**2020 Supplier Relationship Management Survey**

Req-15

For PRA Review only – Contents of this box will not be displayed to recipients.

Note that this survey depends on embedded data to determine which questions will be displayed to each recipient. Embedded data are commands built into the survey that draw information from the contact list. Survey responses remain confidential, and personally identifiable information is not collected by the system.

The embedded data fields that are used in this survey are:

* GSA Program Office (program being rated)
* Schedule (Primary GSA contract through which the supplier does business)

On Screens 5 and 6, [Program Office] will be replaced by one of the following:

* One Acquisition Solution for Integrated Services (OASIS)
* GSA Schedule (Professional Services)
* Human Capital and Training Solutions (HCaTS)
* GSA Schedule (Human Capital)
* GSA General Supplies and Services
* GSA Information Technology Category
* GSA Fleet
* GSA Employee Relocation Resource Center (ERRC)
* GSA Center for Travel Management
* GSA Freight Management Program

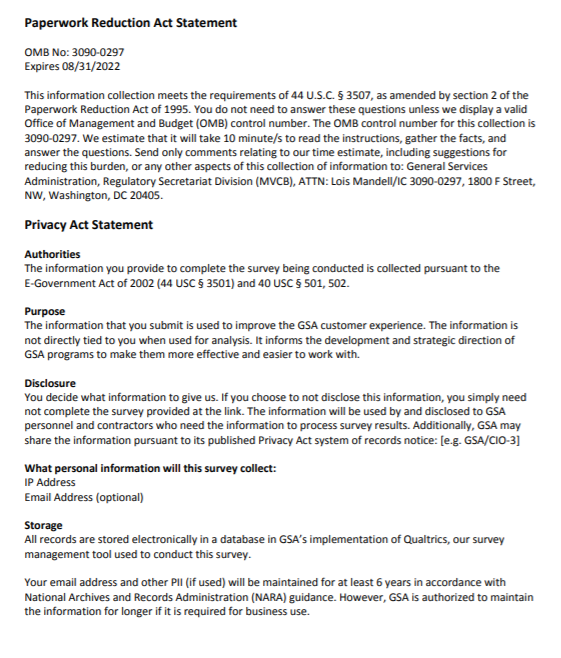
**Screen 1**

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Link at the bottom of above page goes to a pdf displaying the PRA statement and a GSA Privacy Act Statement. See next page for screenshot.

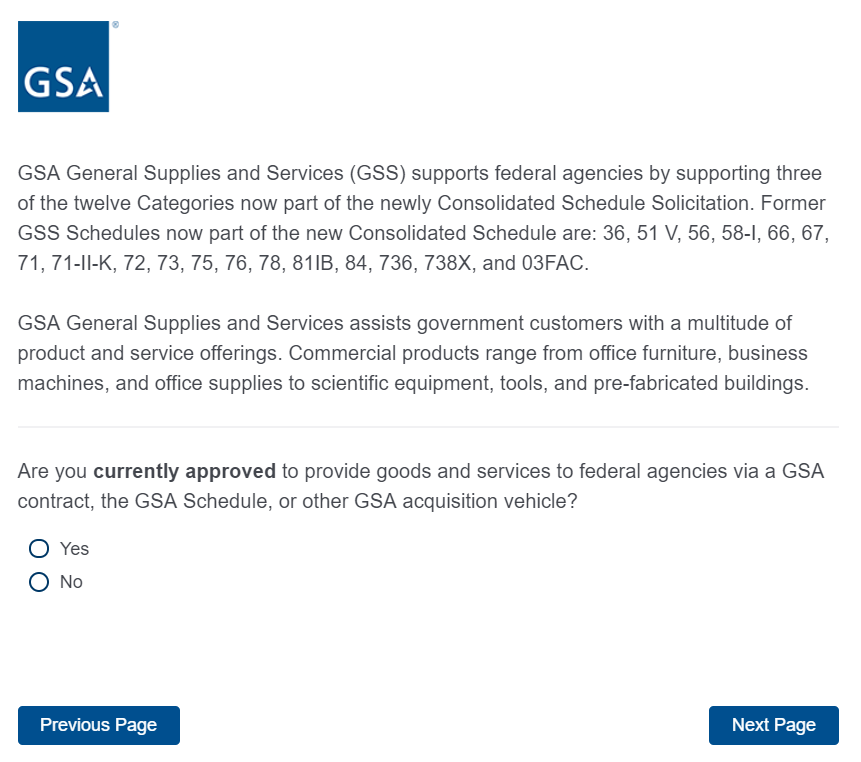
**Screen 1, continued**

Screenshot of pdf linked from bottom of first page:

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**Screen 2a**

Display if GSA Program Office (embedded data) = GSA General Supplies and Services.

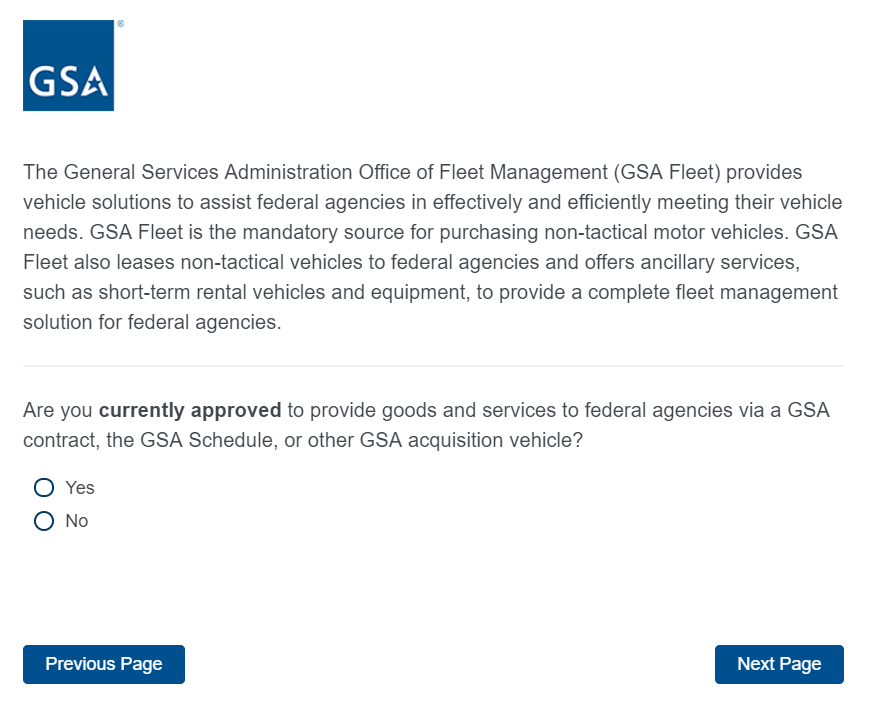


If No, then display Screen 3 and exit survey.

If Yes, skip to Screen 4.

**Screen 2b**

Display if GSA Program Office (embedded data) = GSA Fleet:

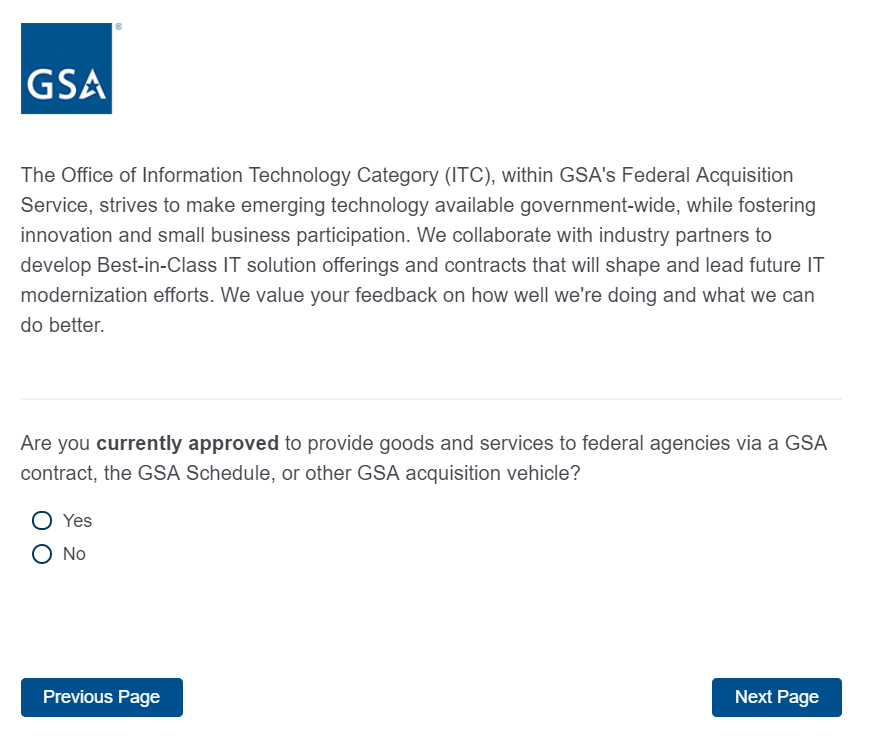


If No, then display Screen 3 and exit survey.

