Respondent Category	Type of respondents (optional)	Appendices	Number of respondents	Frequency of response	Total Annual responses	Hours per response	Annual burden (hours)	Hourly Wage Rate	Total Annualized Cost of Respondent Burden	Occupational Codes; data pulled 1
Business (Profit)	Retailer personnel who handle the fulfillment, shipping, and delivery of EBT customer orders (multi-State retailers)	D	15	2	30	3	90.0	\$ 13.71	\$ 1,233.90	NAICS 4450A1: 43-5081 stock clerl
	Retailer personnel who handle the fulfillment, shipping, and delivery of EBT customer orders (single-State retailers)	D	6	1	6	3	18.0			
Business (Profit)	Retailer customer service managers (multi- State retailers)	D	15	2	30	2	60.0			NAICS 4450A1; 41-1011 front line:
Business (Profit)	Retailer customer service managers (single-State retailers)	D	6	1	6	2	12.0			
Business (Profit)	Retailer IT personnel	D	10	2	20	2	40.0	\$ 36.34	\$ 1,453.60	15-1134 web developer
Business (Profit)	Web service provider personnel	D	4	1	4	2	8.0	\$ 36.34	\$ 290.72	15-1134 web developer
Business (Profit)	Retailer project managers (multi-State retailers)	D	20	2	40	3.5	140.0	\$ 59.56	\$ 8,338.40	NAICS 4450A1 (food and beverage
Business (Profit)	Retailer project managers (single-State retailers)	D	8	1	8	3.5	28.0	\$ 59.56	\$ 1,667.68	NAICS 4450A1 (food and beverage
Business (Profit)	Retailer personnel who completed the pilot application (multi-State retailers)	D	10	2	20	2	40.0	\$ 59.56	\$ 2,382.40	NAICS 4450A1; 11-1021 general ar
Dunimon (Dunfit)	Retailer personnel who completed the pilot application (single-State retailers)	D	4	1	4	2	8.0	\$ 59.56	\$ 476.48	NAICS 4450A1; 11-1021 general ar
Business (Profit)	Retailer data manager	F, G,H	5	3	15	2	30.0	\$ 45.01	\$ 1,350.30	15-1121 computer system analyst
Business (Profit)	Web service provider data manager	F, G,H	2	3	6	2	12.0	\$ 45.01	\$ 540.12	15-1121 computer system analyst
Business (Profit)	Retailer data manager	F, G,H	5	36	180	1	180.0	\$ 40.52	\$ 7,293.60	15-1131, computer programmers
Business (Profit)	Web service provider data manager	F, G,H	2	36	72	1	72.0	\$ 40.52	\$ 2,917.44	15-1131, computer programmers
Business (Profit)	Third-party processor personnel	С	3	3	9	2	18.0	\$ 44.59		15-1121 computer system analyst
Business (Profit)	EBT host processor managers	В	6	3	18	2	36.0	\$ 45.01	\$ 1,620.36	15-1121 computer system analyst
Sub-Total Business-for-not-for-Profit			121	3.86776859504132		1.692307692308	792.0	-	\$ 32,174.64	
State Government	State agency EBT coordinators	E	16	1	16	1	16.0	\$ 34.46		11-9151, Social and Community Se
State Government	State agency SNAP program/data staff	_	8	1	8		16.0			15-1121 computer system analyst
State Government	State agency SNAP program/data staff		8	12	96	1	96.0			15-1131, computer programmer
Sub-Total State Agencies			32	3.75	120		128.0	-	\$ 5,592.48	
GRAND TOTAL			153	3.843	588		920	-	\$ 37,767.12	1