

Enhanced Commodity Supplemental Food Program (CSFP) Food Package Survey

OMB Number: 0584-0611

Expiration Date: 09/30/2022

The Enhanced CSFP Food Package was implemented February 1, 2020. USDA is aware that the initial implementation delay and food availability issues created challenges for many programs. While we understand that these issues may have impacted your program operations initially, we would like you to consider your CURRENT operation and views of the food package changes when answering the questions below. There will be space at the end of the survey to share additional feedback about the overall process.

Information collected in this survey will be used for USDA internal evaluation only. We plan to use the information to evaluate the successes and challenges of the enhanced CSFP Food Package implementation, as well as to tailor training and technical assistance to better support States and programs in the future. Thank you in advance for taking the time to provide this valuable feedback to USDA!

This information is being collected to assist the Food and Nutrition Service (FNS) in obtaining feedback related to the Enhanced CSFP Food Package. This is a voluntary collection and FNS will use the information to improve training and technical assistance related to the changes in the food package. The collection does not request personally identifiable information under the Privacy Act of 1974. Responses will be kept private to the extent provided by law. According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0584-0611. The time required to complete this information collection is estimated to average 20 minutes (0.33 hours) per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to: U.S. Department of Agriculture, Food and Nutrition Service, Office of Policy Support, 1320 Braddock Place, 5th Floor, Alexandria, VA 22314

ATTN: PRA (0584-0611). Do not return the completed form to this address.

Program Background Information

1. What type of agency do you work for? *

- State agency
- Local site that packs/distributes CSFP food boxes/bags
- Local site that distributes pre-packaged food boxes/bags

2. In which state is your agency/program located? (Please spell out the complete name, not an abbreviation.) *

Enter your answer

3. What is your fiscal year 2020 caseload level? (States should enter the caseload assigned by USDA and local programs should enter the caseload assigned to your program by the State)

The value must be a number

4. Who places the food orders for your CSFP program? *

- We order food directly from USDA/multifood warehouses
- Our state agency orders on our behalf
- A food bank/other local agency orders on our behalf
- Don't know

5. How do you receive CSFP foods? (Select all that apply) *

- Receive full truckloads of single food items from USDA vendors
- Receive mixed truckloads from the Nampa multifood warehouse
- Receive mixed truckloads from the Kansas City multifood warehouse
- Receive mixed truckloads from the Syracuse multifood warehouse
- Receive deliveries from a State-managed warehouse
- Receive pre-packaged boxes/bags of food delivered to our site
- Don't know

6. How does your program pack/distribute food boxes/bags? (Select all that apply) *

- Pre-pack the same box for each client
- Custom pack boxes based on client preferences/choices
- Pre-pack different box options and allow clients to choose
- Offer a client-choice model (clients select foods within each category)
- Not applicable/I work with a State agency

Next

7. Prior to the implementation of the enhanced CSFP Food Package, did you collect feedback from clients/program sites about the food options they would like to see? *

- Yes, we collected feedback from clients/program sites via survey
- Yes, we collected feedback from clients/program sites verbally
- No, we did not collect feedback but plan to do so in 2020
- No, we did not collect feedback and do not have plans to do so
- Don't know

8. On a scale of 1-5 (1= very unsatisfied, 5= very satisfied), how do you rate the overall feedback you have received from CLIENTS about the enhanced CSFP Food Package. If you do not interact with clients or do not have client feedback to share, please skip to question 9.



9. Considering feedback received from CLIENTS, indicate the types of comments heard and mark how frequently you received this feedback. If you did not hear feedback about a topic, mark "Not applicable/not heard" Please select a response for each statement. *

	Not applicable/ not heard	1- Received feedback from one or few clients	2	3	4	5- Received feedback from many clients
Like: new food options/variety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Like: the additional amount of food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Like: Package better meets health needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Package provides too much food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Package does not provide enough food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dislike: new food options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dislike: additional quantity of food (e.g. too many items)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dislike: additional quantity of food (e.g. box is too heavy)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dislike: Package does not meet health needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. On a scale of 1-5 (1= very unsatisfied, 5= very satisfied), rate the feedback you have received from State/local agency STAFF about the enhanced CSFP Food Package. *



