{LB&I Logo}

John Doe

123 Main Street

Anytown, CT 66666

Date: XXXXX

Re: [Taxpayer’s Name]

IRS Large Business & International (LB&I) division would like to improve their processes to provide you with the best experience in interactions with them. To this effect, we would like to hear from you about your experience with LB&I Campaigns.

🗹 Did you receive a letter from the IRS or recently had an IRS exam on topic these topics?

* [Campaign 1]
* [Campaign 2]

🗹 Are you someone who works in the tax department or on tax related activities at your organization?

**If yes to both, we really want to hear from you!**

**Take the survey here:** [www.LBICampaignSurvey.com](http://www.LBICampaignSurvey.com) and use this survey password: **XXXXXXXX**.

We estimate it will take you about 10-15 minutes to complete.

**Not you or not familiar?**

🗹 Do you know who would be a better fit?

**Questions/Technical Support?**

Contact Pacific Consulting Group, at kdanilchenko@pcgfirm.com, or call Katherine Danilchenko, LB&I Campaign Survey administrator, at 650-223-8236.

Please pass this letter to that person and encourage them to take the survey

Thank you in advance for your help in improving our services.

Sincerely,

Yvonne Nomizu

Managing Director, Pacific Consulting Group

**How to verify authenticity**

You can visit www.irs.gov/css. You’ll find a list of all current IRS surveys, including the LB&I Campaign survey.

PCG, contracted and authorized by the IRS, is an independent company. PCG will collect survey responses and anonymize the results before sending them to LB&I.

**Privacy Act Notice**

**The primary purpose for this request is to help the IRS improve its service to taxpayers. The authority for requesting the information is 5 USC and 26 USC 7801. Providing information is voluntary. However, without your survey feedback we may not have the information we need to improve services. The information you provide may be disclosed to an IRS contractor when authorized by law. The contractor is required to follow confidentiality protections required by the Privacy Act and Internal Revenue Code section 6103.**