

## PRIVACY IMPACT ASSESSMENT (PIA)

#### For the

My Career Advancement Account (MyCAA) Scholarship

Military Community and Family Policy, Office of the Deputy Assistant Secretary of Defense

### **SECTION 1: IS A PIA REQUIRED?**

| a. Will this Department of Defense (DoD) information syste<br>information (referred to as an "electronic collection" for th<br>maintain, use, and/or disseminate PII about members of th<br>contractors or foreign nationals employed at U.S. military to<br>one option from the choices below. (Choose (3) for foreign | e purpose of this form) collect,<br>e public, Federal personnel,<br>facilities internationally?  Choose |
|---|---|
| (1) Yes, from members of the general public.  |   |

(2) Yes, from Federal personnel\* and/or Federal contractors.

(4) No

- b. If "No," ensure that DITPR or the authoritative database that updates DITPR is annotated for the reason(s) why a PIA is not required. If the DoD information system or electronic collection is not in DITPR, ensure that the reason(s) are recorded in appropriate documentation.
- c. If "Yes," then a PIA is required. Proceed to Section 2.

DD FORM 2930 NOV 2008 Page 1 of 16

<sup>\* &</sup>quot;Federal personnel" are referred to in the DoD IT Portfolio Repository (DITPR) as "Federal employees."

# **SECTION 2: PIA SUMMARY INFORMATION**

| a.   | a. Why is this PIA being created or updated? Choose one:  |  |                           |             |               |                    |  |  |
|--|---|--|---------------------------|-------------|---------------|--------------------|--|--|
|  |   | New DoD Informat   | n                         |             | New Electron  | nic Collection     |  |  |
|  | $\boxtimes$   | Existing DoD Info  | stem                      |             | Existing Elec | ctronic Collection |  |  |
|  |   | Significantly Modi<br>System   | fied DoD Ir               | nformatio   | n             |                    |  |  |
|  | b. Is this DoD information system registered in the DITPR or the DoD Secret Internet Protocol Router Network (SIPRNET) IT Registry? |  |                           |             |               |                    |  |  |
|  | $\boxtimes$   | Yes, DITPR   | Enter DITI                | PR System   | i Identi      | fication Number    | 16792  |  |
|  | Ļ.  | Yes, SIPRNET   | NET Identification Number |             | n Number      |                    |  |  |
|  |   | No   |                           |             |               |                    |  |  |
|  |   | this DoD informa<br>on 53 of Office of   |                           |             |               |                    | ique Project Identifier (UPI), required<br>lar A-11? |  |
|  |   | Yes  |                           | $\boxtimes$ | No            |                    |  |  |
|  | lf "Y€  | s," enter UPI  |                           |             |               |                    |  |  |
|  |   | If unsure,   | consult the               | Componen    | ıt IT Bud     | dget Point of Con  | tact to obtain the UPI.                              |  |
| d. Does this DoD information system or electronic collection require a Privacy Act System of Records Notice (SORN)?  |   |  |                           |             |               |                    |  |  |
| A Privacy Act SORN is required if the information system or electronic collection contains information about. U.S. citizens or lawful permanent U.S. residents that is <u>retrieved</u> by name or other unique identifier. PIA and Privacy Act SORN information should be consistent. |   |  |                           |             |               |                    |  |  |
|  | $\boxtimes$   | Yes  |                           |             | No            |                    |  |  |
|  | If "Yes," enter Privacy Act SORN Identifier DPR 43 DoD  |  |                           |             |               |                    |  |  |
|  |   | DoD Component-assigned designator, not the Federal Register number.  Consult the Component Privacy Office for additional information or access DoD Privacy Act SORNs at: http://www.defenselink.mil/privacy/notices/ |                           |             |               |                    |  |  |
|  |   | or   |                           |             |               | _                  |  |  |
|  | Date  | of submission for a<br>Consult the Co  |                           |             | -             | 114                | ending   |  |
|  |   |  |                           |             |               |                    |  |  |

