

CONTRACTOR
RRB-SO CAR PGBA(RRB)

NUMBER
000882

WORKING DAYS 124.00

REPORTING ITEM	TOTAL	ASSIGNED	UNASSIGNED
A: MONTHLY WORKLOAD OPERATIONS			
OPENING PENDING			
1. CLAIMS PENDING END OF LAST MONTH	813,994	812,199	1,795
2. ADJUSTMENTS	100,445	99,638	807
3. ADJUSTED OPENING PENDING	914,439	911,837	2,602
RECEIPTS			
4. TOTAL CLAIMS RECEIVED DURING MONTH	4,164,976	4,154,376	10,600
5. CLAIMS TRANSFERRED	0	0	0
6. NET NUMBER OF CLAIMS RECEIVED	4,164,976	4,154,376	10,600
7. ELECTRONIC MEDIA CLAIMS RECEIVED	4,048,762	4,041,052	7,710
CLAIMS PROCESSED			
8. TOTAL CWF CLAIMS	4,000,447	3,990,305	10,142
9. CLAIMS PAID	3,472,028	3,464,443	7,585
10. CLAIMS APPLIED TO DEDUCTIBLE	225,744	224,704	1,040
11. CLAIMS DENIED	302,675	301,158	1,517
12. TOTAL NON-CWF CLAIMS	260,967	259,744	1,223
13. CLAIMS APPROVED	0	0	0
14. CLAIMS DENIED	260,967	259,744	1,223
15. TOTAL CLAIMS PROCESSED	4,261,414	4,250,049	11,365
16. REPLICATE CLAIMS PROCESSED	15,368		
CLOSING PENDING			
17. CLAIMS PENDING AT END OF MONTH	818,001	816,164	1,837
DISTRIBUTION BY DAYS ELAPSED SINCE RECEIPT			
18. 1 - 15 DAYS	742,307	740,561	1,746
19. 16 - 30 DAYS	40,815	40,757	58
20. 31 - 60 DAYS	29,538	29,514	24
21. 61 - 90 DAYS	4,292	4,288	4
22. OVER 90 DAYS	1,049	1,044	5
CLAIM INVESTIGATIONS			
23. NUMBER CLAIMS INVESTIGATED DURING MONTH	79,114	78,999	115
B: INQUIRIES			
24. TOTAL PROCESSED DURING MONTH	0	0	0
25. TELEPHONE	0	0	0
26. WALK-IN CONTACT	0	0	0
27. WRITTEN	0	0	0
C: MISCELLANEOUS CLAIMS DATA			
MEDICAID CROSSOVER CLAIMS			
28. NUMBER TRANSFERRED TO ST. AGENCIES	0		
29. NUMBER TRANSFERRED ELECTRONICALLY	0		
OPTICAL CHARACTER RECOGNITION CLAIMS			
30. TOTAL CLAIMS	122,236		
31. TOTAL MSNS MAILED	549,072		