Screenshots of GSA PPM Survey for GSAXcess and MySales Req-30



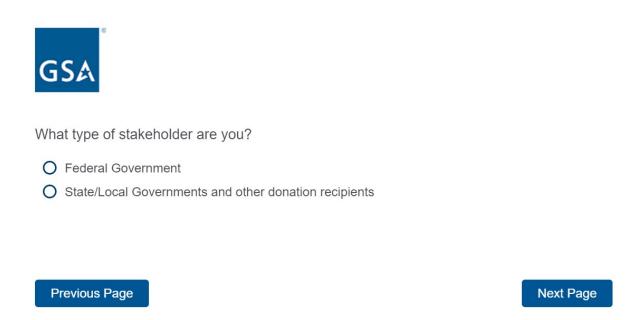
GSA Personal Property Management (PPM) Application User Survey for GSAXcess and MySales

We would like to hear about your experience with the use of GSAXcess and/or MySales. This survey will take approximately 6 minutes to complete and your input will help us ensure we are providing the best possible online experience.

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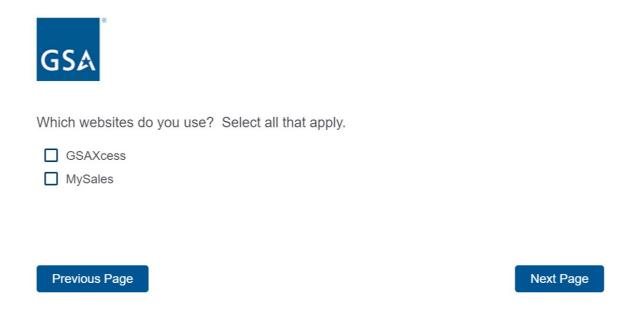
SURVEY QUESTIONS FOR THE RESPONDENT THAT SELECTS "FEDERAL GOVERNMENT"

AS THE STAKEHOLDER



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If the respondent selects "Federal Government" from above, the following questions will appear.



The respondent can select one *or* both websites above. If they select, GSAXcess, the following questions will appear.



How	often do you use GSAXcess?
0	Daily
0	Weekly
0	Monthly

O Never

O Annually

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How do you use the GSAXcess website? Please select all that apply.	
☐ Reporting property	
Requesting property	
☐ Approving property transfers and donations	
☐ Selling exchange/sale property	
☐ Managing users	
☐ Bidding on property	
☐ Paying for auctions won	
Other (please specify)	
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Which features would make it easier for you to communicate with the Property GSA Representative? Please select all that apply.	/ Custodian or
 ☐ Require a backup POC ☐ Ability to send an alert within the system to increase visibility of message 	
Other (please specify)	
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Please rate your level of satisfaction with the following aspects of the GSAXcess website.

	1 - Very dissatisfied	2 - Dissatisfed	3 - Neither satisfied nor dissatisfied	4 - Satisfied	5 - Very satisfied
Photos and images	0	0	0	0	0
Product descriptions	0	0	0	0	0
Page layout	0	0	0	0	0
Search feature	0	0	0	0	0
Overall website	0	0	0	0	0

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How likely are you to recommend the GSAXcess website to a friend or colleague?

1 - Not at all likely	2	3	4	5	6	7	8	9	10 - Very likely
0	0	0	0	0	0	0	0	0	0

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O Yes
O No

Previous Page

If you could improve one thing about GSAXcess, what would it be?	
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Would you be willing to participate in an interview or focus group regarding website?	the GSAXcess

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If the respondent selects yes from the question above, it will bring up the below contact question. If the respondent selects no, it will continue them through the survey *or* take them to the end of the survey.

GSA		
Please enter your conta	act information below and we will follow up with you sho	ortly.
First Name		
Last Name		
Email Address		
Telephone Number		
Previous Page		Next Page
Previous Page		Next Page

If the respondent selects MySales, the following questions will appear.



