

Year 4 Cluster Administrator Survey:

Dear Cluster Administrators,

Thank you for taking the time to assist in the data-collection process for the Small Business Administration's Regional Innovation Clusters initiative. We greatly appreciate your help!

Below are some brief but important general instructions about how to complete this spreadsheet. Please review them before starting.

Cluster Administrator Survey Instructions:

> The cluster administrator survey contains five parts, each located on one of the five worksheets after the Instructions worksheet you are currently reading.

> Each part has its own set of instructions located at the top of the worksheet under the worksheet title. Please take the time to read these instructions, as they contain important information about how to accurately complete the associated worksheet.

> For each worksheet, **please start each row by completing the left-most column** (e.g., small business name, event name, etc.). Once the left-most cell of the row is completed, you will notice that the content of some of the cells to the right of it have changed. We built this automation to facilitate your entry and to ensure that you only complete what is necessary.

> A glossary of terms is provided on the last worksheet to the right to help you clarify any term that isn't clear.

Large Organizati

Please provide a roster of large organizations (e.g., large businesses, universities and research nonprofit institutions) that have participated in the cluster be

If a large organization participating in the cluster changed name during the Regional Innovation name.

Clarification and definitions for each column can be

<i>Large organization's name</i>	<i>Point of Contact - First Name</i>
Organization A	Enter First Name
Organization B	Enter First Name
Organization C	Enter First Name
Organization D	Enter First Name
Organization E	Enter First Name

on Roster

ch institutions, business associations, public sector agencies, foundations and other
tween **October 1, 20XX and September 30, 20XX**.

ation Clusters initiative, please enter it only once using its new name and **bold** the
be obtained by clicking the column's header.

<i>Point of Contact - Last Name</i>	<i>Email Address of Point of Contact</i>
Enter Last Name	Enter Email Address
Enter Last Name	Enter Email Address
Enter Last Name	Enter Email Address
Enter Last Name	Enter Email Address
Enter Last Name	Enter Email Address

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XX. A small business cluster participant is defined as one that
 e in the cluster's industry of focus, AND (ii) has received any
September 30, 20XX.

only once using its new name and **bold** the name.

header.

For each small busin

<i>Business Address</i>	<i>Was the small business an active participant?</i>	<i>Month and year of first cluster participation</i>
E	F	G
Enter address	Select from list	Enter date
Enter address	Select from list	Enter date
Enter address	Select from list	Enter date
Enter address	Select from list	Enter date
Enter address	Select from list	Enter date
Enter address	Select from list	Enter date
Enter address	Select from list	Enter date
Enter address	Select from list	Enter date

