



OMB Control Number: 0704-0553

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**DRAFT**

**1. Are you?**

- Active Duty
- Government Civilian
- Contractor
- Reservist
- Volunteer

**DRAFT**

## 2. What is the name of the facility where you work?

- Camp Lejeune, NC
- Fort Benning, GA
- Fort Bliss, TX
- Fort Bragg, NC
- Fort Gordon, GA
- Fort Hood, TX
- Fort Leonardwood, MO
- Fort Sam Houston, TX
- Great Lakes, IL
- Joint Base Lewis-McChord
- Keesler AFB, MS
- Lackland AFB, TX
- Landstuhl, Germany
- McGuire AFB, NJ ASWBPL - East
- Naval Hospital Guam, Guam
- Okinawa, Japan
- Pentagon, VA
- Portsmouth, VA
- San Diego NMC, CA
- Travis AFB, CA ASWBPL - West
- Tripler, Hawaii
- WRNMMC, MD
- Wright Patterson AFB, OH

**DRAFT**

**3. What branch of service do you belong to or support?**

Air Force

Army

Marine Corps

Navy

Other:

**4. How long have you been using EBMS-Donor?**

Less than 3 months

3 to 6 months

6 to 12 months

1 or more years

**5. Which of the following describes your PRIMARY functional area at this facility?**

Blood Donor Center Operations

Laboratory (Unit Testing)

Distribution (Shipping/Receiving)

Other Role:

**DRAFT**

## 6. How frequently do you use EBMS-DONOR?

I have never used EBMS-DONOR – [survey will end at this point]

I no longer use EBMS-DONOR (former user who has stopped using the system)

Infrequent user (does not use the system everyday)

Frequent user (usually uses the system a few times every day)

Very frequent user (consistently uses the system throughout the day)

## 7. How satisfied are you with: (Scale: Very Satisfied/ Satisfied/ Neither Satisfied nor Dissatisfied/ Dissatisfied/ Very Dissatisfied)

System speed

System reliability

System availability

Application connectivity

Helpdesk process

EBMS-DONOR training

EBMS-DONOR training materials

Overall ease of using the system

Overall rating of EBMS-DONOR

**DRAFT**

## 8. Has your organization changed its workflow or business processes to make it easier for you to use EBMS-DONOR?

Yes

No

Comments (if yes, please explain):

**9. How satisfied are you with the following EBMS-DONOR functions: (Scale: Very Satisfied/ Satisfied/ Neither Satisfied nor Dissatisfied/ Dissatisfied/ Very Dissatisfied)**

- Donor Registration
- Recording Donor Health History Responses/Physical Findings
- Managing Donors – Donor Merge, Donor Interdictions
- Shipping products
- Recording donor comments
- Inventory Management
- Testing
- Manufacturing/Modifying Products
- Product Labeling
- Product QC Functions
- Comments:

**10. Any Additional Comments:** (This will allow for free text answers.)

**DRAFT**