If Yes, skip to Screen 5.

**Screen 2c**

Display if GSA Program Office (embedded data) = GSA Information Technology Category:

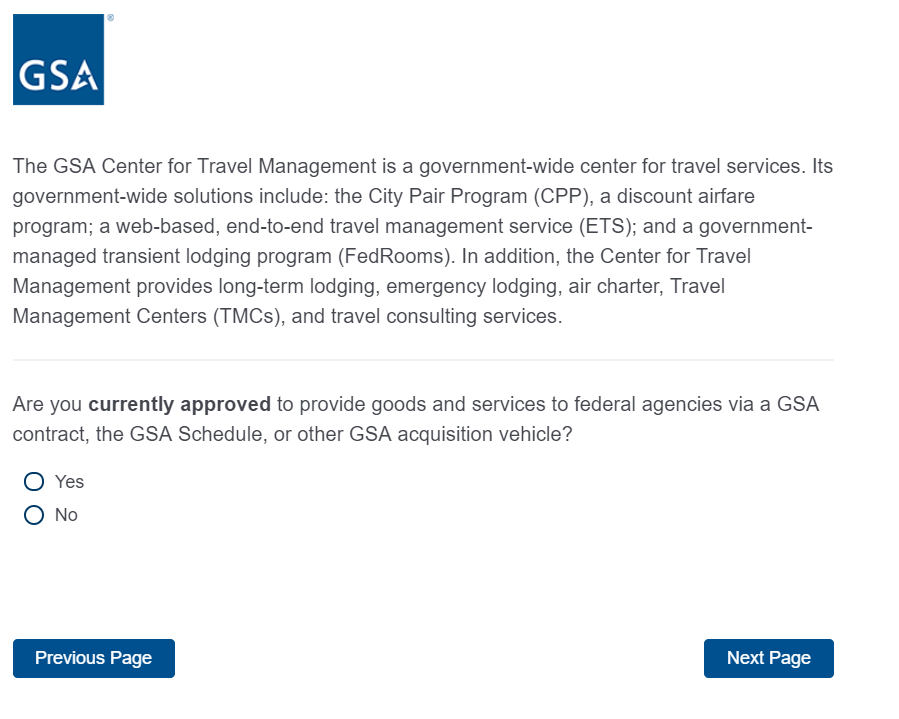


If No, then display Screen 3 and exit survey.

If Yes, skip to Screen 5.

**Screen 2d**

Display if GSA Program Office (embedded data) = GSA Center for Travel Management:

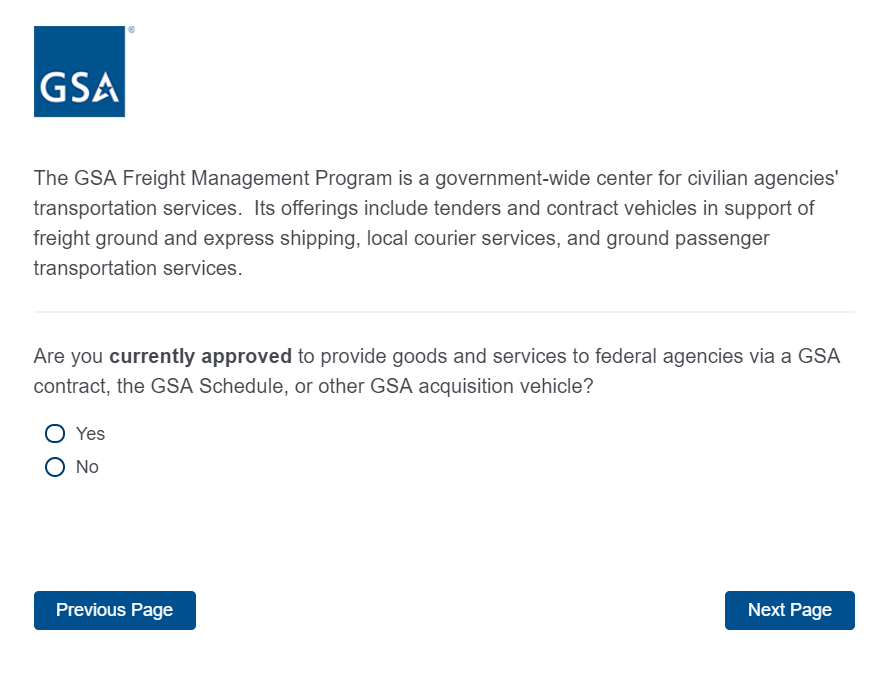


If No, then display Screen 3 and exit survey.

If Yes, skip to Screen 5.

**Screen 2e**

Display if GSA Program Office (embedded data) = GSA Freight Management Program

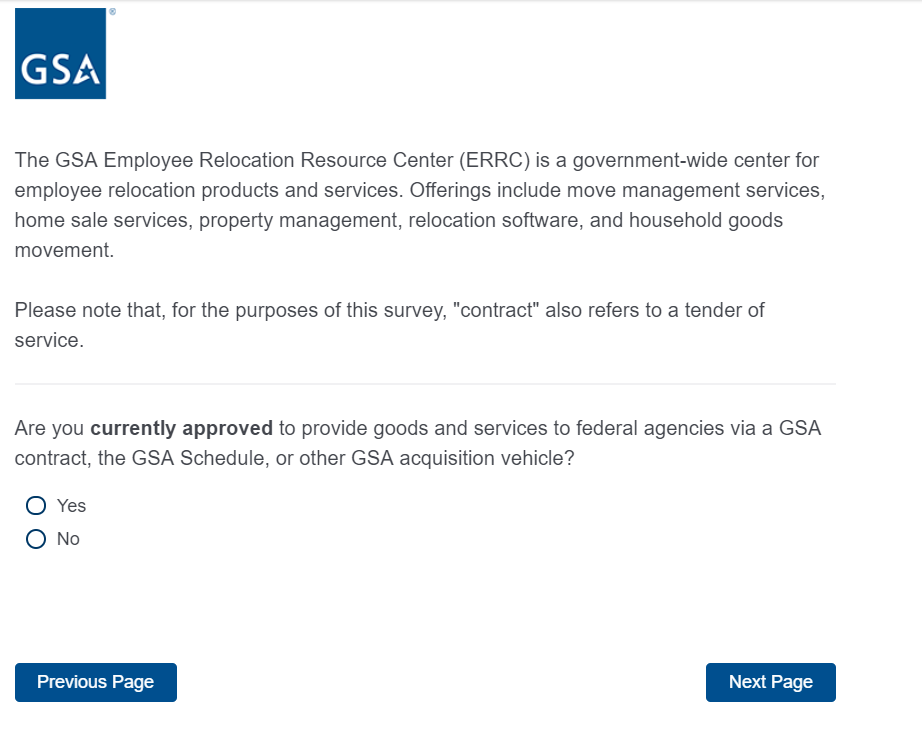


If No, then display Screen 3 and exit survey.

If Yes, skip to Screen 5.

