILTY ASSISTANCE WORKERS (Line 27a) Benefits Assistance Workers A Registration Coordinators X X Registration Clerks X Registration Clerks X Registration Clerks X Certified Assisters X X Interpretary Interpreters X Interpretary Interpreters X X Community Health Morkers X X X X X X X X X X X X X X X X X X X	Pharmacists, Clinical Pharmacists		X
Pharmacy Clerks ENABLING SERVICES (Line 29) CASE MANAGERS (Line 24) Case Managers Care/Referral Coordinators X Patient Advocates X Social Workers Public Health Nurses X Visiting Nurses X Visiting Nurses X Visiting Nurses X Registered Nurses/Licensed Vocational Nurses X HEALTH EDUCATORS (Line 25) Family Planning Counselors X Health Educators Social Workers X Public Health Nurses X HEALTH EDUCATORS (Line 25) Family Planning Counselors X Visiting Nurses X Counsel Workers X Visiting Nurses X Registered Nurses X Visiting Nurses X Registered Nurses X Counsel Practical Nurses /Licensed Vocational Nurses X Curreach Workers (Line 26) PATIENT TRANSPORTATION WORKERS (Line 27) Patient Transportation Coordinators Drivers X ELIGIBILITY ASSISTANCE WORKERS (Line 27a) Benefits Assistance Program Eligibility Workers Pharmacy Assistance Program Eligibility Workers Pharmacy Assistance Program Eligibility Workers Patient Navigators X Registration Clerks X Registration Clerks X Community Health Advocates X Community Health Morkers (Line 27c) Community Health Morkers X Community Health Morkers X Community Health Morkers Personnel (Line 28) X X X X X X X X X X X X X X X X X X X	Pharmacy Technicians		X
ENABLING SERVICES (Line 24)  Case Managers  Care/Referral Coordinators  X  Patient Advocates  Social Workers  Public Health Nurses  X  Nome Health Nurses  X  Registered Nurses  X  Registered Nurses/Licensed Vocational Nurses  X  HEALTH EDUCATORS (Line 25)  Family Planning Counselors  X  Visiting Nurses  X  Registered Nurses/Licensed Vocational Nurses  X  HEALTH EDUCATORS (Line 25)  Family Planning Counselors  X  Health Educators  Social Workers  Visiting Nurses  X  Visiting Nurses  X  Registered Nurses X  Visiting Nurses  X  Visiting Nurses  X  A  Visiting Nurses  X  Courteach Workers (Line 26)  X  ATRIANT PRASPORTATION WORKERS (Line 27)  Patient Transportation Coordinators  X  Pharmacy Assistance Workers  Pharmacy Assistance Program Eligibility Workers  Eligibility Workers  Patient Advocates  Registeration Clerks  Certified Assisters  Interpreters  X  Community Health Workers (Line 27c)  Community Health Advisors or Representatives  X  Coffice Russiance Services Personnel (Line 28)  X  Community Health Advisors or Representatives	Pharmacist Assistants		Х
Case Managers X Case Managers X Care/Referral Coordinators X Patient Advocates X Patient Advocates X Social Workers X Home Health Nurses X Registered Nurses X Registered Nurses X HEALTH EDUCATORS (Line 25) Family Planning Counselors X Social Workers X HEALTH Educators X Social Workers X Social Workers X HEALTH EDUCATORS (Line 25) Family Planning Counselors X Health Educators X Social Workers X Social Workers X Social Workers X Social Workers X Fublic Health Nurses X Home Health Nurses X Home Health Nurses X Visiting Nurses X Registered Nurses X Licensed Practical Nurses /Licensed Vocational Nurses X Licensed Practical Nurses /Licensed Voc	Pharmacy Clerks		X
Case Managers X Case Managers X Care/Referral Coordinators X Patient Advocates X Patient Advocates X Social Workers X Home Health Nurses X Registered Nurses X Registered Nurses X HEALTH EDUCATORS (Line 25) Family Planning Counselors X Social Workers X HEALTH Educators X Social Workers X Social Workers X HEALTH EDUCATORS (Line 25) Family Planning Counselors X Health Educators X Social Workers X Social Workers X Social Workers X Social Workers X Fublic Health Nurses X Home Health Nurses X Home Health Nurses X Visiting Nurses X Registered Nurses X Licensed Practical Nurses /Licensed Vocational Nurses X Licensed Practical Nurses /Licensed Voc			
Care/Referral Coordinators Patient Advocates Social Workers Public Health Nurses Norman Health Nurses Norman Health Nurses Norman Nurses Norman Health Nurses Norman Nurse	Case Managers (Line 24)		
Care/Referral Coordinators Patient Advocates Social Workers Public Health Nurses Norman Health Nurses Norman Health Nurses Norman Nurses Norman Health Nurses Norman Nurse	, ,	X	
Social Workers Public Health Nurses X Home Health Nurses X Visiting Nurses X Registered Nurses X Licensed Practical Nurses/Licensed Vocational Nurses X HEALTH EDUCATORS (Line 25) Family Planning Counselors X Health Educators X Social Workers Y Public Health Nurses X Home Health Nurses X Visiting Nurses X Registered Nurses X Visiting N		X	
Public Health Nurses  Home Health Nurses  Visiting Nurses  Registered Nurses  Licensed Practical Nurses/Licensed Vocational Nurses  Licensed Practical Nurses/Licensed Vocational Nurses  Licensed Practical Nurses/Licensed Vocational Nurses  K HEALTH EDUCATORS (Line 25)  Family Planning Counselors  X Health Educators  X Health Educators  X Social Workers  Y Public Health Nurses  X Home Health Nurses  X Visiting Nurses  X Registered Nurses  X Licensed Practical Nurses / Licensed Vocational Nurses  X Patient Transportation Nurses / Licensed Vocational Nurses  X PATIENT TRANSPORTATION WORKERS (Line 27)  Patient Transportation Coordinators  Drivers  X ELIGIBILITY ASSISTANCE WORKERS (Line 27a)  Benefits Assistance Workers  Pharmacy Assistance Program Eligibility Workers  X Patient Navigators  X Patient Navigators  X Patient Navigators  X Registration Clerks  X Certified Assisters  Interpreters  X Interpreters  X Interpreters  X Translators  Community Health Workers (Line 27c)  Community Health Workers  Community Health Advocates  X Translators  Community Health Morkers  Community Health Advisors or Representatives  X There Enabling Services Personnel (Line 28)  X There Enabling Services Personnel (Line 28)	Patient Advocates	X	
