



### Sign Up

\* Indicates a required field.

**\* Email**

Your email address is used to log in to your USCIS Account. All USCIS email communications will be sent to this address.

By signing up, I agree to the [Department of Homeland Security Consent](#) and [USCIS Privacy Act Statement](#).

[Sign Up](#)

Already have an account? [Log in](#)

#### Department of Homeland Security Consent

You are about to access a Department of Homeland Security computer system. This computer system and data therein are property of the U.S. Government and provided for official U.S. Government information and use. There is no expectation of privacy when you use this computer system. The use of a password or any other security measure does not establish an expectation of privacy. By using this system, you consent to the terms set forth in this notice. You may not process classified national security information on this computer system. Access to this system is restricted to authorized users only. Unauthorized access, use, or modification of this system or of data contained herein, or in transit to/from this system, may constitute a violation of section 1030 of title 18 of the U.S. Code and other criminal laws. Anyone who accesses a Federal computer system without authorization or exceeds access authority, or obtains, alters, damages, destroys, or discloses information, or prevents authorized use of information on the computer system, may be subject to penalties, fines or imprisonment. This computer system and any related equipment is subject to monitoring for administrative oversight, law enforcement, criminal investigative purposes, inquiries into alleged wrongdoing or misuse, and to ensure proper performance of applicable security features and procedures. DHS may conduct monitoring activities without further notice.

#### USCIS Privacy Act Statement Authorities

The information and associated evidence you provide is collected pursuant to the Immigration and Nationality Act of 1952 (P.L. 82-414), as amended; the Homeland Security Act of 2002 (P.L. 107-296), and Title 6 of the Code of Federal Regulations.

#### Purpose

The information that you submit may be used to create or update your USCIS Account. Once you create a USCIS Account and submit an application or petition, USCIS may use the information you provide to (1) determine eligibility for a requested benefit which includes required national security and law enforcement checks, (2) determine eligibility to act as an attorney or accredited representative in USCIS on behalf of individuals filing immigration benefits with USCIS, and/or (3) associate yourself with a particular application or petition or applicant or petitioner.

#### Disclosure

The information you provide is voluntary. However, failure to provide accurate information may delay a final decision after submission of your application or petition or result in a denial of any pending applications or petitions. Please note that the system will record user information such as Internet Protocol Address and Web Browser type and version upon submission.

#### Routine Uses

This information will be shared outside of USCIS to assist in determining eligibility for a requested benefit and in accordance with the approved routine uses, as described in the associated systems of records notices [DHS/USCIS-014 — Electronic Immigration System-1 Temporary Accounts and Draft Benefit Requests System of Records, DHS/USCIS-015 — Electronic Immigration System-2 Account and Case Management System of Records, and DHS/USCIS-016 — Electronic Immigration System-3 Automated Background Functions System of Records], which are available at [www.dhs.gov/privacy](http://www.dhs.gov/privacy).

#### Paperwork Reduction Act Burden Disclosure Notice

An agency may not conduct or sponsor an information collection, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. The public reporting burden for this information collection is estimated at .167 hour per response. This time burden estimation includes the time for gathering the required documentation and information, reviewing the instructions, and completing and submitting the request. Send comments regarding the burden estimate or any other aspect of this information collection, including suggestions for reducing this burden to:

**U.S. Citizenship and Immigration Services**  
Regulatory Coordination Division, Office of Policy and Strategy  
20 Massachusetts Ave. N.W.  
Washington, D.C 20529-2140

OMB Control No. 1615-0122.  
Expiration Date: End of this month

Do not mail your completed request to this address.

## USCIS Privacy Act Statement

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### **Authorities**

The information and associated evidence you provide is collected pursuant to the Immigration and Nationality Act of 1952 (P.L. 82–414), as amended; the Homeland Security Act of 2002 (P.L. 107–296); and Title 8 of the Code of Federal Regulations.