DD FORM 2930 NOV 2008 Page 2 of 16

e. Does this DoD information system or electronic collection have an OMB Control Number? Contact the Component Information Management Control Officer or DoD Clearance Officer for this information. This number indicates OMB approval to collect data from 10 or more members of the public in a 12-month period regardless of form or format. XYes **Enter OMB Control Number** in development **Enter Expiration Date**  $\Box$ No f. Authority to collect information. A Federal law, Executive Order of the President (EO), or DoD. requirement must authorize the collection and maintenance of a system of records. (1) If this system has a Privacy Act SORN, the authorities in this PIA and the existing Privacy Act SORN should be the same. (2) Cite the authority for this DoD information system or electronic collection to collect, use, maintain and/or disseminate PII. (If multiple authorities are cited, provide all that apply.) (a) Whenever possible, cite the specific provisions of the statute and/or EO that authorizes the operation of the system and the collection of PII. (b) If a specific statute or EO does not exist, determine if an indirect statutory authority can be cited. An indirect authority may be cited if the authority requires the operation or administration of a program, the execution of which will require the collection and maintenance of a system of records. (c) DoD Components can use their general statutory grants of authority ("internal housekeeping") as the primary authority. The requirement, directive, or instruction implementing the statute within the DoD Component should be identified. 10 U.S.C. 136, Under Secretary of Defense for Personnel and Readiness; 10 U.S.C. 1784, Employment. Opportunities for Military Spouses; 10 U.S.C. 1784a, Education and Training Opportunities for Military Spouses to Expand Employment and Portable Career Opportunities; and E.O. 13607, Establishing Principles of Excellence for Educational Institutions Serving Service Members, Veterans, Spouses, and Other Family Members; and DoDI 1342.22, Military Family Readiness.

| g. Summary of DoD information system or electronic collection.           | Answers to these questions |
|--|----------------------------|
| should be consistent with security guidelines for release of information | mation to the public.      |

(1) Describe the purpose of this DoD information system or electronic collection and briefly describe the types of personal information about individuals collected in the system.

PURPOSE: The My Career Advancement Account (MyCAA) Scholarship is a workforce development and employment assistance program sponsored by the Department of Defense to assist military spouses pursue licenses, certificates, certifications or associate's degrees (excluding associate's degrees in general studies, liberal arts, and interdisciplinary studies that do not have a concentration) necessary for gainful employment in high demand, high growth portable career fields and occupations; to provide a record of educational endeavors and progress of military spouses participating in education services; to manage the tuition assistance scholarship, track enrollments and funding; and to facilitate communication with participants via email. Records may also be used as a management tool for statistical analysis, tracking, reporting, evaluating program effectiveness and conducting research. TYPES OF PERSONAL INFORMATION COLLECTED: Participating spouse information; Name, DoD ID number, gender, date of birth, mailing address, personal cell telephone number, home telephone number. personal email address. MyCAA username and password, MyCAA profile number, notice of student withdrawal/non-completion, academic education data education training plan, career goal (field and occupation), and employment information, school name, program name, program type, estimated completion date), course information (title, course code, level, and cost), authority for financial assistance, academic evaluations and/or transcripts from schools, and educational test results from testing agencies. Sponsor information. Name, pay grade, current projected date of separation, and branch of service.

(2) Briefly describe the privacy risks associated with the PII collected and how these risks are addressed to safeguard privacy.

RISK: Unauthorized access to records.

ADDRESSING RISK: MyCAA is hosted on a DoD Information Assurance Certification and Accreditation Process (DIACAP) certified and accredited infrastructure. Records are maintained on a military installation in a secure building in a controlled area accessible only to authorized personnel. Physical entry is restricted by the use of locks and passwords and administrative procedures which are changed periodically. The system is designed with access controls, comprehensive intrusion detection, and virus protection. Access to personally identifiable information is role based and restricted to those who require the data in the performance of their official duties and have completed annual information assurance and privacy training. Records are encrypted during transmission to protect session information and when at rest. Encrypted random tokens are implemented to protect against session hijacking attempts.

