You've been invited to participate in a brief customer satisfaction survey. This survey will NOT capture any personally-identifiable information. All submissions are voluntary and anonymous. Your participation is extremely important, and will be used to improve WISQARS products and services. All information will be treated in a secure manner. Thank you for helping WISQARS.

This survey has been approved by the Executive Office of the President Office of Management and Budget (OMB)

We welcome your feedback. Help us improve your experience by taking our short survey.

○ Give Feedback

○ No Thanks

1. What occupation or role brought you to CDC WISQARS today?

○ Student

○ Educator or Professor

○ Parent

○ Public Health Professional (including Epidemiologist)

○ Scientist/Researcher

○ Counselor or Psychologist

○ Media/Journalist

○ Librarian

○ Law Enforcement

○ Individual Interested in Public Health

○ Other (please specify)

[   ]

2. How did you find the CDC WISQARS website? (Check all that apply)

☐ Search engine results

☐ Media/news story

☐ Work related referral

☐ School related referral

☐ CDC website

☐ A link sent to me by someone else

☐ Don't know/Not Sure

☐ Other (please specify)

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[                                    ]
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3. How often do you visit CDC WISQARS?

○ First Time

○ Sometimes, a few times a year

○ Frequently (monthly to daily)

○ Don't recall

4. What is your preferred method for learning how to use an online application like CDC WISQARS? (Check all that apply)

☐ Help pages

☐ Training videos

☐ Print friendly document

☐ Do it yourself

☐ Other (please specify)

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[                                    ]
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5. Which of the following describes how you use WISQARS data? (Check all that apply)

☐ To be generally informed about injury and violence data.

☐ To track trends over time in injuries and violent deaths

☐ To understand the geographic distribution (location) of injuries and violent deaths

☐ To understand more about the cause of injury (e.g., the mechanism, such as fall, motor vehicle crash, firearm-related injury, suffocation)

☐ To understand more about the intent (e.g., violence-related, intentional, unintentional)

☐ To estimate the cost of injury

☐ As part of a grant application

☐ Share data with policy makers

☐ In a media or news story

☐ To gather content for training or education materials

☐ To share information about injury related death with other people interested in this from other organizations.

☐ Other (please specify)

[   ]

6. Please rate your agreement with the following statements about the data and visuals (graphs, treemaps, maps) on CDC WISQARS.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
I got the information I was looking for	○	○	○	○	○
The data were presented in a manner I could understand	○	○	○	○	○
It is easy to search/filter for what I need	○	○	○	○	○
The visuals are well-formatted	○	○	○	○	○

7. Please rate your agreement with the following statements about CDC WISQARS website overall.

	Strongly Agree	Aagree	Neither Agree nor Disagree	Disagree	Strongly Disagree
Sufficient help is available on the website	○	○	○	○	○
It is easy to download my data	○	○	○	○	○
Navigating the site is easy	○	○	○	○	○
"Look and feel" is pleasing	○	○	○	○	○

8. Would you like to see any of the following improvements on WISQARS?

- ☐ Clearer instructions/direction on how to navigate through website
- ☐ Definitions of injury terms provided
- ☐ Better presentation of data/results
- ☐ More data fields to query (i.e. socio-economic variables, like education or veteran status)
- ☐ Other types of injury or violence data
- ☐ Other (please specify)