11. Considering all feedback received from State/local agency STAFF, indicate the types of comments heard and mark how frequently you received this feedback. If you did not hear feedback about a topic, mark "Not applicable/not heard" Please select a response for each statement. *

	Not applicable/not heard	1- Received feedback from one or few clients	2	3	4	5- Received feedback from many clients
Like: There are more food options to choose from	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Like: Foods no longer have to be distributed bi-monthly (e.g. nonfat dry milk, grits)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Like: Package aligns better with nutrition needs of clients	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Like: Clients are receiving more food each month	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dislike: There are too many food options and that makes it harder to order	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dislike: There are too many different combinations and that makes it harder to train volunteers packing boxes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dislike: The food no longer fits nicely in the boxes/bags	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dislike: The boxes are too heavy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. On a scale of 1-5 (1= not enough variety, 5= good amount of variety), rate the amount of food options available through the CSFP Program *



13. Please select any food categories in which you believe additional food options/varieties would help to enhance the CSFP program (Select all that apply): *

- Canned/dried fruit
- Juice
- Canned/packageged vegetables and soup
- Canned/packageged meat/poultry/fish
- Plant-based protein (e.g. beans and peanut butter)
- Milk
- Cheese
- Grains (e.g. rice and pasta)
- Cereal
- None. There is enough variety in all categories.

14. Please list any foods not currently offered that you believe would enhance the CSFP food package if made available.

Enter your answer

15. Please indicate your State/program's plan for ordering the new CSFP food options. Please select a response for each food item. *

	Ordered/distributed	Plan to order in the future	Do not plan to order
Raisins	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vegetable Soup	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dehydrated Potatoes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dried lentils	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Canned kidney beans	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Canned pinto beans	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Canned black beans	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Brown rice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1 pound white rice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1 pound dry beans	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
18 ounce oatmeal canister	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2 pound grits	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. For the fruit category, which option(s) does your State/program offer to clients? *

- 1 juice and 3 units of canned fruit/raisins
- 2 juice and 2 units of canned fruit/raisins
- Alternate between these options monthly
- Individual sites choose/Don't know

17. Assuming full availability of all CSFP vegetable options, how many different types of vegetable items do you plan to include in the CSFP Food Package each month? For example, 4 cans of carrots and 4 cans of corn is considered two different types of vegetables. *

- 1-2 different types
- 3-4 different types
- 5-6 different types
- 7-8 different types
- Determined monthly based on availability on hand
- Individual sites choose/Don't know

18. Assuming full availability of all food options, which types of plant-based protein foods do you plan to offer clients in the CSFP Food Package during the year (select all that apply) *

- Canned Beans
- Dry Beans
- Peanut Butter
- Individual sites choose/Don't know

19. For the milk category, which option does your State/program offer clients? *

- 2 Ultra High Temperature (UHT) milk
- 1 UHT and 1 nonfat dry milk
- Alternate options monthly
- Individual sites choose/Don't know

20. Please identify any areas in which your State/program site is currently experiencing challenges (check all that apply): *

- Warehouse slots/space needed
- Inventory levels
- Volunteer/staff training
- Amount of time to pack boxes/bags
- Managing ordering/food needs
- Box/bag used does not fit all food items
- Clients are concerned about the weight of the box/bag
- Foods available limit our ability to offer variety
- Reporting issues (e.g. FNS 153)
- Other

21. On a scale of 1-5 (1= not very useful, 5= very useful), rate the training/resources (e.g. webinars, handouts) that were available to support the implementation of the enhanced CSFP Food Package.



22. Please select any topic areas in which additional training/resources would be helpful to support your program operations (check all that apply) *

- Managing food ordering with new category flexibilities
- Managing inventory
- Caseload management
- Understand how USDA Foods move through the system to our program
- Nutrition education
-

23. Please share any additional feedback you have for USDA about the enhanced CSFP Food Package:

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