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1. What best describes you? (Please choose the best option.) [multiple choice, randomize]
 - a. Patient or family member of patient
 - b. Medical researcher
 - c. Medical practitioner or provider
 - d. Medical sales or marketing professional
 - e. Librarian or historical researcher
 - f. Other (specify)

2. What is your primary reason for visiting our site today? [multiple choice]
 - a. Find information about medical conditions, medications, devices, or clinical trials
 - b. Find biomedical information, literature, or data
 - c. Request NLM library services
 - d. Find historical information about medicine or health
 - e. Find information about running a health informatics grant
 - f. Research ways of building new medical information systems, applications, or platforms, or new supports for inquiry/data science
 - g. Gain assistance or training for policies and processes to access NLM literature
 - h. Other (specify)

3. Did you find the information that you were seeking? [multiple choice]
 - a. Yes
 - b. No - No (Please tell us more) - text box

4. How frequently do you visit this site? [multiple choice]
 - a. First time
 - b. Daily or more than once per day
 - c. About once a week
 - d. About once a month
 - e. Every 6 months or less

5. How easy was it to find what you were looking for on this site? [multiple choice]
 - a. Very easy [skip to Q8]
 - b. Somewhat easy [skip to Q8]
 - c. Neither easy nor difficult [continue to Q7]
 - d. Somewhat difficult [continue to Q7]

- e. Very difficult [continue to Q7]
6. How would you describe your navigation experience on this site today? Select all that apply.
- a. Links often did not take me where I expected
 - b. Too many links / navigational options to choose from
 - c. Had technical difficulties
 - d. Links / labels were difficult to understand
 - e. Other: [text field]
7. How helpful were the search results on NLM website search?
- a. Very helpful
 - b. Somewhat helpful
 - c. Neither helpful nor unhelpful
 - d. Somewhat unhelpful
 - e. Very unhelpful
8. On a scale from 1 (extremely dissatisfied) to 5 (extremely satisfied), how dissatisfied or satisfied are you with the service/product?
9. How likely are you to recommend our site to a friend, family member, or colleague? [scale of “Not at all likely” (0) to “Extremely likely” (10)]
10. How easy is it to understand the information on this site?
- a. Very easy
 - b. Somewhat easy
 - c. Neither easy nor difficult
 - d. Somewhat difficult
 - e. Very difficult
11. Overall, how well does this site meet your needs? [scale of “Not at all likely” (0) to “Extremely likely” (10)]
12. How can we improve this website? [open ended question]