Home Health Nurses Visiting Nurses Registered Nurses Licensed Practical Nurses/Licensed Vocational Nurses X HEALTH EDUCATORS (Line 25) Family Planning Counselors X Health Educators Social Workers X Public Health Nurses X Public Health Nurses X Visiting Nurses X Registered Nurses X Licensed Practical Nurses / X Licensed Practical Nurse	Social Workers	X	
Home Health Nurses Visiting Nurses Registered Nurses Licensed Practical Nurses/Licensed Vocational Nurses X HEALTH EDUCATORS (Line 25) Family Planning Counselors X Health Educators Social Workers X Public Health Nurses X Public Health Nurses X Visiting Nurses X Registered Nurses X Licensed Practical Nurses / X Licensed Practical Nurse	Public Health Nurses	X	
Visiting Nurses Registered Nurses Licensed Practical Nurses/Licensed Vocational Nurses X Licensed Practical Nurses/Licensed Vocational Nurses X HEALTH EDUCATORS (Line 25) Family Planning Counselors X Health Educators X Social Workers Y Social Workers X Home Health Nurses X Home Health Nurses X Home Health Nurses X Visiting Nurses X Registered Nurses X Registered Nurses / X Licensed Practical Nurses / Licensed Vocational Nurses X  OUTREACH WORKERS (Line 26) X PATIENT TRANSPORTATION WORKERS (Line 27) Patient Transportation Coordinators X ELIGIBILITY ASSISTANCE WORKERS (Line 27a) Benefits Assistance Workers X Pharmacy Assistance Program Eligibility Workers Ligibility Workers X Patient Navigators X Registration Clerks X Registration Clerks X Certified Assisters X Interpreters X Translators X Community Health Workers Community Health Workers Community Health Advisors or Representatives X Lay Health Advocates X Tromotoras X Trenotoras	Home Health Nurses		
Registered Nurses Licensed Practical Nurses/Licensed Vocational Nurses X HEALTH EDUCATORS (Line 25) Family Planning Counselors X Health Educators X Social Workers X Public Health Nurses X Home Health Nurses X Visiting Nurses X Registered Nurses X Registered Nurses X Licensed Practical Nurses /Licensed Vocational Nurses X  OUTREACH WORKERS (Line 26) PATIENT TRANSPORTATION WORKERS (Line 27) Patient Transportation Coordinators X Pharmacy Assistance Workers Benefits Assistance Workers Licensed Program Eligibility Workers X ELIGIBILITY ASSISTANCE WORKERS (Line 27a) Benefits Assistance Program Eligibility Workers X Patient Navigators X Patient Navigators X Patient Advocates X Registration Clerks X Certified Assisters X INTERPRETATION (Line 27b) Interpreters X COMMUNITY HEALTH WORKERS (Line 27c) Community Health Workers X Lay Health Advocates X Community Health Workers X Lay Health Advocates X Community Health Morkers X Community Health Advisors or Representatives X Cother Enabling Services Personnel (Line 28)		X	
Licensed Practical Nurses/Licensed Vocational Nurses  HEALTH EDUCATORS (Line 25)  Family Planning Counselors  Health Educators  Social Workers  Public Health Nurses  X  Home Health Nurses  X  Yoisting Nurses  X  Registered Nurses  Licensed Practical Nurses /Licensed Vocational Nurses  X  OUTREACH WORKERS (Line 26)  PATIENT TRANSPORTATION WORKERS (Line 27)  Patient Transportation Coordinators  Drivers  ELIGIBILITY ASSISTANCE WORKERS (Line 27a)  Benefits Assistance Workers  Pharmacy Assistance Program Eligibility Workers  Eligibility Workers  Registration Clerks  Certified Assisters  X  INTERPRETATION (Line 27b)  Interpreters  Translators  Community Health Workers  Community Health Workers  X  Pother Enabling Services Personnel (Line 28)  OTHER ENABLING Services Personnel (Line 28)		X	
HEALTH EDUCATORS (Line 25) Family Planning Counselors  Health Educators  Social Workers  Public Health Nurses  X  Home Health Nurses  X  Home Health Nurses  X  Home Health Nurses  X  Registered Nurses  Licensed Practical Nurses /Licensed Vocational Nurses  X  OUTREACH WORKERS (Line 26)  PATIENT TRANSPORTATION WORKERS (Line 27)  Patient Transportation Coordinators  Drivers  ELIGIBILITY ASSISTANCE WORKERS (Line 27a)  Benefits Assistance Workers  Pharmacy Assistance Program Eligibility Workers  Eligibility Workers  Patient Navigators  Patient Advocates  Registration Clerks  Certified Assisters  X  Certified Assisters  X  Community Health Workers  Community Health Workers  Community Health Morkers  Community Health Advisors or Representatives  Lay Health Advocates  X  Cother Enabling Services Personnel (Line 28)			
Family Planning Counselors Health Educators Social Workers X Public Health Nurses X Public Health Nurses X Visiting Nurses X Registered Nurses X Licensed Practical Nurses /Licensed Vocational Nurses X Licensed Practical Nurses /Licensed Vocational Nurses X OUTREACH WORKERS (Line 26) Patient Transportation Workers (Line 27) Patient Transportation Coordinators X Drivers X ELIGIBILITY ASSISTANCE WORKERS (Line 27a) Benefits Assistance Workers Pharmacy Assistance Program Eligibility Workers Eligibility Workers X Patient Navigators X Patient Navigators X Registration Clerks X Certified Assisters X INTERPRETATION (Line 27b) Interpreters X Community Health Workers X Community Health Workers X Community Health Morkers X Lay Health Advocates X X Promotoras X X COTHER ENABLING SERVICES PERSONNEL (Line 28) X			