**Screen 2f**

Display if GSA Program Office (embedded data) = GSA Employee Relocation Resource Center (ERRC):

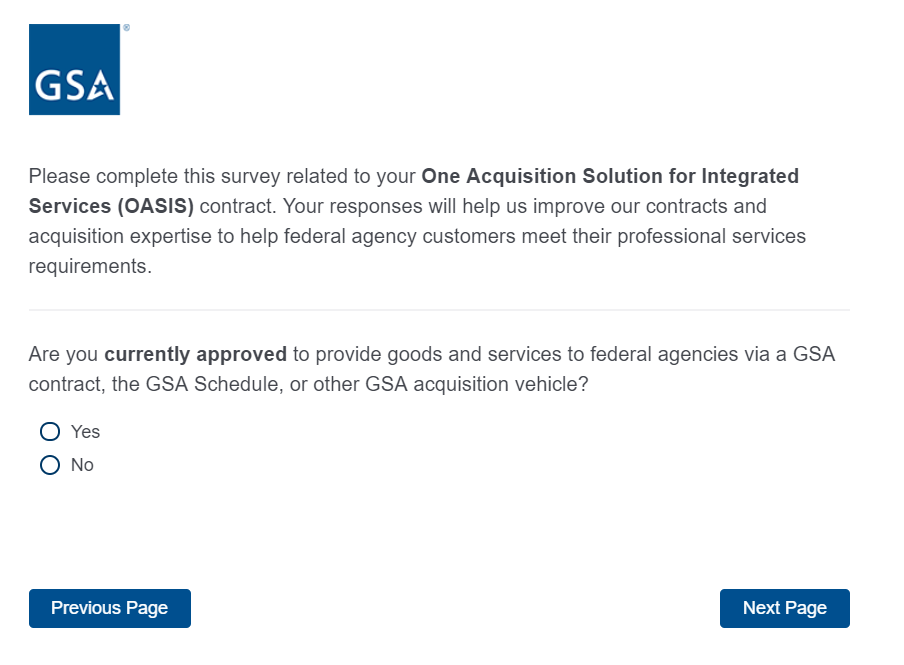


If No, then display Screen 3 and exit survey.

If Yes, skip to Screen 5.

**Screen 2g**

Display if GSA Program Office (embedded data) = One Acquisition Solution for Integrated Services (OASIS):

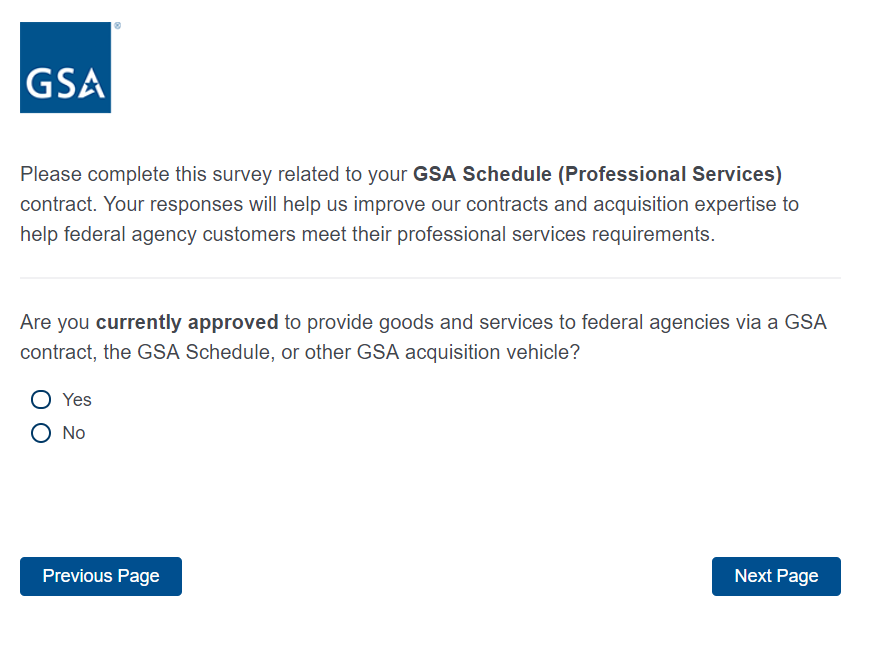


If No, then display Screen 3 and exit survey.

If Yes, skip to Screen 5.

**Screen 2h**

Display if GSA Program Office (embedded data) = GSA Schedule (Professional Services)

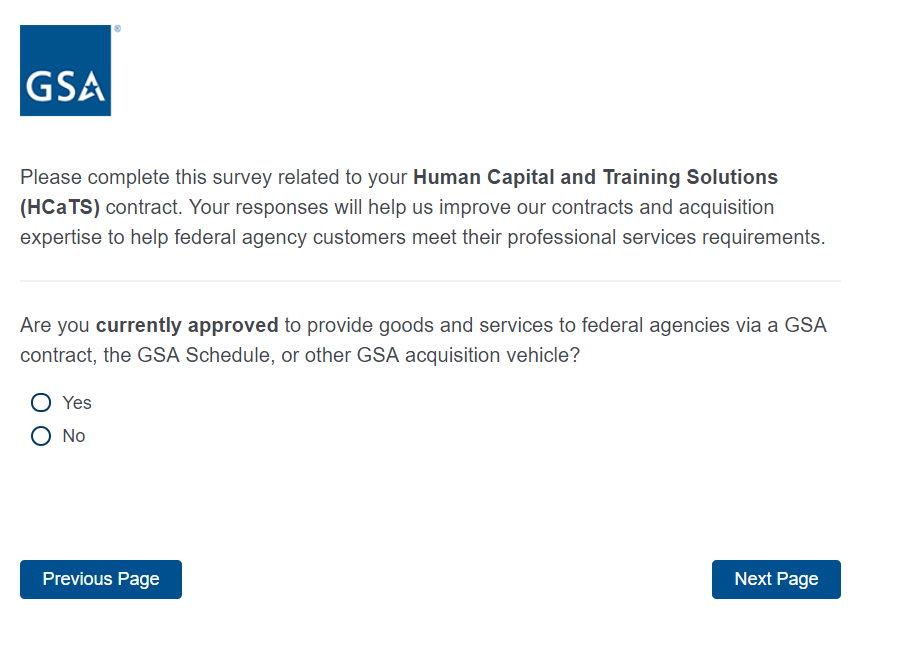


If No, then display Screen 3 and exit survey.

If Yes, skip to Screen 5.

**Screen 2i**

Display if GSA Program Office (embedded data) = Human Capital and Training Solutions (HCaTS)

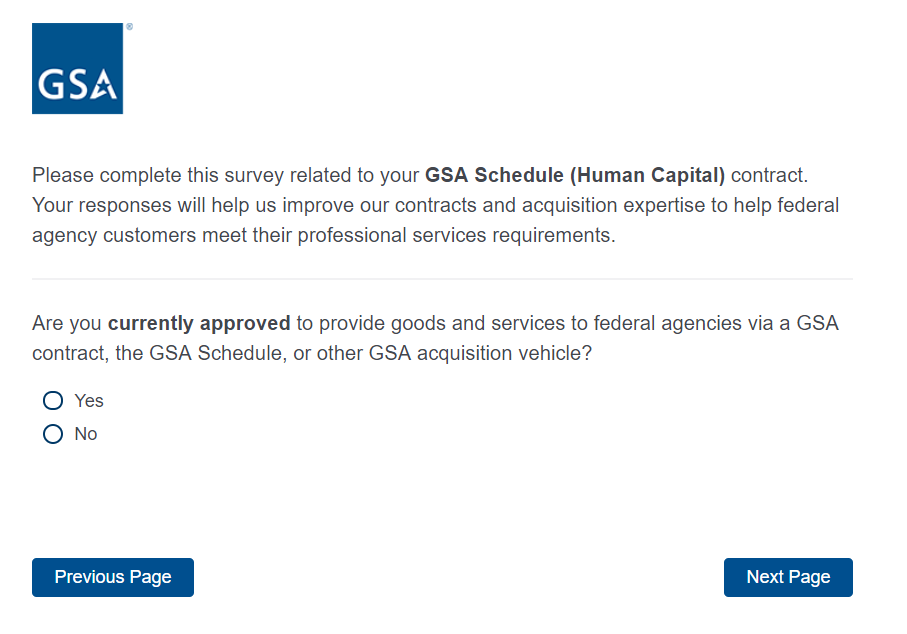


If No, then display Screen 3 and exit survey.

If Yes, skip to Screen 5.

