

**Request for Approval under the  
“Generic Clearance for the Collection of Routine Customer Feedback”  
(OMB#: 0925-0642, Expiration Date: 05/31/2020)**

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**TITLE OF INFORMATION COLLECTION: The National Cancer Institute (NCI) Child Care Needs Survey**

**PURPOSE:**

Customer feedback is needed to assess the child care needs of National Cancer Institute (NCI) staff, fellows, and contractors at the Frederick and the Shady Grove locations. Currently, neither location has a dedicated child care facility. A survey and listening sessions will provide insights into customer’s perceptions, experiences, and expectations. The feedback from the survey and listening sessions will contribute to improving or maintained the child care availability near the NCI campuses. The listening sessions will be one hour long and be facilitated. The questions to guide the discussion are attached. These sessions are designed to gather input from the NCI community on what current challenges exist around childcare and what the community needs from a childcare center.

**DESCRIPTION OF RESPONDENTS:**

The respondents of the survey and listening sessions would include current NCI employees, contract employees, and fellows and trainees.

**TYPE OF COLLECTION: (Check one)**

- |  |   |
|--|---|
| <input type="checkbox"/> Customer Comment Card/Complaint Form          | <input type="checkbox"/> Customer Satisfaction Survey               |
| <input type="checkbox"/> Usability Testing (e.g., Website or Software) | <input type="checkbox"/> Small Discussion Group                     |
| <input type="checkbox"/> Focus Group                                   | <input checked="" type="checkbox"/> Other: Customer Feedback Survey |

**CERTIFICATION:**

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Melissa Porter

**To assist review, please provide answers to the following question:**

**Personally Identifiable Information:**

1. Is personally identifiable information (PII) collected?  Yes  No
2. If Yes, is the information that will be collected included in records that are subject to the Privacy Act of 1974?  Yes  No

3. If Applicable, has a System or Records Notice been published? [ ] Yes [ ] No

**Gifts or Payments:**

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants?

[ ] Yes [X] No

**ESTIMATED BURDEN HOURS and COSTS**

Category of Respondent	No. of Respondents	No. of Responses per Respondent	Time per Response (in hours)	Total Burden Hours
Individuals – childcare study survey	6,000	1	10/60	1,000
Individuals – listening session	200	1	60/60	200
<b>Totals</b>	<b>6,200</b>	<b>6,200</b>		<b>1,200</b>

Category of Respondent	Total Burden Hours	Hourly Wage Rate*	Total Burden Cost
Individuals	1,200	\$45.64	\$54,768.00
<b>Total</b>			<b>\$54,768.00</b>

\*Source of the mean Hourly Wage Rate is provided by the Bureau of Labor Statistics, Occupation title “Medical Scientists” 19-1040, [https://www.bls.gov/oes/2017/May/oes\\_nat.htm#00-0000](https://www.bls.gov/oes/2017/May/oes_nat.htm#00-0000).

**FEDERAL COST:** The estimated annual cost to the Federal government is \$ 4,722.11

Staff	Grade/Step	Salary**	% of Effort	Fringe (if applicable)	Total Cost to Gov’t
<b>Federal Oversight</b>					
Administrative Manager	14-8	\$141,328.00	2%		\$2,826.56
<b>Contractor Cost</b>					\$0
Project Lead	Fixed fee contract	\$37,911.00	5%		\$1895.55
Travel					\$0
Other Cost					\$0
<b>Total</b>					<b>\$4,722.11</b>

\*\*The salary in the table above is cited from <https://www.opm.gov/policy-data-oversight/pay-leave/salaries-wages/salary-tables/18Tables/html/DCB.aspx>

**If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:**

**The selection of your targeted respondents**

Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?

Yes       No

An email will be sent to all the NCI staff, fellows, and contractors at the Frederick and Shady Grove locations via a listerv that includes a link to the survey. The email will be sent out a couple of times encouraging staff to give input via the survey.

**Administration of the Instrument**

How will you collect the information? (Check all that apply)

Web-based or other forms of Social Media

Telephone

In-person

Mail

Other, Explain

Will interviewers or facilitators be used?  Yes  No

**Please make sure that all instruments, instructions, and scripts are submitted with the request.**