OMB Control # 0693-0033 Expiration date: 07/31/2022

A Federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with an information collection subject to the requirements of the Paperwork Reduction Act of 1995 unless the information collection has a currently valid OMB Control Number. The approved OMB Control Number for this information collection is 0693-0033. Without this approval, we could not conduct this **information collection**. Public reporting for this information collection is estimated to be approximately **15 minutes** per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the information collection. All responses to this information collection are **voluntary**. Send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing this burden, to the **National Institute of Standards and Technology, Attn: Robert Fangmeyer, Director Baldrige Program, robert.fangmeyer@nist.gov.** 

## Seeking Input on the Baldrige Excellence Framework

- What are the top strategic and competitiveness challenges you are facing in your organization or sector (or seeing in the organizations you work with)?
- What are your specific, actionable suggestions for improving the Baldrige Excellence Framework?

For more than 30 years, organizational leaders have depended on the <u>Baldrige Excellence</u> <u>Framework</u> to help them reach their goals, improve results, and become more competitive. To make sure that the framework always represents the leading edge of validated leadership and performance practice, we continually gather insights from role-model organizations, from thought leaders, and from studies of organizations and their CEOs to inform the evolution of the framework. We are now beginning to synthesize the findings and identify themes to incorporate into the 2021–2022 framework.

To add to this this body of knowledge, we invite you to submit your answers to the questions above to <u>iday@nist.gov</u> by <mark>XX</mark>.

What will happen to all of this input?

- 1. We'll share the themes for revision, invite responses and reactions, hold focus groups, and reconcile conflicting recommendations.
- 2. We'll draft the 2021–2022 framework and ask experts in the Baldrige community to contribute to or review the revision.
- 3. The draft will be sent to the Baldrige <u>Board of Overseers</u> and <u>Judges Panel</u> (the two advisory bodies to the Baldrige Program)—and to people whose comments have resulted in significant revisions to the Criteria—for comments and reactions.
- 4. Using this input, we'll produce the final 2021–2022 Baldrige Excellence Framework (Business/Nonprofit, Education, and Health Care versions).

Thank you in advance for your willingness to help us revise the Baldrige Excellence Framework. We look forward to receiving your suggestions and comments at <u>iday@nist.gov</u>.