Health Educators Social Workers Rublic Health Nurses Home Health Nurses X Visiting Nurses X Registered Nurses X Registered Nurses Licensed Practical Nurses /Licensed Vocational Nurses X Licensed Practical Nurses /Licensed Vocational Nurses X DUTREACH WORKERS (Line 26) PATIENT TRANSPORTATION WORKERS (Line 27) Patient Transportation Coordinators X Drivers X ELIGIBILITY ASSISTANCE WORKERS (Line 27a) Benefits Assistance Workers Pharmacy Assistance Program Eligibility Workers X Eligibility Workers X Patient Navigators X Patient Navigators X Registration Clerks Certified Assisters X INTERPRETATION (Line 27b) Interpreters X Translators X COMMUNITY HEALTH WORKERS (Line 27c) Community Health Workers X Community Health Advisors or Representatives X Lay Health Advocates X Promotoras X COTHER ENABLING SERVICES PERSONNEL (Line 28)		X	
Social Workers  Public Health Nurses  Home Health Nurses  X  Visiting Nurses  X  Registered Nurses  Licensed Practical Nurses/Licensed Vocational Nurses  X  CUTREACH WORKERS (Line 26)  PATIENT TRANSPORTATION WORKERS (Line 27)  Patient Transportation Coordinators  Drivers  ELIGIBILITY ASSISTANCE WORKERS (Line 27a)  Benefits Assistance Workers  Pharmacy Assistance Program Eligibility Workers  Eligibility Workers  X  Patient Navigators  X  Patient Advocates  Registration Clerks  Certified Assisters  Interpreters  X  Translators  Community Health Workers  Community Health Workers  Community Health Advocates  X  Promotoras  X  Cother Enabling Services Personnel (Line 28)  X  Cother Enabling Services Personnel (Line 28)			
Public Health Nurses Home Health Nurses X Visiting Nurses X Registered Nurses X Registered Nurses X Licensed Practical Nurses /Licensed Vocational Nurses X  Licensed Practical Nurses /Licensed Vocational Nurses X  DUTREACH WORKERS (Line 26) X PATIENT TRANSPORTATION WORKERS (Line 27) Patient Transportation Coordinators X Drivers X ELIGIBILITY ASSISTANCE WORKERS (Line 27a) Benefits Assistance Workers Pharmacy Assistance Program Eligibility Workers X Eligibility Workers X Patient Navigators X Patient Navigators X Registration Clerks X Certified Assisters X Interpretation (Line 27b) Interpreters X Translators X Community Health Workers X Community Health Workers X Community Health Advisors or Representatives X Lay Health Advocates X Community Health Advisors or Representatives X Lay Health Advocates X Cother Enabling Services Personnel (Line 28)			
Home Health Nurses  Visiting Nurses  Registered Nurses  Licensed Practical Nurses /Licensed Vocational Nurses  OUTREACH WORKERS (Line 26)  PATIENT TRANSPORTATION WORKERS (Line 27)  Patient Transportation Coordinators  X  ELIGIBILITY ASSISTANCE WORKERS (Line 27a)  Benefits Assistance Workers  Pharmacy Assistance Program Eligibility Workers  Eligibility Workers  X  Patient Navigators  X  Patient Advocates  Registration Clerks  Certified Assisters  X  Interpreters  Translators  X  Community Health Workers (Line 27c)  Community Health Workers  Community Health Advisors or Representatives  Lay Health Advocates  X  Cother Enabling Services Personnel (Line 28)  X			
Visiting Nurses Registered Nurses Licensed Practical Nurses /Licensed Vocational Nurses  **X**  **Dutreach Workers**  **Community Health Advocates  **Interent Nurses  **X*  **X*  **X*  **X*  **X*  **X*  **Divisiting Nurses  **X*  **X*  **Divisiting Nurses  **X*  **Divisiting Nurses  **X*  **X*  **Divisiting Nurses  **X*  **Patient Transportation Vorkers (Line 27)  **Patient Transportation Coordinators  **X*  **Patient Assistance Workers  **Patient Navigatore  **X*  **Patient Navigators  **X*  **Patient Advocates  **X*  **Registration Clerks  **X*  **Certified Assisters  **X*  **Interpreters  **X*  **Interpreters  **X*  **Community Health Workers (Line 27c)  **Community Health Workers  **X*  **Community Health Advisors or Representatives  **X*  **Lay Health Advocates  **X*  **Promotoras  **X*  **Other Enabling Services Personnel (Line 28)  **X*  **Division Nurses  **X*  **X*  **X*  **Division Nurses  **X*			
Registered Nurses			
Licensed Practical Nurses /Licensed Vocational Nurses X  OUTREACH WORKERS (Line 26)			
OUTREACH WORKERS (Line 26)  PATIENT TRANSPORTATION WORKERS (Line 27)  Patient Transportation Coordinators  Drivers  ELIGIBILITY ASSISTANCE WORKERS (Line 27a)  Benefits Assistance Workers  X  Pharmacy Assistance Program Eligibility Workers  Eligibility Workers  X  Patient Navigators  X  Patient Advocates  X  Registration Clerks  Certified Assisters  Interpreters  X  Interpreters  Translators  COMMUNITY HEALTH WORKERS (Line 27c)  Community Health Workers  X  Lay Health Advocates  X  Promotoras  X  OTHER ENABLING SERVICES PERSONNEL (Line 28)			
PATIENT TRANSPORTATION WORKERS (Line 27) Patient Transportation Coordinators  Drivers  X  ELIGIBILITY ASSISTANCE WORKERS (Line 27a)  Benefits Assistance Workers  Pharmacy Assistance Program Eligibility Workers  Eligibility Workers  X  Patient Navigators  Patient Advocates  Registration Clerks  Certified Assisters  INTERPRETATION (Line 27b)  Interpreters  X  COMMUNITY HEALTH WORKERS (Line 27c)  Community Health Workers  X  Community Health Advisors or Representatives  Lay Health Advocates  X  OTHER ENABLING SERVICES PERSONNEL (Line 28)			X
