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1. If you would like to take the survey select "continue". If not select "exit" or close the browsing window.

Continue

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Customer Status

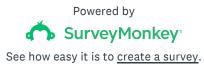
33%

1. Are you a customer of the National Grain Inspection Program?

- O Yes
- 🔿 No

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Official Grain Inspection and Weighing System Customer Survey

			83%
1. Your service Provide (Please include the nan	r is: ne, city and state of your serv	rice provider)	
2. I receive results in a	timely manner.		
Strongly Disagree	Disagree	No Opinion	O Agree
Strongly Agree			
3. I receive official certi	ficates in a timely manner.		
Strongly Disagree	O Disagree	No Opinion	O Agree
Strongly Agree			
4. Official results are ac	ccurate.		
Strongly Disagree	Disagree	No Opinion	O Agree
Strongly Agree			
5. Official results are co	onsistent.		
Strongly Disagree	Disagree	No Opinion	O Agree
O Strongly Agree			
6. The service is of goo	d value for the cost.		
Strongly Disagree	Disagree	No Opinion	O Agree
Strongly Agree			
7. The services provide	d meet my needs.		
Strongly Disagree	Disagree	No Opinion	O Agree
Strongly Agree			
8. Inspection personne	l are courteous.		
Strongly Disagree	Disagree	No Opinion	O Agree
Strongly Agree			

9. Inspection personnel are knowledgeable.

Strongly Disagree	O Disagree	O No Opinion	O Agree
Strongly Agree			
10. Overall, the quality of of	fficial service I re	eceive is satisfactory.	
Strongly Disagree	O Disagree	O No Opinion	O Agree
Strongly Agree			
11. I primarily request servi	ce for:		
Rice		Mixed Grain	Sunflower Seed
Flaxseed		Soybeans	Graded Commodities
Sorghum		Processed Commodities	Corn
Wheat		Canola	Rye
Barley		Oats	Triticale
12. What percent of your product is officially inspected?			
○ <25%	25-50%	51-75%	>75%

13. Please indicate any new/ existing services you would like to use if they were available or provide any additional comments or suggestions to help us improve this survey.

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Thank you

100%

Thank you for completing our survey. Please feel free to contact your local agency/office with requests for new services, questions, and or comments. If you would rather speak with a GIPSA customer service representative, please call 202-690-3929, or send electronic mail to FGISSurvey.GIPSA@usda.gov.

1. If you would like to identify yourself (not required) please do so here.

I prefer my responses stay anonymous

) Identifying information (eg.; Name, Affiliation, or email address)

2. If you would like us to contact you please leave your phone number or email address here.

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