Small Business Information

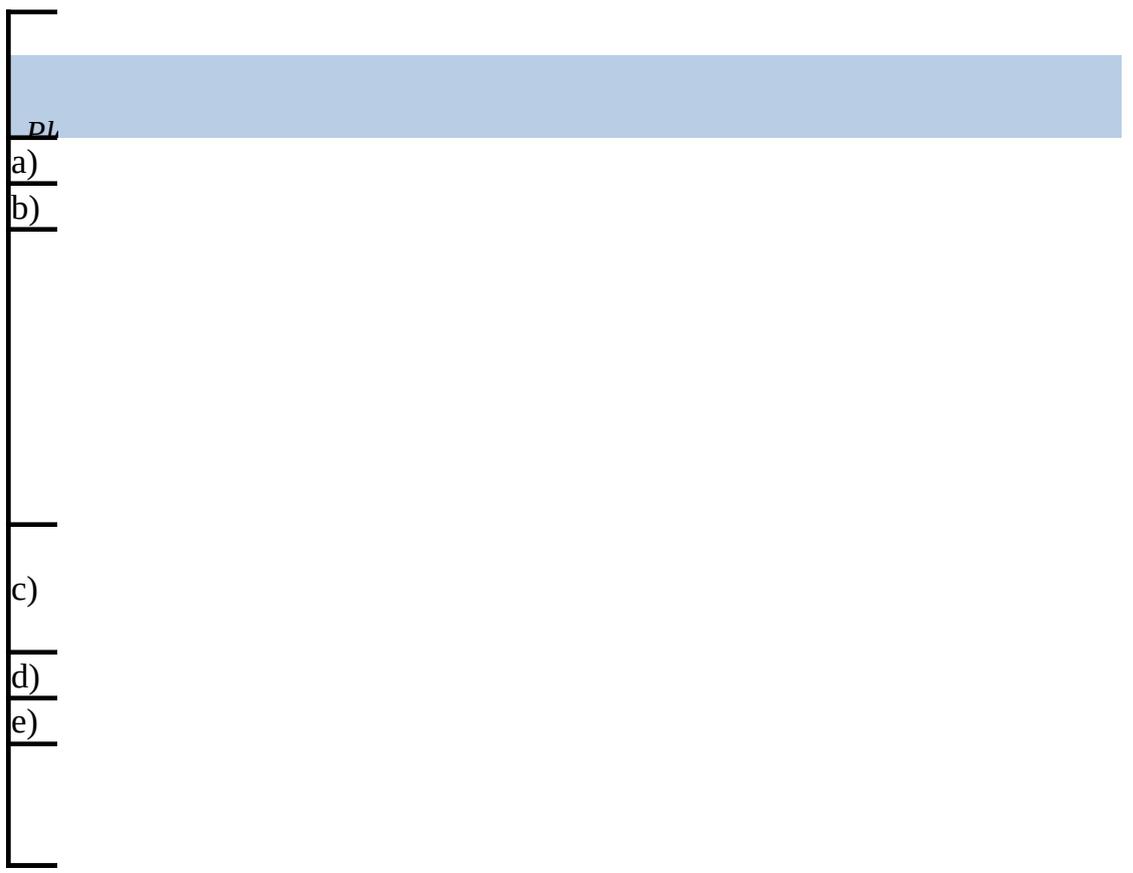
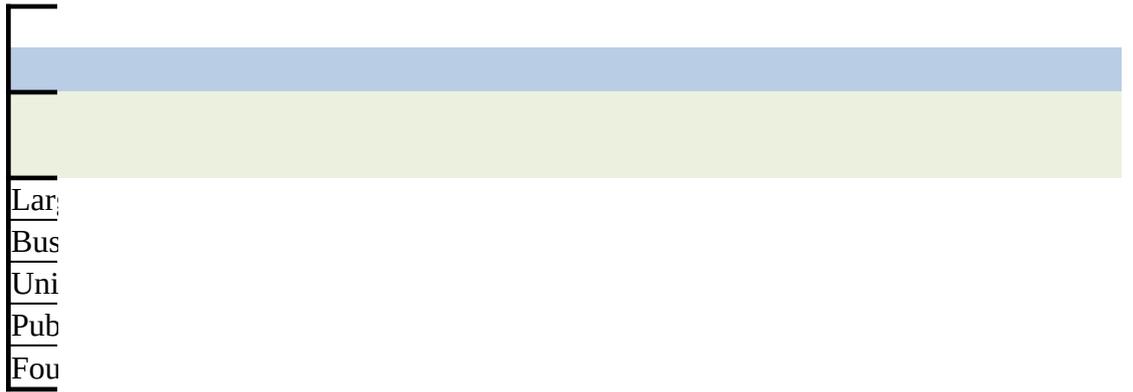
Businesses in the roster please provide the following information for the period between **October 1, 20X**

Clarification and definitions for each column can be obtained by clicking the column's header

