

## NCI CIRB Helpdesk Survey

**Public reporting burden for this collection of information is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0625). Do not return the completed form to this address.**

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**Please complete this short survey for the NCI CIRB. Your feedback will help us with our quality improvement efforts. Thank you.**

1. Based on your Helpdesk interaction, how would you rate the following:

|                               | Very Satisfied        | Satisfied             | Not Satisfied         |
|-------------------------------|-----------------------|-----------------------|-----------------------|
| Response time to your inquiry | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Completeness of response      | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Overall Helpdesk interaction  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Comments

2. Do you have any suggestions to improve future Helpdesk interactions?

3. Please select the team member with whom you communicated. (Select all that apply)

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> Jen Berghers        | <input type="checkbox"/> LaTisa Hernandez | <input type="checkbox"/> Allison Peel        |
| <input type="checkbox"/> Giuliana Brancaccio | <input type="checkbox"/> John Horigan     | <input type="checkbox"/> Amanda Putnick      |
| <input type="checkbox"/> Amparo Briggs       | <input type="checkbox"/> Brandon Jonson   | <input type="checkbox"/> Birdena Samuel      |
| <input type="checkbox"/> Brian Campbell      | <input type="checkbox"/> Kundan Kumar     | <input type="checkbox"/> Jacquie Steenbakker |
| <input type="checkbox"/> Laura Covington     | <input type="checkbox"/> Emmett Lauer     | <input type="checkbox"/> Catherine Tuggle    |
| <input type="checkbox"/> Jennifer Dugan      | <input type="checkbox"/> Dee Miles        | <input type="checkbox"/> Claudine Valmonte   |
| <input type="checkbox"/> Kate Franklin       | <input type="checkbox"/> Angela Norman    | <input type="checkbox"/> Michelle Weeks      |
| <input type="checkbox"/> Kituria Gaines      | <input type="checkbox"/> Andrew O'Connor  | <input type="checkbox"/> Don't Know          |
| <input type="checkbox"/> Renee Green         | <input type="checkbox"/> Diana Orr        |  |

4. Please indicate your role.

- |  |   |
|--|---|
| <input type="radio"/> IRB Staff              | <input type="radio"/> Principal Investigator  |
| <input type="radio"/> Research Staff         | <input type="radio"/> Cooperative Group Staff |
| <input type="radio"/> Other (please specify) |   |