

OMB#0720-0032
Expiration Date: xx-xx-xxxx



TRICARE Retail Refunds

Version 1.2



Agency Disclosure Statement:

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PLEASE DO NOT RETURN YOUR RESPONSE TO THE ABOVE ADDRESS.
Responses should be sent to the TRICARE Retail Refunds Program
UFVARR_Requests@mail.mil

Refunds Login:

Username:

Password:

Pin:

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Front Page - refunds.ha.osd.mil

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Home Dummy Logout

Manufacturer

You are currently logged in as []

Change Manufacturer: []

Request Manufacturer Access

RQU Test

Data Management

Disputes

- Year [] Quarter []
- Summary
- Disputes
- Data Files
- RQU/MARR
- RQU/VARR

Select

Contact Info.

First Name: []

Phone #: []

Dept: []

Email: []

Contact: Dummy

Last Name: []


Company: []

Update Cancel


Main page – Main page for manufacturers. Allows user to select available labelers, site functions, and company info.

https://refunds.ha.osd.mil/ | https://refunds.ha.osd.mil/report.php?Quarter=15Q2

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Home
Dummy
Logout

Summary Report

CY 2015 Quarter Q2

Standard Discount Program (SDP) - Formerly MARR

NDC Number	Product	Total Utilization	Anticipated Refund
TOTAL:		750.000	\$438.74

WAC Additional Discount Program (ADP) - Formerly VARR

NDC Number	Product	Total Utilization	Anticipated Refund
TOTAL:		0	\$0.00

FCP Additional Discount Program (ADP) - Formerly VARR

NDC Number	Product	Total Utilization	Anticipated Refund
TOTAL:		0	\$0.00

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Summary page – Labeler summary page for SDP, ADP, and WAC programs. Lists all utilized drugs for labeler and the refund billed.

https://refunds.ha.osd.mil

https://refunds.ha.osd.mil/disputes_main.php?Quarter=15Q1

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DEPARTMENT OF DEFENSE UNITED STATES OF AMERICA

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TRICARE

Home Dummy Logout

Disputes Section

15Q1

Choose which option you would like to perform.

Enter Disputes by Claim Number	Enter Disputes by NDC/Date	Enter Disputes by Pharmacy ID	View My Current Disputes	View My Resolved Disputes
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Disputes page – Options for user to dispute individual claims based on various identifying factors.

https://refunds.ha.osd.mil/ x


https://refunds.ha.osd.mil/disputes.php?Quarter=15Q1

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Home Dummy Logout (x)

Enter Disputes

Enter Claim Number(s) you have a dispute for, based on Claim Detail file.

[Return to Main Disputes Section](#)

1.
2.
3.
4.
5.
6.
7.
8.
9.
10.

Search


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Dispute Upload Page – Users can upload individual disputes by claim number.

https://refunds.ha.osd.mil x


https://refunds.ha.osd.mil/disputes_bulk_date.php?Quarter=15Q1

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Home Logout (x)

Enter Disputes in Bulk

Product Code / Description	Date
<input type="text"/>	Year <input type="text" value="Jan"/> 01 <input type="text"/>

Enter My Disputes


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Dispute Entry Page – Users can enter disputes by product and date.

https://refunds.ha.osd.mil/ x


← → ↻ 🏠 https://refunds.ha.osd.mil/disputes_bulk_zip.php?Quarter=15Q1 ☆ ☰

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⏪ Home Logout ⏴

Enter Disputes in Bulk

Pharmacy ID Code

Enter My Disputes


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Dispute Entry Page – Users can enter disputes by pharmacy ID.

https://refunds.ha.osd.mil/ x


https://refunds.ha.osd.mil/view_disputes.php?Quarter=10Q1

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Home Dummy Logout

Manage My Disputes

298464 total disputes

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Line #	Quarter	MARR / VARR	Pharmacy ID Qualifier	Pharmacy ID	Pharmacy Zip	Product Code Qualifier	Product Code	Product Description	FF Total Metric Dec Qty	Unit of Measure	Rebate Day Supply	Presp # / Service Ref #	Date Filled / Date of Service	Record Purpose Indicator	Claim #	Dispute Code

Dispute Page – users can view submitted disputes.

https://refunds.ha.osd.mil/ x

https://refunds.ha.osd.mil/resolved_disputes.php?Quarter=10Q4

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Home Logout

View My Resolved Disputes



645 total disputes

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Line #	Quarter	MARR / VARR	Pharmacy ID Qualifier	Pharmacy ID	Pharmacy Zip	Product Code Qualifier	Product Code	Product Description	FF Total Metric Dec Qty	Unit of Measure	Rebate Day Supply	Presp # / Service Ref #	Date Filled / Date of Service	Record Purpose Indicator	Claim #	Dispute Code	Dispute Resolution	Dispute Time

