

## **FMCS Survey Questions**

Link to survey: [https://tags.fmcs.gov/4DAction/FC/AccessMain?User-FLMO\\*23LY](https://tags.fmcs.gov/4DAction/FC/AccessMain?User-FLMO*23LY)

(note: click on meter in upper left in browser to get to main menu to switch between surveys)

Questions:

### **Collective Bargaining Mediation:**

- Please indicate how satisfied were you with the services provided by your FMCS mediator(s) overall.
- How likely are you to recommend working with FMCS to colleagues and associates?
- Who was your mediator?

### **Grievance Mediation**

- How likely are you to recommend working with FMCS to colleagues and associates?
- Please indicate how satisfied were you with the services provided by your FMCS mediator(s) overall.
- Who was your mediator?

### **Facilitation**

- Please indicate how satisfied were you with the services provided by your FMCS mediator(s) overall.
- Did the recent FMCS facilitation help your group's participants achieve their objectives and/or preserve or improve their working relationship?
- How likely are you to recommend working with FMCS to colleagues and associates?
- Who was your mediator?

### **Training**

- Please indicate how satisfied were you with the services provided by your FMCS mediator(s) overall.
- Did the recent FMCS assistance or training program help your group's participants achieve their objectives and/or build their knowledge and skills?
- How likely are you to recommend working with FMCS to colleagues and associates?
- Who was your mediator?