



Dear

Recently you received a survey requesting your views about the IRS Examination process. So far, we have not received your completed survey. If you have not already done so, please take a few minutes to provide your response. If another person was primarily responsible for dealing with the IRS on this matter, please pass this survey on to them and encourage them to respond.

As described in our previous communication, we are administering a nationwide survey among people who have interacted with the IRS. We want to know your opinions regarding the service you received in a recent examination (audit). Your responses are critical to the accuracy of this evaluation of the IRS's service.

Your participation is voluntary. An independent research company will keep your responses anonymous to the IRS. Your responses will be grouped with others, so that no individual reply can be traced back to a person or case number. No identifying information will be associated with your responses.

The survey should take less than eight minutes to complete. Use the postage-paid reply envelope to return your completed survey. If you have any questions about this survey, please contact the survey processing center at 1-800-521-7177, or email us at irssurveyhelp@forsmarshgroup.com.

To verify the authenticity of this survey, please visit IRS.gov and enter the search term **customer surveys**. The IRS Customer Satisfaction Survey page contains a list of valid, current and unexpired, IRS surveys and as of this issuance provides a reference to TE/GE Examinations.

The IRS is committed to improving its performance and service to the American public. A vital step in this process is to gather reliable information from those who have had contact with IRS employees and services. Your honest opinions will help bring about these improvements.

Thank you in advance for your cooperation.

Sincerely,

A handwritten signature in black ink, appearing to read "B. Griepentrog".

Brian K. Griepentrog, Ph.D.
Director of Research Studies
Fors Marsh Group LLC



Research conducted by FORS|MARSH
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