### **Purpose**

The information that you submit may be used to create or update your USCIS Account. Once you create a USCIS Account and submit an application or petition, USCIS may use the information you provide to (1) determine eligibility for a requested benefit which includes required national security and law enforcement checks, (2) determine eligibility to act as an attorney or accredited representative in USCIS on behalf of individuals filing immigration benefits with USCIS, and/or (3) associate yourself with a particular application or petition or applicant or petitioner.

### **Disclosure**

The information you provide is voluntary. However, failure to provide accurate information may delay a final decision after submission of your application or petition or result in a denial of any pending applications or petitions. Please note that the system will record user information such as Internet Protocol Address and Web Browser type and version upon submission.

### **Routine Uses**

This information will be shared outside of USCIS to assist in determining eligibility for a requested benefit and in accordance with the approved routine uses, as described in the associated systems of records notices [DHS/USCIS-014 — Electronic Immigration System-1 Temporary Accounts and Draft Benefit Requests System of Records, DHS/USCIS-015 — Electronic Immigration System-2 Account and Case Management System of Records, and DHS/USCIS-016 — Electronic Immigration System-3 Automated Background Functions System of Records], which are available at [www.dhs.gov/privacy](http://www.dhs.gov/privacy).

**CONTINUE**

## 2 Account Creation

### 2.1 Online Account Setup



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#### Online Account Setup

OMB No. 1615-0122  
Expires 07/31/2015  
\*Indicates Required Field

Your email address is used to log in to your USCIS Online Account. All USCIS email communications will be sent to this address.

Email Address\*:

Confirm Email Address\*:

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- [My Case Status](#)
- [Change of Address](#)
- [Visa Bulletin](#)
- [Passports](#)
- [E-Verify](#)
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## 2.2 Email Confirmation



### Email Confirmation

A USCIS Online Account access confirmation email has been sent to **someone@example.com**.

Please follow the instructions in the email to confirm your USCIS Online Account request.

If you do not receive the confirmation email within the next 10 minutes, please return to the login page and request a new account.

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## 2.3 Email Confirmation Message

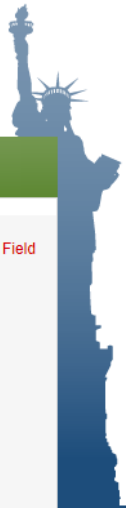
Subject:	USCIS Confirmation Code and Token ID
Message:	<p>This is your USCIS Confirmation Code and Token ID. Please click on the link below or enter the information below on the Email Confirmation Code page as directed.</p> <p>Link:  <a href="http://&lt;HOSTNAME&gt;/camp/registration/confirmRegisterEmail?confirmationId=AMkudhxiPEKD87vUJuYBPadwJ14=&amp;email=someone@example.com&amp;tokenId=rvdoi/a6lKG+wixUqYyRKPPN9AU=">http://&lt;HOSTNAME&gt;/camp/registration/confirmRegisterEmail?confirmationId=AMkudhxiPEKD87vUJuYBPadwJ14=&amp;email=someone@example.com&amp;tokenId=rvdoi/a6lKG+wixUqYyRKPPN9AU=</a></p> <p>Email Address: someone@example.com            Confirmation Code: AMkudhxiPEKD87vUJuYBPadwJ14            Token ID: rvdoi/a6lKG+wixUqYyRKPPN9AU</p>

## 2.4 Email Confirmation Code



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### Email Confirmation Code

\* Indicates Required Field

In order to confirm your email address, please provide the following information provided in the USCIS Online Account access confirmation email sent by USCIS.

Please enter your Email Address, Confirmation Code, and Token ID.

Email Address\*:

Confirmation Code\*:

Token ID\*:

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## 2.5 Provide Password Reset Questions



### Provide Password Reset Questions

\* Indicates Required Field

If you forget your password, you will be asked your Password Reset Questions and Answers to confirm your identity to reset your password.

