

CONTRACTOR  
RRB-SO CAR PGBA(RRB)

NUMBER  
000882

WORKING DAYS 124.00

REPORTING ITEM	TOTAL	ASSIGNED	UNASSIGNED
<b>A: MONTHLY WORKLOAD OPERATIONS</b>			
<b>OPENING PENDING</b>			
1. CLAIMS PENDING END OF LAST MONTH	813,994	812,199	1,795
2. ADJUSTMENTS	100,445	99,638	807
3. ADJUSTED OPENING PENDING	914,439	911,837	2,602
<b>RECEIPTS</b>			
4. TOTAL CLAIMS RECEIVED DURING MONTH	4,164,976	4,154,376	10,600
5. CLAIMS TRANSFERRED	0	0	0
6. NET NUMBER OF CLAIMS RECEIVED	4,164,976	4,154,376	10,600
7. ELECTRONIC MEDIA CLAIMS RECEIVED	4,048,762	4,041,052	7,710
<b>CLAIMS PROCESSED</b>			
8. TOTAL CWF CLAIMS	4,000,447	3,990,305	10,142
9. CLAIMS PAID	3,472,028	3,464,443	7,585
10. CLAIMS APPLIED TO DEDUCTIBLE	225,744	224,704	1,040
11. CLAIMS DENIED	302,675	301,158	1,517
12. TOTAL NON-CWF CLAIMS	260,967	259,744	1,223
13. CLAIMS APPROVED	0	0	0
14. CLAIMS DENIED	260,967	259,744	1,223
15. TOTAL CLAIMS PROCESSED	4,261,414	4,250,049	11,365
16. REPLICATE CLAIMS PROCESSED	15,368		
<b>CLOSING PENDING</b>			
17. CLAIMS PENDING AT END OF MONTH	818,001	816,164	1,837
<b>DISTRIBUTION BY DAYS ELAPSED SINCE RECEIPT</b>			
18. 1 - 15 DAYS	742,307	740,561	1,746
19. 16 - 30 DAYS	40,815	40,757	58
20. 31 - 60 DAYS	29,538	29,514	24
21. 61 - 90 DAYS	4,292	4,288	4
22. OVER 90 DAYS	1,049	1,044	5
<b>CLAIM INVESTIGATIONS</b>			
23. NUMBER CLAIMS INVESTIGATED DURING MONTH	79,114	78,999	115
<b>B: INQUIRIES</b>			
24. TOTAL PROCESSED DURING MONTH	0	0	0
25. TELEPHONE	0	0	0
26. WALK-IN CONTACT	0	0	0
27. WRITTEN	0	0	0
<b>C: MISCELLANEOUS CLAIMS DATA</b>			
<b>MEDICAID CROSSOVER CLAIMS</b>			
28. NUMBER TRANSFERRED TO ST. AGENCIES	0		
29. NUMBER TRANSFERRED ELECTRONICALLY	0		
<b>OPTICAL CHARACTER RECOGNITION CLAIMS</b>			
30. TOTAL CLAIMS	122,236		
31. TOTAL MSNS MAILED	549,072		