How	often	do	VOL	IISA	MvSal	es?
1 10 00	OILEII	uU	vuu	usc	IVIVOAI	CO:

- O Daily
- O Weekly
- O Monthly
- O Annually
- O Never

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Which features would make it easier for you to communicate with the Propert GSA Representative? Please select all that apply.	y Custodian or
Require a backup POC	
Ability to send an alert within the system to increase visibility of message	
Other (please specify)	
Provious Page	Novt Dogg
Previous Page	Next Page



Please rate your level of satisfaction with the following aspects of the MySales website.

	1 - Very dissatisfied	2 - Dissatisfied	3 - Neither satisfied nor dissatisfied	4 - Satisfied	5 - Very Satisfied
Photos and images	0	0	0	0	0
Product descriptions	0	0	0	0	0
Page layout	0	0	0	0	0
Search feature	0	0	0	0	0
Overall website	0	0	0	0	0
Previous Page				Ne	ext Page



How likely are you to recommend the MySales website to a friend or colleague?

1 - Not at all likely	2	3	4	5	6	7	8	9	10 - Very likely
0	0	0	0	0	0	0	0	0	0
Previous	Page							1	Next Page

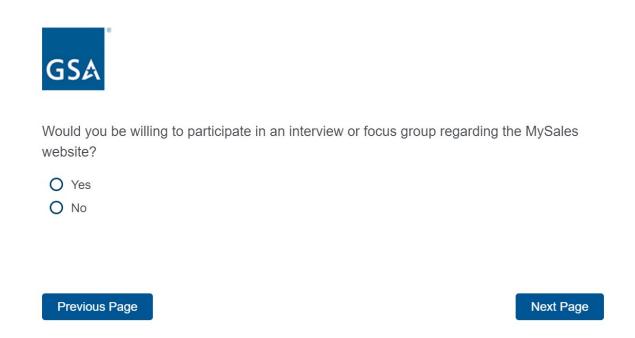
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If you could improve one thing about MySales, what would it be?

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If the respondent selects yes from the question above, it will bring up the below contact question. If the respondent selects no, it will continue them through the survey *or* take them to the end of the survey.



Please enter your contact information below and we will follow up with you shortly.

First Name	
Last Name	
Email Address	
Telephone Number	

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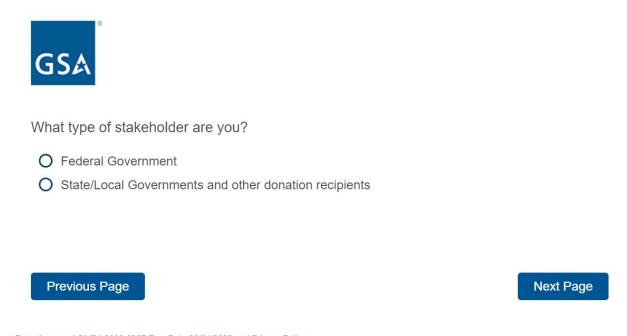


Thank you for the time you spent giving us feedback on your use of the various GSA websites.

Submit Survey

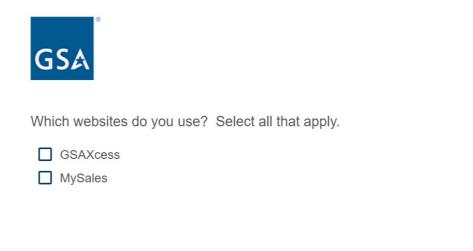
SURVEY QUESTIONS FOR THE RESPONDENTS THAT SELECTS "STATE/LOCAL GOVERNMENT

OR OTHER DONATION RECIPIENTS" AS THE STAKEHOLDER



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If the respondent selects, "State/Local Governments and other donation recipients" from above, the following questions will appear.



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The respondent can select one *or* both websites above. If they select, GSAXcess, the following questions will appear.

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How	often do you use GSAXcess?
0	Daily
0	Weekly
0	Monthly
0	Annually
0	Never

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How do you use the GSAXcess website? Please select all that apply.

□ Reporting property
☐ Requesting property
☐ Approving property transfers and donations
☐ Selling exchange/sale property
☐ Managing users
Other (please specify)

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Which features would make it easier for you to communicate with the Property Custodian or GSA Representative? Please select all that apply.

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Ability to send an alert within the system to increase visibility of message

Other (please specify)

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Please rate your level of satisfaction with the following aspects of the GSAXcess website.