**Screen 2j**

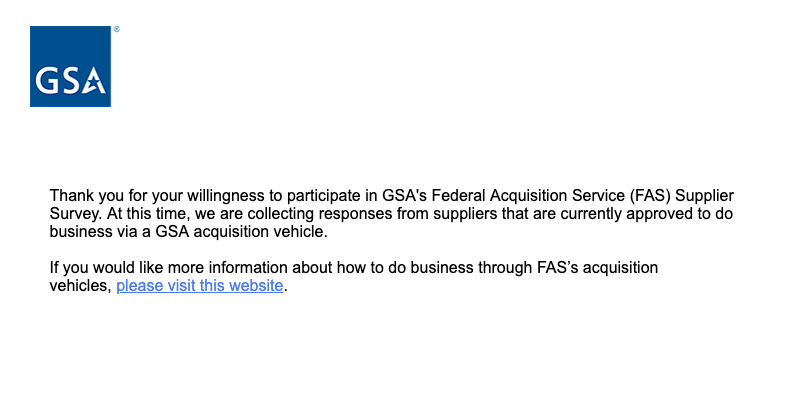
Display if GSA Program Office (embedded data) = GSA Schedule (Human Capital)



If No, then display Screen 3 and exit survey.

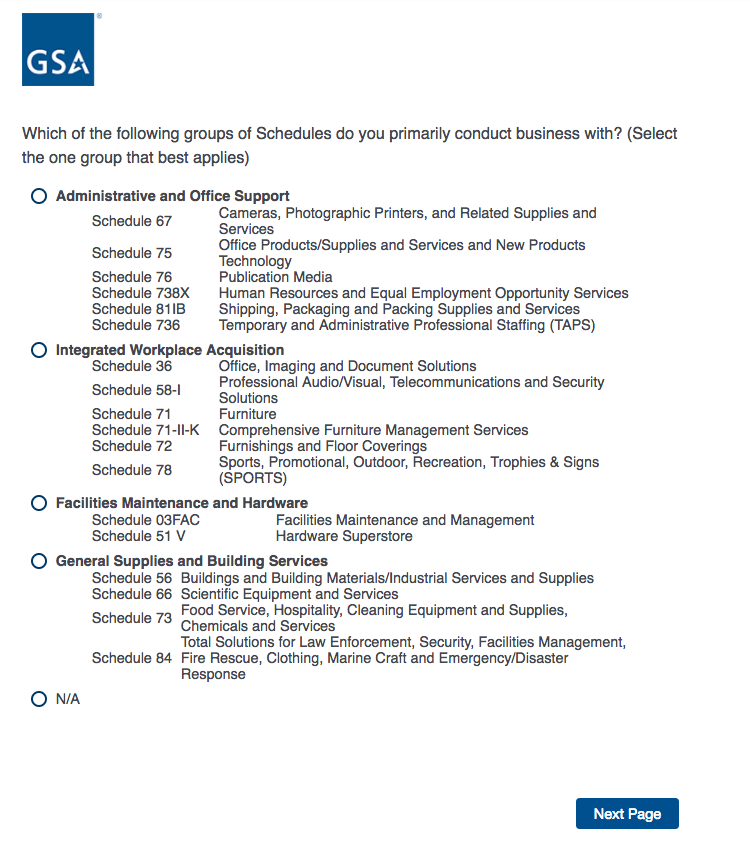
If Yes, skip to Screen 5.

**Screen 3**

Exit survey (for respondents who select “No” on Screens 2a-j). The above link goes to a page on GSA.gov that provides information on how to do business with GSA.

**Screen 4**

Display if GSA Program Office (embedded data) = GSA General Supplies and Services



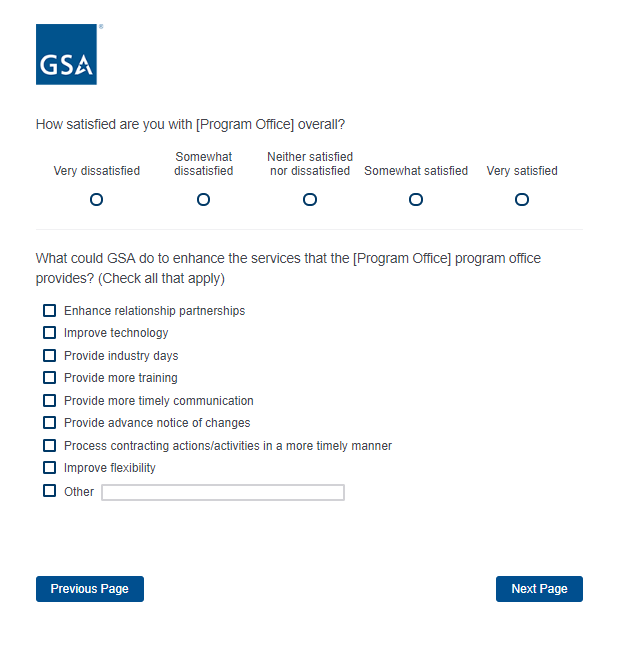
Proceed to Screen 5.

**Screen 5**



Proceed to Screen 6.

**Screen 6**



If Program Office = GSA General Supplies and Services, skip to Screen 7.

If Program Office = GSA Fleet, skip to Screen 9.

If Program Office = GSA Center for Travel Management, skip to Screen 10.

If Program Office = GSA Freight Management Program, skip to Screen 12.

If Program Office = GSA Employee Relocation Resource Center (ERRC), skip to Screen 14.

If Program Office = One Acquisition Solution for Integrated Services (OASIS), skip to Screen 16.

If Program Office = GSA Schedule (Professional Services), skip to Screen 19.

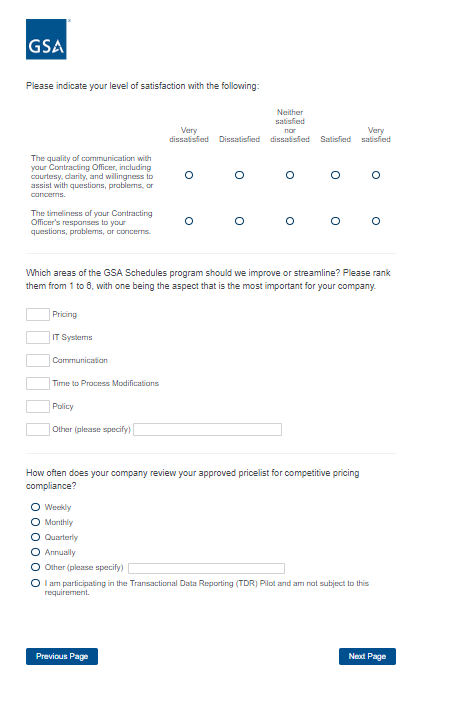
If Program Office = Human Capital and Training Solutions (HCaTS), skip to Screen 21.

If Program Office = GSA Schedule (Human Capital), skip to Screen 24.

If Program Office = GSA Information Technology Category, skip to Screen 27.

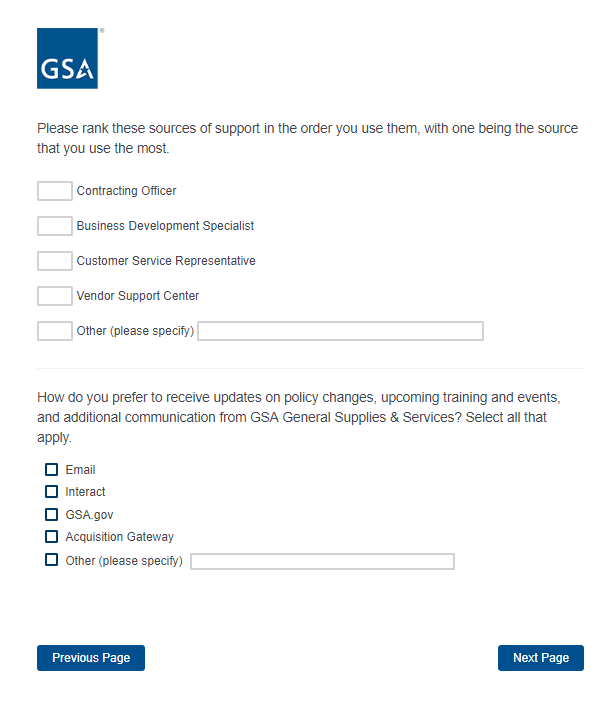
**Screen 7**

Display if GSA Program Office (embedded data) = GSA General Supplies and Services



**Screen 8**

Display if GSA Program Office (embedded data) = GSA General Supplies and Services

