# John Heinz National Wildlife Refuge at Tinicum

# Visitor Intercept Introductory Script

*Good morning [/afternoon]. My name is (first and last name), and I am conducting a study for the John Heinz National Wildlife Refuge to learn about visitors’ experiences. We are asking users to complete a brief survey now, which should take fewer than 10 minutes to complete. Your participation is voluntary, and* ***you can withdraw from the study at any time.*** *Would you be willing to take 10 minutes to complete the survey now?*

IF YES: *“Thank you! May I ask who in your group has most recently celebrated his or her birthday? Can you please complete the survey? I am going to ask you questions and enter your responses on this mobile device, or if you prefer, we also have a paper version of the survey.*

*[IF NECESSARY EXPLAIN: “We ask who has celebrated their birthday most recently because we are trying to randomly select who completes the survey from each group”]*

IF NO: *Thank you. Have a great visit.*