

**Office of the Comptroller of the Currency
Justification for No Material/Nonsubstantive Change
Customer Complaint Form
OMB Control No. 1557-0232**

The Customer Complaint Form has been revised to make it more user-friendly. For example, the Complaint Information Section has been expanded to allow more room for a description of the complaint. In addition, the name and address fields have been expanded to make the form easier to complete. The information collected has not changed.