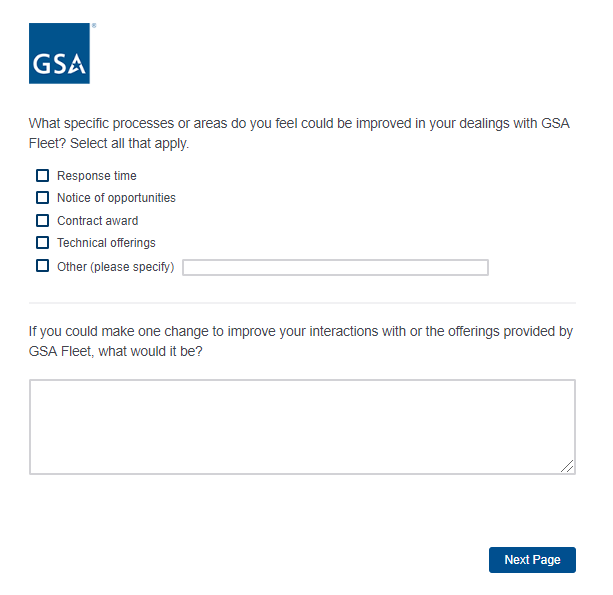


If Schedule = 51V, 58-I, 72, 73, 75, or 03FAC, proceed to Screen 26.

ELSE skip to Screen 27.

**Screen 9**

Display if GSA Program Office (embedded data) = GSA Fleet

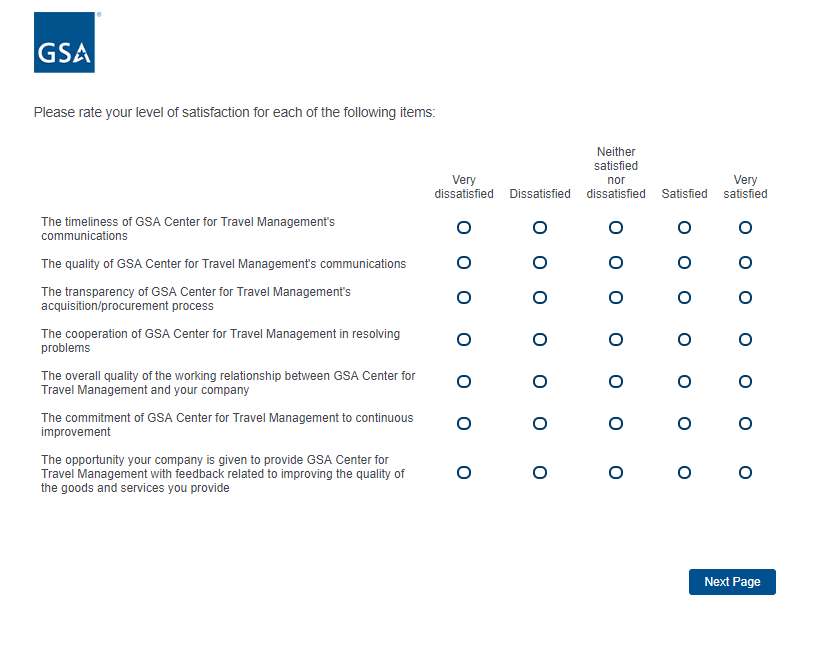


If Schedule = 23V, then skip to Screen 27.

ELSE skip to Screen 29.

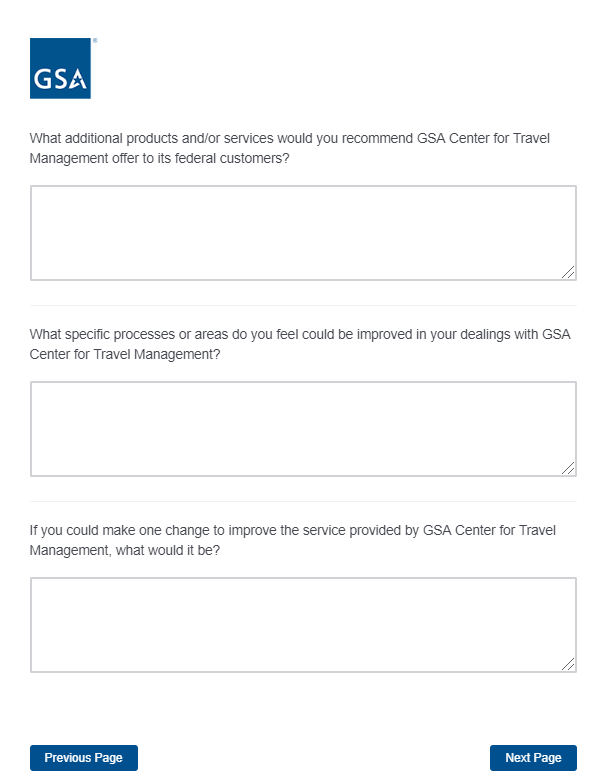
**Screen 10**

Display if GSA Program Office (embedded data) = the GSA Center for Travel Management



**Screen 11**

Display if GSA Program Office (embedded data) = the GSA Center for Travel Management

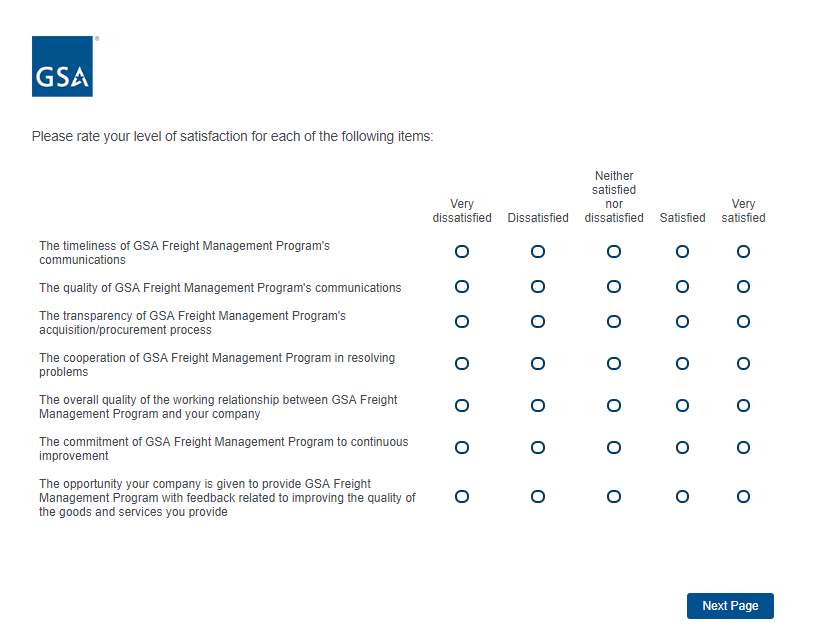


If Schedule = 599, skip to Screen 27.

ELSE skip to Screen 29.

