

NCI OSFM Express Services Survey

OMB #0925-0642
 Expiration Date 5/30/2020

Public reporting burden for this collection of information is estimated to average 2 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0642). Do not return the completed form to this address. ^W

1. Please answer all that apply to you and skip any item that doesn't apply. Thanks. ^W

	Unsatisfactory	Poor	Satisfactory	Good	Outstanding
Did OSFM Express Services meet your requirements?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The service was delivered in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am satisfied with the finished product.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Express Service staff communicated openly to keep me informed and help minimize and resolve issues.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Evaluate the professionalism and courtesy of NCI express Services staff.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. If we exceeded, or fell short of your expectations, please let us know. ^W

3. If you would like personal assistance to address an issue, please provide your contact information so an OSFM staff member can assist you. ^W

Done >>

Powered by