Patient Transportation Coordinators  Drivers  ELIGIBILITY ASSISTANCE WORKERS (Line 27a)  Benefits Assistance Workers  Pharmacy Assistance Program Eligibility Workers  Eligibility Workers  X  Patient Navigators  Patient Advocates  X  Registration Clerks  Certified Assisters  Interpreters  X  Interpreters  X  Community Health Workers  Community Health Workers  Lay Health Advocates  X  Promotoras  X  OTHER ENABLING SERVICES PERSONNEL (Line 28)			
Drivers X  ELIGIBILITY ASSISTANCE WORKERS (Line 27a)  Benefits Assistance Workers X  Pharmacy Assistance Program Eligibility Workers X  Eligibility Workers X  Patient Navigators X  Patient Advocates X  Registration Clerks X  Certified Assisters X  Interpreters X  Translators X  Community Health Workers (Line 27c)  Community Health Workers X  Lay Health Advocates X  Promotoras X  OTHER ENABLING SERVICES PERSONNEL (Line 28)			X
ELIGIBILITY ASSISTANCE WORKERS (Line 27a)  Benefits Assistance Workers  Pharmacy Assistance Program Eligibility Workers  Eligibility Workers  X Patient Navigators  Patient Advocates  Registration Clerks  Certified Assisters  Interpreters  X Translators  X  Community Health Workers (Line 27c)  Community Health Workers  Community Health Advisors or Representatives  Lay Health Advocates  X  OTHER ENABLING SERVICES PERSONNEL (Line 28)			
Benefits Assistance Workers  Pharmacy Assistance Program Eligibility Workers  Eligibility Workers  Patient Navigators  Patient Advocates  Registration Clerks  Certified Assisters  Interpretation (Line 27b)  Interpreters  Translators  Community Health Workers (Line 27c)  Community Health Workers  Community Health Advisors or Representatives  Lay Health Advocates  Promotoras  X  The Assistance Workers  X  X  X  X  X  X  X  X  X  X  X  X  X			
Pharmacy Assistance Program Eligibility Workers  Eligibility Workers  Patient Navigators  Patient Advocates  Registration Clerks  Certified Assisters  INTERPRETATION (Line 27b)  Interpreters  Translators  COMMUNITY HEALTH WORKERS (Line 27c)  Community Health Workers  Community Health Advisors or Representatives  Lay Health Advocates  Promotoras  OTHER ENABLING SERVICES PERSONNEL (Line 28)			X
Eligibility Workers Patient Navigators X Patient Advocates X Registration Clerks Certified Assisters X INTERPRETATION (Line 27b) Interpreters X Translators X Community Health Workers (Line 27c) Community Health Workers Community Health Advisors or Representatives Lay Health Advocates Y Promotoras X OTHER ENABLING SERVICES PERSONNEL (Line 28)			
Patient Navigators  Patient Advocates  Registration Clerks  Certified Assisters  Interpreters  Interpreters  Translators  Community Health Workers (Line 27c)  Community Health Workers  Community Health Advisors or Representatives  Lay Health Advocates  Promotoras  Other Enabling Services Personnel (Line 28)			
Patient Advocates Registration Clerks X Certified Assisters X INTERPRETATION (Line 27b) Interpreters X Translators Community Health Workers (Line 27c) Community Health Workers Community Health Advisors or Representatives X Lay Health Advocates Y Promotoras OTHER ENABLING SERVICES PERSONNEL (Line 28)			
Registration Clerks Certified Assisters X INTERPRETATION (Line 27b) Interpreters Interpreters X Community Health Workers (Line 27c) Community Health Workers Community Health Advisors or Representatives Lay Health Advocates Promotoras OTHER ENABLING SERVICES PERSONNEL (Line 28) X X X X X X X X X X X X X X X X X X X			
Certified Assisters X INTERPRETATION (Line 27b) Interpreters X Translators X  Community Health Workers (Line 27c) Community Health Workers X Community Health Advisors or Representatives X Lay Health Advocates X Promotoras X OTHER ENABLING SERVICES PERSONNEL (Line 28)			
Interpreters X Translators X  Community Health Workers (Line 27c) Community Health Workers X Community Health Advisors or Representatives X Lay Health Advocates X Promotoras X OTHER ENABLING SERVICES PERSONNEL (Line 28)			
Interpreters X Translators X  COMMUNITY HEALTH WORKERS (Line 27c)  Community Health Workers X  Community Health Advisors or Representatives X  Lay Health Advocates X  Promotoras X  OTHER ENABLING SERVICES PERSONNEL (Line 28)			
Translators X  Community Health Workers (Line 27c)  Community Health Workers X  Community Health Advisors or Representatives X  Lay Health Advocates X  Promotoras X  OTHER ENABLING SERVICES PERSONNEL (Line 28)	, ,		X
COMMUNITY HEALTH WORKERS (Line 27c)  Community Health Workers  Community Health Advisors or Representatives  X  Lay Health Advocates  Promotoras  X  OTHER ENABLING SERVICES PERSONNEL (Line 28)			
Community Health Workers X Community Health Advisors or Representatives X Lay Health Advocates X Promotoras X  OTHER ENABLING SERVICES PERSONNEL (Line 28) X			-
Community Health Advisors or Representatives  Lay Health Advocates  X  Promotoras  X  OTHER ENABLING SERVICES PERSONNEL (Line 28)  X			X
Lay Health Advocates       X         Promotoras       X         OTHER ENABLING SERVICES PERSONNEL (Line 28)       X			
Promotoras X OTHER ENABLING SERVICES PERSONNEL (Line 28) X			
OTHER ENABLING SERVICES PERSONNEL (Line 28)	•		