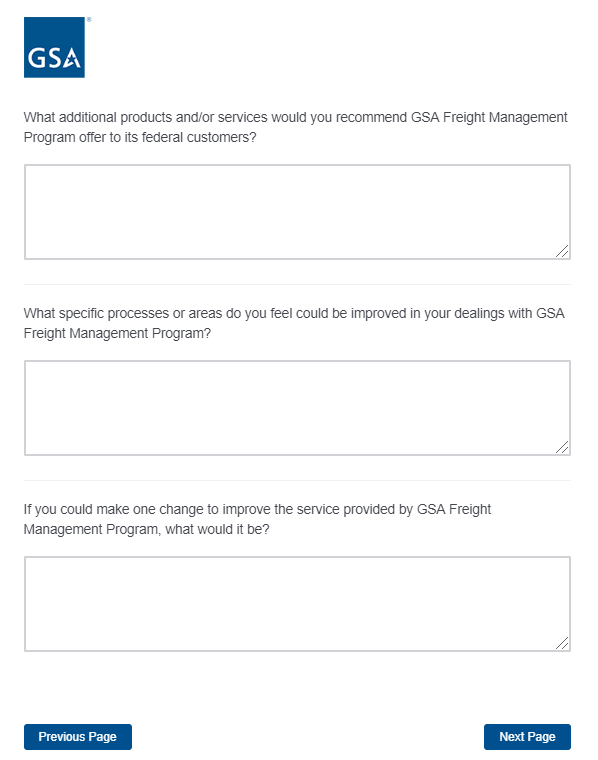
**Screen 12**

Display if GSA Program Office (embedded data) = GSA Freight Management Program



**Screen 13**

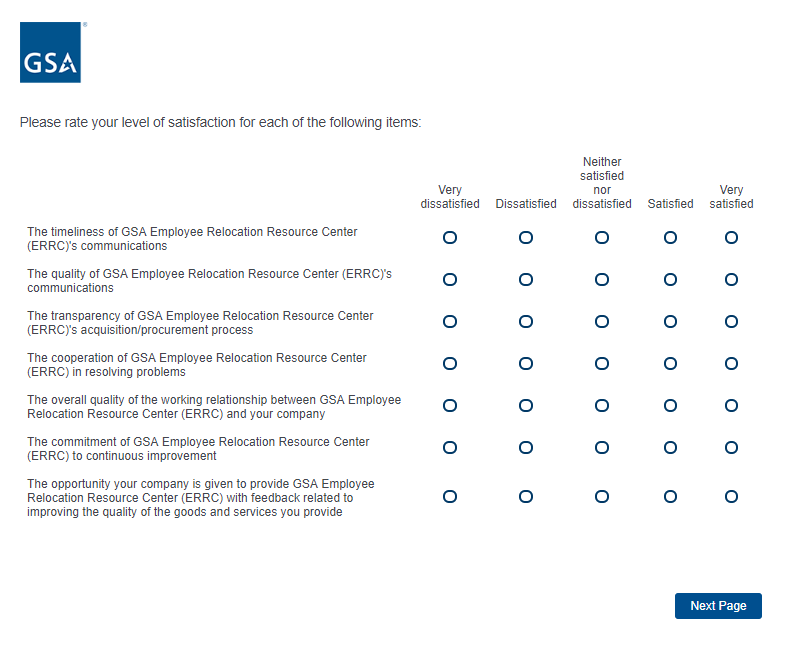
Display if GSA Program Office (embedded data) = GSA Freight Management Program



Then skip to Screen 29.

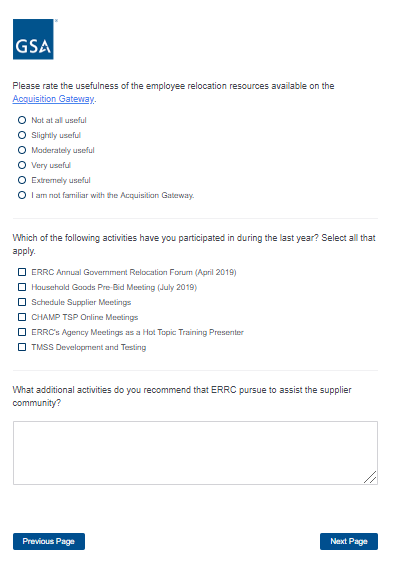
**Screen 14**

Display if GSA Program Office (embedded data) = GSA Employee Relocation Resource Center (ERRC)



**Screen 15**

Display if GSA Program Office (embedded data) = GSA Employee Relocation Resource Center (ERRC)

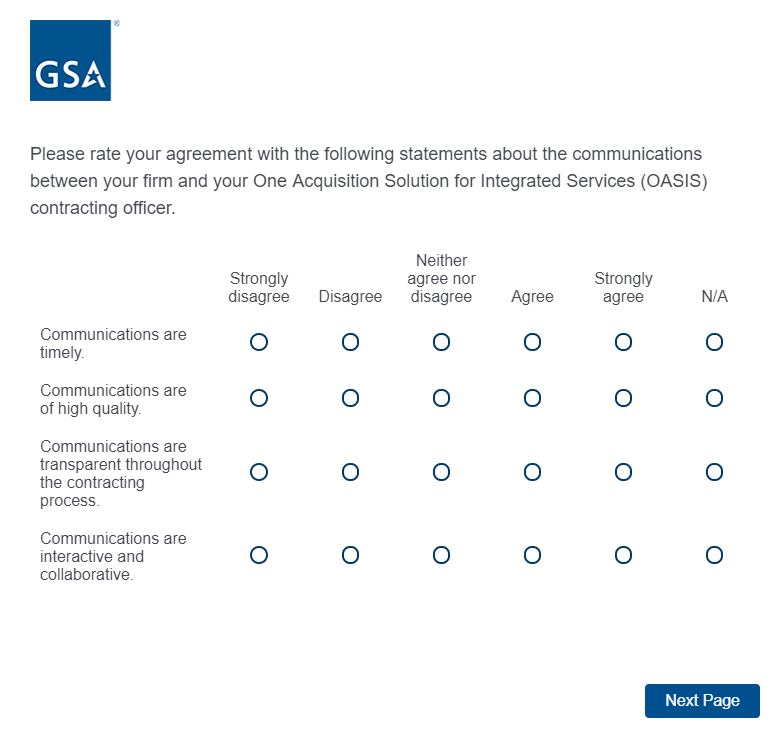


If Schedule = 48, skip to Screen 27.

ELSE skip to Screen 29.

**Screen 16**

Display if GSA Program Office (embedded data) = One Acquisition Solution for Integrated Services (OASIS)



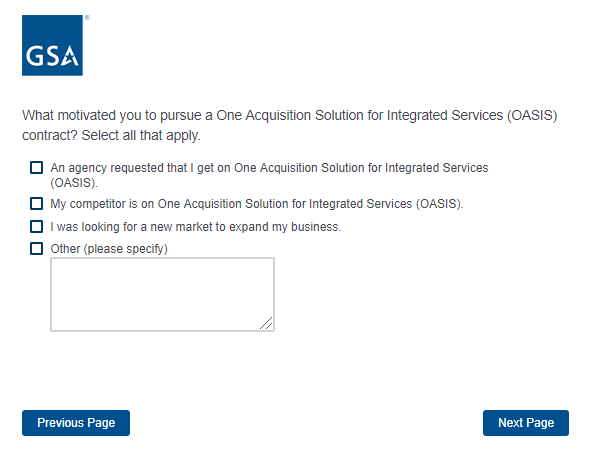
**Screen 17**

Display if GSA Program Office (embedded data) = One Acquisition Solution for Integrated Services (OASIS)

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**Screen 18**

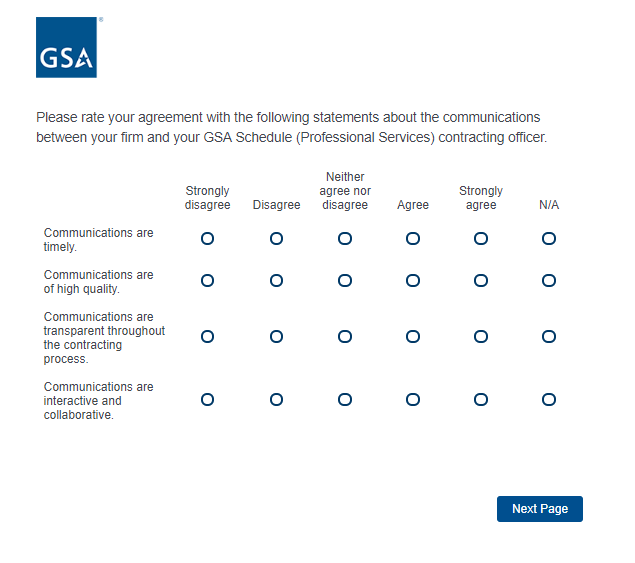
Display if GSA Program Office (embedded data) = One Acquisition Solution for Integrated Services (OASIS)

****

Proceed to Screen 29.