Question #1\*:

Your Answer #1\*:

Question #2\*:

Your Answer #2\*:

Question #3\*:

Your Answer #3\*:

Question #4\*:

Your Answer #4\*:

Question #5\*:

Your Answer #5\*:

- |                                   |                                     |  |   |
|-----------------------------------|-------------------------------------|--|---|
| <a href="#">InfoPass</a>          | <a href="#">Citizenship</a>         | <a href="#">U.S. Department of Homeland Security</a>       | <a href="#">Freedom of Information Act (FOIA)</a> |
| <a href="#">My Case Status</a>    | <a href="#">Green Card</a>          | <a href="#">U.S. Customs &amp; Border Protection</a>       | <a href="#">No FEAR Act</a>                       |
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| <a href="#">Passports</a>         | <a href="#">Humanitarian</a>        | <a href="#">U.S. Department of State</a>                   | <a href="#">Accessibility</a>                     |
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### Password Reset Questions<sup>†</sup>

#### Set 1

- What was your favorite toy when you were a child?
- What is the last name of your favorite childhood teacher?
- What is the name of the company of your first paid job?
- What is the first city you visited without your parents?
- What was the make and model of your first car?

<sup>†</sup> The preliminary password reset questions as of May 13, 2014.



Set 2
What was the first team sport you played?
In what city/town were you in when you saw the ocean for the first time?
What is the first and last name of your oldest cousin?
Who was your childhood hero?
What type of work did you do in your first job?
Set 3
In what city/town were you on January 1, 2000?
What was the name of your second pet?
Where was your wedding reception held? (location or city/town)
What is your father's mother's maiden name?
What is the name of the company of your first paid job?
Set 4
What is the name of the first school you attended?
When was your youngest sibling born? (month and year)
What is the country of your ultimate dream vacation?
What is the first and last name of a famous, now deceased person that you would have liked to meet?
In what city/town did you meet your spouse/significant other?
Set 5
What was the last name of your first sports coach?
What was the name of the company in which you got your first promotion?
What was the first thing you learned to cook?
In what city did you first visit a museum?
What is the first and last name of your favorite childhood friend?
Set 6
What is your maternal grandmother's maiden name?
What is the city/town and year in which your mother was born?
What is your spouse's mother's maiden name?
What is the name of a college/university you applied to but did not attend?
Where did you go on your honeymoon?
Set 7
What is the middle name of your oldest child?
What is the first musical instrument you learned to play?
What is the date of your parents' wedding anniversary? (dd/mm/yyyy)
What is the last name of the first person you voted for?
In what city/town did your mother and father meet?
Set 8
When did you own your first computer (month, year)?
What is the middle name of your oldest sibling?
What was the first dance you learned?
In what city/town did you meet your spouse?
What was your childhood nickname?



## 2.6 Create Account



Create Account

\* Indicates Required Field

Account Information

Instructions: Enter your password.

- Your password must be at least 8 characters in length.
- Your password must contain at least one upper case letter, at least one lower case letter, at least one number, and at least one "special" character.

Accepted "special" characters are: ! " # \$ % & ' ( ) \* + , - . : ; < = > ? @ [ ] ^ \_ ` ~ |

Password\*:

Confirm Password\*:

Submit Cancel

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Account Review

Your account has been created successfully  
 USCIS password policy requires you to change your password at least once every \_\_\_\_ days. Your current password will expire on \_\_\_\_.

Account Summary:

Email Address: patrick.m.carberry-22@uscis.dhs.gov  
 Mobile Phone:  
 Mobile Provider:

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## 2.7 Secure OTP Test

### 2.7.1 OTP (Email)



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#### Create Account

Each time you log in to your USCIS Online Account, you will authenticate using a Secure One-time Password (OTP) sent to your email.

Your Registered Email:

Click "Test OTP" to test your Secure OTP. It will be sent to your email address above.

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## 2.7.2 OTP (Text Message)



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### Create Account

Each time you log in to your USCIS Online Account, you will authenticate using a Secure One-time Password (OTP) sent to your mobile phone. Standard Messaging Rates or other charges related to these notifications may apply. Check with your mobile phone provider for details.