<i>Did the small business have any employees as of 9/30/2014?</i>	<i>Did the small business withdraw from the cluster as of 9/30/2014?</i>	<i>Month and year of small business withdrawal from cluster</i>	<i>Reason for small business withdrawal</i>
H	I	J	K
Select from list	Select from list		Dissatisfaction with other participants
Select from list	Select from list		
Select from list	Select from list		
Select from list	Select from list		
Select from list	Select from list		
Select from list	Select from list		
Select from list	Select from list		
Select from list	Select from list		



<i>Number of large businesses that attended the group event/activity</i>	<i>Number of public sector agencies that attended the group event/activity</i>	<i>Number of universities and research institutions that attended the group event/activity</i>
I	J	K
Enter number	Enter number	Enter number
Enter number	Enter number	Enter number
Enter number	Enter number	Enter number
Enter number	Enter number	Enter number
Enter number	Enter number	Enter number



1) Number of non-small business cluster participants

participated in your cluster between **October 1, 20XX**, and **September 30, 20XX**. Click on a

<i>Participant type</i>	<i>Number of entities</i>
Large businesses	
Business associations	
Universities or research institutions	
Public sector agencies	
Foundations and other nonprofit organizations	

2) Estimated use of SBA funds and September 30, 20XX, toward:

The total of 1) and 2) below must add up to 100%. To help you check, please see the sum displayed in

direct provision of services to cluster participants (e.g., training/workshop events, showcasing opportunities, matchmaking opportunities, other group events/activities, one-on-one counseling/technical assistance, newsletters, virtual collaboration platform development/management):	
other activities that did not include interaction with cluster participants (e.g., cluster management, cluster promotion, and strategic planning):	

3) Estimated use of cluster time by activity type September 30, 20XX.

Please make sure these individual percentages add up to 100% (see sum in cell H17 to make sure once

One-on-one counseling/technical assistance of small businesses:	
Group events/activities:	
i) Training and workshops:	
ii) Networking events:	
iii) Matchmaking opportunities (e.g., small business referrals, teaming/matchmaking events, teaming facilitation and support):	
iv) Showcasing opportunities (e.g., technology and prototype demonstrations to third parties individually or at events, trade exhibitions):	
Information dissemination (e.g., newsletters, posting of industry-relevant reports and presentations, creation and operation of industry-relevant database and virtual collaboration platforms):	
Cluster management, including strategic planning, cluster promotion:	
Other (please explain below):	

<i>Total percentage for question 2):</i>	0%
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<i>Total percentage for question 3):</i>	0%
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Active cluster participant:

Business association:

Business development:

Cluster withdrawal:

Contract/subcontract:

Group event/activity:

One-on-one counseling/technical assistance:

First cluster participation date:

Large business:

Matchmaking opportunity:

Networking event:

Nonprofit organization:

Public sector agency:

SBIR/STTR:

Showcase opportunities:

Small business:

Small business cluster participant:

Training/workshop:

Cluster Administrator Survey Glossary

A small business that meets the definition of a "small business cluster participant" (see entry below) **AND** has specifically received one-on-one counseling/technical assistance OR 2) attended a cluster training/networking/matchmaking/showcase opportunity at least once between October 1, 2013, and September 30, 2014.

An organization created for the purpose of representing and furthering the business interests of its members. These organizations take various forms, such as a trade association that represents a specific industry or a chamber of commerce that represents the business interests of a geographic area.

The process and related tasks concerned with the preliminary analysis of potential growth opportunities as well as the support and ongoing implementation of growth opportunities. Examples include identifying new reasons why potential customers and small business, identifying new sales channels and customers, and identifying relationships that may be mutually revenue generating for the business and its clients/partners.

A cluster participant withdraws from the cluster if it (i) formally rescinded its engagement with the cluster; (ii) is known to have relocated outside the cluster's area, or changed its name (in which case, if the new small business is still a cluster participant, it is removed from the cluster roster of the cluster); OR (iii) has not been in contact with the cluster since 3/31/2014.

