Complete survey

OMB CONTROL NUMBER: 0704-0553 OMB EXPIRATION DATE: 05/30/2022 Page 1 of 1

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Survey Tool / User Survey Diffeo - Annual 2019

For open-ended responses (like text boxes) do not enter text that has a higher classification than the question itself.

1. (U) Intelligence analyst experience? * Clear

 \bigcirc 0-3 years \bigcirc 3-6 years \bigcirc 6-10 years \bigcirc 10+ years

2. (U//FOUO) How long have you had a Diffeo account? * Clear

○ Less than 1 month ○ A few months ○ A year or longer ○ I don't remember life without Diffeo

3. (U//FOUO) How often do you use Diffeo? * Clear

 \bigcirc Less than monthly \bigcirc A few times per month \bigcirc 1-2 times per week \bigcirc 3+ times per week

4. (U//FOUO) Have you used Diffeo since the update? Now it is easier to access and login. * Clear

○ No, not yet ○ Yes, it's way better! ○ Yes, but it's still too slow

5. (U//FOUO) If you DO NOT use Diffeo very often, why not? Clear

6. (U//FOUO) For which of the following have you used Diffeo? * Clear

Current/ Situational Awareness

- Indications and Warnings
- Foreign Military Information
- Identity Resolution
- TargetingCyber
- Scientific and Technical
- Social Media
- General Research
- Secure Access to AOO Tools
- Other

7. (U//FOUO) If you marked "Other" please explain. Clear

8. (U//FOUO) What do you like most about Diffeo? * Clear

9. (U//FOUO) What do you dislike most about Diffeo? Clear

10. (U//FOUO) Do you feel adequately trained on Diffeo? * Clear

○ Totally, I can train others ○ Yes, but could use a refresher ○ Sort of, I have the basics ○ Nope, I'm completely lost

* Questions marked with an asterisk must be answered.

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| Survey Tool / User Survey Diffeo - Annual 2019 |
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| For open-ended responses (like text boxes) do not enter text that has a higher classification than the question itself. |
| 11. (U//FOUO) Would you like Diffeo refresher training? (1-3 hours) * Clear |
| \bigcirc Yes \bigcirc Maybe, just for the advanced features \bigcirc No, I'm good to go |
| 12. (U//FOUO) How often does Diffeo freeze, crash or have technical issues? * Clear |
| \bigcirc Daily \bigcirc Weekly \bigcirc Hardly ever |
| 13. (U//FOUO) Diffeo's operating speed is: * Clear |
| \bigcirc So slow, I get frustrated and give up \bigcirc Slower than other tools, but tolerable \bigcirc Average speed \bigcirc Faster than other tools |
| 14. (U//FOUO) Does Diffeo meet your mission demands? * Clear |
| \bigcirc Yes, it gives me what I need \bigcirc It takes time, but I can usually meet deadlines \bigcirc No, I usually have to find a |
| 15. (U//FOUO) What additional options do you wish Diffeo had? * Clear |
| |
| 16. (U//FOUO) Anything else we should know about the usefulness of Diffeo? Clear |
| |
| 17. (U//FOUO) Are there any other tools you have heard about that you would like the AOO Capability Development Cell to assess? |
| |
| |
| 18. (U//FOUO) What OSINT exploitation capability do you need? (i.e. captions for video, text from images, etc.) Clear |
| |
| * Questions marked with an asterisk must be answered. |
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