

Non-Substantive Change Request for Information Collection

OMB CONTROL NO. 3060-0548

On November 16, 2018, the Commission adopted a Report and Order and Further Notice of Proposed Rulemaking in MB Docket Nos. 17-317 and 17-105, FCC 18-166, In the Matter of Electronic Delivery of MVPD Communications; Modernization of Media Regulation Initiative. The Report and Order modernized the Commission's rules regarding certain information that cable operators currently are required to provide to their subscribers on paper. The Report and Order permits these notices, including the information operators must provide pursuant to 47 CFR Section 76.1614, to instead be provided electronically via verified e-mail, so long as the cable operator complies with certain consumer safeguards. Specifically, the item permits certain written responses by the cable operator to be delivered by e-mail if the consumer used e-mail to make the request or complaint directly to the cable operator, or if the consumer specifies e-mail as the preferred delivery method in the request or complaint.

This supporting statement is being revised to reflect the changes to 47 CFR Section 76.1614 made in the Report and Order

There are no burden hour changes or cost changes as a result of this change request. Also, the supporting statement has been updated accordingly.