A legal document signed by all parties of a sales transaction that defines the parameters of that transaction (e.g., number of units, duration of the performance). In the context of this spreadsheet, the contract/subcontract category includes all contracts of goods and services, including purchase orders and blanket orders received from buyers.

An event/activity hosted by the cluster, individually or in collaboration with other organizations, whereby cluster participants showcase relevant to the cluster's industry of focus, showcase their products or services, or network with program sponsors, large businesses, and other cluster members. Various types of group events/activities include trainings/workshops, networking opportunities, showcasing opportunities, and other events.

An activity defined as the provision of one-on-one assistance and guidance related to starting or growing a business, including general business consulting, technical assistance, business development, and guidance related to resolving specific business issues.

Either (i) the date on which the small business became a cluster member if the cluster has a membership or intake process; OR (ii) the date the small business first received one-on-one counseling/technical assistance, attended a networking/training/showcase opportunity, or was added to the cluster newsletter mailing list, if the cluster does not have a membership or intake process.

Any company that did not qualify as a small business (see "small business" definition in this glossary), based on SBA's standard definition.

An event/activity facilitated by the cluster, either alone or in collaboration with other organizations, whereby cluster participants meet with businesses and prime contractors or among themselves around contracting and award opportunities in a particular technology area. These events/activities are held with the explicit intention of creating competitive teams able to respond to these opportunities. These events/activities can be for multiple small businesses or a single one. Examples include small business referral, teaming/matchmaking events, and teaming facilitation.

An event facilitated by the cluster, either alone or in collaboration with other organizations, whereby cluster members meet with large businesses, prime contractors, and other potential end users or providers to end users of the small business products/services.

An organization that uses funds earned or donated to help achieve its goals. Any earnings beyond the costs of doing business are reinvested in the organization for future programs and activities. Most nonprofits are incorporated under Section 501(c) of the Internal Revenue Code.

Any organization responsible for the oversight and administration of specific government functions. Such an organization can be at the state, or local government. Examples of public sector agencies are federal agencies, such as the SBA, public corporations, and state agencies.

Small Business Innovation Research/Small Business Technology Transfer, U.S. government grant programs coordinated by the SBA to encourage and support technological innovation, meet the research and development needs of the federal government, and commercialize commercially viable federal technologies.

An event/activity facilitated by the cluster, individually or in collaboration with other organizations, whereby cluster participants (display, demonstrate, market) technology products or services to potential customers, including prime and subprime contractors. Showcase opportunities include technology and prototype demonstrations to third parties individually or at events and trade shows. Events/activities can involve multiple small businesses or a single one.

The SBA defines a small business as one that is independently owned and operated, is organized for profit, and is not dominant in the industry, size standard eligibility is based on the average number of employees for the preceding 12 months or on sales for a 3-year period.

Examples of SBA general size standards include the following:

- (i) Manufacturing: For most manufacturing industries, the maximum number of employees must be below 500, but small manufacturing industries may have up to 1,500 employees;
- (ii) Services: For most professional services, annual receipts may not exceed \$7 million, but there are exceptions for certain services up to \$33.5 million;
- (iii) Retailing: Annual receipts may not exceed \$7.0 to \$35.5 million, depending on the particular category of product being sold;
- (iv) General and heavy construction: General construction annual receipts may not exceed \$33.5 million;
- (v) Special trade construction: Annual receipts may not exceed \$14 million; and
- (vi) Agriculture: Annual receipts may not exceed \$0.75 to \$12.5 million, depending on the category of agricultural product.

More information can be found on the SBA website: http://www.sba.gov/sites/default/files/files/Size_Standards_Table.pdf

A small business that (i) has either gone through the cluster intake/screening process and has become a cluster member or is currently operating in the cluster's industry of focus **AND** (ii) has received any service funded via the SBA's Regional Innovation Cluster Program from January 1, 2013 and September 30, 2014.

An activity defined as conducting a group session or workshop on one or more topics of interest to small businesses that are members of the cluster.