	1 - Very dissatisfied	2 - Dissatisfed	3 - Neither satisfied nor dissatisfied	4 - Satisfied	5 - Very satisfied
Photos and images	0	0	0	0	0
Product descriptions	0	0	0	0	0
Page layout	0	0	0	0	0
Search feature	0	0	0	0	0
Overall website	0	0	0	0	0
				_	
Previous Page					Next Page



How likely are you to recommend the GSAXcess website to a friend or colleague?

1 - Not at all likely	2	3	4	5	6	7	8	9	10 - Very likely
0	0	0	0	0	0	0	0	0	0
Previous I	Page								Next Page

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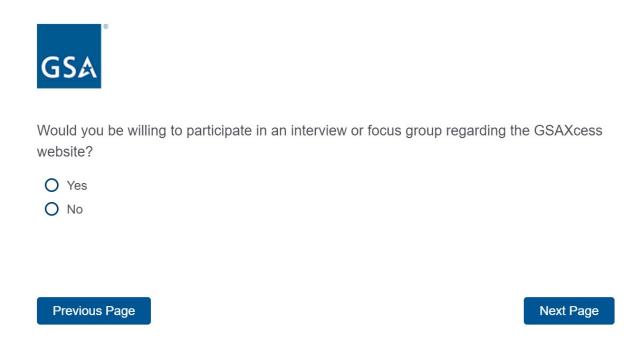


lf	you	could	improve	one	thing	about	GSAXcess,	what wou	ıldi	it be?	è

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If the respondent selects yes from the question above, it will bring up the below contact question. If the respondent selects no, it will continue them through the survey *or* take them to the end of the survey.



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P	9289	enter vour	contact i	nformation	helow ar	nd we will	follow up	with you	i shortly
	ICG5C	CITICI VOUI	oontaot i	HIOHHAUOH	DCIOW ai	IG VVC VVIII	TOTION UD	VVILII VOC	a SHOLUV.

First Name	
Last Name	
Email Address	
Telephone Number	

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If the respondent selects MySales, the following questions will appear.



How often	do	/ou	use	M	ySa	les?
-----------	----	-----	-----	---	-----	------

O Daily

O Weekly

O Monthly

Annually

O Never

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Which features would make it easier for you to communicate with the Propert GSA Representative? Please select all that apply.	y Custodian or
Require a backup POC	
Ability to send an alert within the system to increase visibility of message	
Other (please specify)	
Provious Page	Novt Dogg
Previous Page	Next Page



Please rate your level of satisfaction with the following aspects of the MySales website.

	1 - Very dissatisfied	2 - Dissatisfied	3 - Neither satisfied nor dissatisfied	4 - Satisfied	5 - Very Satisfied
Photos and images	0	0	0	0	0
Product descriptions	0	0	0	0	0
Page layout	0	0	0	0	0
Search feature	0	0	0	0	0
Overall website	0	0	0	0	0
Previous Page				Ne	xt Page



How likely are you to recommend the MySales website to a friend or colleague?

1 - Not at all likely	2	3	4	5	6	7	8	9	10 - Very likely
0	0	0	0	0	0	0	0	0	0
Previous Page					1	Next Page			

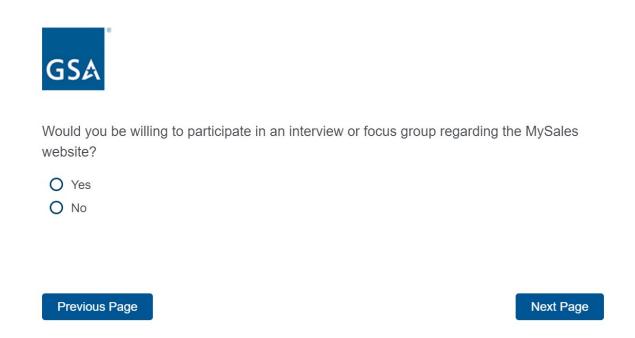
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If you could improve one thing about MySales, what would it be?					

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First Name	
Last Name	
Email Address	
Telephone Number	

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Thank you for the time you spent giving us feedback on your use of the various GSA websites.

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Submit Survey