h. With whom will the PII be shared through data exchange, both within your DoD Component and outside your Component (e.g., other DoD Components, Federal Agencies)? Indicate all that apply:

| Within the DoD Component. |   |  |  |  |  |
|---------------------------|---|--|--|--|--|
| Specify.                  |   |  |  |  |  |
| Other DoD Components.     |   |  |  |  |  |
| Specify.                  | 10 - 10 - 10 - 10 - 10 - 10 - 10 - 10 - |  |  |  |  |

|             | ☑ Other Federal Agencies. |  |   |  |  |  |  |  |
|-------------|---------------------------|--|---|--|--|--|--|--|
|             |                           | Specify.   | To the Department of Education, Consumer Financial Protection Bureau and the Department of Justice.   |  |  |  |  |  |
|             |                           | State and Local Agencies.  |   |  |  |  |  |  |
|             |                           | Specify.   |   |  |  |  |  |  |
|             |                           | Contractor (Enter name and describe the language in the contract that safeguards PII.) |   |  |  |  |  |  |
|             |                           | Specify.   |   |  |  |  |  |  |
|             | $\boxtimes$               | commercial providers, colleges).   |   |  |  |  |  |  |
|             |                           | Specify.   | To contractors and grantees for the purpose of supporting research studies concerned with the education of military spouses participating in DoD funded spousal education programs. |  |  |  |  |  |
|             |                           |  | To civilian educational institutions where the participant is enrolled for the purposes of ensuring correct enrollment and billing information.                                     |  |  |  |  |  |
| i.          | Do                        | individuals l  | have the opportunity to object to the collection of their PII?  |  |  |  |  |  |
|             | $\boxtimes$               | Yes  | □ No  |  |  |  |  |  |
|             |                           | (1) If "Yes,"  | describe method by which individuals can object to the collection of PII.   |  |  |  |  |  |
|             | how                       | ticipants can r<br>/ever, failure t<br>, scholarship)                                  | efuse to provide PII to access financial scholarships through the MyCAA program; o provide the information requested may result in your inability to participate in the program.    |  |  |  |  |  |
|             |                           | (2) If "No," s   | tate the reason why individuals cannot object.  |  |  |  |  |  |
|             |                           |  |   |  |  |  |  |  |
|             |                           |  |   |  |  |  |  |  |
|             |                           |  |   |  |  |  |  |  |
|             |                           |  |   |  |  |  |  |  |
| j. <b>C</b> | o ir                      | ndividuals h   | ave the opportunity to consent to the specific uses of their PII?   |  |  |  |  |  |
| İ           | $\boxtimes$               | Yes  | □ No  |  |  |  |  |  |
|             | (                         | (1) If "Yes," (  | describe the method by which individuals can give or withhold their consent.  |  |  |  |  |  |
|             |                           |  | sk that they not be contacted for additional follow up (i.e., quality assurance).   |  |  |  |  |  |
| DD FU       | achat s                   | 930 NOV 20 <mark>0</mark> 8  | Page 5 of 16  |  |  |  |  |  |

