Screen Changes for April 2019 Release of Updates to mySSA

Reason for Change	Required Change	Screens with Changes & Page Number in Package	Comments
ROME Updates	Changes to the online registration process to ensure continued security and to enhance the system.	**Internet Screens:** • Email collection moved up in the registration process. **Pages: 3, 7** • The customer's second factor will be registered prior to selecting a username and password. **Pages: 4, 5, 6** • If the customer previously entered their email address, it will also be pre-populated or the customer will not need to enter it again later in the registration process to finish setting up the account. **Pages: 9, 10**	
ROME Updates	Increase maximum password length per NIST 800-63-3 guidelines.	**Internet Screens:** • Text pertaining to the password field updated from "Contain 8-20 characters" to "Contain 8-64 characters". **Pages: 7, 9, 10**	
ROME Updates	To ensure continued security and to enhance the system.	**Internet Screens:** • When the user enters all nine digits of the Social Security Number (SSN), they are masked. **Pages: 3, 8**	
RCS Updates	Changes to the RCS screens for a better customer experience.	**RCS Screens:** • The RCS screen displays the customer's Name and DOB to prevent re-entry of those fields. **Page: 14** • Space for the RCS user to input the customers email address on this screen. **Page: 14**	
RCS Updates	New screens to explain an error message.	**RCS Screens:** • The new message box explains an error within RCS. **Pages: 16, 17, 18, 19**	
Privacy Act Updates	Updated language to the Privacy Act Statement	**Internet and RCS Screens:** • SSA's Office of General Counsel made changes to the Privacy Act statement due to a systematic review of the language. **Page: 22**	
ROME & RCS Updates	Updates to UEF and updates to add to the usability of screens. Corrections of grammar, punctuation, and added language. New screens for an error message.	**Internet and RCS Screens:** • Updated screens to enhance the usability of the page. **Page: 1** • Updated screens to correct grammar and/or punctuation and add language. **Pages: 2, 5, 6, 13, 27, 28** • Updates to adhere to User Experience Framework (UEF) standards. **Pages: 11, 12, 15, 20, 21, 23, 24, 25, 26**	