

# NCCC Leadership Development **Second** Follow-up Questionnaire

**[NOTE: COMPARISON GROUP BEGIN SURVEY WITH Q6]**

OMB Control Number: XXX (Expires XX/XX/XX)

**An important part of the survey is to understand why individuals decide to volunteer with NCCC.**

## ***Motivation for Volunteering***

*1. There are many reasons why individuals wanted to volunteer with NCCC. For each reason listed below could you indicate how relevant this reason was in your decision to serve with AmeriCorps NCCC/FEMA Corps?\**

|  | For each reason listed could you indicate how relevant this reason was in your decision to serve with AmeriCorps NCCC/FEMA Corps? |                |                    |               | Do you feel NCCC helped you achieve this? |     |           |
|--|---|----------------|--------------------|---------------|---|-----|-----------|
|  | Quite Relevant*   | Very Relevant* | Somewhat Relevant* | Not Relevant* | Yes*                                      | No* | Not Sure* |
| a. I wanted to try something new to find what direction I wanted to take in my career.           | ( )   | ( )            | ( )                | ( )           | ( )                                       | ( ) | ( )       |
| b. I wanted to gain leadership skills.   | ( )   | ( )            | ( )                | ( )           | ( )                                       | ( ) | ( )       |
| c. I wanted to gain professional skills / build my résumé.                                       | ( )   | ( )            | ( )                | ( )           | ( )                                       | ( ) | ( )       |
| d. I wanted to meet new people.  | ( )   | ( )            | ( )                | ( )           | ( )                                       | ( ) | ( )       |
| e. I wanted to have stable housing and other benefits.   | ( )   | ( )            | ( )                | ( )           | ( )                                       | ( ) | ( )       |
| f. I wanted to travel the country / I wanted to leave the town that I was living in at the time. | ( )   | ( )            | ( )                | ( )           | ( )                                       | ( ) | ( )       |
| g. There were not enough jobs where I live   |   |                |                    |               |   |     |           |



|   |     |     |     |     |     |     |     |
|---|-----|-----|-----|-----|-----|-----|-----|
| applying or participating.  |     |     |     |     |     |     |     |
| u. An AmeriCorps organization or one like it helped you (or a loved one) in the past. | ( ) | ( ) | ( ) | ( ) | ( ) | ( ) | ( ) |
| v. I wanted to earn money / I needed to get a job.                                    | ( ) | ( ) | ( ) | ( ) | ( ) | ( ) | ( ) |
| w. My parents/guardians wanted me to join NCCC.                                       | ( ) | ( ) | ( ) | ( ) | ( ) | ( ) | ( ) |
| x. There was another reason I wanted to join NCCC                                     | ( ) | ( ) | ( ) | ( ) | ( ) | ( ) | ( ) |

**1x. The other reason I wanted to join NCCC was:**

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### ***NCCC Experience***

*2. Thinking about how work on NCCC projects affected your growth, please indicate how much you agree or disagree with each of the following statements:\**

|  | <b>Strongly disagree</b> | <b>Disagree</b> | <b>Agree</b> | <b>Neither agree or disagree</b> | <b>Strongly agree</b> |
|--|--------------------------|-----------------|--------------|----------------------------------|-----------------------|
| a. My service in NCCC helped me to further my educational goals.         | ( )                      | ( )             | ( )          |                                  | ( )                   |
| b. My service in NCCC helped me to further my career/professional goals. | ( )                      | ( )             | ( )          |                                  | ( )                   |
| c. My service in NCCC helped to further my personal goals.               | ( )                      | ( )             | ( )          |                                  | ( )                   |

**Use of Education Award**

3. How did you use your AmeriCorps education award?\*

|   | Yes | No  |
|---|-----|-----|
| a. To attend college  | ( ) | ( ) |
| b. To repay student loans                                       | ( ) | ( ) |
| c. To attend graduate school                                    | ( ) | ( ) |
| d. To attend a technical or vocational training program         | ( ) | ( ) |
| e. Transfer education award to a family member                  | ( ) | ( ) |
| f. I did not qualify to receive an education award              | ( ) | ( ) |
| g. I did not use my education award                             | ( ) | ( ) |
| h. I have not yet used my education award, but I plan to use it | ( ) | ( ) |

4. If you are working now, does your current job involve any of the organizations or AmeriCorps programs that you worked with during your AmeriCorps NCCC service?\*

