

{LB&I Logo}

John Doe
123 Main Street
Anytown, CT 66666

Date: XXXXX

Dear [Taxpayer's Name]

Can you please give us 15 mins of your time to share your feedback so IRS LB&I division can serve you better?

Two weeks ago we had sent a letter asking for feedback on processes and interactions with IRS Large Business and International (LB&I) division. Our records indicate you had a recent interaction with LB&I on:

- Campaign 1
- Campaign 2

We value your time and would appreciate your response. **Take the survey here:**

www.LBICampaignSurvey.com and use this survey password: **XXXXXXXXXX**.

Not you or not familiar?

Do you know who would be a better fit?

Please pass this letter to that person and encourage them to take the survey.

Questions/Technical Support?

Contact Pacific Consulting Group, at kdanilchenko@pcgfirm.com, or call Katherine Danilchenko, LB&I Campaign Survey administrator, at 650-223-8236

Thank you in advance for your feedback!

Sincerely,

Yvonne Nomizu
Managing Director, Pacific Consulting Group

How to verify authenticity

You can visit www.irs.gov/css. You'll find a list of all current IRS surveys, including the LB&I Campaign survey.

PCG, contracted and authorized by the IRS, is an independent company. PCG will collect survey responses and anonymize the results before sending them to LB&I.

Privacy Act Notice

The primary purpose for this request is to help the IRS improve its service to taxpayers. The authority for requesting the information is 5 USC and 26 USC 7801. Providing information is voluntary. However, without your survey feedback we may not have the information we need to improve services. The information you provide may be disclosed to an IRS contractor

when authorized by law. The contractor is required to follow confidentiality protections required by the Privacy Act and Internal Revenue Code section 6103.