Your Registered Mobile Phone:

Your Registered Mobile Provider:

Click "Test OTP" to test your Secure OTP. It will be sent to your mobile phone above.

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## 2.7.3 OTP (Email and Text Message)



### Create Account

Each time you log in to your USCIS Online Account, you will authenticate using a Secure One-time Password (OTP) sent to your email and mobile phone. Standard Messaging Rates or other charges related to these notifications may apply. Check with your mobile phone provider for details.

Your Registered Email:

Your Registered Mobile Phone:

Your Registered Mobile Provider:

Click "Test OTP" to test your Secure OTP. It will be sent to your email address and mobile phone above.

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## 2.8 Secure OTP Message

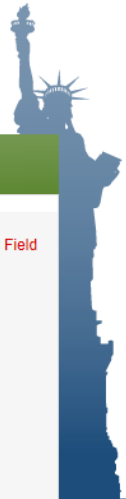
Subject:	Your USCIS One-time Password
Message:	Your USCIS One-time Password is 12345678. It expires in 10 minutes.

## 2.9 Secure OTP Test



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### Create Account

\* Indicates Required Field

A Secure One-time Password (OTP) has been sent to your email and/or your mobile phone, please enter the Secure OTP that you received.

If you do not receive the OTP within the next 10 minutes, please [request a new OTP](#).

Secure OTP\*:

Submit

- |   |  |  |   |
|---|--|--|---|
| <ul style="list-style-type: none"> <li>InfoPass</li> <li>My Case Status</li> <li>Change of Address</li> <li>Visa Bulletin</li> <li>Passports</li> <li>E-Verify</li> <li>Careers at USCIS</li> <li>Site Map (Index)</li> <li>Contact Us</li> </ul> | <ul style="list-style-type: none"> <li>Citizenship</li> <li>Green Card</li> <li>Family</li> <li>Working in the U.S.</li> <li>Humanitarian</li> <li>Adoption</li> <li>Military</li> <li>Visit the U.S.</li> </ul> | <ul style="list-style-type: none"> <li>U.S. Department of Homeland Security</li> <li>U.S. Customs &amp; Border Protection</li> <li>U.S. Immigration &amp; Customs Enforcement</li> <li>White House</li> <li>U.S. Department of State</li> <li>USA.gov</li> </ul> | <ul style="list-style-type: none"> <li>Freedom of Information Act (FOIA)</li> <li>No FEAR Act</li> <li>Website Policies</li> <li>Privacy and Legal Disclaimers</li> <li>Accessibility</li> <li>Plug-ins</li> <li>Adobe Reader </li> <li>Windows Media Player </li> <li>Archive</li> </ul> |
|---|--|--|---|

## 2.10 Account Review



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### Account Review

- Your account has been created successfully
- USCIS password policy requires you to change your password at least once every \_\_\_\_ days. Your current password will expire on \_\_\_\_.

#### Account Summary:

**Email Address:** patrick.m.carberry-22@uscis.dhs.gov  
**Mobile Phone:**  
**Mobile Provider:**

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### 3 Login\*



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#### Login

Email:

Password:

**Login**

- [Forgot Password](#)

#### Create a NEW Account

If you want to apply online OR if you received a Case Passcode, you need to create a new account.

**Advantages of an Online Account:**

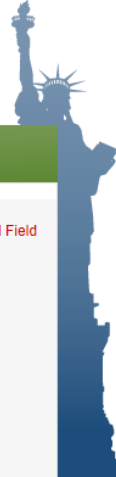
- Request Benefit with Step-by-Step Guide
- Pay Online
- Check Case Status

**Create a NEW Account**

- [Privacy Act Notice](#)
- [Paperwork Reduction Act Reporting Burden](#)

- |                                   |                                     |  |   |
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### 3.1 Provide Secure OTP



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#### Login

\* Indicates Required Field

A Secure One-time Password (OTP) has been sent to your email and/or your mobile phone, please enter the Secure OTP that you received.