( ) Yes

( ) No

5. If a good friend or family member told you he or she was interested in joining NCCC, would you:\*

( ) Advise against it

( ) Have second thoughts about recommending it

( ) Recommend it

( ) Strongly recommend it

**[NOTE: COMPARISON GROUP BEGIN SURVEY WITH Q6]**

**Employment**

6. What are you doing now?

|                                     | Yes | No  |
|-------------------------------------|-----|-----|
| a. Working in the non-profit sector | ( ) | ( ) |
| b. Working in the private sector    | ( ) | ( ) |

|   |     |     |
|---|-----|-----|
| c. Working in government or in the public sector  | ( ) | ( ) |
| d. Serving in the military  | ( ) | ( ) |
| e. Self-employed  | ( ) | ( ) |
| f. Looking for work   | ( ) | ( ) |
| g. Staying at home to take care of a family or household member or for other reasons                              | ( ) | ( ) |
| h. Working as a supervisor or in a management capacity  | ( ) | ( ) |
| i. Serving in another national service program (another AmeriCorps program, Senior Corps, NCCC, or VISTA project) | ( ) | ( ) |
| j. Serving with the Peace Corps   | ( ) | ( ) |
| k. Engaging in other volunteer service  | ( ) | ( ) |
| l. Making plans to attend school  | ( ) | ( ) |
| m. Attending college or graduate school   | ( ) | ( ) |
| n. Enrolled in a certificate, technical, or vocational program  | ( ) | ( ) |
| o. I am doing something else that is not listed:  | ( ) | ( ) |

**6v. Other (specify):\***

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*7. Since the last survey have you served with?\**

|  | <b>Yes</b> | <b>No</b> |
|--|------------|-----------|
| a. AmeriCorps State and National (ASN) | ( )        | ( )       |
| b. NCCC/FEMA Corps                     | ( )        | ( )       |
| c. VISTA                               | ( )        | ( )       |

**7a. Since the last survey, have you volunteered with any other organizations [e.g., religious, educational, health related, other charitable organization**

Yes

No

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**NCCC is interested in understanding your work skills, like how you gather and analyze information, motivate co-workers, and manage time as well as your belief about what contributes to successful employment. This section includes questions to better understand these work skills.**

### ***Skills***

*8. How much confidence do you have that you could:\**

|   | <b>No confidence at all</b> | <b>Very little confidence</b> | <b>Moderate confidence</b> | <b>Much confidence</b>   | <b>Complete confidence</b> |
|---|-----------------------------|-------------------------------|----------------------------|--------------------------|----------------------------|
| a. Plan, coordinate and manage meetings or events | <input type="checkbox"/>    | <input type="checkbox"/>      | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/>   |
| b. Deliver presentations                          | <input type="checkbox"/>    | <input type="checkbox"/>      | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/>   |
| c. Work with the media and public relations       | <input type="checkbox"/>    | <input type="checkbox"/>      | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/>   |
| d. Manage a project                               | <input type="checkbox"/>    | <input type="checkbox"/>      | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/>   |
| e. Community outreach                             | <input type="checkbox"/>    | <input type="checkbox"/>      | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/>   |
| f. Recruit, manage or train volunteers            | <input type="checkbox"/>    | <input type="checkbox"/>      | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/>   |

9. How much confidence do you have that you could:\*

|   | <b>No confidence at all</b> | <b>Very little confidence</b> | <b>Moderate confidence</b> | <b>Much confidence</b> | <b>Complete confidence</b> |
|---|-----------------------------|-------------------------------|----------------------------|------------------------|----------------------------|
| a. Set priorities for multiple tasks                                | ( )                         | ( )                           | ( )                        | ( )                    | ( )                        |
| b. Adapt to new situations  | ( )                         | ( )                           | ( )                        | ( )                    | ( )                        |
| c. Seek new information to learn new or better ways of doing things | ( )                         | ( )                           | ( )                        | ( )                    | ( )                        |
| d. Follow through to complete assigned tasks                        | ( )                         | ( )                           | ( )                        | ( )                    | ( )                        |

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*This section of the survey asks about how you achieve your goals.*