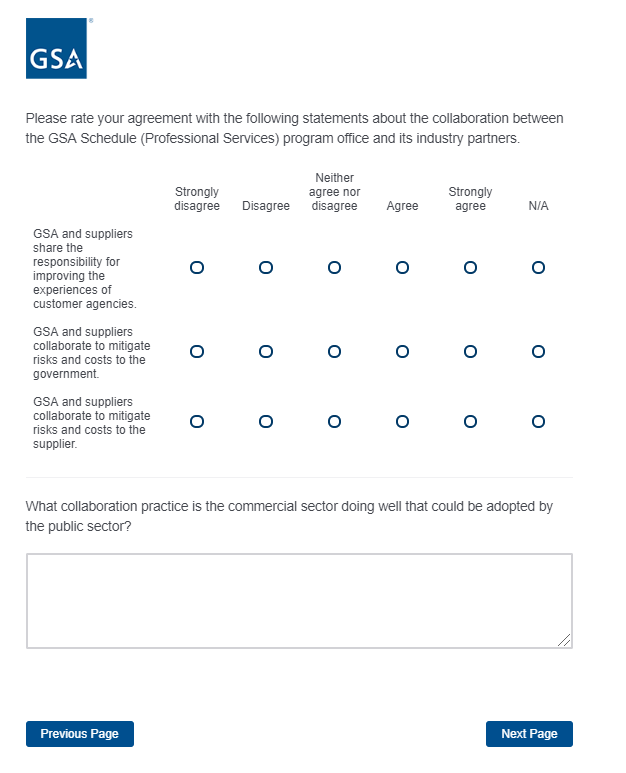
**Screen 19**

Display if GSA Program Office (embedded data) = GSA Schedule (Professional Services)



**Screen 20**

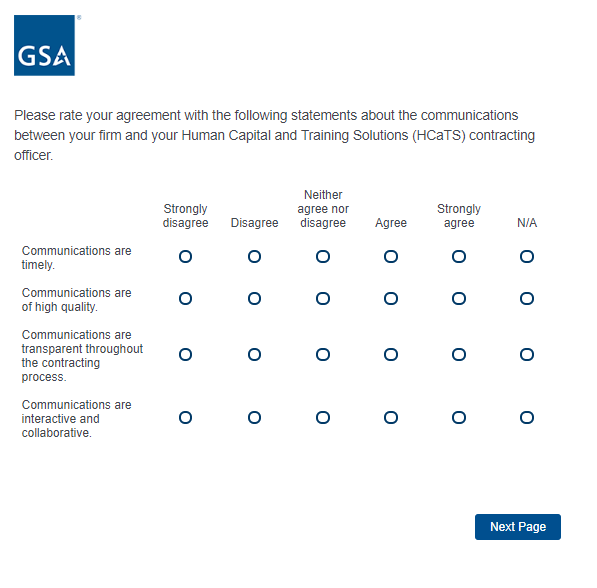
Display if GSA Program Office (embedded data) = GSA Schedule (Professional Services)



Skip to Screen 26.

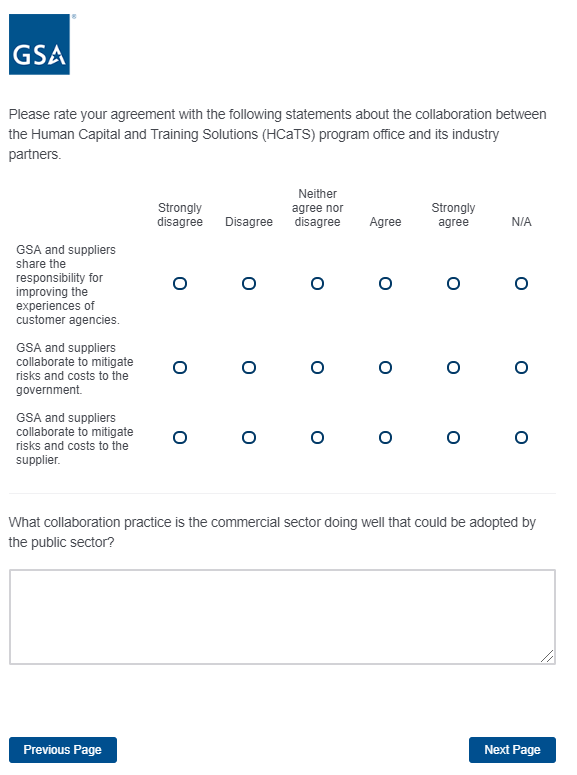
**Screen 21**

Display if GSA Program Office (embedded data) = Human Capital and Training Solutions (HCaTS)



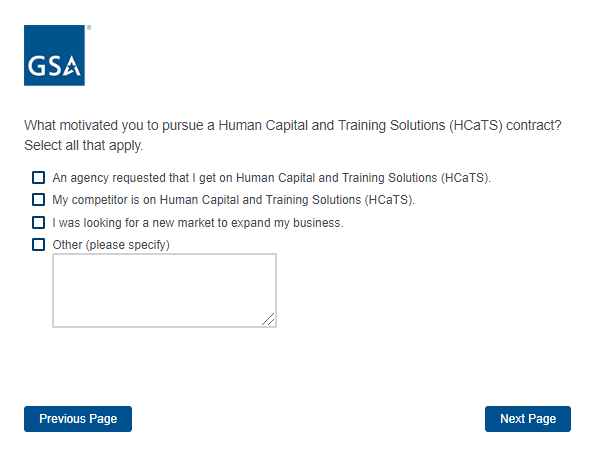
**Screen 22**

Display if GSA Program Office (embedded data) = Human Capital and Training Solutions (HCaTS)



**Screen 23**

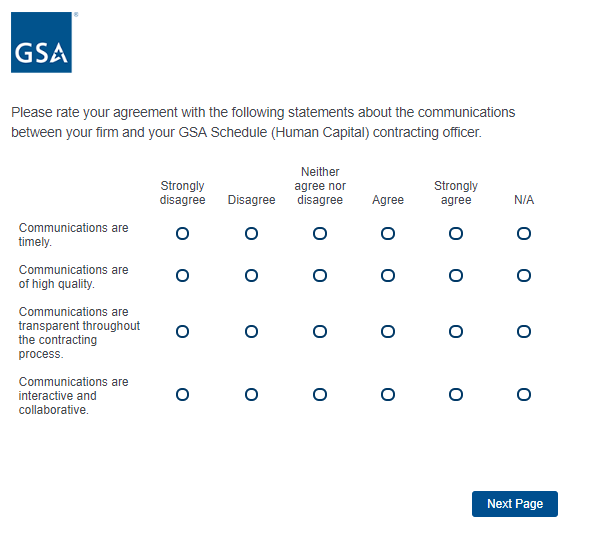
Display if GSA Program Office (embedded data) = Human Capital and Training Solutions (HCaTS)



Proceed to Screen 29.

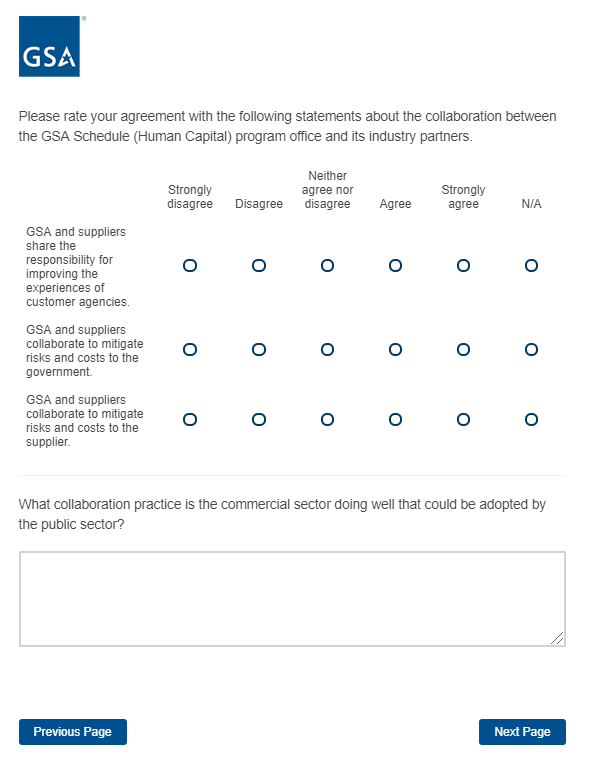
**Screen 24**

Display if GSA Program Office (embedded data) = GSA Schedule (Human Capital)



**Screen 25**

Display if GSA Program Office (embedded data) = GSA Schedule (Human Capital)

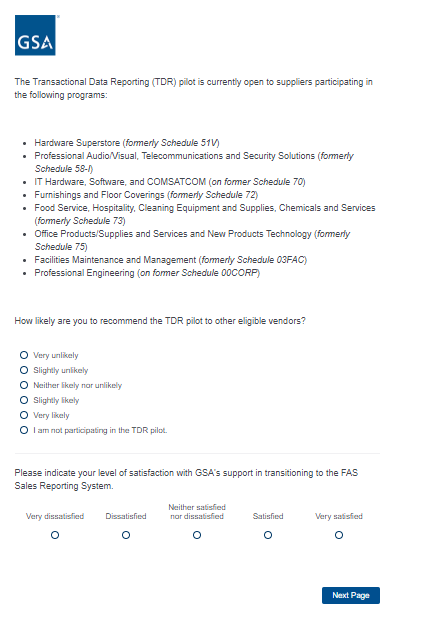


Proceed to Screen 27.

