

Screenshots of GSA PPM Survey for GSAXcess and MySales

Req-30



GSA Personal Property Management (PPM) Application User Survey for GSAXcess and MySales

We would like to hear about your experience with the use of GSAXcess and/or MySales. This survey will take approximately 6 minutes to complete and your input will help us ensure we are providing the best possible online experience.

[Next Page](#)

SURVEY QUESTIONS FOR THE RESPONDENT THAT SELECTS **"FEDERAL GOVERNMENT"**
AS THE STAKEHOLDER



What type of stakeholder are you?

- Federal Government
- State/Local Governments and other donation recipients

[Previous Page](#)

[Next Page](#)

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If the respondent selects **"Federal Government"** from above, the following questions will appear.



Which websites do you use? Select all that apply.

GSAXcess

MySales

[Previous Page](#)

[Next Page](#)

[Form Approved OMB# 3090-0297 Exp. Date 08/31/2022 and Privacy Policy](#)

The respondent can select one or both websites above. If they select, GSAXcess, the following questions will appear.



How often do you use GSAXcess?

- Daily
- Weekly
- Monthly
- Annually
- Never

Next Page



How do you use the GSAXcess website? Please select all that apply.

- Reporting property
- Requesting property
- Approving property transfers and donations
- Selling exchange/sale property
- Managing users
- Bidding on property
- Paying for auctions won
- Other (please specify)

[Previous Page](#)

[Next Page](#)



Which features would make it easier for you to communicate with the Property Custodian or GSA Representative? Please select all that apply.

- Require a backup POC
- Ability to send an alert within the system to increase visibility of message
- Other (please specify)

[Previous Page](#)

[Next Page](#)

[Form Approved OMB# 3090-0297 Exp. Date 08/31/2022 and Privacy Policy](#)



Please rate your level of satisfaction with the following aspects of the GSAXcess website.

	1 - Very dissatisfied	2 - Dissatisfied	3 - Neither satisfied nor dissatisfied	4 - Satisfied	5 - Very satisfied
Photos and images	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Product descriptions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Page layout	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Search feature	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[Previous Page](#)

[Next Page](#)

[Form Approved OMB# 3090-0297 Exp. Date 08/31/2022 and Privacy Policy](#)



How likely are you to recommend the GSAXcess website to a friend or colleague?

1 - Not at all likely	2	3	4	5	6	7	8	9	10 - Very likely
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[Previous Page](#)

[Next Page](#)

[Form Approved OMB# 3090-0297 Exp. Date 08/31/2022 and Privacy Policy](#)



If you could improve one thing about GSAXcess, what would it be?

[Previous Page](#)

[Next Page](#)

[Form Approved OMB# 3090-0297 Exp. Date 08/31/2022 and Privacy Policy](#)



Would you be willing to participate in an interview or focus group regarding the GSAXcess website?

- Yes
- No

[Previous Page](#)

[Next Page](#)

[Form Approved OMB# 3090-0297 Exp. Date 08/31/2022 and Privacy Policy](#)

If the respondent selects yes from the question above, it will bring up the below contact question. If the respondent selects no, it will continue them through the survey or take them to the end of the survey.



Please enter your contact information below and we will follow up with you shortly.

First Name	<input type="text"/>
Last Name	<input type="text"/>
Email Address	<input type="text"/>
Telephone Number	<input type="text"/>

[Previous Page](#)

[Next Page](#)

If the respondent selects MySales, the following questions will appear.



How often do you use MySales?

- Daily
- Weekly
- Monthly
- Annually
- Never

Next Page



Which features would make it easier for you to communicate with the Property Custodian or GSA Representative? Please select all that apply.

- Require a backup POC
- Ability to send an alert within the system to increase visibility of message
- Other (please specify)

[Previous Page](#)

[Next Page](#)



Please rate your level of satisfaction with the following aspects of the MySales website.

	1 - Very dissatisfied	2 - Dissatisfied	3 - Neither satisfied nor dissatisfied	4 - Satisfied	5 - Very Satisfied
Photos and images	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Product descriptions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Page layout	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Search feature	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[Previous Page](#)

[Next Page](#)



How likely are you to recommend the MySales website to a friend or colleague?

1 - Not at all likely	2	3	4	5	6	7	8	9	10 - Very likely
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[Previous Page](#)

[Next Page](#)

[Form Approved OMB# 3090-0297 Exp. Date 08/31/2022 and Privacy Policy](#)



If you could improve one thing about MySales, what would it be?

[Previous Page](#)

[Next Page](#)



Would you be willing to participate in an interview or focus group regarding the MySales website?

- Yes
- No

[Previous Page](#)

[Next Page](#)

If the respondent selects yes from the question above, it will bring up the below contact question. If the respondent selects no, it will continue them through the survey or take them to the end of the survey.