***Achieving Goals***

**10. How much do you agree or disagree that each of the following statements describes you:\***

|  | <b>Strongly disagree</b> | <b>Disagree</b> | <b>Neither agree or disagree</b> | <b>Agree</b> | <b>Strongly agree</b> |
|--|--------------------------|-----------------|----------------------------------|--------------|-----------------------|
| a. I am confident that I could deal efficiently with unexpected events.                  | ( )                      | ( )             | ( )                              |              | ( )                   |
| b. Thanks to my resourcefulness, I know how to handle unforeseen situations.             | ( )                      | ( )             | ( )                              |              | ( )                   |
| c. I can solve most problems if I invest the necessary effort.                           | ( )                      | ( )             | ( )                              |              | ( )                   |
| d. I can remain calm when facing difficulties because I can rely on my coping abilities. | ( )                      | ( )             | ( )                              |              | ( )                   |
| e. When I am confronted with a problem, I can usually find several solutions.            | ( )                      | ( )             | ( )                              |              | ( )                   |
| f. If I am in trouble, I can usually think of a solution.                                | ( )                      | ( )             | ( )                              |              | ( )                   |
| g. I can usually handle whatever comes my way.   | ( )                      | ( )             | ( )                              |              | ( )                   |



**This section of the survey asks for your opinion about the importance and desirability of relationships between people of different background, how often you participated in group situations working out conflicts and sharing ideas, and the techniques you use to encouraging participation when in group situations.**

***Cultural Competency***

*11. How much do you agree or disagree that each of the following statements describes you:\**

|  | <b>Strongly disagree</b> | <b>Disagree</b> | <b>Neither agree or disagree</b> | <b>Agree</b> | <b>Strongly agree</b> |
|--|--------------------------|-----------------|----------------------------------|--------------|-----------------------|
| a. I can verbally communicate my ideas to other people                 | ( )                      | ( )             | ( )                              |              | ( )                   |
| b. I listen to other people's opinions or position on an issue         | ( )                      | ( )             | ( )                              |              | ( )                   |
| c. I collaborate on projects as a team member to achieve a shared goal | ( )                      | ( )             | ( )                              |              | ( )                   |
| d. I get along with other people in my work environment                | ( )                      | ( )             | ( )                              |              | ( )                   |
| e. I resolve conflicts through discussion and dialog                   | ( )                      | ( )             | ( )                              |              | ( )                   |
| f. I treat other people with courtesy and respect                      | ( )                      | ( )             | ( )                              |              | ( )                   |

12. How often do you do the following:\*

|   | <b>Never</b> | <b>Rarely</b> | <b>Sometimes</b> | <b>Often</b> | <b>Very Often</b> |
|---|--------------|---------------|------------------|--------------|-------------------|
| a. I try to understand other people's ideas and opinions before arguing or stating my own.                  | ( )          | ( )           | ( )              | ( )          | ( )               |
| b. I try to present my ideas without criticizing the ideas of others.                                       | ( )          | ( )           | ( )              | ( )          | ( )               |
| c. I encourage different points of view without worrying about agreement.                                   | ( )          | ( )           | ( )              | ( )          | ( )               |
| d. I try to consider all points of view or possible options before forming an opinion or making a decision. | ( )          | ( )           | ( )              | ( )          | ( )               |
| e. I encourage the participation of other people and support their right to be heard.                       | ( )          | ( )           | ( )              | ( )          | ( )               |
| f. I help find solutions when unexpected problems arise.  | ( )          | ( )           | ( )              | ( )          | ( )               |

13. How much do you agree with the following statements:\*

|  | <b>Strongly disagree</b> | <b>Disagree</b> | <b>Neither agree or disagree</b> | <b>Agree</b> | <b>Strongly agree</b> |
|--|--------------------------|-----------------|----------------------------------|--------------|-----------------------|
| a. If people from different backgrounds took the time to understand each other, there wouldn't be so many social problems. | ( )                      | ( )             | ( )                              |              | ( )                   |
| b. I feel comfortable belonging to groups where people are different from me.  | ( )                      | ( )             | ( )                              |              | ( )                   |
| c. Diverse viewpoints bring creativity and energy to a work group.   | ( )                      | ( )             | ( )                              |              | ( )                   |
| d. Multicultural teams can be stimulating and fun.   | ( )                      | ( )             | ( )                              |              | ( )                   |
| e. People are more motivated and productive when they feel they are accepted for who they are here.                        | ( )                      | ( )             | ( )                              |              | ( )                   |
| f. Diversity brings many perspectives to problem-solving.  | ( )                      | ( )             | ( )                              |              | ( )                   |
| g. I feel comfortable in forming friendships with people who are different from me.  | ( )                      | ( )             | ( )                              |              | ( )                   |

