

Attachment 2. 2020 EIS Virtual Recruitment and Match Customer Service Feedback Survey Screenshots



2020 EIS Virtual Recruitment & Match Customer Service Feedback Survey

Introduction

Form Approved
OMB No. 0920-1050
Expiration Date: 5/31/2022

Thank you for participating in the 2020 EIS match process. This was the first year EIS conducted match 100% virtually and we value your feedback to help us improve this process should it be necessary in the future. This anonymous survey should take an average of 5 minutes to complete.

To ensure that your responses are being saved as you navigate through the survey, please use the "Previous" and "Next" buttons at the bottom of each page (**NOT** the "Back" and "Forward" buttons in your browser). If you exit the survey before submitting it, you will not be able to return to edit your responses.

If you encounter any problems or have questions about the survey, please contact eis@cdc.gov.

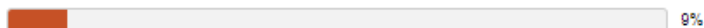
We look forward to your feedback.

Thank you!

EIS Program

Notice: By continuing to the next screen, you consent to complete this survey.

The public reporting burden of this collection of information is estimated to average 5 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Reports Clearance Officer; 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333 ATTN: PRA (0920-1050)



Next



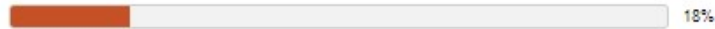
2020 EIS Virtual Recruitment & Match Customer Service Feedback Survey

Participants

To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.

1. Please select the option that describes your participation in the 2020 EIS recruitment and match.

- Incoming EIS officer (not pre-matched)
- Recruiting supervisor
- Recruiting as a current EIS officer
- Recruiting, not as a supervisor or current EIS officer
- I did not participate in the 2020 EIS recruitment and match



Prev

Next



2020 EIS Virtual Recruitment & Match Customer Service Feedback Survey

Recruitment - EISOs

To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.

2. Please indicate the extent to which you agree with the following statements regarding your recruitment experience overall.

	Strongly Disagree	Disagree	Agree	Strongly Agree
I had sufficient interaction with recruiters to determine with which positions I wanted to interview.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I had adequate information about the position to determine with which positions I wanted to interview.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am satisfied with my experience networking/interacting with positions.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would recommend using Slack as a supplementary match recruitment tool at future EIS conferences.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. To what extent was the 4-week recruitment period an adequate amount of time to network/interact with positions?

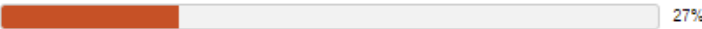
- Not enough time
- Just the right amount of time
- Too much time

4. Please indicate the extent to which you agree with the following statements regarding Slack for recruitment:

	Strongly Disagree	Disagree	Agree	Strongly Agree
It was easy to gather information about positions on Slack.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It was easy to communicate with positions on Slack.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am satisfied with my experience using Slack to facilitate communication with positions.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Please describe the aspect/feature of Slack that was MOST USEFUL for recruitment.

6. Please describe the aspect/feature of Slack that was LEAST USEFUL for recruitment.





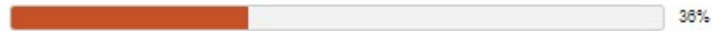
2020 EIS Virtual Recruitment & Match Customer Service Feedback Survey

Coaching - EISOs

To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page

7. Please indicate the extent to which you agree with the following statements regarding coaching.

	Strongly Disagree	Disagree	Agree	Strongly Agree
My EIS program coach was available to answer my questions.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My EIS program coach helped me navigate the recruitment process.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It was helpful to meet with my EIS program coach before submitting my rankings.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am satisfied with the coaching I received.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



[Prev](#) [Next](#)



2020 EIS Virtual Recruitment & Match Customer Service Feedback Survey

Interviews - EISOs

To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page

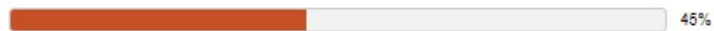
8. How many interviews did you have?