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[Previous Page](#)

[Next Page](#)

[Form Approved OMB# 3090-0297 Exp. Date 08/31/2022 and Privacy Policy](#)



Thank you for the time you spent giving us feedback on your use of the various GSA websites.

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[Form Approved OMB# 3090-0297 Exp. Date 08/31/2022 and Privacy Policy](#)

**SURVEY QUESTIONS FOR THE RESPONDENTS THAT SELECTS “STATE/LOCAL GOVERNMENT
OR OTHER DONATION RECIPIENTS” AS THE STAKEHOLDER**



What type of stakeholder are you?

- Federal Government
- State/Local Governments and other donation recipients

[Previous Page](#)

[Next Page](#)

[Form Approved OMB# 3090-0297 Exp. Date 08/31/2022 and Privacy Policy](#)

If the respondent selects, “State/Local Governments and other donation recipients” from above, the following questions will appear.



Which websites do you use? Select all that apply.

- GSAXcess
- MySales

[Previous Page](#)

[Next Page](#)

[Form Approved OMB# 3090-0297 Exp. Date 08/31/2022 and Privacy Policy](#)

The respondent can select one or both websites above. If they select, GSAXcess, the following questions will appear.



How often do you use GSAXcess?

- Daily
- Weekly
- Monthly
- Annually
- Never

Next Page

[Form Approved OMB# 3090-0297 Exp. Date 08/31/2022 and Privacy Policy](#)



How do you use the GSAXcess website? Please select all that apply.

- Reporting property
- Requesting property
- Approving property transfers and donations
- Selling exchange/sale property
- Managing users
- Other (please specify)

[Previous Page](#)

[Next Page](#)

[Form Approved OMB# 3090-0297 Exp. Date 08/31/2022 and Privacy Policy](#)



Which features would make it easier for you to communicate with the Property Custodian or GSA Representative? Please select all that apply.

- Require a backup POC
- Ability to send an alert within the system to increase visibility of message
- Other (please specify)

[Previous Page](#)

[Next Page](#)

[Form Approved OMB# 3090-0297 Exp. Date 08/31/2022 and Privacy Policy](#)



Please rate your level of satisfaction with the following aspects of the GSAXcess website.

	1 - Very dissatisfied	2 - Dissatisfied	3 - Neither satisfied nor dissatisfied	4 - Satisfied	5 - Very satisfied
Photos and images	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Product descriptions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Page layout	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Search feature	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[Previous Page](#)

[Next Page](#)



How likely are you to recommend the GSAXcess website to a friend or colleague?

1 - Not at all likely	2	3	4	5	6	7	8	9	10 - Very likely
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[Previous Page](#)

[Next Page](#)

[Form Approved OMB# 3090-0297 Exp. Date 08/31/2022 and Privacy Policy](#)



If you could improve one thing about GSAXcess, what would it be?

[Previous Page](#)

[Next Page](#)



Would you be willing to participate in an interview or focus group regarding the GSAXcess website?

- Yes
- No

[Previous Page](#)

[Next Page](#)

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[Previous Page](#)

[Next Page](#)

If the respondent selects MySales, the following questions will appear.



How often do you use MySales?

- Daily
- Weekly
- Monthly
- Annually
- Never

Next Page



Which features would make it easier for you to communicate with the Property Custodian or GSA Representative? Please select all that apply.

- Require a backup POC
- Ability to send an alert within the system to increase visibility of message
- Other (please specify)

[Previous Page](#)

[Next Page](#)



Please rate your level of satisfaction with the following aspects of the MySales website.

	1 - Very dissatisfied	2 - Dissatisfied	3 - Neither satisfied nor dissatisfied	4 - Satisfied	5 - Very Satisfied
Photos and images	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Product descriptions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Page layout	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Search feature	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[Previous Page](#)

[Next Page](#)



How likely are you to recommend the MySales website to a friend or colleague?

1 - Not at all likely	2	3	4	5	6	7	8	9	10 - Very likely
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[Previous Page](#)

[Next Page](#)

[Form Approved OMB# 3090-0297 Exp. Date 08/31/2022 and Privacy Policy](#)



If you could improve one thing about MySales, what would it be?

[Previous Page](#)

[Next Page](#)



Would you be willing to participate in an interview or focus group regarding the MySales website?

- Yes
- No

[Previous Page](#)

[Next Page](#)

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[Previous Page](#)

[Next Page](#)

[Form Approved OMB# 3090-0297 Exp. Date 08/31/2022 and Privacy Policy](#)



Thank you for the time you spent giving us feedback on your use of the various GSA websites.

[Previous Page](#)

[Submit Survey](#)

[Form Approved OMB# 3090-0297 Exp. Date 08/31/2022 and Privacy Policy](#)

