

NCSC Customer Satisfaction Survey Req-18

Screen 1:



How satisfied are you with the time it took to resolve your case?

- Extremely satisfied
 - Satisfied
 - Neutral
 - Dissatisfied
 - Extremely dissatisfied
-

How satisfied are you with your overall GSA Customer Service experience?

- Extremely satisfied
- Satisfied
- Neutral
- Dissatisfied
- Extremely dissatisfied

[Next Page](#)

[Click here to see the full Paperwork Reduction Act statement for Form Approved OMB# 3090-0297](#)

Screen 2:



Please share with us any comments on issues you experienced or recommendations you have to help us improve GSA Customer Service program.

Submit

[Click here to see the full Paperwork Reduction Act statement for Form Approved OMB# 3090-0297](#)