Personnel by Major Service Category	Provider	Non-Provider
WIC Workers		X
Head Start Workers		X
Housing Assistance Workers		X
Childcare Workers		X
Food Bank/Meal Delivery Workers		X
Employment/Educational Counselors		X
Exercise Trainers/Fitness Center staff		X
Adult Day Health Care, Frail Elderly Support staff		X
QUALITY IMPROVEMENT STAFF (QI) (Line 29b)		
QI Nurses		X
QI Technicians		X
QI Data Specialists		Х
Statisticians, Analysts		X
Quality Assurance/Quality Improvement and HIT/EHR Design and Operation Staff	sblan	Х
MANAGEMENT AND SUPPORT STAFF (Line 30a)		
Project Directors		X
Chief Executive Officer/Executive Directors		X
Chief Financial Officers/Fiscal Officers)		X
Chief Information Officers		X
Chief Medical Officers		X
Secretaries/Administrative Assistants		X
Administrators	<b.< td=""><td>X</td></b.<>	X
Directors of Planning And Evaluation	75	X
Clerk Typists		X
Personnel Directors		X
Receptionists		X
Directors of Marketing		X
Marketing Representatives		X
Enrollment/Service Representatives		X
FISCAL AND BILLING STAFF (Line 30b)		
Finance Directors		X
Accountants		X
Bookkeepers		X
Billing Clerks		X
Cashiers		X
Data Entry Clerks		X
IT Staff (Line 30c)		
Directors of Data Processing		X
Programmers		X
IT Help Desk Technicians		X
Data Entry Clerks		X
FACILITY (Line 31)		
Janitors/Custodians		X
Security Guards		X
Groundskeepers		X
Equipment Maintenance Personnel		X

