Request for Approval under the "Generic Clearance for the Collection of Routine Customer Feedback" (OMB Control Number: 3245-0398)

TITLE OF INFORMATION COLLECTION: Small Business Administration FAST Interviews

PURPOSE:

The Federal and State Technology (FAST) Partnership Program is a competitive grants program that strengthens the technological competitiveness and commercialization success of small businesses that seek or have received awards as a result of from the Small Business Innovation Research (SBIR) program and the Small Business Technology Transfer (STTR) program. Interviews are a useful and efficient research tool for obtaining insights about the existing program and ways to improve the program. These interviews will collect opinions, experiences, and recommendations from a variety of stakeholders across the FAST program to identify best practices and resource gaps and improve service delivery to all FAST stakeholders.

DESCRIPTION OF RESPONDENTS:

1. FAST Award Recipients
2. Non-recipients of FAST Awards
3. SBIR/STTR Awardees
4. Unsuccessful SBIR/STTR Applicants
5. Interested and eligible small businesses that did not apply to SBIR/STTR

TYPE OF COLLECTION: (Check one)

[ ] Customer Comment Card/Complaint Form [] Customer Satisfaction Survey
[ ] Usability Testing (e.g., Website or Software) [] Small Discussion Group
[ ] Focus Group [X] Other: Interviews

CERTIFICATION:

I certify the following to be true:
1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does <u>not</u> raise issues of concern to other federal agencies.
4. The results are <u>not</u> intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of <u>substantially</u> informing <u>influential</u> policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: _Tim Gribben_

To assist review, please provide answers to the following question: