

### 6 Month Follow-Up Telephone Interview of Users Who Complete At Least One Unit

Good (morning/afternoon), \_\_\_\_\_! Thank you for your availability and willingness to participate in this interview. The United States Department of Health and Human Services, Office of Minority Health is interested in learning about the experience of users who have completed *Promoting Healthy Choices and Community Changes* on the Think Cultural Health website. You have been selected because you have expressed interest in being contacted about your experience using this e-learning program.

My name again is \_\_\_\_\_. I work with SRA International, and we are completing these interviews on behalf of the Office of Minority Health. My partner \_\_\_\_\_ will be taking notes from our discussion. We would also like to audio record this interview to ensure that we obtain all the information as accurately as possible, and capture any important information that we might miss in our notes. May we have your permission to audio record this interview? The information we collect from you today will only be accessible to the HHS Office of Minority Health, and any information that is shared will be reported as a summary without your identifying information included. Do you have any questions?

Great! Let's begin the interview!

1. How have you applied the information in Unit \_ to the work that you do?
2. What additional information would make Unit \_ more applicable to the work you do?
3. How has your attitude about {Unit topic\*} changed because you completed Unit \_?
4. How has completing Unit \_ changed the way you {Unit skill\*\*}?
5. In the past six months, what information in Unit \_ have you looked at again to help you in your daily work?
6. How was the information provided in Unit \_ relevant to your culture?
7. What was it like taking a training on {Unit topic\*} online?
8. What types *promotores de salud* do you think would benefit from Unit \_?
9. What additional comments do you have about Unit \_?

**\*Unit Topics:**

Unit A: "understanding healthy choices"

Unit B: "helping people make healthy choices"

Unit C: "understanding community change"

Unit D: "helping people make community changes"

**\*\*Unit Skills:**

Unit A: "talk with someone about healthy choices"

Unit B: "teach people in your community to take action toward health"

Unit C: "make community changes"

Appendix F  
Think Cultural Health (TCH) Key Informant Interview Protocol

Unit D: “empower people to make community changes”

Appendix F  
Think Cultural Health (TCH) Key Informant Interview Protocol

We appreciate you sharing your experience with *Promoting Healthy Choices and Community Changes* on Think Cultural Health. Your feedback will help us in understanding how the content of this e-learning program is used. Thank you again for your participation and please do not hesitate to contact us with any further comments or questions you may have.