## Request for Approval under the “Generic Clearance for the Collection of Routine Customer Feedback” (OMB#: 0925-0648 Exp., date: 05/2021)

**TITLE OF INFORMATION COLLECTION:** 2021 Survey to Assess the Quality of Grant Review Among NIH Center for Scientific Review (CSR) Reviewers

**PURPOSE:** NIH depends on CSRs’ peer review process to ensure that all NIH grant applications receive fair, independent, expert, and timely reviews that are free from inappropriate influences. To help assess and maintain the quality and efficiency of peer review at CSR, NIH has developed a new process that includes, among other measures, surveys to hear reviewers’ opinions about the quality of the review in which they participated in. The survey will measure the panels’ ability to score the applications, the expertise of the panel, the assignment of the applications, the usefulness of the discussions, and the scope of the study section. Feedback from reviewers will help CSR identify areas of success and room for improvements in the CSR review process. This collection is part of a larger and ongoing effort that includes the review of both secondary and primary research and evaluation activities as well as committees made of external experts from the scientific community and internal leaders from CSR and across NIH.

**DESCRIPTION OF RESPONDENTS**: Respondents will be approximately 1,000 NIH CSR grant reviewers serving on selected review meetings from January 2021 to December 2021. Most of these individuals are research scientists who work at academic universities across the U.S.

**TYPE OF COLLECTION:** (Check one)

[ ] Customer Comment Card/Complaint Form [**X**] Customer Satisfaction Survey

[ ] Usability Testing (e.g., Website or Software [ ] Small Discussion Group

[ ] Focus Group [ ] Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**CERTIFICATION:**

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Hope Cummings\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

To assist review, please provide answers to the following question:

**Personally Identifiable Information:**

1. Is personally identifiable information (PII) collected? [ ] Yes [**X**] No
2. If Yes, is the information that will be collected included in records that are subject to the Privacy Act of 1974? [ ] Yes [ ] No
3. If Applicable, has a System or Records Notice been published? [ ] Yes [ ] No

**Gifts or Payments:**

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? [ ] Yes [**X**] No

**ESTIMATED BURDEN HOURS and COSTS**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Category of Respondent** | **No. of Respondents** | **No. of Responses per Respondent** | **Time per**  **Response**  **(in hours)** | **Total Burden**  **Hours** |
| Individuals | 1000 | 1 | 5/60 | 83 |
| **Totals** |  | 1000 |  | **83** |

|  |  |  |  |
| --- | --- | --- | --- |
| **Category of Respondent** | **Total Burden**  **Hours** | **Hourly Wage Rate\*** | **Total Burden Cost** |
| NIH CSR Grant Reviewers | 83 | $37.28 | $3,094.24 |
|  |  |  |  |
| **Totals** |  |  | **$3,094.24** |

\*The wage rate was obtained from [https://www.bls.gov/oes/2019/may/oes\_nat.htm#19-0000](https://www.bls.gov/oes/2017/may/oes_nat.htm#19-0000)

**FEDERAL COST:** The estimated annual cost to the Federal government is 4,003.41

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Staff** | **Grade/Step** | **Salary\*** | **% of Effort** | **Fringe (if applicable)** | **Total Cost to Gov’t** |
| **Federal Oversight** |  |  |  |  |  |
| Health Scientist Administrator | GS-14/4 | 133,447 | 3% |  | 4,003.41 |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| **Contractor Cost** |  |  |  |  | N/A |
|  |  |  |  |  |  |
| Travel |  |  |  |  | N/A |
| Other Cost |  |  |  |  | N/A |
|  |  |  |  |  |  |
| **Total** |  |  |  |  | **4,003.41** |

\*the Salary in table above is cited from <https://www.opm.gov/policy-data-oversight/pay-leave/salaries-wages/salary-tables/pdf/2020/DCB.pdf>

**If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:**

**The selection of your targeted respondents**

1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe? [**X**] Yes [ ] No

If the answer is yes, please provide a description of both below (or attach the sampling plan)? If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them?

The customer list will consist of all individuals who served the NIH Center for Scientific Review as grant reviewers on selected review meetings from January 2021 to December 2021. The rosters from the review meetings will be used as the participant list. Most of these individuals are research scientists who work at academic universities across the U.S.

**Administration of the Instrument**

1. How will you collect the information? (Check all that apply)

[**X**] Web-based or other forms of Social Media

[ ] Telephone

[ ] In-person

[ ] Mail

[ ] Other, Explain

1. Will interviewers or facilitators be used? [ ] Yes [**X**] No

**Please make sure that all instruments, instructions, and scripts are submitted with the request.**