Personnel by Major Service Category	Provider	Non-Provider
Housekeeping Personnel		X
PATIENT SERVICES SUPPORT STAFF (Line 32)		
Medical and Dental Team Clerks		X
Medical and Dental Team Secretaries		X
Medical and Dental Appointment Clerks		X
Medical and Dental Patient Records Clerks		X
Patient Records Supervisors		X
Patient Records Technicians		X
Patient Records Clerks		X
Patient Records Transcriptionists	<b>S</b> )	X
Registration Clerks		X
Appointments Clerks		X



# Appendix D: Health Center Health Information Technology (HIT) Capabilities and Quality Recognition

#### **Instructions**

The Health Information Technology (HIT) Capabilities and Quality Recognition Form includes a series of questions on health information technology (HIT) capabilities, including electronic health record (EHR) interoperability and eligibility for Meaningful Use. The HIT and Quality Recognition Form must be completed and submitted as part of the UDS submission. The first part includes questions about the health center's implementation of an EHR, certification of systems, how widely adopted the system is throughout the health center and its providers.

## **Questions**

The following questions appear in the EHB. Complete them before you file the UDS Report. Instructions for the HIT questions are on screen in EHB as you are completing the form. Respond to each question based on your health center status as of December 31.

- 1. Does your center currently have an Electronic Health Record (EHR) system installed and in use?
  - a. Yes, installed at all sites and used by all providers
  - b. Yes, but only installed at some sites or used by some providers

    If the health center installed it, indicate if it was in use by December 31, by:
    - a) Installed at all sites and used by all providers: For the purposes of this response, "providers" mean all medical providers, including physicians, nurse practitioners, physician assistants, and certified nurse midwives. Although some or all of the dental, mental health, or other providers may also be using the system, as may medical support staff, this is not required to choose response a. For the purposes of this response, "all sites" means all permanent sites where medical providers serve health center medical patients and does not include administrative-only locations, hospitals or nursing homes, mobile vans, or sites used on a seasonal or temporary basis. You may check this option even if a few, newly hired, untrained employees are the only ones not using the system.
    - b) Installed at some sites or used by some providers: Select option b if one or more permanent sites did not have the EHR installed, or in use (even if this is planned), or if one or more medical providers (as defined above) do not yet use the system. When determining if all providers have access to the system, the health center should also consider part-time and locum providers who serve clinic patients. Do not select this option if the only medical providers who did not have access were those who were newly hired and still being trained on the system.

#### c. No

Select "no" if no EHR was in use on December 31, even if you had the system installed and training had started.

This question seeks to determine whether the health center installed an EHR by December 31 and, if so, which product is in use, how broad is access to the system, and what features are available and in use. While they can often produce much of the UDS data, do not include practice management systems or other billing systems. If the health center purchased an EHR but had not yet placed it into use, answer "No."

If a system is in use (i.e., if a or b has been selected above), indicate if your system has been certified by the Office of the National Coordinator - Authorized Testing and Certification Bodies (ONC-ATCB).