If you do not receive the OTP within the next 10 minutes, please [request a new OTP](#).

Secure OTP\*:

[Submit](#) [Cancel](#)

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## 3.2 My Services



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### My USCIS

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Please select the service or system you wish to access or add a new service or system.



ADD SERVICE OR SYSTEM

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### 3.2.1 Add Service or System



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#### Select a USCIS Service or System

Please select the service or system you wish to add.



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### 3.2.2 You have selected to add the USCIS Electronic Immigration System



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You have selected to add the USCIS Electronic Immigration System, please choose your account type.

**Applicant, Petitioner, or Requester**

I wish to file an application, petition, or request electronically or access an application, petition, or request prepared on my behalf by my Attorney or Accredited Representative.

**Representative**

Attorney or Accredited Representatives authorized to represent/act on behalf of an applicant, petitioner, or requester.

- |                                   |                                     |  |   |
|-----------------------------------|-------------------------------------|--|---|
| <a href="#">InfoPass</a>          | <a href="#">Citizenship</a>         | <a href="#">U.S. Department of Homeland Security</a>       | <a href="#">Freedom of Information Act (FOIA)</a> |
| <a href="#">My Case Status</a>    | <a href="#">Green Card</a>          | <a href="#">U.S. Customs &amp; Border Protection</a>       | <a href="#">No FEAR Act</a>                       |
| <a href="#">Change of Address</a> | <a href="#">Family</a>              | <a href="#">U.S. Immigration &amp; Customs Enforcement</a> | <a href="#">Website Policies</a>                  |
| <a href="#">Visa Bulletin</a>     | <a href="#">Working in the U.S.</a> | <a href="#">White House</a>                                | <a href="#">Privacy and Legal Disclaimers</a>     |
| <a href="#">Passports</a>         | <a href="#">Humanitarian</a>        | <a href="#">U.S. Department of State</a>                   | <a href="#">Accessibility</a>                     |
| <a href="#">E-Verify</a>          | <a href="#">Adoption</a>            | <a href="#">USA.gov</a>                                    | <a href="#">Plug-ins</a>                          |
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### 3.3 My Profile



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#### My Profile

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##### Account Summary

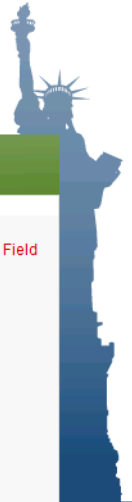
Email: **patrick.m.carberry-17@uscis.dhs.gov**  
Password: **\*\*\*\*\*** [Change Password](#)  
Expiration Date:

##### One-time Password Preference

Security Preference: **Email** [Change Security Preference](#)  
Email: **patrick.m.carberry-17@uscis.dhs.gov**  
Mobile Phone:  
Mobile Provider:

- |                                   |                                     |  |   |
|-----------------------------------|-------------------------------------|--|---|
| <a href="#">InfoPass</a>          | <a href="#">Citizenship</a>         | <a href="#">U.S. Department of Homeland Security</a>       | <a href="#">Freedom of Information Act (FOIA)</a> |
| <a href="#">My Case Status</a>    | <a href="#">Green Card</a>          | <a href="#">U.S. Customs &amp; Border Protection</a>       | <a href="#">No FEAR Act</a>                       |
| <a href="#">Change of Address</a> | <a href="#">Family</a>              | <a href="#">U.S. Immigration &amp; Customs Enforcement</a> | <a href="#">Website Policies</a>                  |
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### 3.3.1 Change Name



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#### Change Name

\* Indicates Required Field

Enter your new family name (last name), given name (first name), and middle name.