Dispute Resolution Page – users can review the resolution of disputes.

https://refunds.ha.osd.mil x
https://refunds.ha.osd.mil/datafiles.php?Quarter=15Q2
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Download Data Files

CY 2015 Quarter Q2 Data Files

- MARR Overall Summary File
VARR Overall Summary File
- MARR Claim Detail File

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Data files – Labelers can obtain their data files including program level claim and summary information.

https://refunds.ha.osd.mil/ RQU.php?Type=MARR&Quarter=15Q2

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Home [Redacted] Logout

DOD NOTICE AND CONSENT BANNER

Please note: For 1QCY10 the original data runs have been archived. The RQU payment detail and new dispute information should be entered on the respective 1QCY10 rerun pages.

AGREE

NDC	Drug Name	Strength	Measure	Disp Unit	Count	Amount	Disputed QTY	\$ Value	Amt. Due	Comment	Status	Quarter Dispensed
1	[Redacted]		ML	0	2	180,000	\$64.29		\$	Show Comment	Dispute	13Q4
2	[Redacted]		ML	0	6	540,000	\$212.76		\$	Show Comment	Dispute	14Q1
3	[Redacted]		EA	0	2	20,000	\$137.90		\$	Show Comment	Dispute	13Q4
4	[Redacted]		EA	0	1	10,000	\$23.79		\$	Show Comment	Dispute	14Q1
Totals:						\$438.74		\$0	\$438.74			

Once you have submitted the data from this Quarter you will no longer have access to change it.

Submit

RQU – Pop-up when the user navigates to the RQU page

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Home Dummy Logout (X)

MARR
2Q CY 15

NDC	Drug Name	FCP Pkg Size	Unit of Measure	Refund Per FCP Unit	RX Count	Quantity	Requested Rebate Amount	MFG Disputed QTY	MFG Disputed \$ Value	MFG Adjusted Amt Due	Comment	Status	Quarter Dispensed
1	<input type="text" value=""/>		ML	0	2	180.000	\$64.29	<input type="text" value=""/>	<input type="text" value=""/>	\$	Show Comment	Dispute	13Q4
2			ML	0	6	540.000	\$212.76	<input type="text" value=""/>	<input type="text" value=""/>	\$	Show Comment	Dispute	14Q1
3			EA	0	2	20.000	\$137.90	<input type="text" value=""/>	<input type="text" value=""/>	\$	Show Comment	Dispute	13Q4
4			EA	0	1	10.000	\$23.79	<input type="text" value=""/>	<input type="text" value=""/>	\$	Show Comment	Dispute	14Q1
Totals:							\$438.74		\$0	\$438.74			

Once you have submitted the data from this Quarter you will no longer have access to change it.


RQU – RQU/Payment Detail where users can dispute or enter payment information for records.

The screenshot shows a web browser window with the URL <https://refunds.ha.osd.mil/RQU.php?Type=VARR&Quarter=15Q2>. The page title is "TRICARE Retail Refunds Version 1.2". A navigation bar includes "Home" and "Logout" links. A central pop-up box titled "DOD NOTICE AND CONSENT BANNER" contains the following text: "Please note: For 1QCY10 the original data runs have been archived. The RQU payment detail and new dispute information should be entered on the respective 1QCY10 rerun pages." Below the text is a red "AGREE" button. The background of the page shows a table with columns: "NDC", "Drug Name", "FCI Part Size", "MFG", "Quoted Part Dose", "Comment", "Status", and "Quarter Dispersed". The table currently displays "No Records". A "Submit" button is located at the bottom of the page.


VARR RQU – Pop-up when user navigates to VARR RQU

https://refunds.ha.osd.mil/ RQU.php?Type=VARR&Quarter=15Q2

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VARR
2Q CY 15

NDC	Drug Name	FCP Pkg Size	Unit of Measure	Refund Per FCP Unit	RX Count	Quantity	Requested Rebate Amount	MFG Disputed QTY	MFG Disputed \$ Value	MFG Adjusted Amt Due	Comment	Status	Quarter Dispensed
No Records													

Once you have submitted the data from this Quarter you will no longer have access to change it.

VARR RQU – Same as SDP RQU. This is what is shown when there are no records for an RQU