9. How many interviews were video interviews?

10. Please use the space below to provide any additional comments on your interview experience.

11. Please indicate your level of satisfaction with your overall interview experience.

- Not at all satisfied
- A little satisfied
- Mostly satisfied
- Very satisfied



Prev

Next



2020 EIS Virtual Recruitment & Match Customer Service Feedback Survey

Overall Match - EISOs

12. Please rate the following aspects and features of the recruitment and match process:

	Poor	Fair	Good	Excellent
Communications about the recruitment and match process from the EIS program (e.g., webinars, email communications)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
General support from EIS staff during the recruitment and match process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Slack for facilitating communications related to recruitment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Slack support from the EIS Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
eFMS for interview scheduling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
eFMS for ranking positions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Coaching	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall recruitment and match process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. To what extent are you satisfied with your final match result?

- Not at all satisfied
- Somewhat satisfied
- Mostly Satisfied
- Very Satisfied





2020 EIS Virtual Recruitment & Match Customer Service Feedback Survey

Overall Match Experience

To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.

Please click "Done" to submit.

14. Is there anything else you would like EIS staff to know about your recruitment and match experience?



Prev Next



2020 EIS Virtual Recruitment & Match Customer Service Feedback Survey

Recruitment - Positions

To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.

2. Please indicate the extent to which you agree with the following statements regarding Slack for recruitment:

	Strongly Disagree	Disagree	Agree	Strongly Agree	Not applicable
It was easy to communicate with incoming EIS officers on Slack.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In general, it was easy to share information about our position on Slack.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It was easy to advertise recruitment events in Slack.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am satisfied with my experience using Slack to communicate with incoming EIS officers.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would recommend using Slack as a supplementary match recruitment tool at future EIS conferences.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. To what extent was the 4-week recruitment period an adequate amount of time to network/interact with incoming EIS officers?

- Not enough time
- Just the right amount of time
- Too much time

4. Please indicate the extent to which you are satisfied with your experience networking/interacting with incoming EIS officers during the recruitment period.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Not applicable

5. Please describe the aspect/feature of Slack that was MOST USEFUL for recruitment.

6. Please describe the aspect/feature of Slack that was the LEAST USEFUL for recruitment.

7. Did you participate in interview scheduling or interviews for your position?

- Yes
- No

64%

Prev

Next



2020 EIS Virtual Recruitment & Match Customer Service Feedback Survey

Interviews - Positions

To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.

8. Please indicate your level of satisfaction with the following:

	Not at all satisfied	A little satisfied	Mostly satisfied	Very satisfied	Not applicable
Your experience scheduling interviews.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your overall interview experience.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. Please use the space below to provide any additional comments on your interview experience.

10. How many interviews did your position have?

11. How many were video interviews?

12. Please select the options that most closely describe your reasons for not conducting video interviews (select all that apply).

- Not applicable—All of our interviews were video interviews
- Not applicable—Our position didn't have any interviews
- Technological issues (e.g., issues with software, internet connections)
- Lack of technological capacity (e.g., webcam or other necessary hardware)
- I prefer conference or phone calls
- Other (please specify)



Prev

Next



2020 EIS Virtual Recruitment & Match Customer Service Feedback Survey

Overall Match - Positions

To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page

13. Please rate the following aspects and features of the recruitment and match process:

	Poor	Fair	Good	Excellent	N/A - I don't know
Communications about the recruitment and match process from the EIS program (e.g., webinars, email communications)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
General support from EIS staff during the recruitment and match process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Slack for facilitating communications with officers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Slack support from the EIS program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
eFMS for interview scheduling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
eFMS for rating officers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall recruitment and match process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. To what extent are you satisfied with your final match result?

- Not applicable – we did not match
- I don't know
- Not at all satisfied
- Somewhat satisfied
- Mostly satisfied
- Very satisfied

15. Have you participated in the EIS Recruitment and Match process previously? Select all that apply.

- Yes, as a recruiting supervisor
- Yes, recruiting for a position as an EIS officer
- Yes, recruiting for a position but not as a supervisor or a current EIS officer
- Yes, as an incoming EIS officer
- No





2020 EIS Virtual Recruitment & Match Customer Service Feedback Survey

Overall Match Experience

To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.

Please click "Done" to submit.

16. Is there anything else you would like EIS staff to know about your recruitment and match experience?



Prev

Next



2020 EIS Virtual Recruitment & Match Customer Service Feedback Survey

End of Survey

Thank you for your time and feedback! The EIS program appreciates your flexibility with this year's virtual match process. We hope to see you in-person at next year's conference, which will take place April 26–30, 2021. If you have questions about the survey, please contact eis@cdc.gov.

Please click "Done" to submit.



Prev Done