



OMB #0596-0236  
Expires 11/30/2020

# ELEVEN POINT RIVER

## VISITOR SURVEY



**PRIVACY ACT STATEMENT** - Your participation in this survey is voluntary. There are no penalties for not answering some or all of the questions, but since each interviewed person will represent many others who will not be surveyed, your cooperation is extremely important. The answers you provide are confidential. An identification label used on mail-out questionnaires is for mailing purposes only. Our results will be summarized so that the answers you provide cannot be associated with you or anyone in your group or household. Your name and address will not be given to any other group or used by us beyond the purposes of this study.

1. **Have you visited the Eleven Point River before today?** *(check only one)*  
 First Time      OR       Repeat Visitor  
 1a. **If REPEAT VISITOR, how many years have you been visiting?** \_\_\_\_\_ total # years
  
2. **Did you use a commercial outfitter on this trip?**  
 No      OR       Yes  
 2a. **If YES, please check the type of service:** *(check only one)*  
 Watercraft Rental       Shuttle Only       Fishing Guide
  
3. **My primary activity for this visit to the Eleven Point River was...***(select only one, please)*  
 Fishing (motorized watercraft)       Swimming  
 Fishing (non-motorized watercraft)       Camping  
 Floating (motorized watercraft)       Hunting  
 Floating (non-motorized watercraft)       Other (specify \_\_\_\_\_)
  
4. **Where did you start and end this trip on the Eleven Point River?**  
 4a. *Put in point:* \_\_\_\_\_  
 4b. *Take out point:* \_\_\_\_\_
  
5. **The type & duration of this visit to the Eleven Point River was...** *(choose one)*  
 Day-use (# \_\_\_\_\_hrs.)      OR       Overnight (# \_\_\_\_\_ nights)  
 5a. **If OVERNIGHT, what type of lodging did you use?**  
 camped at a developed / undeveloped site along the river  
 camped at a public or private facility nearby  
 rented a cabin, lodge, or hotel nearby  
 stayed at home, cabin, or condo that you own
  
6. **Does anyone in your personal group have a physical condition or limitation that made it difficult to access or participate in activities or services at the Eleven Point River?**  
 No       Yes
  
7. **What was the main source of information for planning this trip?** *(check only one)*  
 Website (please specify) \_\_\_\_\_  
 Book / Magazine  
 Word-of-mouth (family / friends)  
 Social Media  
 Past Experience  
 Other (please specify): \_\_\_\_\_
  
8. **Did you use GPS for any of the following?** *(check all that apply)*  
 to locate a specific waypoint, campsite, destination or landmark  
 to determine your exact location  
 to create a log or record of your route  
 didn't use GPS
  
9. **Before arrival, did you have any safety concerns about visiting the Eleven Point River?**  
 No       Yes (please specify) \_\_\_\_\_

**10. Please rate the importance of each value specific to the Eleven Point River.**

	<b>Not at all Important</b>	<b>Slightly Important</b>	<b>Moderately Important</b>	<b>Very Important</b>
Outdoor recreation	( )	( )	( )	( )
Fish & wildlife populations	( )	( )	( )	( )
Tourism development	( )	( )	( )	( )
Energy development	( )	( )	( )	( )
Geologic features	( )	( )	( )	( )
Adventure	( )	( )	( )	( )
Remoteness and isolation	( )	( )	( )	( )
Quiet and natural sounds	( )	( )	( )	( )
Watershed protection & water quality	( )	( )	( )	( )
Fish & wildlife habitat	( )	( )	( )	( )
Continuation of natural processes without human control or manipulation	( )	( )	( )	( )
Scenery / scenic landscapes	( )	( )	( )	( )

**We'd like to better understand what people know about the Eleven Point River. Please answer the following 8 questions as best you can.**

**11. The National Wild & Scenic River System was passed by Congress in 1968 to preserve certain rivers with outstanding natural, cultural, and recreational values in a free-flowing condition for the enjoyment of present and future generations.**

- True                       False                       Unsure

**12. The Eleven Point River was one of the first units admitted into the National Wild & Scenic River System.**

- True                       False                       Unsure

**13. The Eleven Point is Missouri's only National Wild & Scenic River.**

- True                       False                       Unsure

**14. The Eleven Point River is managed by the US Forest Service.**

- True                       False                       Unsure

**15. The Eleven Point River flows beside a federally designated wilderness area.**

- True                       False                       Unsure

**16. The Eleven Point River contains class I-III rapids.**

- True                       False                       Unsure

**17. Nearly half of the lands within along the Eleven Point River corridor are privately owned and managed by scenic easements.**

