

Assessing Care and Health Outcomes Among Ryan White HIV/AIDS Program (RWHAP) Clients Who Do Not Receive RWHAP-Funded Outpatient Ambulatory Health Services (OAHS)

**Introductory meeting with
<Provider Name>
<Date>**

Purpose of this orientation

- Introduce new federal study conducted by HRSA
- Provide overview of study background and site visit goals
- Discuss your interest in participating in the study, including data collection activities and level of effort
- Review timeline for activities such as interviews and medical record abstraction

Motivation for study

- RWHAP funds a comprehensive set of medical and support services for over half a million PLWH in the United States
- Providers funded by RWHAP submit client-level data to the HRSA each year to monitor retention in care, initiation of ART, and viral suppression, among other outcomes
- There are critical gaps in HRSA HAB's knowledge about process and clinical outcomes for clients who receive medical care from providers outside the RWHAP system

Goals of study

1. To understand the health care service use patterns and process and clinical outcomes for RWHAP clients who do not receive HIV medical care from a RWHAP provider
2. To identify program opportunities, if needed, to improve the coordination and delivery of medical care to PLWH who access services outside the RWHAP

Data collection goals

- To understand health care use and health outcomes for clients not receiving HIV medical care from a RWHAP provider.
- To identify program improvement opportunities to better coordinate and deliver HIV medical care to PLWH who access services outside the RWHAP
- To conduct two primary data collection activities:
 - Interview clinical staff involved in providing medical care to clients
 - Conduct chart reviews to collect client clinical data

This is NOT an evaluation of your program

★ The overall goal of the study is to understand service use and health outcomes for clients not receiving RWHAP-funded OAHS ★

Four ways you benefit from participating

Reflect on ways to improve the HIV process and clinical outcomes for your clients

Help to improve care coordination and outcomes for all clients who receive OAHS outside the RWHAP

Receive summary process and outcome measures for your clients compared with other providers

Receive \$1,000 honorarium for abstraction of clinical data (if applicable)

Overview of data collection

Interviews

- Medical director and clinicians familiar with HIV services provided to RWHAP-eligible clients

Medical record abstraction

- Collect client clinical data and information on HIV-related health outcomes for 50 RWHAP-eligible clients

What we need from you

- Contact person to assist with
 - Scheduling medical director and clinical staff interviews
 - Abstracting clinical data for up to 50 clients
 - Executing study contracting materials
- Notify your staff about the study and share with them the fact sheet that we have developed
- Participate in at least one additional phone call to coordinate interviews and medical record abstraction

Approximate timeline of site visit activities

Activity	Week (estimates)
1. Conduct orientation call	Week 1 (August 2019)
2. Execute contract, and BAA with provider	Week 3 (August–September 2019)
3. Schedule interviews	Week 4 (August–September 2019)
4. Conduct interviews and chart abstraction (if applicable)	Week 8–10 (December 2019)
5. Submit request for honorarium	Week 11 (January 2019)
6. Provide summary of clinical data	After completing data analysis for all 30 sites (March–April 2020)

Exact dates will vary depending on when we finalize your participation agreement and schedule a convenient time to visit.

THANK YOU!

- A member of our team will contact you to support your decision to participate
- Please contact **<name of person>** at **<number and email>** if you have additional questions after today's call