

{LB&I Logo}

John Doe

123 Main Street

Anytown, CT 66666

Date: XXXXX

Dear [Taxpayer]

At the Large Business & International (LB&I) division of the IRS, we continuously strive to improve our processes to serve you better. To this effect, we launched LB&I campaigns and would appreciate your feedback to help improve our efforts.

We selected your name because your organization was recently involved in a campaign – you may have received an educational letter from the IRS or a letter about your last returns, or because you were involved in an issue based examination.

How can you participate?

- ☒ In the next couple of weeks, you will receive a letter from Pacific Consulting Group (PCG), an independent research company, with a survey URL link and details for submitting your feedback.
- ☒ It should only take about 15 mins of your time. Please respond as soon as you receive this survey letter as the survey will only be open for a few weeks.

Not familiar with these campaigns?

- ☒ Please pass this letter on to the person in your organization who is and encourage them to complete the survey.
- ☒ Or, you may email PCG back right away letting them know who the appropriate person would be. Please email at kdanilchenko@pcgfirm.com with a subject line “Contact change- Campaign” and provide the name of the appropriate person.

Thank you in advance for your help in improving our services.
Sincerely,

Carolyn M. Morton
Director, Technology & Program Solutions

How to verify authenticity

You can visit www.irs.gov/css. You'll find a list of all current IRS surveys, including the LB&I Campaign Survey.

Privacy Act Notice

The primary purpose for this request is to help the IRS improve its service to taxpayers. The authority for requesting the information is 5 USC and 26 USC 7801. Providing information is voluntary. However, without your survey feedback we may not have the information we need to improve services. The information you provide may be disclosed to an IRS contractor when authorized by law. The contractor is required to follow confidentiality protections required by the Privacy Act and Internal Revenue Code section 6103.