**Screen 26**

Display if Schedule = 51V, 58-I, 70, 72, 73, 75, or 03FAC

Or if Program Office = GSA Schedule (Professional Services)

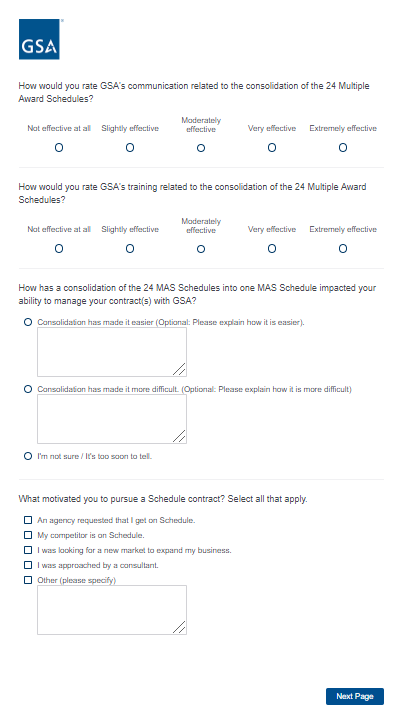


If Schedule is not null, proceed to Screen 27.

ELSE skip to Screen 29.

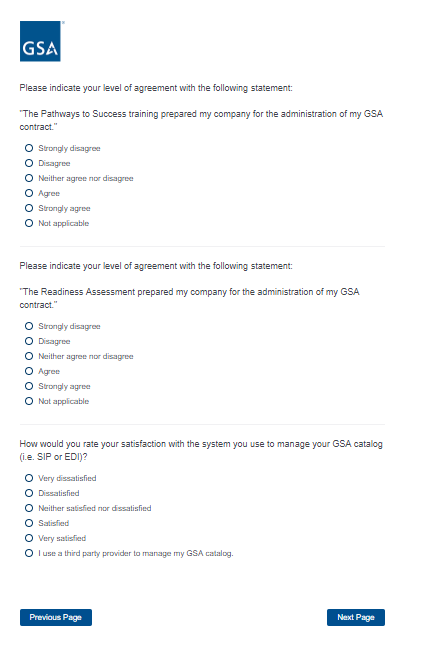
**Screen 27**

Display if Schedule is not null.



**Screen 28**

Display if Schedule is not null.



Then proceed to Screen 29.

**Screen 29**

Display to all respondents



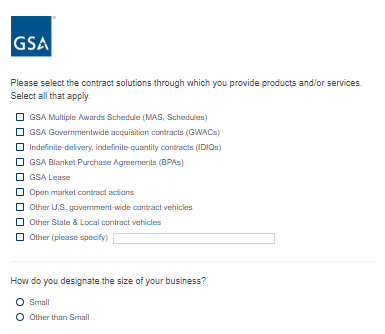
**Screen 30**

Display to all respondents.



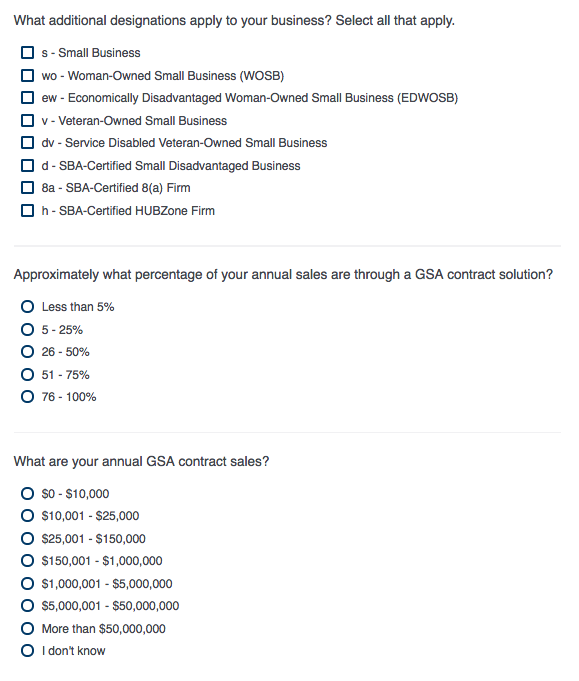
**Screen 31**

Display to all respondents



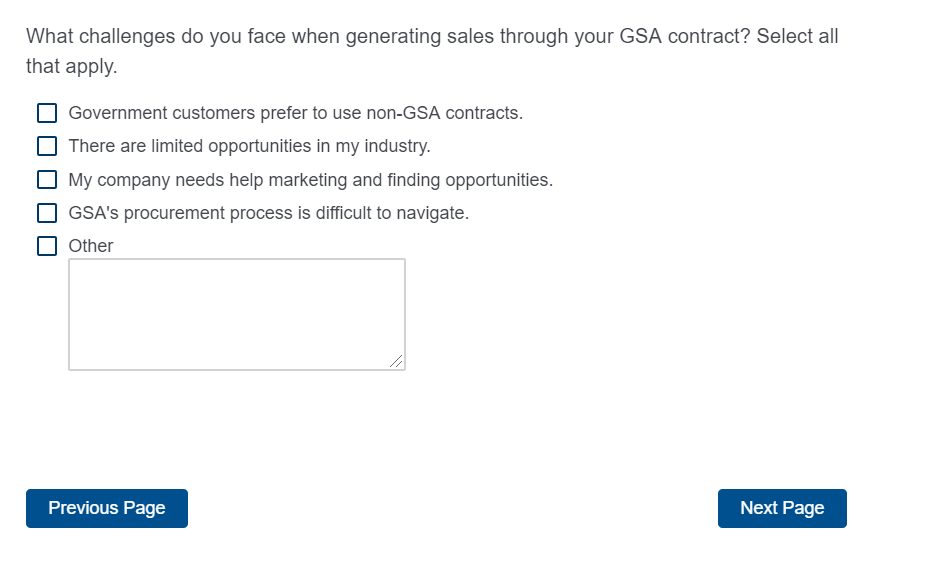
If “Small” is selected, then display the following question in the same page.

**Screen 31, continued**



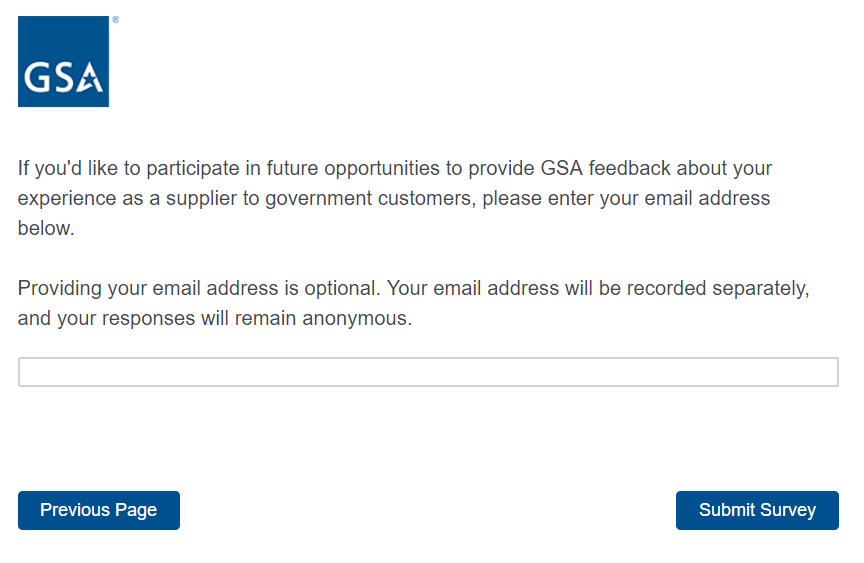
If “$0 - $10,000” or “$10,001 - $25,000” is selected, then display the following question in the same page:

**Screen 31, continued**



**Screen 32**

Display to all respondents.



**Screen 33**

Display to all respondents.