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**This section of the survey asks about your opinions on contributing to public life and participating in solving public problems, and volunteer experience prior to NCCC.**

***Participation in Solving Public Problems***

*14. How much do you agree or disagree with the following:\**

|   | <b>Strongly disagree</b> | <b>Disagree</b> | <b>Neither agree or disagree</b> | <b>Agree</b> | <b>Strongly agree</b> |
|---|--------------------------|-----------------|----------------------------------|--------------|-----------------------|
| a. I feel a personal obligation to contribute in some way to my community.        | ( )                      | ( )             | ( )                              |              | ( )                   |
| b. I am actively involved in issues that positively affect my community.          | ( )                      | ( )             | ( )                              |              | ( )                   |
| c. I can make a difference in my community or neighborhood.                       | ( )                      | ( )             | ( )                              |              | ( )                   |
| d. I feel I have the ability to make a difference in my community.                | ( )                      | ( )             | ( )                              |              | ( )                   |
| e. I try to find the time or a way to make a positive difference in my community. | ( )                      | ( )             | ( )                              |              | ( )                   |

15. If you found out about a problem in your community that you wanted to do something about, how well do you think you would be able to do each of the following:\*

|  | <b>I definitely could NOT do this</b> | <b>I probably could NOT do this</b> | <b>I'm not sure if I could do this</b> | <b>I probably could do this</b> | <b>I definitely could do this</b> |
|--|---------------------------------------|-------------------------------------|--|---------------------------------|-----------------------------------|
| a. Create a plan to address the problem  | ( )                                   | ( )                                 | ( )                                    | ( )                             | ( )                               |
| b. Get other people to care about the problem  | ( )                                   | ( )                                 | ( )                                    | ( )                             | ( )                               |
| c. Organize and run a meeting  | ( )                                   | ( )                                 | ( )                                    | ( )                             | ( )                               |
| d. Express your views in front of a group of people                                      | ( )                                   | ( )                                 | ( )                                    | ( )                             | ( )                               |
| e. Identify individuals or groups who could help you with the problem                    | ( )                                   | ( )                                 | ( )                                    | ( )                             | ( )                               |
| f. Express your views on the Internet or through social media                            | ( )                                   | ( )                                 | ( )                                    | ( )                             | ( )                               |
| g. Call someone on the phone you had never met before to get their help with the problem | ( )                                   | ( )                                 | ( )                                    | ( )                             | ( )                               |
| h. Contact an elected official about the problem   | ( )                                   | ( )                                 | ( )                                    | ( )                             | ( )                               |

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***Participation in Public Life***

*16. In the state where you live, are you eligible to vote?\**

Yes

GO TO Q17

No, not eligible to vote

GO TO Q18

Don't know

GO TO Q18

*17. How often do you vote in local elections?\**

I do not vote in local elections

Sometimes/occasionally

When I can

Every election

18. How likely are you to vote in future [general]/national elections?\*

- Definitely will vote
  - Probably will vote
  - Probably will not vote
  - Definitely will not vote
- 

**Education**

19. Please select the highest level of education that you have completed:\*

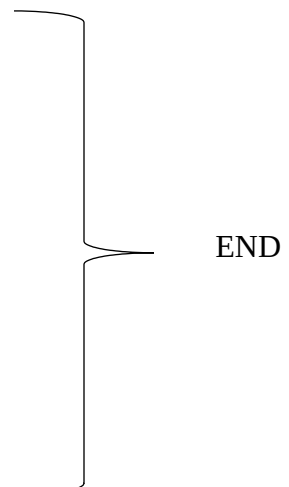
- a. Middle school GO TO Q20
- b. Some high school, I do not have a diploma or certificate GO TO Q20
- c. High school diploma or GED
- d. Technical school / Apprenticeship certificate or degree
- e. Some college
- f. Associate's degree
- g. Bachelor's degree
- h. Graduate degree
- i. Other, please specify:

**Other, please specify:\***

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20. Do you plan to get a high school diploma or GED?\*

- Yes
- No
- Not sure



**Thank you again for taking the time to participate in this study.**

**Just to make sure that you receive the \$20, could you provide your contact information?**

First Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

\_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

E-mail: \_\_\_\_\_