|      |                |   | •   |   |                   |
|------|----------------|---|---|---|-------------------|
|      |                |   |   |   |                   |
|      |                |   |   |   |                   |
| L    | (2) If         | 'No " state the reason wh   | u individuala ac  | annot give or withhold their concent  | 1                 |
|      | ( <i>∠)</i> (I | 170, State the reason wi  | iy individuals ca   | cannot give or withhold their consent:  | 1                 |
|      |                |   |   |   |                   |
|      |                |   |   |   |                   |
|      |                |   |   |   |                   |
|      |                |   |   |   |                   |
| Vha: |                | mation is provided to a   | n individual ud   | when asked to provide PII data? Indicate all that   | ]                 |
| ly.  | i izmor        | madon is provided to a  | ii ilidividdal wi   | when asked to provide Fit datas mulcate all that  |                   |
| X    | Priva          | cy Act Statement  |   | Privacy Advisory  |                   |
|      | Othe           | r   |   | None  |                   |
| eacl | licable        | 1784, Employment Opport<br>Opportunities for Military S<br>O. 13607, Establishing Prir<br>Veterans, Spouses, and O  | unities for Military<br>pouses to Expan<br>nciples of Excelle<br>ther Family Mem                          | etary of Defense for Personnel and Readiness; 10 U.S.C.<br>by Spouses; 10 U.S.C. 1784a, Education and Training<br>and Employment and Portable Career Opportunities; and<br>lence for Educational Institutions Serving Service Memb<br>mbers; and DoDI 1342.22, Military Family Readiness.   | E.                |
|      |                | workforce development an Defense to assist military s (excluding associate's deginave a concentration) necestields and occupations; to participating in education s | d employment as pouses pursue li rees in general si essary for gainful provide a record dervices; to mana | er Advancement Account (MyCAA) Scholarship is a assistance program sponsored by the Department of licenses, certificates, certifications or associate's degree studies, liberal arts, and interdisciplinary studies that do all employment in high demand, high growth portable can do feducational endeavors and progress of military spoulage the tuition assistance scholarship, track enrollments | not<br>eer<br>ses |
|      |                | To authorized DoD contrac   | tors and grantee  | on with participants via email.  es for the purpose of supporting research studies  couses participating in DoD funded spousal education  |                   |
|      |                | To civilian educational insti<br>correct enrollment and billi   |   | ne participant is enrolled for the purposes of ensuring   |                   |
|      | į              | Justice, as appropriate, for  | the purpose of c  | er Financial Protection Bureau and the Department of<br>complying with E.O. 13607, Establishing Principles of<br>ving Service Members, Veterans, Spouses, and Other   |                   |
|      |                | its functions indicates a vio<br>nature, and whether arising  | lation or potentia<br>, by general statu  | n of records maintained by a DoD Component to carry or<br>ial violation of law, whether civil, criminal, or regulatory in<br>tute or by regulation, rule, or order issued pursuant there<br>ds may be referred, as a routine use, to the agency   | 1                 |
| ₹M 2 |                | V 2008  | 3   | Page 6 of 16  |                   |

concerned, whether federal, state, local, or foreign, charged with the responsibility of investigating or prosecuting such violation or charged with enforcing or implementing the statute, rule, regulation, or order issued pursuant thereto.

Congressional Inquiries Disclosure Routine Use: Disclosure from a system of records maintained by a DoD Component may be made to a congressional office from the record of an individual in response to an inquiry from the congressional office made at the request of that individual.

Disclosure to the Department of Justice for Litigation

Routine Use: A record from a system of records maintained by a DoD Component may be disclosed as a routine use to any component of the Department of Justice for the purpose of representing the Department of Defense, or any officer, employee or member of the Department in pending or potential litigation to which the record is pertinent.

Disclosure of Information to the National Archives and Records Administration Routine Use: A record from a system of records maintained by a DoD Component may be disclosed as a routine use to the National Archives and Records Administration for the purpose of records management inspections conducted under authority of 44 U.S.C. 2904 and 2906.

Data Breach Remediation Purposes Routine Use: A record from a system of records maintained by a Component may be disclosed to appropriate agencies, entities, and persons when (1) The Component suspects or has confirmed that the security or confidentiality of the information in the system of records has been compromised; (2) the Component has determined that as a result of the suspected or confirmed compromise there is a risk of harm to economic or property interests, identity theft or fraud, or harm to the security or integrity of this system or other systems or programs (whether maintained by the Component or another agency or entity) that rely upon the compromised information; and (3) the disclosure made to such agencies, entities, and persons is reasonably necessary to assist in connection with the Components efforts to respond to the suspected or confirmed compromise and prevent, minimize, or remedy such harm.

The DoD Blanket Routine Uses set forth at the beginning of the Secretary of Defense (OSD) compilation of systems of records notices may apply to this system. The complete list of DoD blanket routine uses can be found online at: http://dpcld.defense.gov/Privacy/SORNsIndex/BlanketRoutineUses.

DISCLOSURE: Voluntary. However, failure to provide the information requested may result in your inability to participate in the program.

The system of records notice is located at: (INSERT LINK)

#### NOTE:

Sections 1 and 2 above are to be posted to the Component's Web site. Posting of these Sections indicates that the PIA has been reviewed to ensure that appropriate safeguards are in place to protect privacy.

A Component may restrict the publication of Sections 1 and/or 2 if they contain information that would reveal sensitive information or raise security concerns.