- 1a. Is your system certified by the Office of the National Coordinator for Health IT (ONC) Health IT Certification Program?
  - a. Yes
  - b. No

Health centers are to indicate in the blanks the vendor, product name, version number, and ONC-certified health IT product list number. (More information is available at <a href="ONC-ATCB">ONC-ATCB</a> at <a href="http://onc-chpl.force.com/ehrcert.">http://onc-chpl.force.com/ehrcert</a>.) If you have more than one EHR (if, for example, you acquired another practice which has its own EHR), report the EHR that will be the successor system.

Vendor

**Product Name** 

Version Number

ONC-certified Health IT Product List Number

- 2. Does your center send prescriptions to the pharmacy electronically? (Do not include faxing.)
  - a. Yes
  - b. No
  - c. Not sure
- 3. Does your center use computerized, clinical decision support, such as alerts for drug allergies, checks for drug-drug interactions, reminders for preventive screening tests, or other similar functions?
  - a. Yes
  - b. No
  - c. Not sure
- 4. Which of the following key providers/ health care settings does your center electronically exchange clinical information with? (Select all that apply)
  - o Hospitals/ Emergency Rooms
  - o Specialty Clinicians
  - o Other Primary Care Providers
  - o None of the Above

- o Other (please describe)
- 5. Does your center engage patients through health IT in any of the following ways? (Select all that apply)
  - o Patient Portals
  - o Kiosks
  - Secure Messaging
  - o Other (please describe)
  - o No, we do not engage patients using health IT
- 6. How do you collect data for UDS clinical reporting (Tables 6B and 7)?
  - a. We use the EHR to extract automated reports
  - b. We use the EHR but only to access individual patient charts
  - c. We use the EHR in combination with another data analytic system
  - d. We do not use the EHR
- 7. How does your health center utilize health IT and EHR data beyond direct patient care? (Select all that apply)
  - o Quality Improvement
  - o Population Health Management
  - o Program Evaluation
  - o Research
  - o Other (please describe)
  - o No, we do not utilize health IT or EHR data beyond direct patient care
- 8. Does your health center collect data on individual patients' social risk factors, outside of the data reportable in the UDS?
  - a. Yes
  - b. No, but in planning stages to collect this information
  - c. No, not planning to collect this information
- 9. Which standardized screener(s) for social risk factors, if any, do you use? (Select all that apply)
  - o Accountable Health Communities Screening Tools
  - o Upstream Risks Screening Tool and Guide
  - o iHELP
  - o Recommended Social and Behavioral Domains for EHRs
  - Protocol for Responding to and Assessing Patients' Assets, Risks, and Experiences (PRAPARE)
  - o Well Child Care, Evaluation, Community Resources, Advocacy Referral, Education (WE CARE)
  - o WellRx

- o Other:
- o Do not use a standardized screener



#### Appendix E: Other Data Elements

#### **Instructions**

Health centers are becoming increasingly diverse and comprehensive in the care and services provided. These questions capture the changing landscape of healthcare centers to include expanded services and delivery systems.

### **Questions**

Report on these data elements as part of their UDS submission. Topics include medication-assisted treatment, telehealth, and outreach and enrollment assistance. Respond to each question based on your health center status as of December 31.

- 1. Medication-Assisted Treatment (MAT) for Opioid Use Disorder
  - a. How many physicians, certified nurse practitioners and physician assistants <sup>1</sup>, onsite or with whom the health center has contracts, have obtained a Drug Addiction Treatment Act of 2000 (DATA) waiver to treat opioid use disorder with medications specifically approved by the U.S. Food and Drug Administration (FDA) for that indication?
  - b. How many patients received medication-assisted treatment for opioid use disorder from a physician, certified nurse practitioner, or physician assistant, with a DATA waiver working on behalf of the health center?
- 2. Did your organization use telehealth in order to provide remote clinical care services?

(The term "telehealth" includes "telemedicine" services, but encompasses a broader scope of remote healthcare services. Telemedicine is specific to remote clinical services whereas telehealth may include remote non-clinical services, such as provider training, administrative meetings, and continuing medical education, in addition to clinical services.)

- a. Yes
  - i. Who did you use telehealth to communicate with? (Select all that apply)
    - (1) Patients at remote locations from your organization (e.g., home telehealth, satellite locations)
    - (2) Specialists outside your organization (e.g., specialists at referral centers)
    - (3) Professional organizations for staff training (e.g., continuing medical education, administrative, mettings, etc)
  - ii. What telehealth technologies did you use? (Select all that apply)
    - (1) Real-time telehealth (e.g., video conference)
    - (2) Store-and-forward telehealth (e.g., secure email with photos or videos of patient examinations)

<sup>&</sup>lt;sup>1</sup> With the enactment of the Comprehensive Addiction and Recovery Act of 2016, <u>Public Law 114-198</u>, opioid treatment prescribing privileges have been extended beyond physicians to include certain qualifying nurse practitioners (NPs) and physicians' assistants (PAs).