- True                       False                       Unsure

**18. Over 40 miles of the Eleven Point River are under federal protection.**

- True                       False                       Unsure

**SOCIAL PERCEPTIONS**

**19. We would like to find out what human-related factors affect the quality of your recreation experience on the river. Please rate each social aspect that you encountered on this trip:**

Items	Not A Problem	Slight Problem	Moderate Problem	Serious Problem	Did Not Observe
Seeing canoes on the river	( )	( )	( )	( )	( )
Seeing motor boats on the river	( )	( )	( )	( )	( )
Seeing people on the river, regardless of their activity	( )	( )	( )	( )	( )
Seeing large groups (6+) on the river	( )	( )	( )	( )	( )
The noise made from motor boats	( )	( )	( )	( )	( )
The wave action from motor boats	( )	( )	( )	( )	( )
The behavior of visitors on the river	( )	( )	( )	( )	( )
Seeing the effects of vandalism	( )	( )	( )	( )	( )

**20. In general, how did the presence of others influence your experience on the river?**

**20a.** Social aspects with a positive influence:

**20b.** Social aspects with a negative influence:

**21. How did these social aspects compare with what you expected to see on the Eleven Point River?**

	Far Less	Somewhat Less	As Expected	Somewhat More	Far More
The number of canoes seen	( )	( )	( )	( )	( )
The number of motor boats seen	( )	( )	( )	( )	( )
The amount of people seen	( )	( )	( )	( )	( )
The amount of large groups seen	( )	( )	( )	( )	( )
The noise from motor boats	( )	( )	( )	( )	( )
The wave action from motor boats	( )	( )	( )	( )	( )
The behavior of visitors on the river	( )	( )	( )	( )	( )
Vandalism	( )	( )	( )	( )	( )

**22. Please summarize your feelings about the social aspects of this trip: (circle one)**

Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
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**ENVIRONMENTAL PERCEPTIONS**

**23. We would like to find out what environmental conditions affect the quality of your recreation experience on the river. Please rate each aspect that you encountered on this trip:**

Items	Not A Problem	Slight Problem	Moderate Problem	Serious Problem	Did Not Observe
Human fecal remains / toilet paper	( )	( )	( )	( )	( )
Fecal evidence from pets / animals	( )	( )	( )	( )	( )
Amount of litter / trash	( )	( )	( )	( )	( )
Vegetation loss	( )	( )	( )	( )	( )
Soil erosion	( )	( )	( )	( )	( )
Non-native plants & animals	( )	( )	( )	( )	( )
Water pollution	( )	( )	( )	( )	( )

**24. In general, how did the outdoors influence your experience on the river?**

**24a.** Environmental aspects with a positive influence:

**24b.** Environmental aspects with a negative influence:

**25. How did the following environmental aspects compare with what you expected to see at the Eleven Point National Scenic River?**

Items	Far Less	Somewhat Less	As Expected	Somewhat More	Far More
Human fecal remains / toilet paper	( )	( )	( )	( )	( )
Fecal evidence from pets / animals	( )	( )	( )	( )	( )
Amount of litter / trash	( )	( )	( )	( )	( )
Vegetation loss	( )	( )	( )	( )	( )
Soil erosion	( )	( )	( )	( )	( )
Non-native plants & animals	( )	( )	( )	( )	( )
Water pollution	( )	( )	( )	( )	( )

**26. Please summarize your feelings about the environmental aspects of this trip: (circle one)**

Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
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**27. Please indicate your level of agreement with these statements on the Eleven Point River (EPR):**

Statements	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I feel the EPR is a part of me	( )	( )	( )	( )	( )
The EPR is the best place for what I like to do	( )	( )	( )	( )	( )
The EPR is very special to me	( )	( )	( )	( )	( )
No other place can compare to the EPR	( )	( )	( )	( )	( )
Doing what I do at the EPR is more important than doing it any other place	( )	( )	( )	( )	( )
I am very attached to the EPR	( )	( )	( )	( )	( )
I wouldn't substitute any other area for doing the things I do at the EPR	( )	( )	( )	( )	( )
Visiting the EPR says a lot about who I am	( )	( )	( )	( )	( )
The things I do at the EPR I would enjoy doing just as much at another site	( )	( )	( )	( )	( )
The EPR means a lot to me	( )	( )	( )	( )	( )
I get more satisfaction out of visiting the EPR than any other place	( )	( )	( )	( )	( )
I identify strongly with the EPR	( )	( )	( )	( )	( )