Family Name (Last Name)\*:

Given Name (First Name)\*:

I do not have a Given Name (First Name)

Middle Name\*:

I do not have a Middle Name

[Submit](#)

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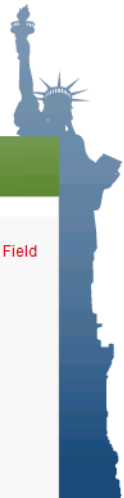
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### 3.3.2 Change Password



#### Change Password

\* Indicates Required Field

Enter your current password and new password.

- Your new password must be at least 8 characters in length.
- Your new password must contain at least one upper case letter, at least one lower case letter, at least one number, and at least one "special" character.

Accepted "special" characters are: ! " # \$ % & ' ( ) \* + , - . : ; < = > ? @ [ ] { } / \ ^ \_ ~ ` |

Current Password\*:

New Password\*:

Confirm New Password\*:

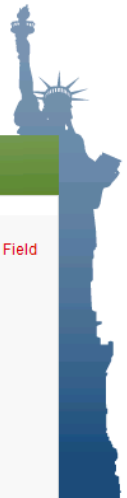
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### 3.3.3 Change Security Preference



#### Change Security Preference

\* Indicates Required Field

Every time you login, you will be given a one-time password. Please choose which method you want to receive your one-time password.

If you select to receive text messaging notification to a U.S. mobile phone number listed in your account and accept these terms and conditions, you acknowledge that Standard Messaging Rates or other charges related to these notifications may apply. One-time password by text message is only supported by the following U.S. mobile providers: AT&T, Sprint, T-Mobile, and Verizon.

Please enter your new contact preference.

Contact Me By\*:  Email  SMS

Email Address:

Mobile Phone\*:

Mobile Provider\*:

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## 4 Password Reset\*



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### Login

Email:

Password:

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• [Forgot Password](#)

### Create a NEW Account

If you want to apply online OR if you received a Case Passcode, you need to create a new account.

#### Advantages of an Online Account:

- Request Benefit with Step-by-Step Guide
- Pay Online
- Check Case Status

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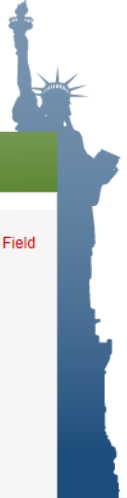
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## 4.1 Password Reset



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### Password Reset

\* Indicates Required Field

Forgot your password? To reset your password, type the email address you use to login to your USCIS account.

Email Address\*:

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## 4.2 Provide Password Reset Answer



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### Provide Password Reset Answer

\* Indicates Required Field

Please answer your personal Password Reset Question to verify your identity.

Password Reset Question #1: Who is your favorite actor or actress?

Answer #1\*:

Password Reset Question #2: What is your favorite television show?

Answer #2\*:

Password Reset Question #3: What is your favorite kind of candy?

Answer #3\*:

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## 4.3 Password Reset Confirmation



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### Password Reset Confirmation

A USCIS Online Account password reset email has been sent to your email address.  
Please follow the instructions in the email to confirm your USCIS Online Account password reset request.

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## 4.4 Change Password



### Change Password

\* Indicates Required Field

In order to confirm your password reset request, please provide the following information provided in the USCIS Online Account password reset confirmation email sent by USCIS.

Please enter your Email Address, Confirmation Code, and Token ID.

Email Address\*:

Confirmation Code\*:

Token ID\*:

Enter your new password.

- Your password must be at least 8 characters in length.
- Your password must contain at least one upper case letter, at least one lower case letter, at least one number, and at least one "special" character.

Accepted "special" characters are: ! " # \$ % & ' ( ) \* + , - . : ; < = > ? @ [ ] { } / \ ^ \_ ` ~ ' |

New Password\*:

Confirm New Password\*:

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## 4.5 Password Updated



### Password Updated

Your USCIS Online Account password has been set.

USCIS password policy requires you to change your password at least once every **365 days**. Your current password will expire on **February 27, 2015**.

You may change your password at any time using the "View My Profile" menu option from your USCIS Home page.

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