(3) Remote patient monitoring
(4) Mobile Health (mHealth)
iii. What primary telehealth services were used at your organization? (Select all that apply)
(1) Primary care
(2) Oral health
(3) Psychiatry
(4) Mental health
(5) Substance abuse
(6) Dermatology
(7) Chronic conditions
(8) Disaster management
(9) Consumer and professional health education
(10) Ophthalmology
(11) Other, please specify
b. If you did not have telehealth services, please comment why (Select all that apply)
i. Have not considered/unfamiliar with telehealth service options
ii. Lack of reimbursement for telehealth services
iii. Inadequate broadband/telecommunication service (Select all that apply)
(1) Cost of service
(1) Cost of service (2) Lack of infrastructure
(2) Lack of infrastructure
(2) Lack of infrastructure (3) Other, please specify
(2) Lack of infrastructure  (3) Other, please specify  iv. Lack of funding for telehealth equipment
(2) Lack of infrastructure  (3) Other, please specify  iv. Lack of funding for telehealth equipment  v. Lack of training for telehealth services

3. Provide the number of all assists provided during the past year by all trained assisters (e.g., certified application counselor or equivalent) working on behalf of the health center (employees, contractors, or volunteers), regardless of the funding source that is supporting the assisters' activities. Outreach and enrollment assists are defined as customizable education sessions about affordable health insurance

coverage options (one-on-one or small group) and any other assistance provided by a health center assister to facilitate enrollment through the Marketplace, Medicaid or CHIP.

Enter Number of Assists \_\_\_\_\_

Note: Assists do not count as visits on the UDS tables.



#### **APPENDIX F: Workforce**

#### **Instructions**

It is important to understand the current state of health center workforce training and different staffing models to better support recruitment and retention of health center professionals. Appendix F includes a series of questions on health center workforce.

#### Questions

Respond to each question based on your health center's status as of December 31.

- 1. Does your health center provide health professional education¹/training?
  - a. Yes
  - b. No
- 2. If yes, which category best describes your health center's role in the health professional education/training process?
  - a. Sponsor<sup>2</sup>
  - b. Training Site Partner<sup>3</sup>
  - c. Other
- 3. Please indicate the range of health professional education/training offered at your health center and how many individuals you have trained in each category within the last year.

	Pre-Graduate/Certificate	Post Graduate Training
Medical		
Physicians		
Family Physicians		
General Practitioners		
Internists		
Obstetrician/Gynecologists		
Pediatricians		
Other Specialty Physicians		
Medical Assistants		
Physician Assistants		
Nurse Practitioners		
Certified Nurse Midwives		

Registered Nurses		
Licensed Practical Nurses/Vocational Nurses		
Dental		
Dentists		
Dental Therapists		
Dental Hygienist		
Vision		
Ophthalmologists		
Optometrists		
Mental Health		
Psychiatrists		
Clinical Psychologists		
Clinical Social Workers		
Professional Counselors		
Marriage and Family Therapists		
Psychiatric Nurse Specialists		
Mental Health Nurse Practitioners		
Mental Health Physician Assistants		
Substance Use Disorder Personnel		
Other Professionals		
Chiropractors		
Dietitians/ Nutritionists		
Pharmacists		
Other (Specify)		
4. Provide the number of health center staff	serving as preceptors at you	ır health center

- 5. Provide the number of health center staff (non-preceptors) supporting health center training programs \_\_\_\_
- ${\small 6. \ \ How\ of ten\ does\ your\ health\ center\ implement\ satisfaction\ surveys\ for\ providers?}\\$ 
  - a. Monthly

- b. Quarterly
- c. Annually
- d. We do not currently conduct provider satisfaction surveys
- e. Other, please specify
- 7. How often does your health center implement satisfaction surveys for general staff?
  - a. Monthly
  - b. Quarterly
  - c. Annually
  - d. We do not currently conduct staff satisfaction surveys
  - e. Other, please specify

<sup>&</sup>lt;sup>1</sup> Health Professional Education/Training does not include continuing education units.

<sup>&</sup>lt;sup>2</sup> A <u>Sponsor</u> hosts a comprehensive health profession education and/or training program, the implementation of which may require partnerships with other entities that deliver focused, timelimited education and/or training (e.g., a teaching health center with a family medicine residency program).

<sup>&</sup>lt;sup>3</sup>A <u>Training Site Partner</u> delivers focused, time-limited education and/or training to learners in support of a comprehensive curriculum hosted by another health profession education provider (e.g., month-long primary care dentistry experience for dental students).