***POLICIES & MANAGEMENT ISSUES***

**28. Do you feel the Eleven Point River is beyond its social carrying capacity? (check one)**

- No (go to #29)       Yes, in a few areas       Yes, in most places

**28a. If YES, what do you intend to change on your next river trip? (check one)**

- Nothing, I will just adapt  
 Select a different starting time  
 Switch days of the week  
 Pick a different season of the year  
 Choose another river ⇒ which

one: \_\_\_\_\_

**29. Do you believe there should be a method to limit the amount of visitor use on the river? (check only one)**

- No, there should not be any limits now, or in the future.  
 No limits are needed now, but should be imposed in the future.  
 Yes, limits are needed now to *maintain* visitor use at the present level.  
 Yes, limits are needed to *lower* the present level of visitor use.

**30. Do you have any recommendations for planning or managing the Eleven Point River?**

**31. The following statements address possible feelings about some trip aspects to the Eleven Point River. Please indicate your level of agreement with each of them.**

<b>Statements</b>	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Neutral</b>	<b>Agree</b>	<b>Strongly Agree</b>
My trip was well worth the money I spent to take it	( )	( )	( )	( )	( )
Current restroom cleanliness meets my group's needs	( )	( )	( )	( )	( )
Current parking at the access sites meets my group's needs	( )	( )	( )	( )	( )
Current facilities (i.e. picnic tables, campgrounds) meet my group's needs	( )	( )	( )	( )	( )
Current directional signage to recreation sites meets my group's needs	( )	( )	( )	( )	( )
Current educational programs, services, or activities meet my group's needs	( )	( )	( )	( )	( )

**32. If you experienced any problems with items listed above, please identify the location where you had the problems and describe what the problems were:**

**DEMOGRAPHICS**

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**33. How many people were in your group on this trip, including yourself?** \_\_\_\_\_ total #  
\_\_\_\_\_ total # of Males                      \_\_\_\_\_ total # of Females  
\_\_\_\_\_ # of Males under 18                      \_\_\_\_\_ # of Females under 18

**34. How would you describe the composition of your travel party? (check only one)**  
 Friends     Organized group / club  
 Family (immediate family & relatives)     Alone  
 Family and friends                               Other (\_\_\_\_\_)

**35. What is the highest level of education you have attained? (please circle one)**  
 Less than high school                               Associates Degree (two-year)  
 High school graduate / GED                       Bachelor's Degree (four-year)  
 Vocational / Technical Certificate               Graduate / Professional Degree

**36. Which category best represents your annual household income (before taxes) last year?**  
 Less than \$24,999                                       \$75,000 to \$99,999  
 \$25,000 to \$34,999                                       \$100,000 to \$149,999  
 \$35,000 to \$49,999                                       \$150,000 to \$199,999  
 \$50,000 to \$74,999                                       \$200,000 or more

**37. What was the total cost of your personal group's trip to the Eleven Point River from when you left home until you returned? \$\_\_\_\_\_**

**38. Your sex:**     Male     Female

**39. Your age:** \_\_\_\_\_

**40. Your zip code:** \_\_\_\_\_

**40a. Name of country if different from the US:** \_\_\_\_\_

**41. What is your primary language for?**

**41a. Speaking:**     English     Other (specify) \_\_\_\_\_

**41b. Reading:**     English     Other (specify) \_\_\_\_\_

**42. Are you Hispanic or Latino?**  
 No, not Hispanic or Latino  
 Yes, Hispanic or Latino

**43. What is your race?**  
 American Indian or Alaska Native               Native Hawaiian or Other Pacific Islander  
 Asian     White  
 Black or African American



**THANK YOU FOR YOUR COOPERATION!**

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*OTHER CORRESPONDENCE SHOULD BE SENT TO:*

ELEVEN POINT NATIONAL SCENIC RIVER VISITOR STUDY  
SCHOOL OF NATURAL RESOURCES  
105 ABNR  
UNIVERSITY OF MISSOURI  
COLUMBIA, MO 65211

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